ADDENDUM "A"

Business Model Summary

business plans to deliver driver license testing services include the following:

- A user registers online or over the phone and makes payment by credit card.
- The credit card is checked for over use as defined by the Third Party Administrator Testing Services Agreement and the Third Party Administrator Agreement for the operation of a Third Party Driver License Examination Service ("TPA Agreement").
- If any required information is missing from the user's account, including personal security questions, the user is asked to provide the information and any applicable validation is done before any exam is started.
- The user is informed of all required notifications, including, but not limited to, parental proctoring requirements as specified by the TPA Agreement. The user and parent proctor must acknowledge having read and understood the notifications and requirements and the parent proctor must enter a valid driver's license number. The number is only validated to the extent the FLDHSMV enables the third party provider to validate it.
- The user verifies their personal information and answers personal security questions.
- The user is validated and verification of eligibility to take the exam is obtained. Per the TPA Agreement, this includes, but is not limited to, checking their IP address for over use.
- The user is presented with a single question at a time and the multiple choice answers, as provided to us by the requisite system. A 60-minute timer counts down throughout the entire exam.
- When the user answers the question, the selected answer, if any, is submitted to our system and immediately passed on to the examination service.
- If the user answered correctly, they are notified before being allowed to advance to the next question.
- If the user answered incorrectly, they are notified and told what the correct answer was before being allowed to advance to the next question.
- At random times between questions, the user must answer a personal security question correctly before being permitted to continue. Failure to answer personal security questions correctly results in immediate failure.
- At any time, if the 60 minute timer runs out, the test is terminated and any unanswered questions are considered incorrect.
- If a passing score is obtained before the 50th question is answered, the exam is terminated and the user is passed.
- If a passing score becomes impossible to obtain before the 50th question is answered, the exam is terminated and the user is failed.
- An error or unexpected action at any time results in the user seeing information about what happened and how to contact us regarding the issue.