

Division of Motorist Services

Procedure TL-46

Motor Vehicle Procedure Manual

Title and Lien

Fast Title Issuance of Certificates of Title and Title Accounting Guidelines

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Legal Authority

<u>Section 319, Florida Statutes</u>, provides for the issuance of certificates of titles for new and used motor vehicles and mobile homes, including operation of law.

Description and Use

This procedure provides information and instructions to assist employees of the Tax Collector, License Plate Agent and the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) in establishing requirements for fast title issuance and accounting.

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Documentation and Special Instructions

Documentation for all title transactions must be in order and accurately completed prior to a certificate of title being issued.

Approval and Printing of Certificate of Title

When the application is in order and accurately completed showing all information, the title clerk will enter the data into the motor vehicle issuance system. A certificate of title and a computer form HSMV 82041, Application for Vehicle/Vessel Certificate of Title and/or Registration, will be generated. The form HSMV 82041 will print after the title is issued. The title control number will print on the form 82041 in the left-hand corner.

Data Verification

Form HSMV 82041, Application for Vehicle/Vessel Certificate of Title and/or Registration, must be verified for accuracy. This must be done prior to the certificate of title being mailed or delivered to the customer. Verification is extremely important and should be done on the vehicle identification number, lien information, audit number on title and 82041, owner's name, address, etc.

- A. A transaction with incorrect information should be voided the same day.
- B. If an error is found the following day, process as follows:
 - 1. If the certificate of title has not been mailed or delivered to the customer, it may be reissued correctly. This transaction must be processed on the title correction screen.
 - If the certificate of title has been mailed or delivered to the customer, submit photocopies of
 the transactions along with a letterhead letter indicating the error and requesting a recall
 letter to be written to the customer. This information must be submitted when contacting
 the Field Support Center to request a recall letter be written to the customer.

Security, Storage and Inventory For Blank Certificates of Title

A. Blank certificate of title documents may only be stored in a storage container (safe or vault) at a designated location which has been inspected, documented using the department's Security Analysis form, approved and authorized by the Division of Motorist Services Support.

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- B. Requests for blank certificates of title are ordered through the motor vehicle issuance system in increments of 2000.
- C. The blank title paper will be shipped via FedEx to the main county agency for distribution tot heir requesting branch agency. If a Regional office requests the paper, it is shipped directly to that office.
- D. Any agency authorized to issue Florida certificate of title must securely store and account for all title paper from receipt to distribution.

Accounting and Balancing of Title Paper

- A. The voided certificates of title and the Title Audit Report must match. Verify actual voided certificates of title on hand with the Title Audit Report (Exhibit A). Be sure all voided certificates of title listed on the Title Audit Report are accounted for. Voided certificates of title must be stamped "VOID" on the face of the title and retained with the Title Audit Report for 1 year for auditing purposes.
- B. If any of the voided titles are not listed as a void on the Title Audit Report, you would need to manually "X" the void column next to the title audit number. Also, manually list the title audit number on the Voided Transaction Detail Report and mark TTL inventory obsolete.
 - Verify actual voided certificates of title on hand with the Title Audit Report. Be sure all voided certificates of title listed on the Title Audit Report are accounted. Voided certificates of title must be stamped "VOID" on the face of the title and retained with the title audit report for 1 year for auditing purposes.
- C. Check the beginning and ending audit numbers listed as unused title paper on the Title Audit Report. The numbers must be consecutive following the previous day's balance. All certificates of title must be accounted for by the agency representative. If a discrepancy is discovered in the unused title paper, it must be reported immediately to the Inventory Control Unit, Bureau of Issuance Oversight, Division of Motorist Services, (850) 617-2900. Instructions will be given on how to verify the discrepancy. If it is believed that titles cannot be accounted for due to theft or burglary, local law enforcement and inventory control must be contacted and a crime offense report must be filed by the tax collector or license plate agent. For more information regarding the Title Audit Reports and their retention requirements refer to Procedure TL-62.

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Release of Title

Mail:

Certificates of title showing a lien should be mailed to the lienholder, unless the lienholder has requested the certificate of title be mailed to the owner. When there is no lienholder, the certificate of title will be mailed to the owner or to a person or business designated by the owner. Each office is accountable for titles that are mailed from their office and must ensure that proper documentation is obtained when mailing a title to anyone other than the lienholder or owner.

Walk-In:

Each office is accountable for the distribution of all titles issued. All walk-in customers must sign a ledger which shows the title number, batch number, the name (printed and signed by the person) receiving the title, their address telephone number and identification or driver license number. A photo ID is required in order to verify that the recipient of the title is the owner of record. However, when a title is in two names joined by "and" only one signature is required to sign the ledger for the title to be printed.

If the person receiving the title is not the owner of record, the Authorization Release Affidavit, a power of attorney or notarized/perjury clause affidavit signed by the owner allowing the recipient to pick up the title must be submitted. The recipient must also provide photo ID before the title certificate can be released to them.

An example of a "Fast Title Service Walk-In Ledger For a Title" (Exhibit C, page 1), "Fast Title Service Walk-In Ledger For Multiple Titles" (Exhibit C, page 2), and an "Authorization/Release Affidavit" (Exhibit D) are attached.

EXCEPTION: Licensed Florida Dealers are NOT required to present an authorization or power of attorney to obtain a fast title on behalf of their customer. Licensed Florida dealers are required to provide an authorization letter to the issuing office on letterhead stationery naming all persons authorized to obtain fast titles on the dealer's behalf AND provide photo identification when picking up a fast title and sign a completed Fast Title Service Walk-in Ledger.

Fast Title Service Walk-In Ledger forms are required for every fast title issued in the offices. These forms must be maintained in the issuing office for one calendar year.

Revision(s)

Removed Inventory Control address MS#74, Room A332 2900 Apalachee Parkway. Added verbiage to B(1) pg. 2, "Voided certificates of title must be stamped "VOID" on the face of the title and retained with the title audit report for 1 year". Added clarifying language to Exhibit A and B.

08/21/20: Added language to VII (Walk-in) "when a title is requested by a customer and it is in two names joined by "and" only one signature is required to sign the ledger for the title to be printed.

12/18/19: Added a Historical Revisions Section. In section V(A) pg2. added "documented using the department Security Analysis form, approved and authorized by the Division of MS Support" and in section V(B) added "are ordered through FRVIS in increments of 2000." Removed Letter C and F in section (V). Updated Exhibits A Title Audit Report & B with Voided Certificate of Title. In Section VI, (B) added Any Title Certificate not listed on report should be a manual void.

01/07/19: Deleted email addresses for individuals and inserted inventorycontrolunit@flhsmv.gov and corrected the phone number for the unit

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Exhibit A Title Audit Report

Retain Title Audit Report with all documents for 1 year.

MLOFQ127A REPORT DATE/NO: 12/08/20 REPORT STATUS: OPEN	21-5664	FLORIDA DEPARTMENT TITLE AUD COUNTY/AGEN	IT REPORT		PAGE: 1 RUN DATE: 12/08/2021 RUN TIME: 170536
TITLE AUDIT NUMBER	TITLE NUMBER	TRANSACTION ID	REPORT DATE	VOID	REPLACED
153464449 153464450 153464451	92084807 141242647 20172824	1568702639 1568737409 1568738875	12/08/2021 12/08/2021 12/08/2021		
153464452 153464453 153464454 153464455	144950005 144950047 143786288 96522265	1568750351 1568752201 1568770613 1568809989	12/08/2021 12/08/2021 12/08/2021 12/08/2021	Х	
153464456 153464457 153464458	112458836 142648893 97450353	1568812643 1568847769 1568942603	12/08/2021 12/08/2021 12/08/2021		
153464459 153464460 153464461 153464462	111030982 71572923 118510806 93127085	1568990111 1569050605 1569070031 1569094475	12/08/2021 12/08/2021 12/08/2021 12/08/2021	^/	
TOTAL NUMBER OF VOIDS: TOTAL NUMBER REPLACED: TOTAL NUMBER INVALID:	1 0 1	AGENCY REPRESENT	TATIVE SIGNATURE:	15	
TOTAL NUMBER OF ENTRIES:	14	DMV REPRESENT	TATIVE SIGNATURE:		
TITLE BIN NUMBER	BEG. AUDIT NUMBER	END AUDIT NUMBER			
98	153464463	154956100			

Exhibit B Voided Certificate of Title

Stamp void on certificate of title and retain Audit Title report for 1 year, and once that is completed then immediately destroy voided title.

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Exhibit C (1) Fast Title Service Walk-In Ledger For A Title

FAST TITLE S	ERVICE WALK-IN LEDGER FOR A TITLE
Date	
Title Number	
Audit Control #	
Batch Number	
Printed Name	
Signature	
Address	
Phone Number	
DL Number	
Verified Name By ID/DL #	

Exhibit C (Cont.) Fast Title Service Walk -In Ledger For Multiple Titles

FAST TITLE SERVICE WALK-IN LEDGER FOR MULTIPLE TITLES					
Date					
Printed Name					
Signature					
Address					
Phone Number					
DL Number					
Verified Name By ID/DL #					
Title Number(s):	Audit Control #:	Batch Number:			

Exhibit D Authorization/Release Affidavit for Expedited Title

AUTHORIZATION/RELEASE AFFIDAVIT

Owner Information:		Vehicle Desc	cription
Name of Registered Owner(s)	_	 Title Numbe	
Name of Registered Owner(s)		Title Numbe	:1
Address	_	Year	Make
City State Zip	_	Vehicle Iden	tification Number
Phone Number-Including area code	_		
Ι	_ authorize		
Owner's Name to receive my printed_title certificate and r	registration, if		on Appointed the above described vehicle.
Under Penalties of perjury I declare that statement is true.	t I have read t	he foregoing	document and certify that the
Signature of Owner	_	 Date	
Signature of Co-Owner	_	Date	<u> </u>