

**Motorist Modernization Advisory Board – Phase II Meeting**  
**Tuesday, September 9, 2025**  
**2:30 to 4:00 PM**  
**VIA: Microsoft Teams**

**Invitees**

Stephen Boley  
Capt. Jason Britt  
Brett Saunders  
Stephanie Cabrera  
Heather Cunningham  
Scott Lunsford  
Kimson Nobles  
Sgt. Derek Joseph  
*TBD*

**Representing**

FLHSMV  
FLHSMV  
FLHSMV  
FLHSMV  
FLHSMV  
Florida Tax Collectors  
Florida Tax Collectors  
Law Enforcement  
Law Enforcement

**Agenda**

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- MM Phase II Program Update
  - Financial Review
  - Phase II Pilot/Implementation Readiness
- Q&A
- Adjourn



**Motorist Modernization Advisory Board – Phase II Meeting**  
**Tuesday, August 12, 2025**  
**2:30 to 4:00 PM**  
**VIA: Microsoft Teams**

**WELCOME AND INTRODUCTIONS**

- The meeting was called to order at 2:30 p.m. Kristin Green began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members present included:

- Stephen Boley
  - Capt. Jason Britt
  - Stephanie Cabrera
  - Heather Cunningham
  - Kimson Nobles
  - Brett Saunders
  - Scott Lunsford
- Additional FLHSMV members included – Catherine Alvarez, Michael Anderson, Jessica Espinoza, Laura Freeman, Kristin Green, Judy Johnson, Patricia Joseph, Pavel Machado, Judy Moats, Ann Naiman, Aundrea Powell, Rachel Ramos, and Jonathan Sanford.
  - Visitors included – Ed Gendusa and Joe Welson from Accenture, Carl Ford with J Ford Consulting, Brevard County Tax Collector Lisa Cullen, Roxanne Decker with Auto Data Direct, and Addison Gould, Jonathan Tullis, Justin Jarvensivu, Peter Tsongalis, Leanne Boody, and Zeus Ronzan from Grant Street attended. Other visitors included Joshua Price.

**REVIEW OF MEETING MINUTES**

- Rachel Ramos overviewed the meeting minutes from July 8, 2025. No corrections were identified. A motion to approve the minutes was accepted by the board members and the July 8, 2025, meeting minutes were approved.

**FINANCIAL REVIEW**

- Judy Moats presented a Phase II financial review. The Phase II budget for the 2025 – 2026 fiscal year is approximately \$1.8 million. Approximately \$31K was expended as of July 2025 with a 0% variance.
- She stated the department is currently reviewing vendor quotes for the new online identity verification solution as well.

**PHASE II PROJECT UPDATE**

- Joe Weldon presented an overview of the ORION Releases and ORION statewide rollout update:
  - Release 1 – Motor Vehicle Issuance Inquiry – October 2023 – Completed
    - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
  - Release 2 – ORION Pilot – April 2024 – Completed



## Office of Motorist Modernization

- Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – June 2024 – Completed
  - Celtic IFTA/IRP COTS Product and associated ORION updates
- Release 4 – ORION Statewide – April 2025 – March 2026 – In progress
  - All core MVI and Global functionality
- Release 5 – Motor Vehicle MyDMV Portal – Fall 2025
  - Motor vehicle functionality additions to MyDMV Portal
- Release 6 – Batch, Back-Office – April 2026 – Deferred
  - Remaining ORION back-office functionality and Phase II batch functionality
- He then presented a status update for the Phase II project teams. The Portal/Fleet team completed development this week and supported vendor testing of the MV Renewal API and Bulk API. They prepared for User Acceptance Testing as well. The remaining scope for the MV Globals team included change requests approved in June and work on the queues for Release 5.
  - Risks and issues impacting the teams included:
    - Staffing vacancies – 7 Developers, 6 SEU – SEU is in the process of filling all their open positions, and OMM is in the process of filling vacant developer positions.
- **Release 4 – ORION Statewide Rollout – Critical Items:**
  - Training
    - Launched additional Release 2e training modules on May 6
  - MV Renewal API – included in Release 5 – Portal Release (Fall 2025)
    - Monthly meeting held July 25, next meeting is August 22
    - Testing began May 1
  - Bulk API – included in Release 5 – Portal Release (Fall 2025)
    - Monthly meeting held July 25, next meeting is August 22
    - Deployed to Stage, working with agencies to begin testing
  - Third Party Cashier Testing Complete and MOU Updated
    - Testing with vendors who are part of statewide
  - Finalize Statewide Rollout Schedule
    - Working through schedule change confirmations with TC POCs based upon delay due to intermittent printing issues
- Mr. Weldon presented an overview of the GoValidate timeline for Florida Smart Wallet.
  - Development Status
    - Registration Updates – *Completed*
    - Online Authentication – *Completed*
    - Unenroll Florida Smart Wallet – *Completed*
    - Insurance Updates – *In Progress*
    - Extended Review – *Design In Progress*
  - Phase I User Acceptance Testing
    - Planned for the end of this month

## ORGANIZATIONAL CHANGE MANAGEMENT UPDATE

- Rachel Ramos stated in support of Phase II, the Organizational Change Management (OCM) team will:



**Office of Motorist Modernization**

- Hold Change Champion Network Connects with 184 Change Champions
  - Next CCNC: August 13 – Schedule & training updates
- Assist with statewide Go-Live preparations:
  - Go-Live checklists, readiness calls, and office installs
- Facilitate Knowledge Transfer (KT) meetings and activities:
  - 8/15: MVI Renewal Service API and MVI Bulk API technical
  - Closed out MVI KT activities and provided a final report to ESC
- Florida Smart Wallet/ID

**Q&A**

- Leanne Boody with Grant Street Group asked about the planned MV Renewal Service pilot and timeline.
- Mr. Weldon stated there is a meeting later today to discuss the pilot and timeline. The schedule will then need to be discussed with the Executive Steering Committee before being shared.

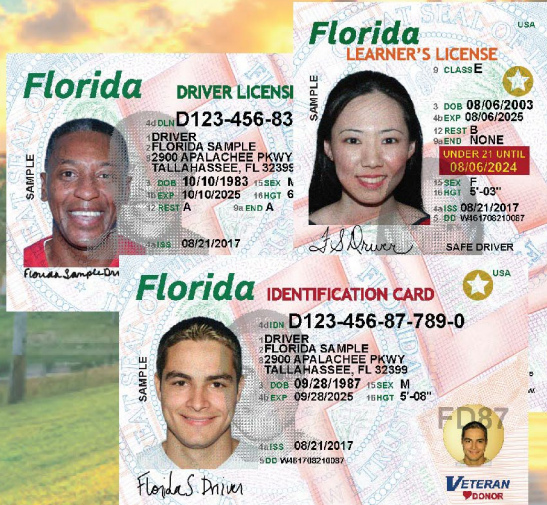
**ADJOURNMENT**

- Ms. Green adjourned the meeting at approximately 2:45 p.m.
- The next Advisory Board Phase II Meeting is scheduled for September 9, 2025.

**Note: The below handouts were consolidated in a meeting packet and emailed to members:**

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (7/8/25)	4 Pages
Financial Review	5 Pages
Phase II Project/Implementation Updates	6 Pages





**FLHSMV**  
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



# MoMo Phase II Operations & Maintenance Financial Update



# Phase II Operation and Maintenance

## Fiscal Year 2025-2026

### Budget vs Actual Spending

MONTHLY		BUDGET	ACTUAL SPEND	VARIANCE
August 2025 Expenditures		\$55,420	\$55,420	0%
FISCAL YEAR 2025/2026	TOTAL BUDGET	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$1,878,624	\$56,885	\$56,885	0%
Remaining Funds	\$1,821,735			

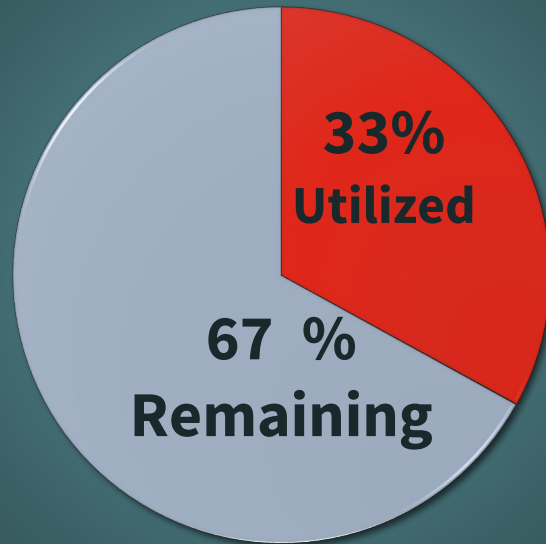


# Utilized vs Remaining Budget

as of

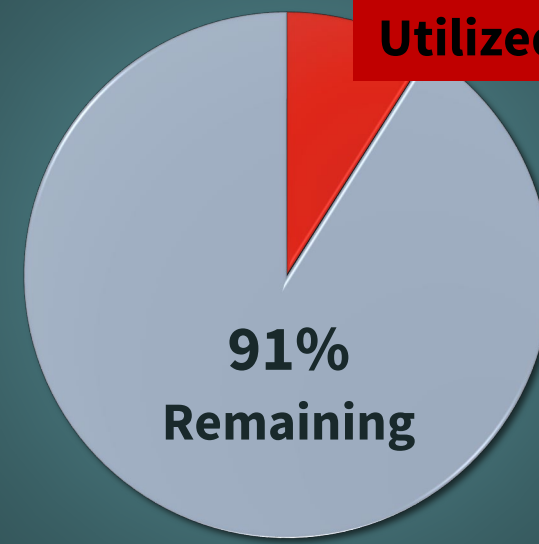
## August 31, 2025

### Contracted Services



■ Utilized ■ Remaining

### Expense



■ Utilized ■ Remaining



# Procurement Status Report

## Fiscal Year 2025-2026

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NUMBER	PRODUCT	ESTIMATED SPEND	TERM	POSTED	STATUS
RFQ-001-26	Online Identity Verification Solution	\$7.5 M Initial Term (\$2.5 M per year)	3yr/3yr	6/19/2025	Under Review



# Phase II LBR Requests

Phase II Operations and Maintenance (Continuity)				
Fiscal Year	Total Request	Contractual Services	Expenses	Other
2025-2026	\$1,878,624	\$716,916	\$561,708	\$600,000
<b>Phase II O&amp;M TOTAL</b>	<b>\$1,878,624</b>	<b>\$716,916</b>	<b>\$561,708</b>	<b>\$600,000</b>

Phase II Development					
Fiscal Year	Total Request	Contractual Services	IV&V Services	Expenses	OCO
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2023-2024	\$9,993,740	\$8,883,765	\$299,975	\$810,000	\$0
2024-2025	\$13,199,608	\$11,860,648	\$299,975	\$1,038,985	\$0
<b>Phase II Development Total</b>	<b>\$76,472,148</b>	<b>\$63,734,673</b>	<b>\$3,073,340</b>	<b>\$9,549,435</b>	<b>\$114,700</b>



# Phase II Operations and Maintenance (Continuity) Fiscal Year 2025-2026 Spend Plan Summary

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## ❖ Contractual Services

• Enterprise Content Management (Naviant– HSMV-0293-20)	\$114,416
• IFTA/IRP/Audit (i3 Verticals/Celtic Cross Holdings – HSMV-0286-20)	\$602,500
	<u>\$716,916</u>

❖ Expense	\$561,708
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## ❖ Other

• Support Services (Accenture HSMV-0333-23)	\$600,000
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❖ Total Budget	\$1,878,624
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# Motorist Modernization Phase II Advisory Board

SEPTEMBER 9, 2025


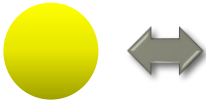
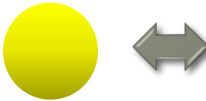
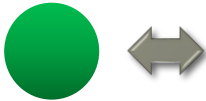
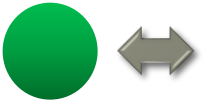
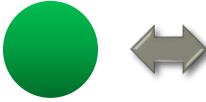

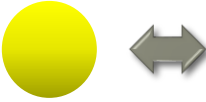
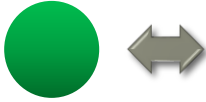



# ORION Releases

- **Release 1 – Motor Vehicle Issuance Inquiry – *Oct 2023 - Completed***
  - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
- **Release 2 - ORION Pilot – *Apr 2024 – Completed***
  - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- **Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – *June 2024 - Completed***
  - Celtic IFTA/IRP COTS Product and associated ORION updates
- **Release 4 - ORION Statewide – *Apr 2025 – Mar 2026 – In Progress***
  - All core MVI and Global functionality
- **Release 5 – Motor Vehicle MyDMV Portal – *Fall 2025***
  - Motor vehicle functionality additions to MyDMV Portal
- **Release 6 - Batch, Back-Office – *Apr 2026 - Deferred***
  - Remaining ORION back-office functionality and Phase II batch functionality



# Overall Status

Team	Updates	Development	Testing	UAT	Training	User Guides
MV Globals	Total: 58 functional areas Build Complete: 51 Build In Progress: 7 Build Late: 7					
Portal/Fleet	Total: 38 functional areas Build Complete: 38 Build In Progress: 0 Build Late: 0					

**Risks & Issues Impacting Teams & Remediation**

- *Staffing Vacancies (7 Developer Vacancies, 6 SEU Vacancies) – SEU in the process of filling all their open positions, OMM in the process of filling vacant developer positions*



# Release 4 – ORION Statewide Roll-out – Critical Items

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- **3rd Party Cashier Testing Complete and MOU Updated**
  - Testing with vendors who are part of statewide
  - All MOUS finalized
- **Finalize Statewide Rollout Schedule**
  - Non-Convenience Renewal offices schedule finalized
  - Working on Convenience Renewal offices schedule



# Release 5 – Portal/Fleet – Critical Items

- **Training**

- Focusing on creating a comprehensive online training resource for CSC and TC

- **MV Renewal API – included in Release 5 – Portal Release (Fall 2025)**

- Monthly meeting held 22 Aug, next meeting is 26 Sep
- Development/Testing: Focusing on bugs from vendor testing
- Vendor Testing Status: 8 vendors currently testing the new service

- **Bulk API – included in Release 5 – Portal Release (Fall 2025)**

- Monthly meeting held 22 Aug, next meeting is 26 Sep
- Development/Testing: Completing internal testing
- Vendor Testing Status: 2 vendors currently testing the new service



# Release 4 – ORION Statewide Roll-out Status

	# of Agencies
Offices Completed <b>August 2025</b>	34
Offices Planned for <b>September 2025</b>	92

	Pilot	Initial	Remaining	CR Dependent	GHQ	Other	Total
<b>Offices Completed</b>	4	33	0	0	5	0	<b>42</b>
<b>Offices Remaining</b>	0	0	127	205	35	2	<b>369</b>
<b>Total Offices</b>	4	33	127	205	40	2	<b>411</b>

**As Of:** 09/01/2025



# Florida Smart Wallet – GoValidate Status

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- **Development Status**
  - **Registration Updates – *Completed***
  - **Online Authentication – *Completed***
  - **Unenroll Florida Smart Wallet – *Completed***
  - **Insurance Updates – *Completed***
  - **Extended Review – *Design In Progress***
- **Phase I User Acceptance Testing – *In Progress***



# ORION Phase II – Organizational Change Management (OCM)

In support of Phase II, the OCM team will:

- Hold **Change Champion Network Connects** with 186 Change Champions
  - Next CCNC: September 17
- Assist with statewide **Go-Live preparations**
  - Go-Live checklist, readiness calls, and office installs
- Facilitate **Knowledge Transfer** (KT) meetings and activities
  - Couchbase KT for Portal Phase II developers completed 9/4
- **Florida Smart Wallet/ID**
  - GoValidate and FLHSMV continue with development and testing
  - Working on in-app content approval
  - Vendor has begun the DTS (Digital Trust Service) application process
  - OEM Wallet MOAs (Memorandum of Agreement) in review
  - Next in-person with vendor (demo for Florida CIO): September 17