



Motorist Modernization Advisory Board – Phase II Meeting Tuesday, December 14, 2021 2:30 to 4:00 PM VIA: Microsoft Teams

Invitees

Stephen Boley
Lt. Jason Britt
Brett Saunders
Jay Levenstein
Steve Burch
Scott Lunsford
Sherri Smith
Sgt. Derek Joseph
TBD

Representing

FLHSMV
FLHSMV
FLHSMV
FLHSMV
FLHSMV
Florida Tax Collectors
Florida Tax Collectors
Law Enforcement
Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- IV&V Update
- Stakeholder Outreach Update
- MM Phase II Program Update
 - Financial Review
 - Project Updates
- Communications Update
- Q&A
- Adjourn





Motorist Modernization Advisory Board – Phase II Meeting Tuesday, November 9, 2021 2:30 to 4:00 PM VIA: Microsoft Teams

WELCOME AND INTRODUCTIONS

• The meeting was called to order at 2:30 p.m. Terrence Samuel began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members included:

- o Lt. Jason Britt
- o Brett Saunders
- Jay Levenstein
- Scott Lunsford
- o Sherri Smith
- Sgt. Derek Joseph
- Steve Burch
- Stephen Boley
- Additional FLHSMV members included Terrence Samuel, Kristin Green, Rachel Graham, Catherine Alvarez, Michael Anderson, Stacey Bayyari, Jessica Espinoza, Felecia Ford, Laura Freeman, Chad Hutchinson, Scott Lindsay, Pavel Machado, Jennifer Miller, Aundrea Powell, Cathy Thomas, Janis Timmons, Scott Tomaszewski, and Christie Utt.
- Visitors included Joseph Weldon from Accenture, and Margie France with Ernst & Young, Carl Ford with J Ford Consulting, Melissa Primm with Grant Street, Beth Allman and Gary Axtell with the Florida Clerks, Nancy Milan with the Florida Tax Collectors, and Selma Sauls with Auto Data Direct attended. Joshua Price and Scott Hartsfield also attended.

ADVISORY BOARD MEMBERSHIP UPDATE

• Terrence Samuel welcomed new member Brett Saunders to the Phase II Advisory Board.

REVIEW OF MEETING MINUTES

Rachel Graham reviewed the meeting minutes from September 14, 2021. No corrections
were identified. A motion to approve the minutes was accepted by the board members and
the September 14, 2021, meeting minutes were approved.

PHASE II IV&V UPDATE

Margie France presented an overview of the IV&V report for Phase II. The current risk state
was amber. There was one open deficiency (P2D5) concerning lack of an integrated
resource pool. The schedule performance index was 0.935 and the "to complete schedule
performance index (TSPI)" was 1.126 with the four-week moving average not improving. 24
of 1,616 total tasks contained in the project schedule were late. The program completion
date was forecasted to be 30 days late.





STAKEHOLDER OUTREACH

- Terrence Samuel stated he and Chad Hutchinson presented an overview of Florida Smart ID (FSID) to the House and Senate.
- Kristin Green stated she presented at the Auto Dealer Industry Advisory Board meeting along with Felecia Ford, Cathy Thomas, Catherine Alvarez, and Elise Batchelor. They presented an update of the Motorist Modernization Project, planned functionality for the Titles and Registrations team as it relates to dealers, and planned Phase III functionality for the Dealer Services and MyDMV Portal teams.

FINANCIAL REVIEW

Janis Timmons presented a Phase II financial review. The Phase II budget for the 2021 – 2022 fiscal year is \$10.5 million. Approximately \$2.3 million has been expended as of October 2021 with a 0% variance and approximately \$8.1 million in remaining funds.

PHASE II PROJECT UPDATE

- Joseph Weldon stated Team A (Title and Registration) is currently working in Sprint 31 and continued to work on testing of the Original Registration Transaction for Milestone C. The team is also working on development and testing of Milestone D user stories including print electronic title. They are also working on refinement for regular renewal and replacement plate and decal for Milestone D. The team continued to meet with AAMVA and define the NMVTIS interface and related stories.
- Jennifer Miller stated Team B (MV Globals) is currently working on Milestone E and F stories including inventory and administration modules. The team also continued to work on refinement for these user stories. Development and testing are currently trending red on the Traffic Light Report until the team is confident in their backlog health.
- Scott Tomaszewski stated the IFTA/IRP team completed the IFTA Tax Return issuance endpoint from Milestone B allowing to officially report Milestone B closed. The team cleared the vendor development block of IFTA configuration work. Milestone C is late as both development and business requirements are red as the team uncovered additional work found for the IRP Issuance endpoints that will need blueprint updates and work to be added to the schedule. For the stoplights showing red, the primary focus for this update will be on the development work and the late schedule. This will have to include additional work in the IRP Issuance endpoints for the legacy motor vehicle logic that will need to be addressed while the team goes live in Phase II. The team further discovered additional work to handle VOID Issuance for both the IFTA and IRP modules, and a more robust design for the transaction error queue to handle the transaction failures between the COTS solution and ORION. These impacts in addition to the vendor challenges reported under Issue 46, in getting their planned development resources stateside, will require a schedule change to adapt the project for recovery.
 - o Important activities for the team included:
 - The team continues Blueprint Pre-Refinement activities three times per week (two with Product Owners, one with Developers).
 - Augment development team with developers with motor vehicle knowledge to improve velocity.
- Mr. Weldon stated for the FSID team, there have been 110 enrollments today for FSID. The team also continued to work with Thales on the Phase II schedule.





- Important activities for the team included:
 - FSID, Law Enforcement, and Proof of Age Apps are Ready in Apple and Google Stores – November 2, 2021
 - Working on Phase II Schedule with Thales:
 - Remote Enrollment
 - Online Authentication
 - Additional FSID Use Cases
- Risks and issues for the team included:
 - Issue 42 Risk 94 Realized FSID Onboarding
- Ms. Miller and Catherine Alvarez stated the Enterprise Content Management (ECM) team is preparing for go-live and finetuning when that date will be.
 - o Day 1 Important activities for the team included:
 - Finalize Active-Active configuration in Dev/Test/Stage
 - Conduct Performance Testing in Stage
 - Complete Production Delta Migration into OnBase
 - Configure Active Active in Production
 - Day 2 Important activities for the team included:
 - Discovery Site Visit with NPS (November 15 16)
 - Scanning Unit Walkthrough
 - Contract Discussion
 - Planning Session
 - Middleware Review
 - Risks and issues for the team included:
 - Risk 101 If NPS cannot quickly configure new documents to be added to the ECM as they are identified and refined by the Phase II Team, then it could impact the schedule as the team waits for implementation of the new document in the ECM.
 - Issue 55 Risk 106 realized FLDS approved request; however, request is on-hold pending production environment stabilization by FLDS.
- Aundrea Powell stated the MyDMV Portal/Fleet team was currently working in Milestone I, Sprint 26. They continued to test the final Milestone C stories and develop and test the Milestone D stories as well.
 - Important activities for the team included:
 - ICFS Go-Live October 27, 2021
 - MyDMV Readiness for FSID in Production on October 27, 2021; Go-Live November 7, 2021
 - MV Express Renewal Go-Live Date –TBD
 - o Risks and issues for the team included:
 - Risk 104 Business Analyst resigning may impact sprint ceremony activities and Blueprint updates. Other Business Analysts will fill-in until position is filled.
 - Issue 15 Two developer positions currently open
 - Sherri Smith asked about enrolling with FSID using a QR code?
 - Mr. Weldon stated there will be a transaction to enroll in FSID on MyDMV Portal.
 Once enrolled, the customer will receive an email confirmation with both a QR code and activation code.





COMMUNICATIONS UPDATE

 Mr. Samuel stated a soft launch for FSID was held last week with a broader campaign for FSID launching next week beginning with Tax Collector personnel.

Q&A

- Carl Ford asked about Bulk Titles and Registrations and pre-populating information on transactions for the license plate agencies.
- Mr. Samuel stated the ESC did not approve the change request for this. He stated he is
 also in the process of scheduling follow-up meetings with the Tax Collectors and the license
 plate agencies to discuss additional items.

ADJOURNMENT

- Mr. Samuel adjourned the meeting at approximately 3:00 p.m.
- The next Advisory Board Phase II Meeting is scheduled for December 14, 2021.

Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

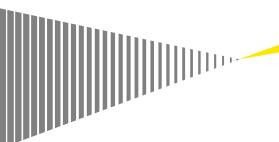
MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (9/14/21)	5 Pages
Phase II IV&V Update	30 Pages
Financial Review	5 Pages
Phase II Traffic Light Report	1 Page
Phase II Project Updates – State of the State	5 Pages

Motorist Modernization Program Phase II (MMP2)

State of Florida Department of Highway Safety and Motor Vehicles (FLHSMV)

Independent Verification and Validation (IV&V)
Advisory Board Meeting Presentation

14 December 2021





Topics for discussion

- General IV&V overview
- Overall risk state and trending
- Project complete date slippage
- IV&V ratings summary
- Open deficiencies and actions

Data contained in this MAR is as of 31 October 2021 (October 2021 Monthly Assessment Report)



General IV&V overview

Overall IV&V risk state:

Amber

There is one (1) open IV&V deficiency

P2D5 – Lack of an integrated resource pool

The MMP2 Project is within established schedule performance thresholds

- The SPI is 0.926 and the four-week moving average is not improving.
- 30 of 1,616 total tasks (1.86%) contained in the project schedule are late and the four-week moving average is **not improving**.
- SV is currently -4,667.3 hours and the four-week moving average is *not improving*.
- TSPI is 1.155 and the four-week moving average is not improving.

The MMP2 Project is within established cost performance thresholds

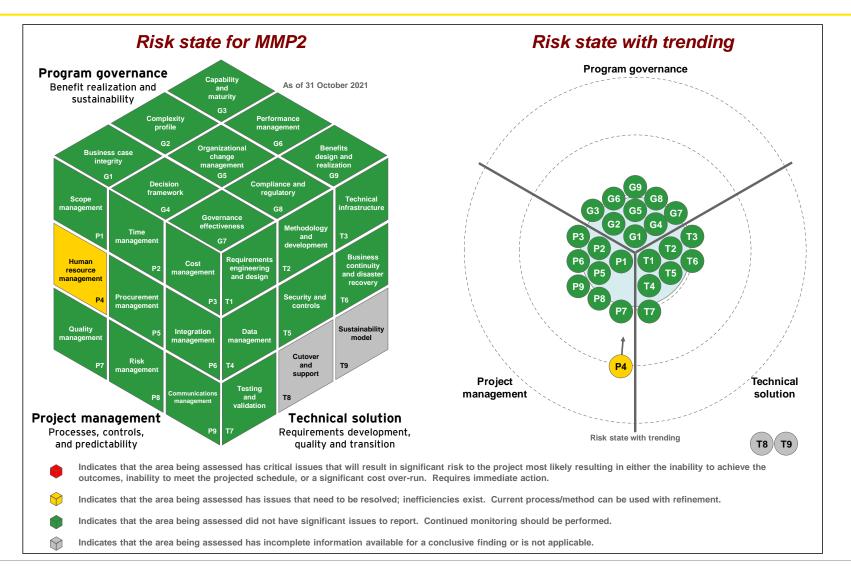
- The CPI is 1.000 and the four-week moving average is steady
- CV is currently 0.0 hours and the four-week moving average is steady
- The Project is currently on budget based on provided budget and spending information

The MMP2 Project is behind schedule

- The Project completion date is forecast to be 31 December 2023, 31 days late
- · Future milestones are projected to be completed behind schedule
- The four-week moving average for time the project is behind schedule is not improving

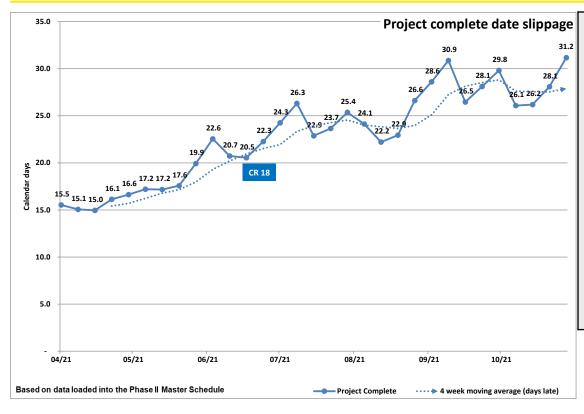


Overall risk state and trending





Project complete date slippage

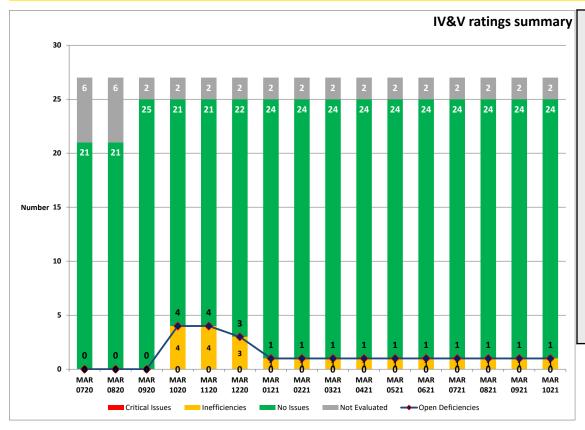


- This chart shows the forecast slippage of the project complete milestone based on historical performance using the schedule performance index (SPI).
- Summary:
 - The Project completion date is forecast to be 31 December 2023, 31 days late.
- Conclusions:
 - The four-week moving average for time the project is behind schedule is *not improving*.
 - The MMP2 Project is behind schedule



IV&V ratings summary

Supporting information



- This chart shows a summary of the IV&V cube facet ratings (red, amber, green and gray), and open deficiencies.
- Facet risk rating totals are as follows:
 - Red (critical issues): 0
 - Amber (issues):
 - Green (no issues): 24
 - Gray (not evaluated):
- Open deficiencies: 1
- Conclusions:
 - There is one (1) open deficiency:
 - P2D5 Lack of an integrated resource pool



Open deficiencies and actions

Supporting information

Deficiency Actions taken	
 ▶ P2D5 – Lack of an integrated resource pool ▶ Deficiency opened ▶ IV&V (MAR – November 2020 to February 2021) ▶ IV&V is monitoring the manual process ▶ IV&V (MAR – March 2021) ▶ FLHSMV Director approved hiring of five .NET development resources to increase capachiring activities in progress. IV&V continues to monitor manual process ▶ IV&V (MAR – April 2021) ▶ One of five .NET development resources onboarded; hiring activities for remaining four continue. IV&V continues to monitor process ▶ IV&V (MAR – May 2021 to June 2021) ▶ IV&V continues to monitor process ▶ IV&V (MAR – June 2021) ▶ IV&V continues to monitor process ▶ IV&V (MAR – July 2021) ▶ For the last 90 days, FLHSMV has conducted replanning efforts because the progress of development and testing of the Phase II backlog has fallen behind the schedule in the approved Release Plan due to the availability of developers, testers and other key resources ▶ The project is a developing a Change Request that will reflect the output of the replanning efforts and that Change Request will be presented in a future Executive Steering Commit meeting ▶ IV&V continues to monitor the pending change request and the project schedule 	g



Open deficiencies and actions

(continued)

Supporting information

curring as the development of the ad the project schedule ing efforts because the progress fallen behind the schedule in the poers, testers, and other key inue in order to finalize the filled at and the project schedule. Committee approval, a modified etations. This approach will be resource constraints, and will a consolidated, larger.

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Financial Update Motorist Modernization

DECEMBER 2021







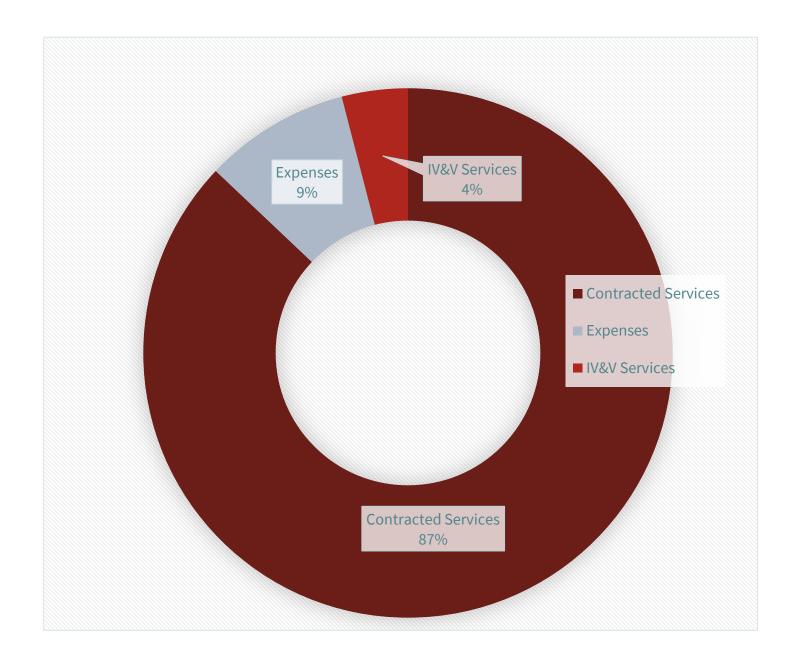
Phase II LBR Requests

Fiscal Year	Total Request	Contracted Services	IV&V Services	Expenses	OCO
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$934,700	\$0
2022-2023	\$9,268,740	\$7,933,800	\$423,240	\$887,700	\$24,000
2023-2024	\$7,377,740	\$6,092,800	\$423,240	\$837,700	\$24,000
TOTAL	\$59,931,540	\$48,528,060	\$2,896,630	\$8,344,150	\$162,700





Phase II Total Budget 2021-2022



Phase II Expenditures by Month



Phase II Budget v. Actuals

DESCRIPTION	BUDGET TOTAL	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$10,496,280	\$2,957,264	\$2,957,264	0%
Month to Date (November 2021)		\$616,603	\$616,603	0%
Remaining Funds	\$7,539,016			



Motorist Modernization - Phase II: Office of Motorist Modernization Weekly Status Report for the week ending December 10, 2021

Phase II - Stoplight Report - as of 12/10/2021

Team A - T&R Issuance

Current Sprint: Sprint 33 (Ends 1/4/2022)



Milestone: Development: Testing: **Business Actions:** Technical Debt: Backlog Health:

C (7/16/20)
Green
Red
Green
Green
Green

0 (10/22/20)	
Red	
Red	
Green	
Green	
Red	

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22/20)		Full B
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een		Gr
een		Gr
ed		R
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Full Backlog
Red
Red
Green
Green
Red

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st dev hrs		
19,086	77.3%	Ī
1,293	8.1%	ı
210	1.0%	ī
808	1 2%	-

Portal/Fleet Team



IFTA/IRP

Milestone: Development: Testing: **Business Actions:** Technical Debt: Backlog Health:

C (7/16/20)

Green

Green

Green

Green

Green

D (10/22/20)	
Red	
Red	
Green	
Green	
Red	

Full Backlog
Red
Red
Green
Green
Red

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	1	24	1.1%
Done	88	1,156	98.9%
Blocked	-	-	0.0%
Total:	89	1 180	

Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	1	24	1.1%
Done	88	1,156	98.9%
Blocked	-	-	0.0%
Total:	89	1,180	

	est dev hrs	#stories
36.0	1,368	143
32.2	769	128
3.8	192	15
24.9	690	99
2.3	45	9
0.8	32	3
	3,096	397

	#stories	est dev hrs	
6	1,910	19,086	77.3%
6	199	1,293	8.1%
6	25	210	1.0%
6	107	808	4.3%
6	222	3,069	9.0%
6	9	104	0.4%
	2,472	24,570	

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	91	732	98.9%
Blocked	1	4	1.1%
Total:	92	736	

	est dev hrs	#stories		est dev hrs	ries
82.8%	7,200	850	80.0%	380	64
0.2%	52	2	1.3%	4	1
0.5%	100	5	2.5%	12	2
1.3%	72	13	8.8%	40	7
15.0%	1,022	154	7.5%	56	6
0.3%	44	3	0.0%	-	-
	8,490	1,027		492	80

Team B - MV Globals

Current Sprint: Sprint 33 (Ends 1/5/2022)



Milestone: Development: Testing: **Business Actions: Technical Debt:** Backlog Health:

E (1/21/21)	
Red	
Red	
Green	
Green	
Red	

F (5/5/21)	
Red	
Red	
Green	
Green	
Red	
	-

E. II B. alda a
Full Backlog
Red
Red
Green
Green
Red

Full Backlog	
Red	
Red	
Green	
Green	
Red	

Current Sprint: Sprint 14 (E	nds 1/4/2022)
Contract of the last of the la	Milestone:
	Developmen
	Testing:
	Business Act
ALIE	Technical De
.0	Backlog Heal

C (10/26/21) estone: velopment: Green ting: Green Green siness Actions: hnical Debt: Green klog Health: Green

D (01/18/22)
Red
Green
Green
Green
Red

Full Backlog
Red
Green
Green
Green
Red

	#stories	est dev hrs	
Not Started	28	664	21.4%
Refinement	6	104	4.6%
Development	3	40	2.3%
Testing	7	120	5.3%
Done	82	1,240	62.6%
Blocked	5	88	3.8%
Total:	131	2,256	

	est dev hrs	#stories
87.5%	712	42
2.1%	8	1
4.2%	24	2
2.1%	-	1
2.1%	8	1
2.1%	8	1
	760	48

_	#stories	est dev hrs	
	781	10,816	71.2%
	10	200	0.9%
	6	-	0.5%
	8	120	0.7%
	286	3,708	26.1%
	6	96	0.5%
	1,097	14,940	

Full Backlog

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	23	350	100.0%
Blocked	-	-	0.0%
Total:	23	350	

#stories	est dev hrs	
19	1,004	32.2%
10	-	16.9%
3	18	5.1%
2	64	3.4%
25	844	42.4%
-	-	0.0%
59	1,930	

	#stories	est dev hrs	
5	404	3,536	65.7%
5	93	-	15.1%
5	22	-	3.6%
5	3		0.5%
5	93	1,202	15.1%
5	-	-	0.0%
	615	4,738	

Enterprise Team

Current Sprint: Sprint 33 (Ends 1/4/2022)



Milestone: Testing: **Business Action** Technical Debt: Backlog Health:

	Milestone C
	Green
	Green
ns:	Green
:	Green
:	Green

Milestone D
Green

G	reen		G	reen
G	reen		G	reen
G	reen		G	reen
G	reen		G	reen
G	reen		G	reen
ies	est dev hrs		#stories	est de
-	n/a	-	66	
ies -	est dev hrs n/a	-		est d

n/a n/a n/a n/a n/a

	#stories	est dev hrs	
-	66	n/a	64.7%
-	-	n/a	0.0%
-	6	n/a	5.9%
-	1	n/a	1.0%
-	28	n/a	27.5%
-	1	n/a	1.0%
	102	-	

Florida Smart ID

Current Sprint: Phase II - Sprint 11 (Ends 12/31/2021)



Milestone: Development: Testing: **Business Actions: Technical Debt:** Backlog Health:

B (Oct 2021)	
Green	
	Green Green Green Green

G		
G	reen	
G	reen	
G	reen	
stories	orig dev est	
-	-	(
15	-	75

C (Feb 2022)

Full Backlog	
Green	

	#stories	est dev hrs	
Not Started	1	n/a	-
Refinement	-	n/a	-
Development	2	n/a	-
Testing	1	n/a	-
Done	-	n/a	-
Blocked	-	n/a	-
Total:	4	-	

	#stories	orig dev est	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	14	-	100.0%
Blocked	-	-	0.0%
Total:	14	-	

_			
#storie		orig dev est	#stories
	0.0%	-	-
1	75.0%	-	15
	0.0%	-	-
	20.0%	-	4
8	5.0%	-	1
	0.0%		-
10		-	20

#stories	orig dev est	
-		0.0%
15	-	14.2%
1	-	0.9%
4	-	3.8%
86	-	81.1%
-		0.0%
106	-	



Motorist Modernization Phase II – December 14, 2021

STATE OF THE STATE







IFTA / IRP Project Update

Key Dates, Activities Milestones

Contract Signed – 06/2020 to Celtic

Deliverables in next 30-60 Days & Status

- D18: Security Testing Plan 11/17/21 Approved 11/16/21.
- Vendor Training Plan 10/21/21 Approved 11/16/21.

Important Activities – December

- Team continues Blueprint Pre-Refinement activities three times per week (2 with POs 1 with Devs).
- Look to augment development team with developers with MV Knowledge and Durandal experience to improve velocity.

Key Dependencies/Assumptions

 Operational resources available at key times in the project (Environment Setup, Code Promotions and Data Extracts) to alleviate delays.

<u>IFTA/IRP Specific Risks & Issues –</u> <u>Program Level</u>

• P2 – Issue #46 – Vendor staffing challenges related to development resources.

<u>Team Profile</u>

User Stories: 559*
Developers: 5.5 *
Testers: 3*

Business Actions

COTS Configuration

ORION Integration

Data Conversion

Scope / Schedule





Florida Smart ID Project Update

Key Dates, Activities Milestones

Contract Signed - 06/2020 to Thales

Deliverables in next 30-60 Days & Status

Onboarding Additional mDL Vendors –
 04/12/2021 – 06/11/2021

Important Activities – December

- FSID, LEA and POA Apps Ready in Apple and Google Stores 11/2/2021
- Approved Thales Schedule
 - Phase 2 Feb 2022:
 - Remote Enrollment
 - Phase 3 Aug 2022:
 - Online Authentication
 - Verifier Registration
 - Additional FSID Use Cases

Key Dependencies/Assumptions

- Keep initial release meaningful, but sized for "success" given short timeline
- Other vendors are dependent upon Thales Remote Enrollment updates planned for Phase 2

<u>Team Profile</u>

User Stories: 106 # Developers: .5 # Testers: 3+



<u>mDL Specific Risks & Issues –</u> <u>Program Level</u>

Issue 42 - Risk 94 FSID Onboarding Realized













Enterprise Content Management (ECM) Project Update

Key Dates, Activities Milestones

Contract Signed – OnBase Software;
 06/2020 to Next Phase Solutions

Day 1 - Important Activities - Dec

- Finalize security scan exclusions for OnBase
- Continue Performance Testing in Stage
- Implement batch job to copy daily prod files for delta through Go-Live
- Verify Active Active Configuration in Prod
- Determine Go-Live Date

Day 2 - Important Activities - Nov

- Planning
 - Taxonomy
 - Implementation Method
 - Develop initial level of effort estimates and target dates

Key Dependencies/Assumptions

- Keep initial release meaningful, but sized for "success" given short timeline
- SEU production smoke testing doesn't exceed the planned 72 hours

<u>Team Profile</u>

User Stories: N/A # Developers: 2 # Testers: 3+







Security / Technology



<u>ECM Specific Risks & Issues –</u> <u>Program Level</u>

Risk 101 – IF NPS can't quickly configure new documents to be added to the ECM as they are identified and refined by the Phase II Team, THEN it could impact the schedule as the team waits for implementation of the new document in the ECM. (Opened 8/17/21) Issue 55 – Risk 106 realized. FLDS approved request however request on hold pending production environment stabilization by FLDS. (Opened 10/11/2021)





Portal Fleet(MyDMV Portal Phase II)Project Update

Key Dates, Activities Milestones

- Milestone I Sprint 27 November 19-December 09
 - Testing Complete for Milestone
 C Stories
 - Developing and Testing
 Milestone D,G and K Stories
 - End of Sprint Ceremonies:
 - 6 Stories Tested Complete

Important Activities – Nov - Dec

MV Express Renewal Go-Live Date –
 TBD

Key Dependencies/Assumptions

 Approval of the CR to re-align the Milestones dates and features

<u>Portal Specific Risks & Issues –</u> <u>Program Level</u>

- Risk 104 BA resigning may impact sprint ceremony activities and blueprint updates, other BA's will fill-in until position filled
- Issue 15 Have 2 developer positions currently open

<u>Team Profile</u>

User Stories: 1152 # Developers: 2 # Testers: 7+





