

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, August 12, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

Invitees

Stephen Boley
Capt. Jason Britt
Brett Saunders
Stephanie Cabrera
Heather Cunningham
Scott Lunsford
Kimson Nobles
Sgt. Derek Joseph
TBD

Representing

FLHSMV
FLHSMV
FLHSMV
FLHSMV
FLHSMV
Florida Tax Collectors
Florida Tax Collectors
Law Enforcement
Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- MM Phase II Program Update
 - Financial Review
 - Phase II Pilot/Implementation Readiness
- Q&A
- Adjourn

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, July 8, 2025
2:30 to 4:00 PM
VIA: Microsoft Teams

WELCOME AND INTRODUCTIONS

- The meeting was called to order at 2:30 p.m. Michael Anderson began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members present included:

- Stephen Boley
 - Capt. Jason Britt
 - Stephanie Cabrera
 - Heather Cunningham
 - Kimson Nobles
 - Brett Saunders
 - Scott Lunsford
 - Sgt. Derek Joseph
- Additional FLHSMV members included – Catherine Alvarez, Michael Anderson, Stacey Bayyari, Kristin Green, Patricia Joseph, Scott Lindsay, Pavel Machado, Judy Moats, Ann Naiman, Aundrea Powell, Rachel Ramos, Doane Rohr, Jonathan Sanford, and Corrine Taylor.
 - Visitors included – Ed Gendusa from Accenture, Carl Ford with J Ford Consulting, and DJ Ellerkamp with the Florida Digital Service attended. Other visitors included Alicia Plemons, Jonathan Tullis, and Leslie Dughi.

NEW MEMBERSHIP UPDATE

- Mr. Anderson welcomed new member Kimson Nobles to the Phase II Advisory Board.

REVIEW OF MEETING MINUTES

- Rachel Ramos overviewed the meeting minutes from June 10, 2025. No corrections were identified. A motion to approve the minutes was accepted by the board members and the June 10, 2025, meeting minutes were approved.

FINANCIAL REVIEW

- Judy Moats presented a Phase II financial review. The Phase II budget for the 2024 – 2025 fiscal year is approximately \$13.1 million. Approximately \$12.7 million was expended as of June 2025 and approximately \$435K in remaining funds with a -3.30% variance.
- The department has made the decision not to move forward with funding the e-signature solution currently. She stated the team continues to work with the Mobile DL vendor to assess upcoming deliverables and evaluate any potential impacts. The department is also in pursuit of a new online identity verification solution vendor.

PHASE II PROJECT UPDATE

- Ed Gendusa presented an overview of the ORION Releases and ORION statewide rollout update:
 - Release 1 – Motor Vehicle Issuance Inquiry – October 2023 – Completed
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
 - Release 2 – ORION Pilot – April 2024 – Completed
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
 - Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – June 2024 – Completed
 - Celtic IFTA/IRP COTS Product and associated ORION updates
 - Release 4 – ORION Statewide – April 2025 – January 2026 – Paused
 - All core MVI and Global functionality
 - Release 5 – Motor Vehicle MyDMV Portal – Fall 2025
 - Motor vehicle functionality additions to MyDMV Portal
 - Release 6 – Batch, Back-Office – April 2026 – Deferred
 - Remaining ORION back-office functionality and Phase II batch functionality
- **ORION Statewide Rollout Update:**
 - Roll-out paused while team investigates cause of key information missing from documents
 - Several resolution efforts are in progress
 - Deploy updated printer firmware – *in progress*
 - Deploy PDF library used by ORION – *in progress*
 - Update ORION to have PDF documents print as images – *research paused*
 - Scheduling
 - On June 3, the team disabled FRVIS and migrated the Brevard Pilot office to ORION MVI
 - On June 24, the team disabled FRVIS and migrated the Sumter Pilot office to ORION MVI
 - All offices with migration dates require rescheduling
- He then presented a status update for the Phase II project teams. The Titles and Registrations team (Team A) completed development and testing of all planned milestones and approved change requests. The MV Globals (Team B) and Portal teams are trending late on completing Milestone U and V. Teams A and B have merged into one ORION MVI team. Teams A and B have merged into one ORION MVI team. All teams have been focused on knowledge transfer activities. They will then shift focus to the Portal release (Release 5). The Portal team continued to work on closing out remaining stories as well as the MV Renewal API and the Bulk API.
 - Risks and issues impacting the teams included:
 - Staffing vacancies – 6 Developers, 6 SEU – SEU is in the process of filling all their open positions, and OMM is in the process of filling three vacant developer positions.
- **Release 4 – ORION Statewide Rollout – Critical Items:**
 - Training
 - Launched additional Release 2e training modules on May 6
 - MV Renewal API – included in Release 5 – Portal Release (September 2025)

Office of Motorist Modernization

- Monthly meeting held on June 27, next meeting is July 25
 - Testing began May 1
- Bulk API – included in Release 5 – Portal Release (September 2025)
 - Monthly meeting held on June 27, next meeting is July 25
 - Working to begin testing week of July 14
- Third Party Cashier Testing Complete and MOU Updated
 - Testing with vendors who are part of statewide
- Finalize Statewide Rollout Schedule
 - Working through schedule changes based upon delay due to intermittent printing issues
- Mr. Gendusa presented an overview of the GoValidate timeline for Florida Smart Wallet. The team was working on a new schedule as well as issuance updates, the ability to unenroll through MyDMV Portal, finalizing the logo and branding of the application, and business processes for extended review. The team also held an in-person leadership meeting with the vendor and an FHP demo.

ORGANIZATIONAL CHANGE MANAGEMENT UPDATE

- Rachel Ramos stated in support of Phase II, the Organizational Change Management (OCM) team will:
 - Hold Change Champion Network Connects with 184 Change Champions
 - CCNC on June 18: ORION roles; schedule update; LDO update; Q&A
 - Next CCNC: August 20
 - Assist with statewide Go-Live preparations:
 - Go-Live checklist, readiness calls, and office installs
 - Facilitate Knowledge Transfer (KT) meetings and activities:
 - 6/10 – 6/11: In-person MVI technical workshop
 - 6/12, 6/19-20, 6/23 – MyDMV Portal
 - 6/13: Functional orientation; 6/16: 3rd-party cashiering; 6/26: ECommerce – MV Globals
 - 6/23: ECM technical session
 - 6/26: CRS Merge KT
 - 6/27: NMVTIS message testing
 - 7/15: MVI Renewal Service API and MVI Bulk API technical
 - Florida Smart Wallet/ID

Q&A

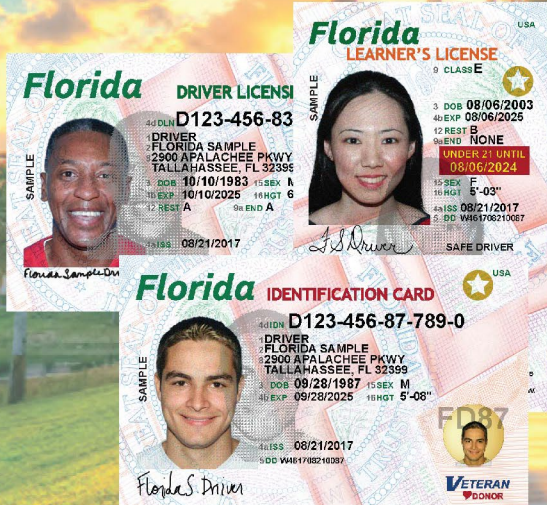
- There were no questions or concerns from members present.

ADJOURNMENT

- Mr. Anderson adjourned the meeting at approximately 2:45 p.m.
- The next Advisory Board Phase II Meeting is scheduled for August 12, 2025.

Note: The below handouts were consolidated in a meeting packet and emailed to members:

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (6/10/25)	5 Pages
Financial Review	5 Pages
Phase II Project/Implementation Updates	7 Pages



FLHSMV
FLORIDA HIGHWAY SAFETY AND MOTOR VEHICLES



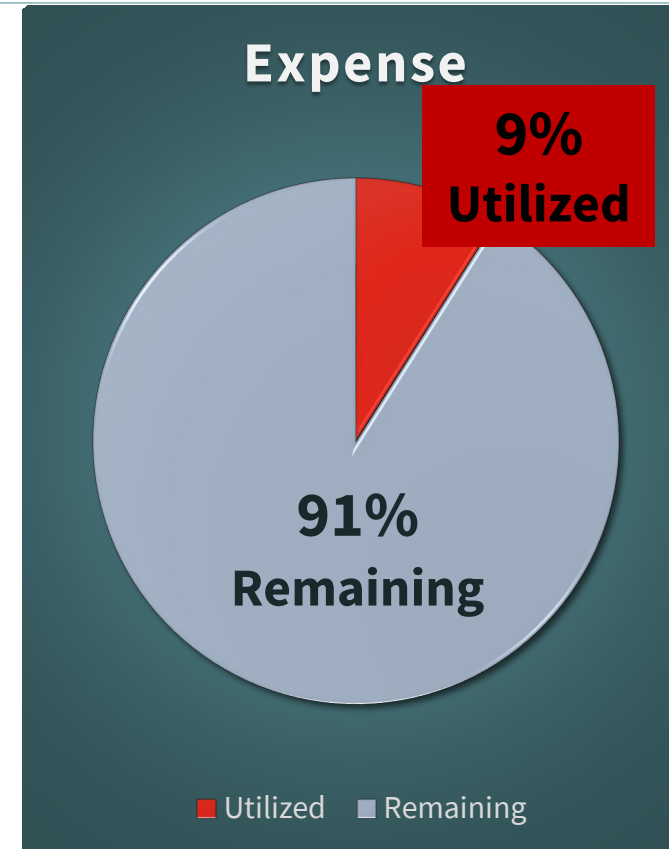
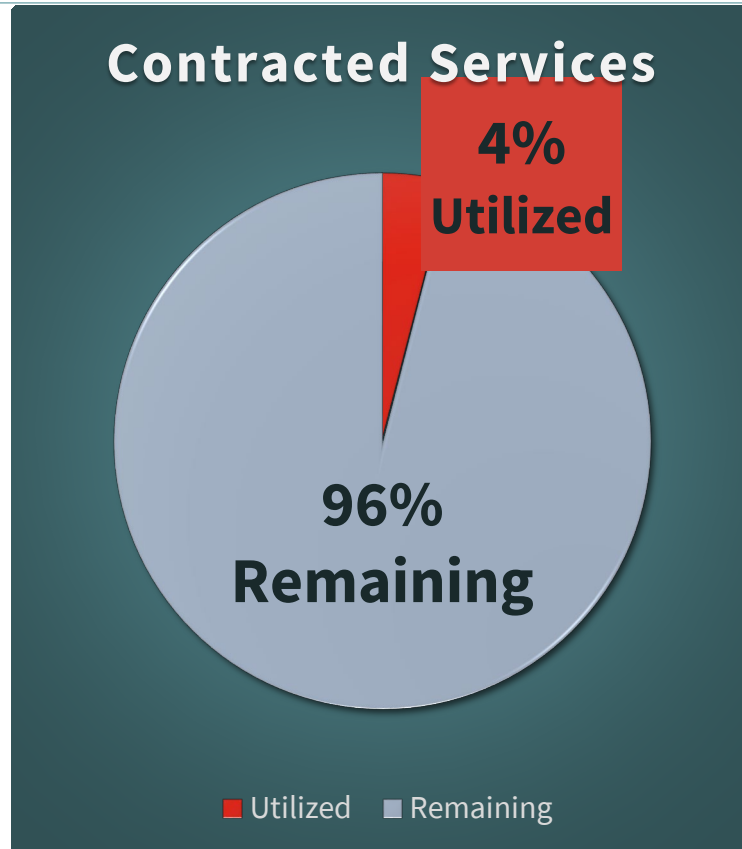
MoMo Phase II Operations & Maintenance Financial Update

Phase II Operation and Maintenance Fiscal Year 2025-2026 Budget vs Actual Spending

MONTHLY		BUDGET	ACTUAL SPEND	VARIANCE
July 2025 Expenditures		\$31,465	\$31,465	0%
FISCAL YEAR 2025/2026	TOTAL BUDGET	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$1,878,624	\$31,465	\$31,465	0%
Remaining Funds	\$1,847,159			

Utilized vs Remaining Budget

as of
July 1, 2025



Phase II LBR Requests

Phase II Operations and Maintenance (Continuity)				
Fiscal Year	Total Request	Contractual Services	Expenses	Other
2025-2026	\$1,878,624	\$716,916	\$561,708	\$600,000
Phase II O&M TOTAL	\$1,878,624	\$716,916	\$561,708	\$600,000

Phase II Development					
Fiscal Year	Total Request	Contractual Services	IV&V Services	Expenses	OCO
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2023-2024	\$9,993,740	\$8,883,765	\$299,975	\$810,000	\$0
2024-2025	\$13,199,608	\$11,860,648	\$299,975	\$1,038,985	\$0
Phase II Development Total	\$76,472,148	\$63,734,673	\$3,073,340	\$9,549,435	\$114,700

Phase II Operations and Maintenance (Continuity) Fiscal Year 2025-2026 Spend Plan Summary

❖ Contractual Services

• Enterprise Content Management (Naviant– HSMV-0293-20)	\$114,416
• IFTA/IRP/Audit (i3 Verticals/Celtic Cross Holdings – HSMV-0286-20)	\$602,500
	<u>\$716,916</u>

❖ Expense	\$561,708
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❖ Other

• Support Services (Accenture HSMV-0333-23)	\$600,000
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❖ Total Budget	\$1,878,624
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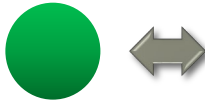
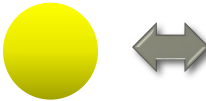
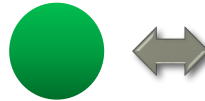
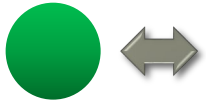

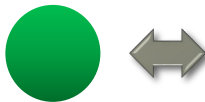
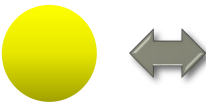
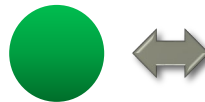

Motorist Modernization Phase II Advisory Board

AUGUST 12, 2025

ORION Releases

- **Release 1 – Motor Vehicle Issuance Inquiry – *Oct 2023 - Completed***
 - MV Customer Inquiry, Customer Summary and linkage to DLI Customer Summary
- **Release 2 - ORION Pilot – *Apr 2024 – Completed***
 - Pilot a subset of ORION transactions and Global Admin functionality to a select group of offices
- **Release 3 – International Fuel Tax Agreement (IFTA) /International Registration Plan (IRP) – *June 2024 - Completed***
 - Celtic IFTA/IRP COTS Product and associated ORION updates
- **Release 4 - ORION Statewide – *Apr 2025 – Mar 2026 – In Progress***
 - All core MVI and Global functionality
- **Release 5 – Motor Vehicle MyDMV Portal – *Fall 2025***
 - Motor vehicle functionality additions to MyDMV Portal
- **Release 6 - Batch, Back-Office – *Apr 2026 - Deferred***
 - Remaining ORION back-office functionality and Phase II batch functionality

Overall Status

Team	Updates	Development	Testing	UAT	Training	User Guides
MV Globals	Total: 58 functional areas Build Complete: 51 Build In Progress: 7 Build Late: 7					
Portal/Fleet	Total: 38 functional areas Build Complete: 37 Build In Progress: 1 Build Late: 1					

Risks & Issues Impacting Teams & Remediation

- *Staffing Vacancies (7 Developer Vacancies, 6 SEU Vacancies) – SEU in the process of filling all their open positions, OMM in the process of filling vacant developer positions*

Release 4 – ORION Statewide Roll-out – Critical Items

- **Training**

- Launched additional Release 2e training modules on 6 May

- **MV Renewal API – included in Release 5 – Portal Release (Fall 2025)**

- Monthly meeting held 25 Jul, next meeting is 22 Aug
- Testing began 1 May

- **Bulk API – included in Release 5 – Portal Release (Fall 2025)**

- Monthly meeting held 25 Jul, next meeting is 22 Aug
- Deployed to Stage, working with agencies to begin testing

- **3rd Party Cashier Testing Complete and MOU Updated**

- Testing with vendors who are part of statewide

- **Finalize Statewide Rollout Schedule**

- Working through schedule change confirmations with TC POCs based upon delay due to intermittent printing issues

Florida Smart Wallet – GoValidate Timeline

- **Development Status**
 - **Registration Updates – *Completed***
 - **Online Authentication – *Completed***
 - **Unenroll Florida Smart Wallet – *Completed***
 - **Insurance Updates – *In Progress***
 - **Extended Review – *Design In Progress***
- **Phase I User Acceptance Testing**
 - **Planned for the end of this month**

ORION Phase II – Organizational Change Management (OCM)

In support of Phase II, the OCM team will:

- Hold **Change Champion Network Connects** with 184 Change Champions
 - Next CCNC: August 13 – Schedule & training updates
- Assist with statewide **Go-Live preparations**
 - Go-Live checklist, readiness calls, and office installs
- Facilitate **Knowledge Transfer** (KT) meetings and activities
 - 8/15: MVI Renewal Service API and MVI Bulk API technical
 - Closed out MVI KT activities and provided a final report to ESC
- **Florida Smart Wallet/ID**