

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, August 10, 2021
2:30 to 4:00 PM
VIA: Microsoft Teams

Invitees

Stephen Boley
Lt. Jason Britt
Diane Buck
Jay Levenstein
Steve Burch
Scott Lunsford
Sherri Smith
Sgt. Derek Joseph
TBD

Representing

FLHSMV
FLHSMV
FLHSMV
FLHSMV
FLHSMV
Florida Tax Collectors
Florida Tax Collectors
Law Enforcement
Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- IV&V Update
- Stakeholder Outreach Update
- MM Phase II Program Update
 - Financial Review
 - Project Updates
- Communications Update
- Q&A
- Adjourn

Motorist Modernization Advisory Board – Phase II Meeting
Tuesday, July 13, 2021
2:30 to 4:00 PM
VIA: Microsoft Teams

WELCOME AND INTRODUCTIONS

- The meeting was called to order at 2:30 p.m. Terrence Samuel began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members included:

- Lt. Jason Britt
 - Diane Buck (absent)
 - Jay Levenstein
 - Scott Lunsford
 - Sherri Smith
 - Sgt. Derek Joseph
 - Steve Burch
 - Stephen Boley
- Additional FLHSMV members included – Terrence Samuel, Kristin Green, Rachel Graham, Catherine Alvarez, Michael Anderson, Stacey Bayyari, Craig Benner, Ian DesVignes, Jessica Espinoza, Felecia Ford, Laura Freeman, Koral Griggs, Chad Hutchinson, Judy Johnson, Scott Lindsay, Aundrea Powell, Janis Timmons, and Scott Tomaszewski.
 - Visitors included – Joseph Weldon, and Nathan Johnson from Accenture, and Greg Williams with Ernst & Young attended. Carl Ford with J Ford Consulting and Melissa Primm with Grant Street also attended.

REVIEW OF MEETING MINUTES

- Rachel Graham reviewed the meeting minutes from May 11, 2021. No corrections were identified. A motion to approve the minutes was accepted by the board members and the May 11, 2021, meeting minutes were approved.

ADVISORY BOARD MEMBERSHIP UPDATE

- Terrence Samuel welcomed new Phase II Advisory Board member Scott Lunsford.

PHASE II IV&V UPDATE

- Greg Williams presented an overview of the IV&V report for Phase II. The current risk state was amber. There was one open deficiency (P2D5) concerning lack of an integrated resource pool. The schedule performance index was 0.968 and the “to complete schedule performance index (TSPI)” was 1.048 with the four-week moving average not improving. 17 of 1,616 total tasks contained in the project schedule were late. The program completion date was forecasted to be 19.9 days late.

STAKEHOLDER OUTREACH

- There was no stakeholder outreach update at the meeting.

FINANCIAL REVIEW

- Janis Timmons presented a Phase II financial review. The Phase II budget for the 2021 – 2022 fiscal year is \$10.5 million. She stated for the next budget amendment, the OCO will be listed under expenses going forward. She presented a high-level review of where funds will be allocated by contract. She stated there are no expenditures or budget-to-actuals to report, yet.

PHASE II PROJECT UPDATE

- Joseph Weldon stated Team A was in Sprint 27 and continued to work on development and testing of the Original Registration Transaction for Milestone C. They are also working on refinement of Milestone D user stories. They continued to meet with AAMVA to discuss implementing NMVTIS as well as legacy error views.
- Team B was also in Sprint 27 and continued to work on requirements, development, and testing of Milestone E stories which included, EFS return plate and agency management maintenance, among others.
- Aundrea Powell stated the MyDMV Portal/Fleet team is currently in Sprint 22 and continued to test Phase II Milestone C stories. The team continued to develop and test the MV Express Renewal with 30% pending development for the Spanish translations. The team was also working on enrollment for Florida Smart ID (FSID) with approximately 51% of the user stories pending development and 21% of the testing completed.
- Scott Tomaszewski stated the IFTA/IRP Team concluded Milestone B, Sprint 7. The features completed included: shopping cart, ICFS Batch Payment, and IFTA Customer Update. The team also completed prototype features that included: IFTA issuance Tax Return, Decal/License VOID, and Permit. The team anticipates completing Milestone B on August 10, which will lead into Milestone C with IRP related service end point work. The OMM Technical team is working with Celtic to adjust and provide updates to the IFTA service endpoints. Celtic continues their configuration work and has not raised any concerns regarding the end points being available. The Data Conversion/Mapping effort for the second cycle is underway and targeted to be completed by November 2021. SEU began efforts in casual test planning. This work embodies the interactive features of both Celtic and ORION systems ahead of the first official code release of IFTA in September 2021. Deliverable 12 (Audit PVD) is under final review; however, it is taking additional review cycles to complete. The field work is what requires further review (manual worksheets vs. User Interface functionality). Issues for the team included:
 - Issue 43 – QA resource availability – This is a Program Level issue created to mitigate QA resource availability. This resource will be critical in the Data Conversion testing plans of the vendor.
- Mr. Weldon stated for the FSID team, the team continued to work with Thales and legal on the subcontract for the onboarding of additional mDL vendors. Deliverable 36 (FSID Day 2 Implementation Plan (Increment 2)) was approved on June 28. Important activities in July 2021 for the team included: Stakeholder survey related to Day 2 activities and finalizing Phase II design work products. The team also held an additional internal pilot to walk-through the updated applications with leadership.
 - Risks and issues for the team included:
 - Risk 83 – FSID Support
 - Risk 94 – Data Issues in Stage

Office of Motorist Modernization

- Issue 34 – Risk 79 Realized – UAT Late
- Issue 42 – Risk 94 Realized – FSID Onboarding
- Ian DesVignes stated the ECM team is near the end of regression testing and will begin System Conversion Testing. The team is reviewing the taxonomy again and is continuing to refine the code as the September 10 go-live date approaches. Risks and issues for the team included:
 - Risk 97 – If there are not Operation staff who have knowledge of the new custom Enterprise Content Service and its interactions with OnBase prior to deployment to production, then the Operation staff may not be able to support the application in production, which could cause delays in issues being resolved.

COMMUNICATIONS UPDATE

- There was no communications update at the meeting.

Q&A

- There were no questions or concerns from members present.

ADJOURNMENT

- Mr. Samuel adjourned the meeting at approximately 2:50 p.m.
- The next Advisory Board Phase II Meeting is scheduled for August 10, 2021.

Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

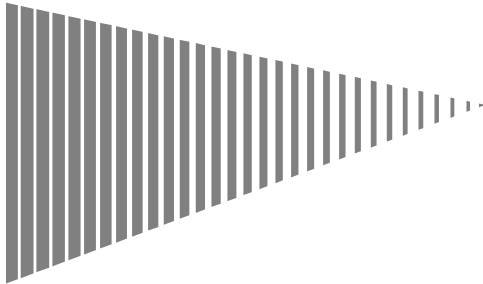
MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (5/11/21)	4 Pages
Phase II IV&V Update	30 Pages
Financial Review	7 Pages
Phase II Traffic Light Reports	1 Page
Phase II Project Updates - State of the State	4 Pages

Motorist Modernization Program Phase II (MMP2)

State of Florida Department of Highway Safety
and Motor Vehicles (FLHSMV)

Independent Verification and Validation (IV&V)
Monthly Assessment Report Summary
June 2021

30 July 2021



Building a better
working world

Topics for discussion

- ▶ General IV&V overview
- ▶ Overall risk state and trending
- ▶ Project complete date slippage
- ▶ Schedule variance
- ▶ Project budget
- ▶ Summary of changes
- ▶ Upcoming IV&V activities
- ▶ Supporting information

Data contained in this MAR is as of 30 June 2021

General IV&V overview

Overall IV&V risk state:

Amber

There is one (1) open IV&V deficiency

- P2D5 – Lack of an integrated resource pool

The MMP2 Project is within established schedule performance thresholds

- The SPI is 0.962 and the four-week moving average is **not improving**.
- 19 of 1,616 total tasks (1.18%) contained in the project schedule are late and the four-week moving average is **not improving**.
- SV is currently -2,151.4 hours and the four-week moving average is **not improving**.
- TSPI is 1.059 and the four-week moving average is **not improving**.

The MMP2 Project is within established cost performance thresholds

- The CPI is 1.000 and the four-week moving average is **steady**
- CV is currently 0.0 hours and the four-week moving average is **steady**
- The Project is currently on budget based on provided budget and spending information

The MMP2 Project is behind schedule

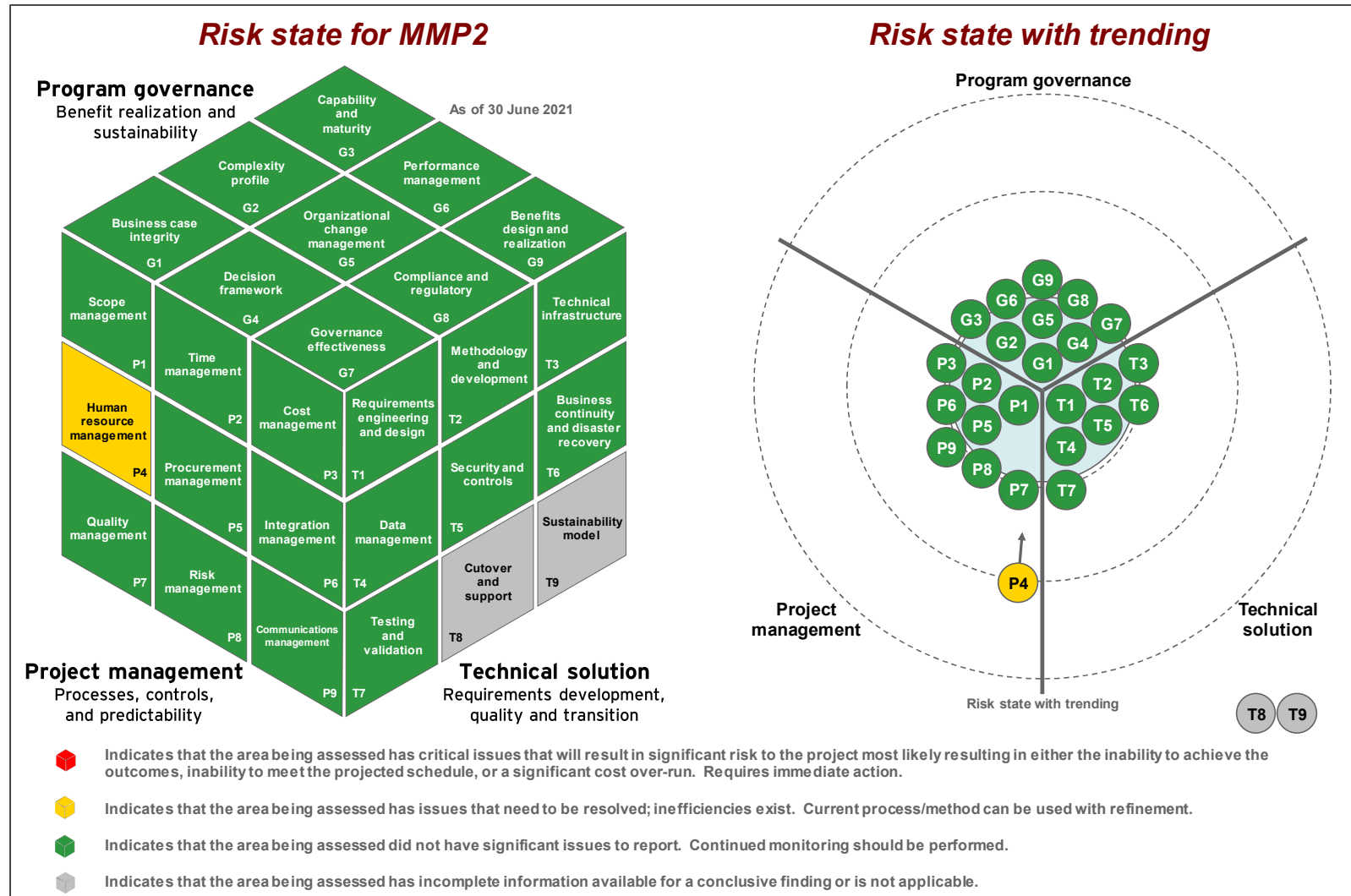
- The Project completion date is forecast to be 22 December 2023, 22.3 days late
- Future milestones are projected to be completed behind schedule
- The four-week moving average for time the project is behind schedule is **not improving**

General IV&V overview

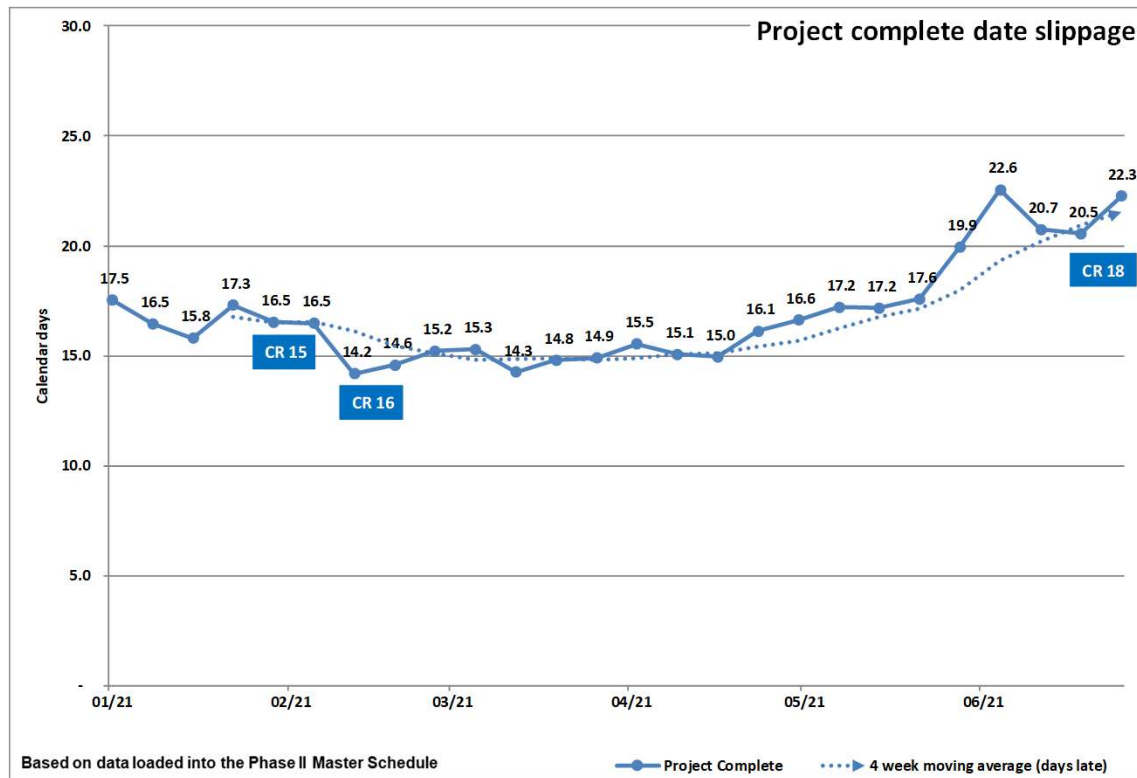
(continued)

- ▶ The COVID-19 has created an unprecedented working environment as the MMP2 Project has migrated to remote working.
 - ▶ The MM Program Team has successfully navigated the transition with minimal disruption to-date and is tracking the risk with Risk 74.
 - ▶ Continued, close monitoring of productivity is necessary to maintain desired progress.
- ▶ Florida's hiring freeze related to COVID-19 is impacting the project team's ability to mitigate Risk 51, Risk 73, Issue 15 and Issue 16 related to the need to add external project resources.
 - ▶ The HSMV Executive Director has made OMM vacancies an exception to the hiring freeze.

Overall risk state and trending

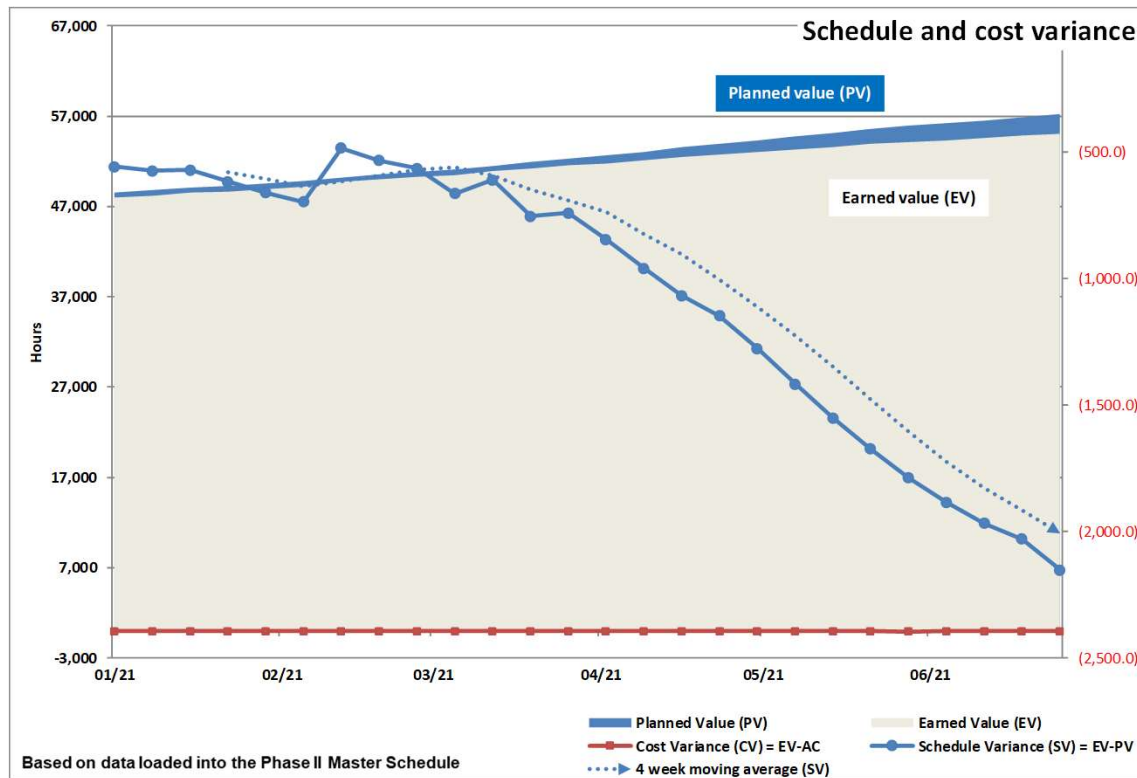


Project complete date slippage



- This chart shows the forecast slippage of the project complete milestone based on historical performance using the schedule performance index (SPI).
- Summary:
 - The Project completion date is forecast to be 22 December 2023, 22.3 days late.
- Conclusions:
 - The four-week moving average for time the project is behind schedule is **not improving**.
 - The MMP2 Project is behind schedule

Schedule variance

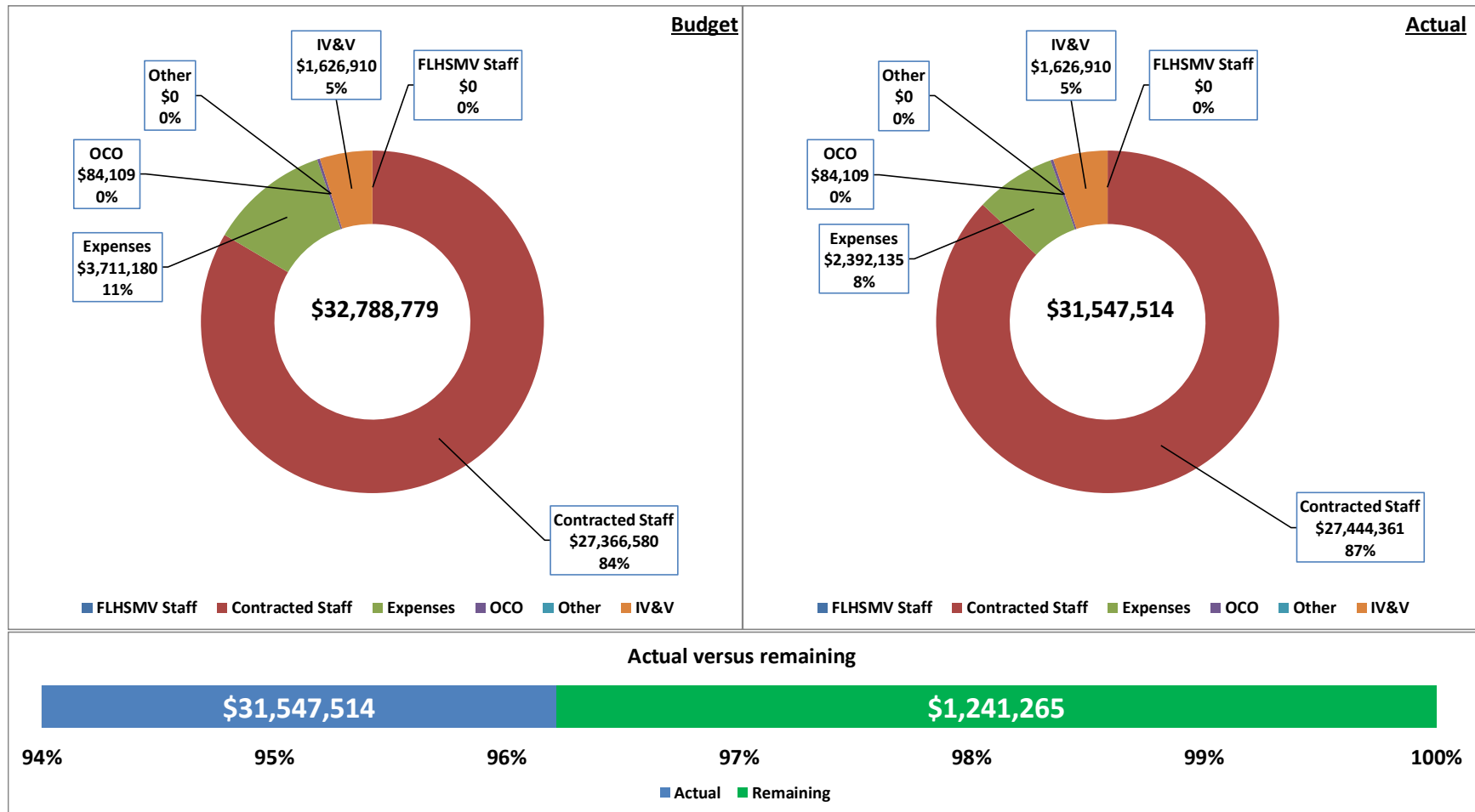


- This chart shows the cumulative planned value (PV) and earned value (EV) for the project.
- Summary:
 - Total EV is less than PV, indicating there is scheduled work that is not being completed as scheduled.
 - The total amount of work not completed as scheduled is 2,151.4 hours or 13.4 person months.
- Conclusions:
 - The four-week moving average for work not completed is **not improving**.
 - The MMP2 Project is behind schedule.

- ▶ Blue area indicates the cumulative PV as of the current reporting period.
- ▶ Grey area indicates the cumulative EV as of the current reporting period.

- ▶ PV is the work scheduled to be accomplished.
- ▶ EV is the value of the work actually performed.

Project budget



Summary of changes

Item	Description
Deficiencies addressed	▶ No deficiencies addressed since the last report
New deficiencies	▶ No new deficiencies since the last report
Process improvement recommendations addressed	▶ No process improvement recommendations addressed since the last report
New process improvement recommendations	▶ No new process improvement recommendations identified since the last report
Risk ratings	▶ No risk rating changes since the last report
Maturity ratings	▶ No maturity rating changes since the last report
Interviews conducted	▶ No interviews conducted since last report
Artifacts received	▶ Numerous artifacts received

Upcoming IV&V activities

- ▶ Participate in IV&V and Project meetings
- ▶ Review draft and final MMP2 Project materials provided to the IV&V Team
- ▶ Conduct interviews as required
- ▶ Schedule of immediate IV&V deliverables is as follows:

Deliverable	Planned draft	Planned final	Actual final	Comment
MAR – Jul 2020 (IVV-302BE)	08/14/2020	08/31/2020	08/31/2020	▶ Complete
MAR – Aug 2020 (IVV-302BF)	09/15/2020	09/30/2020	09/30/2020	▶ Complete
MAR – Sep 2020 (IVV-302BG)	10/14/2020	10/29/2020	10/29/2020	▶ Complete
MAR – Oct 2020 (IVV-302BH)	11/16/2020	12/03/2020	02/09/2021	▶ Complete
MAR – Nov 2020 (IVV-302BI)	12/14/2020	12/30/2020	03/12/2021	▶ Complete
MAR – Dec 2020 (IVV-302BJ)	01/15/2021	02/02/2021	03/12/2021	▶ Complete
MAR – Jan 2021 (IVV-302BK)	02/12/2021	03/01/2021	03/12/2021	▶ Complete
MAR – Feb 2021 (IVV-302BL)	03/12/2021	03/29/2021	04/08/2021	▶ Complete
MAR – Mar 2021 (IVV-302BM)	04/14/2021	04/29/2021	04/29/2021	▶ Complete
MAR – Apr 2021 (IVV-302BN)	05/14/2021	06/01/2021	06/01/2021	▶ Complete
MAR – May 2021 (IVV-302BO)	06/14/2021	06/29/2021	06/29/2021	▶ Complete
MAR – Jun 2021 (IVV-302BP)	07/15/2021	07/30/2021	07/30/2021	▶ Complete

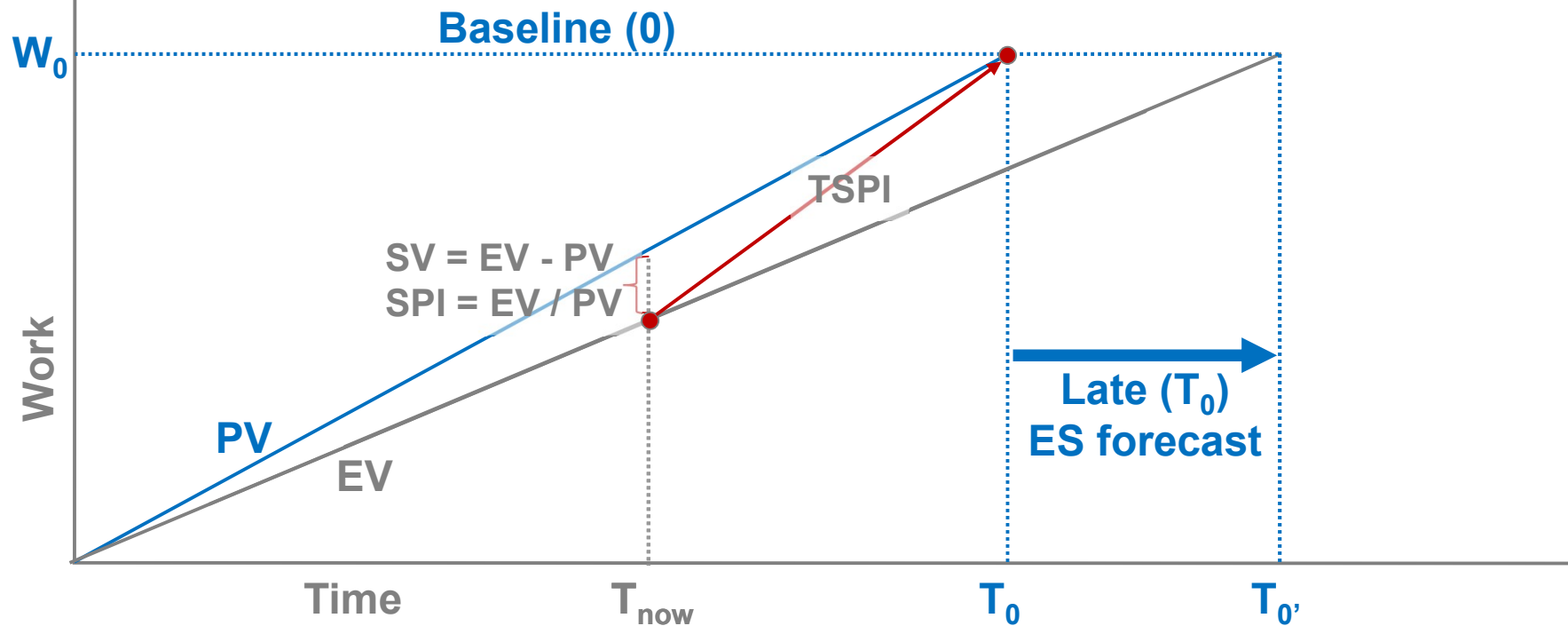
Supporting information

- ▶ EVM basics
- ▶ Key indicators
- ▶ IV&V ratings summary
- ▶ Status of key deficiency recommendations
- ▶ Open deficiencies and recommendations
- ▶ Open process improvement recommendations
- ▶ Schedule and cost performance
- ▶ Major project and release milestones
- ▶ Late tasks
- ▶ Project schedule quality
- ▶ Project budget

EVM basics

Supporting information

PV	Planned Value – work scheduled to be accomplished (hours)
EV	Earned Value – value of the work performed (hours)
SV	Schedule Variance – difference between EV and PV (+/- hours)
SPI	Schedule Performance Index – a measure of schedule efficiency (ratio)
TSPI	To complete SPI – required future schedule efficiency (ratio)
ES	Earned Schedule – Used to forecast future milestone completion dates



Key indicators

Supporting information

Indicator	Value	Comment
Is the project approach sound?	Yes	
Is the project on time?	No	<ul style="list-style-type: none"> ▶ The MMP2 Project is within established schedule performance thresholds ▶ The completion date is forecast to be 22 December 2023, 22.3 days late. ▶ The SPI is 0.962 and the four-week moving average is not improving. ▶ 19 of 1,616 total tasks (1.18%) contained in the project schedule are late and the four-week moving average is not improving. ▶ SV is currently -2,151.4 hours and the four-week moving average is not improving. ▶ TSPI is 1.048 and the four-week moving average is not improving.
Is the project on budget?	Yes	<ul style="list-style-type: none"> ▶ The MMP2 Project is within established cost performance thresholds ▶ The CPI is 1.000 and the four-week moving average is steady ▶ CV is currently 0.0 hours and the four-week moving average is steady ▶ The Project is currently on budget based on provided budget and spending data
Is scope being managed so there is no scope creep?	Yes	<ul style="list-style-type: none"> ▶ The work being completed as part of the MMP2 Project is within the scope of the project as defined in the Schedule IV-B Feasibility Study ▶ Additional change requests are reviewed and approved based on the established change management process

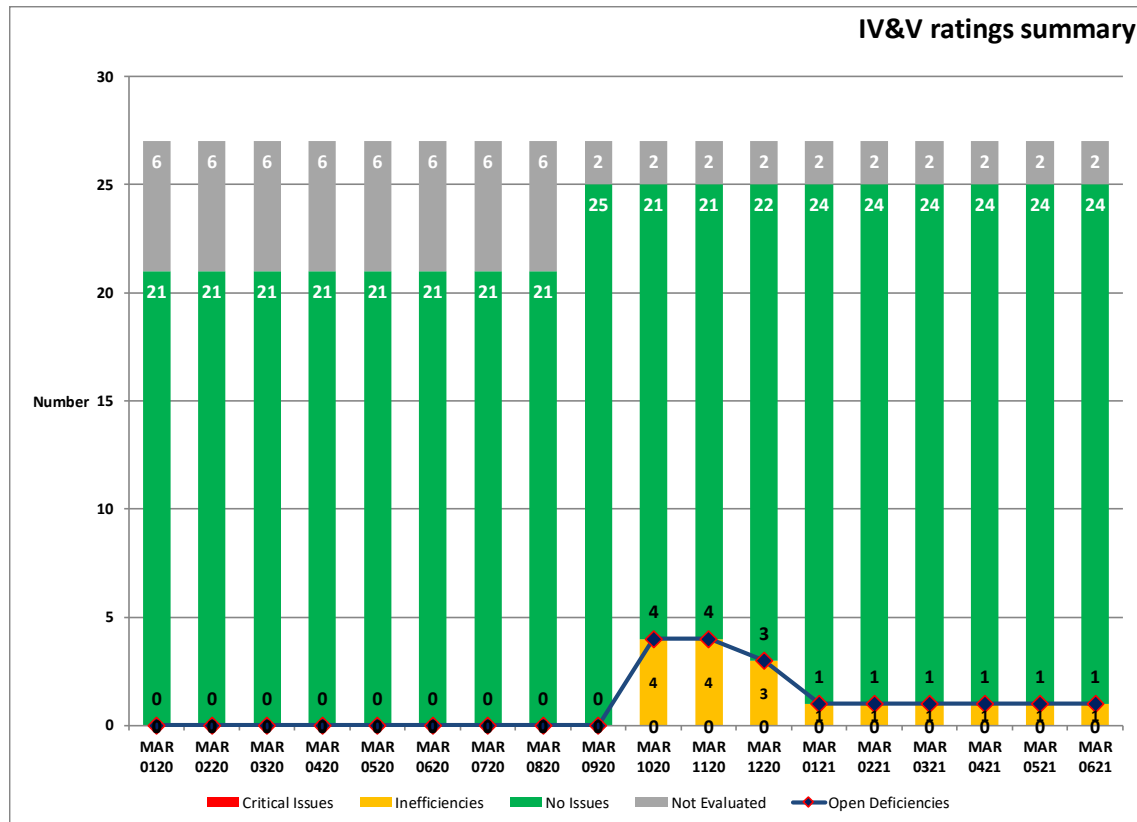
Key indicators (continued)

Supporting information

Indicator	Value	Comment
What are the project's future risks?	Steady	<ul style="list-style-type: none"> ▶ COVID-19 has created an unprecedented working environment for the MM Program Team to navigate as captured in Risk 74. Additionally, the hiring freeze related to COVID-19 is impacting the project team's ability to mitigate Risk 51, Risk 73, Issue 15 and Issue 16. ▶ The FLHSMV Executive Director has made OMM vacancies an exception to the hiring freeze. ▶ Positions opened to hire five .NET FTE development resources to increase capacity; one hired and onboarded; hiring activities in progress for remaining four positions.
Are the project's risks increasing or decreasing?	Steady	
Are there new or emerging technological solutions that will affect the project's technology assumptions?	No	<ul style="list-style-type: none"> ▶ New and emerging technologies were considered in the Feasibility Study ▶ None have an adverse effect on the project's technological assumptions

IV&V ratings summary

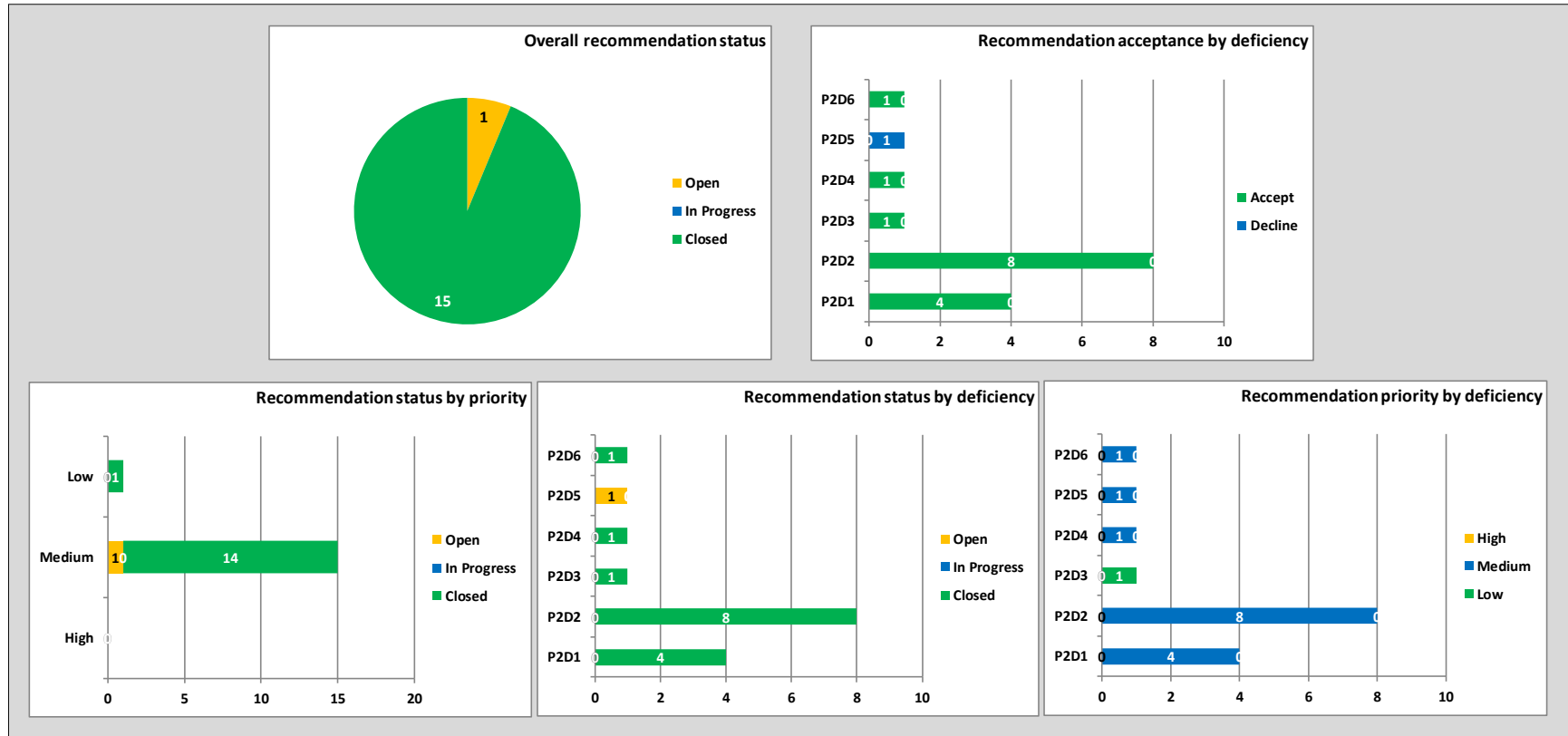
Supporting information



- This chart shows a summary of the IV&V cube facet ratings (red, amber, green and gray), and open deficiencies.
- Facet risk rating totals are as follows:
 - Red (critical issues): 0
 - Amber (issues): 1
 - Green (no issues): 24
 - Gray (not evaluated): 2
- Open deficiencies: 1
- Conclusions:
 - There is one (1) open deficiency:
 - P2D5 – Lack of an integrated resource pool

Status of key deficiency recommendations

Supporting information



Open deficiencies and actions

Supporting information

Deficiency	Actions taken
<ul style="list-style-type: none"> ▶ P2D5 – Lack of an integrated resource pool 	<ul style="list-style-type: none"> ▶ IV&V (MAR- October 2020) <ul style="list-style-type: none"> ▶ Deficiency opened ▶ IV&V (MAR – November 2020 to February 2021) <ul style="list-style-type: none"> ▶ IV&V is monitoring the manual process ▶ IV&V (MAR – March 2021) <ul style="list-style-type: none"> ▶ FLHSMV Director approved hiring of five .NET development resources to increase capacity; hiring activities in progress. IV&V continues to monitor manual process ▶ IV&V (MAR – April 2021) <ul style="list-style-type: none"> ▶ One of five .NET development resources onboarded; hiring activities for remaining four continue. IV&V continues to monitor process ▶ IV&V (MAR – May 2021) <ul style="list-style-type: none"> ▶ IV&V continues to monitor process ▶ IV&V (MAR – June 2021)

Open process improvement recommendations

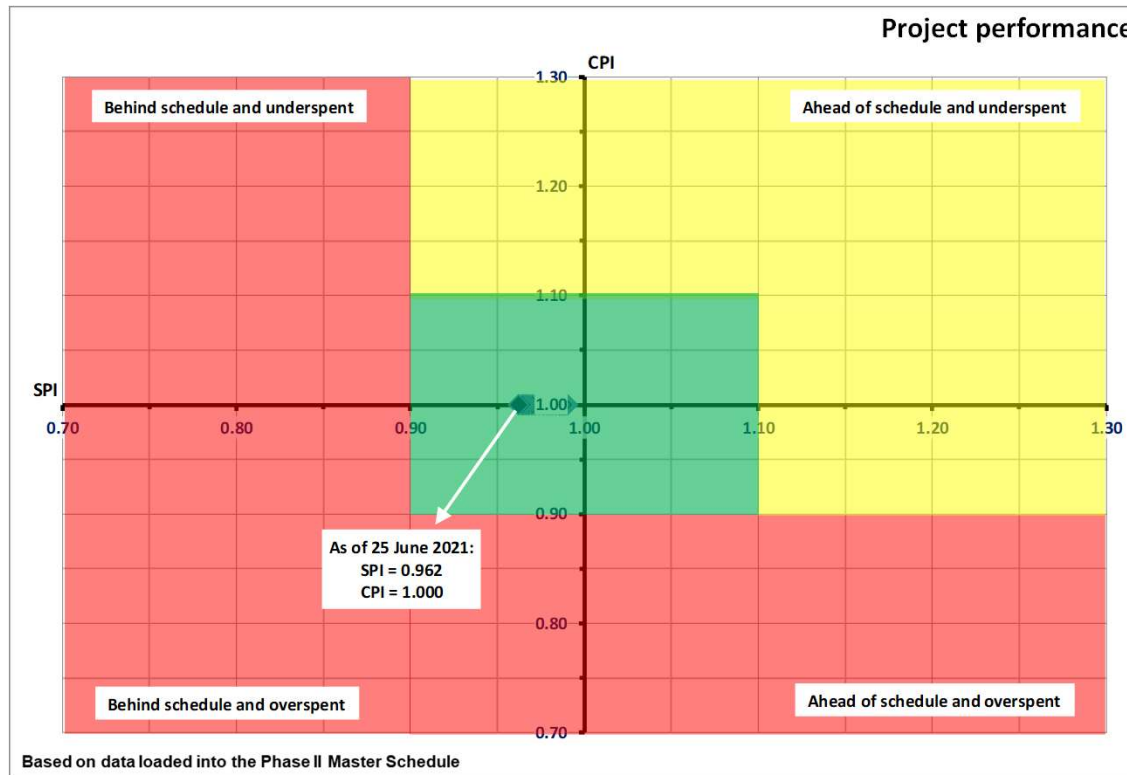
Supporting information

Recommendation	Actions taken

There are no open process improvement recommendations

Schedule and cost performance

Supporting information

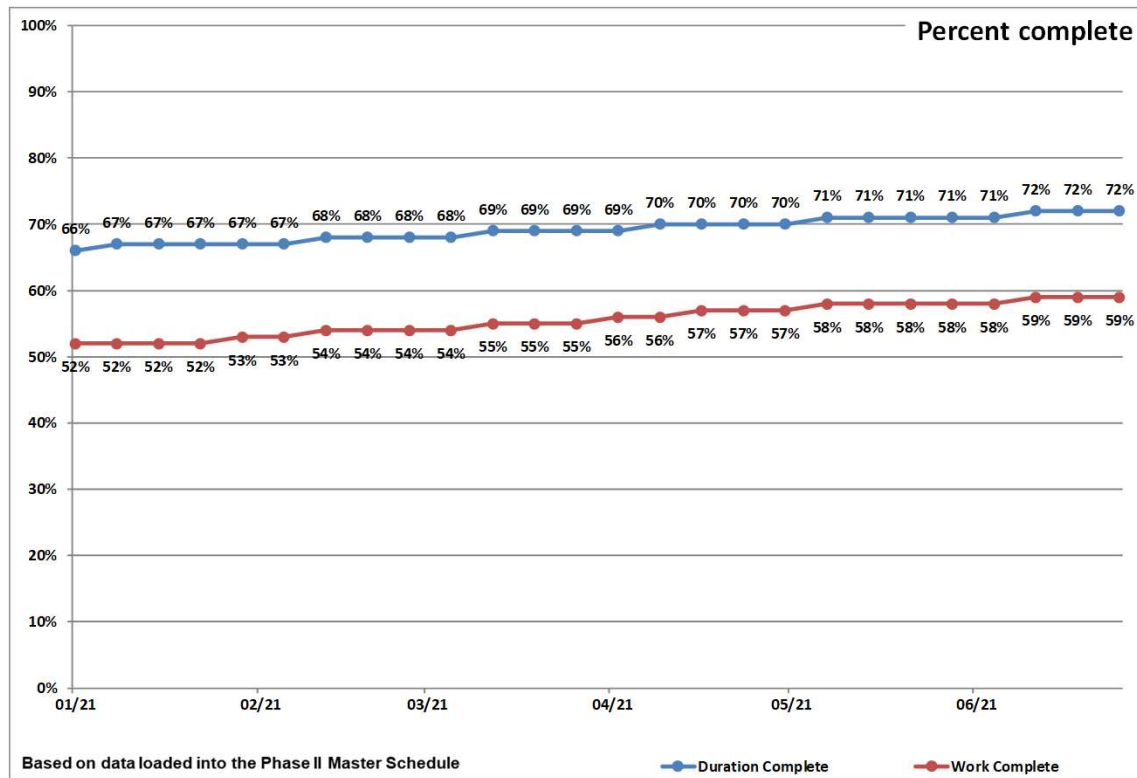


- This chart shows the SPI and CPI plotted as points against the tolerance ranges set up for the project.
- Summary:
 - Schedule and cost performance are within established thresholds.
- Conclusions:
 - The Project is behind schedule but within established performance thresholds.

- ▶ Green area indicates within tolerance of +/- 10% for both SPI and CPI.
- ▶ Amber area indicates review is required and corrective actions may be necessary.
- ▶ Red area indicates out-of-tolerance and corrective actions are necessary.

Schedule and cost performance (continued)

Supporting information

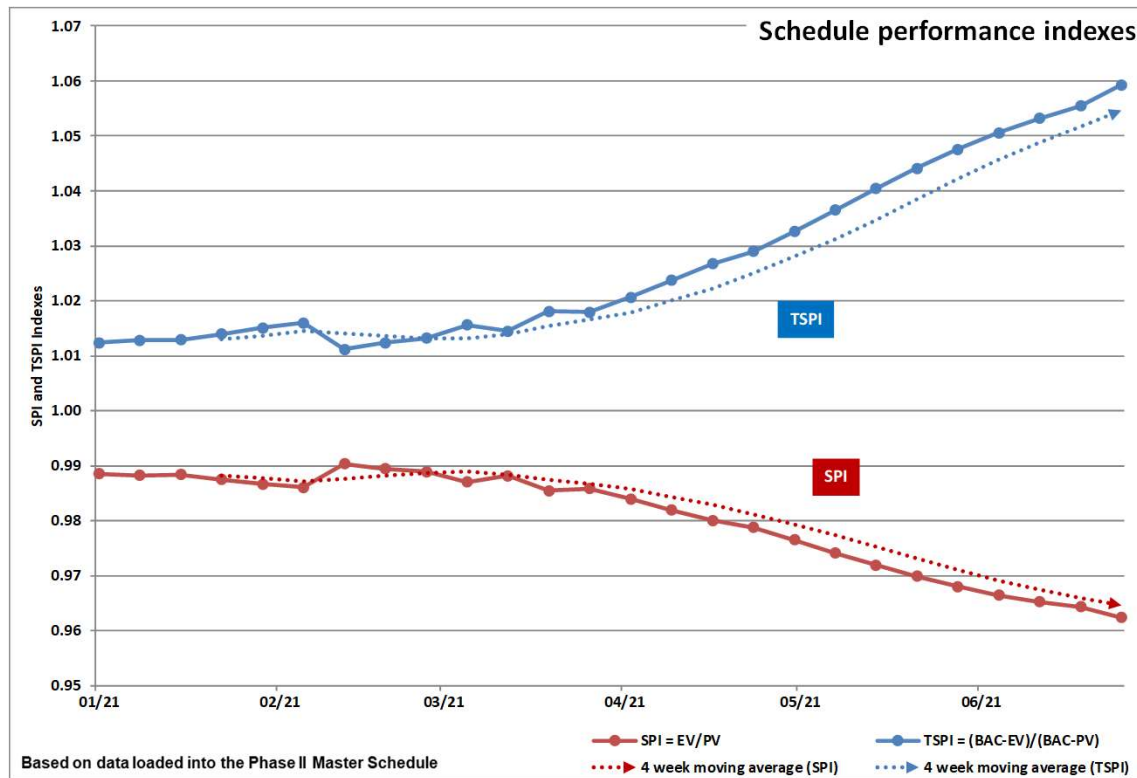


- This chart shows the percent complete for duration and work for the project.
- Summary:
 - Duration and work complete have been increasing since the beginning of the project.
- Conclusions:
 - None.

- ▶ Blue line is duration percent complete.
- ▶ Red line is work percent complete

Schedule and cost performance (continued)

Supporting information



- This chart shows the TSPI and SPI indexes and associated trends.
- Summary:
 - The SPI four-week moving average is **not improving**.
 - The TSPI four-week moving average is **not improving**.
- Conclusions:
 - Future required schedule efficiency (TSPI) is **diverging from** the current schedule efficiency (SPI).

- ▶ Blue line is TSPI
- ▶ Red line is SPI

- ▶ TSPI is the future schedule efficiency required to complete the project as scheduled

Major project milestones

Supporting information

WBS	Title	Completion date			Days late/early
		Baseline	Forecast	Actual	
3.5.15.1.6	Release 1 Development Complete	01/20/22	02/04/22		15.2
3.5.15.2.5	Release 1 Testing Complete	08/11/22	08/28/22		17.3
3.5.15.5.5	Decision Point - Move to Production (Roll out) - Release 1	09/01/22	09/18/22		17.5
3.5.15.5.12	Statewide Implementation Complete - Release 1	06/16/23	07/06/23		20.5
3.5.16.1.5	Release 2 development complete	02/16/23	03/07/23		19.3
3.5.16.5.1	Go/No-Go Decision - Release 2	09/21/23	10/12/23		21.5
3.5.17.2.2	Smart ID Complete Development Phase (Execution)	03/08/21	Complete	03/08/21	0.0
3.5.17.2.3.3.1	Smart ID Complete SIT	12/11/20	Complete	12/11/20	0.0
3.5.17.2.4.1	Smart ID Complete UAT	02/26/21	Complete	04/09/21	42.0
3.5.17.2.4.3	Smart ID Complete Production Deployment	03/05/21	Complete	04/02/21	28.0

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule

	On Schedule
	Behind Schedule
	Past Due / Late

Major project milestones (continued)

Supporting information

WBS	Title	Completion date			Days late/early
		Baseline	Forecast	Actual	
3.5.18.8.6	IFTA/IRP/Audit SIT	11/04/22	11/22/22		18.2
3.5.18.10	IFTA/IRP/Audit UAT	02/20/23	03/11/23		19.3
3.5.18.15	IFTA/IRP/Audit Go Live	05/31/23	06/18/23		20.4
3.5.19.4.2	ECM Complete UAT	08/30/21	09/12/21		13.7
3.5.19.6.1	ECM Complete Go Live	09/10/21	09/23/21		13.8
3.7	Execution and Monitoring & Control Phase Complete	11/13/23	12/05/23		22.1
4.5	Closeout Phase Complete	11/30/23	12/22/23		22.3
5	Project Complete	11/30/23	12/22/23		22.3

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule

	On Schedule
	Behind Schedule
	Past Due / Late

Release milestones

Supporting information

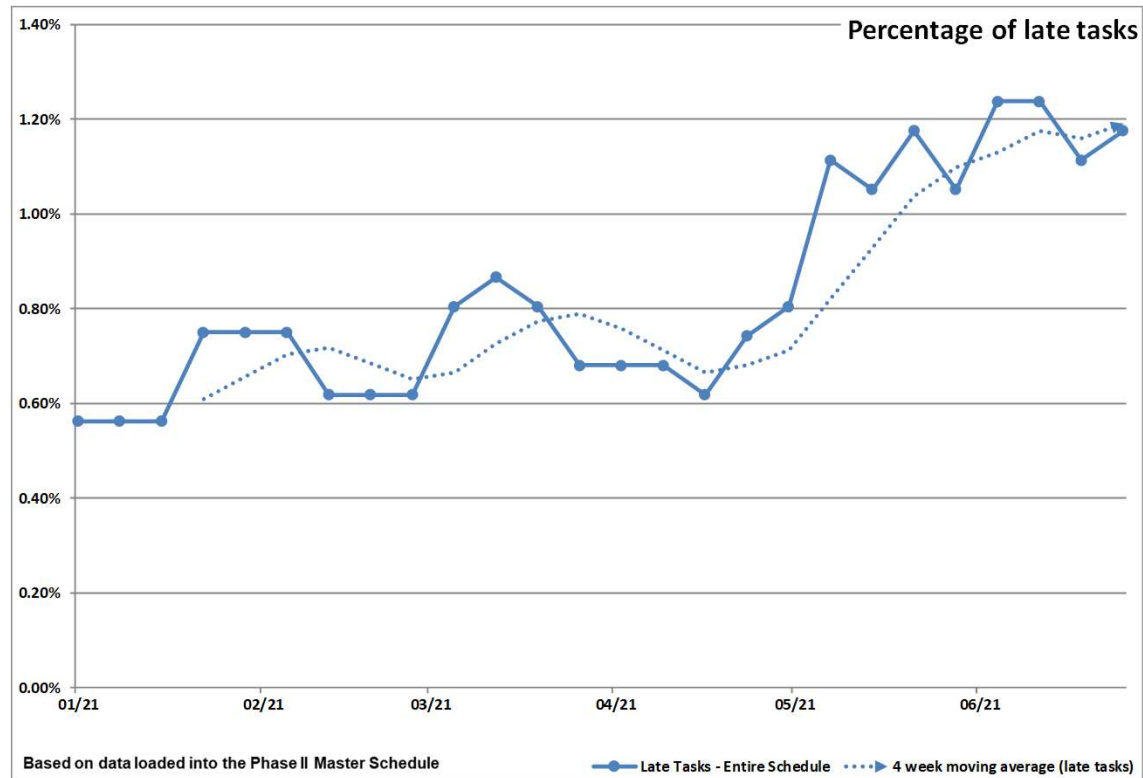
WBS	Title	Completion date			Days late/early
		Baseline	Forecast	Actual	
3.5.15.1.5.2	Milestone A	01/22/20	Complete	01/22/20	0.0
3.5.15.1.5.3	Milestone B	04/30/20	Complete	11/06/20	190.0
3.5.15.1.5.4	Milestone C	07/16/20	Past Due		344.0
3.5.15.1.5.5	Milestone D	10/22/20	Past Due		246.0
3.5.15.1.5.6	Milestone E	01/21/21	Past Due		155.0
3.5.15.1.5.7	Milestone F	05/06/21	Past Due		50.0
3.5.15.1.5.8	Milestone G	08/12/21	08/24/21		13.5
3.5.15.1.5.9	Milestone H	10/28/21	11/09/21		14.3
3.5.15.1.5.10	Milestone I	01/20/22	02/02/22		15.2
3.5.16.1.1	Milestone J	04/28/22	05/12/22		16.2
3.5.16.1.2	Milestone K	08/04/22	08/19/22		17.2
3.5.16.1.3	Milestone L	11/10/22	11/26/22		18.3
3.5.16.1.4	Milestone M	02/16/23	03/05/23		19.3

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule

	On Schedule
	Behind Schedule
	Past Due / Late

Late tasks

Supporting information

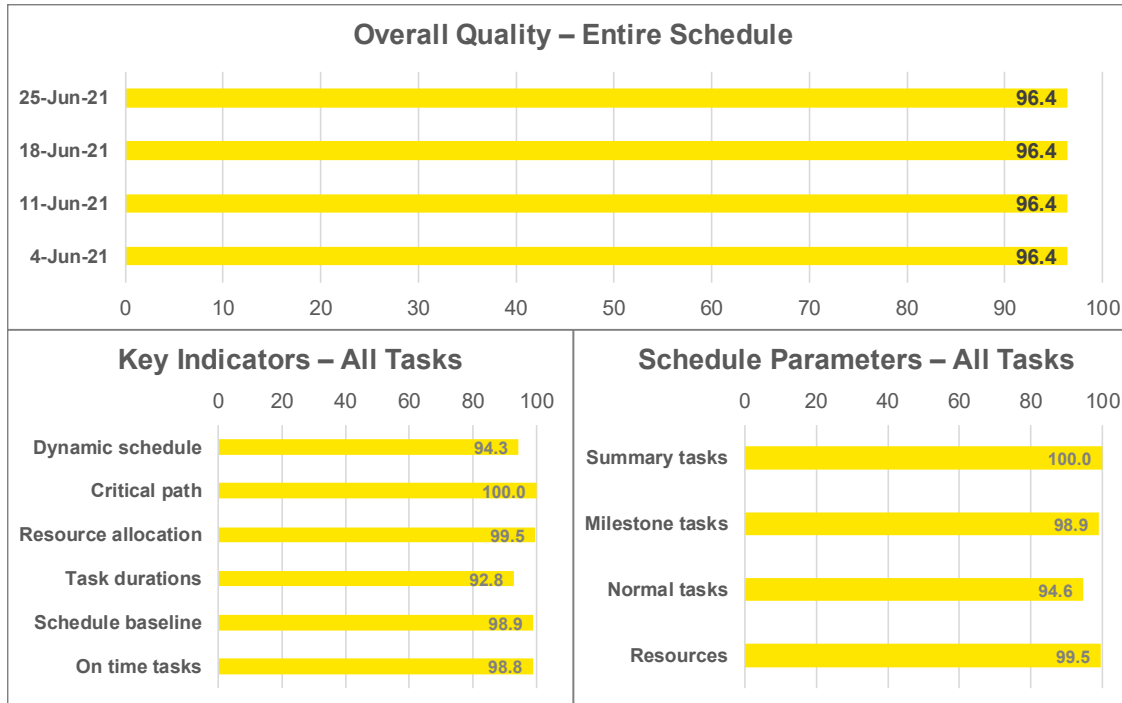


- This chart shows the percentage of tasks that are late for the entire schedule.
- A task is automatically designated as “late” if it is not complete and the project status date is later than the baseline finish date for the task.
- Summary:
 - 1.18% of total tasks contained in the project schedule are late.
- Conclusions:
 - The four-week moving average for the number of late tasks is **not improving**
 - The MMP2 Project is behind schedule.

Project schedule quality

MMP2 schedule

Supporting information



- This chart shows the quality of the project schedule within each of the following areas:
 - Overall quality with trending
 - Key indicators
 - Schedule parameters
- Summary:
 - Overall quality: 96.4
- Conclusions:
 - Overall schedule quality is consistent and excellent

- ▶ Dynamic schedule – Task dependencies and constraints
- ▶ Critical path – Task dependencies
- ▶ Resource allocation –Resource assignments

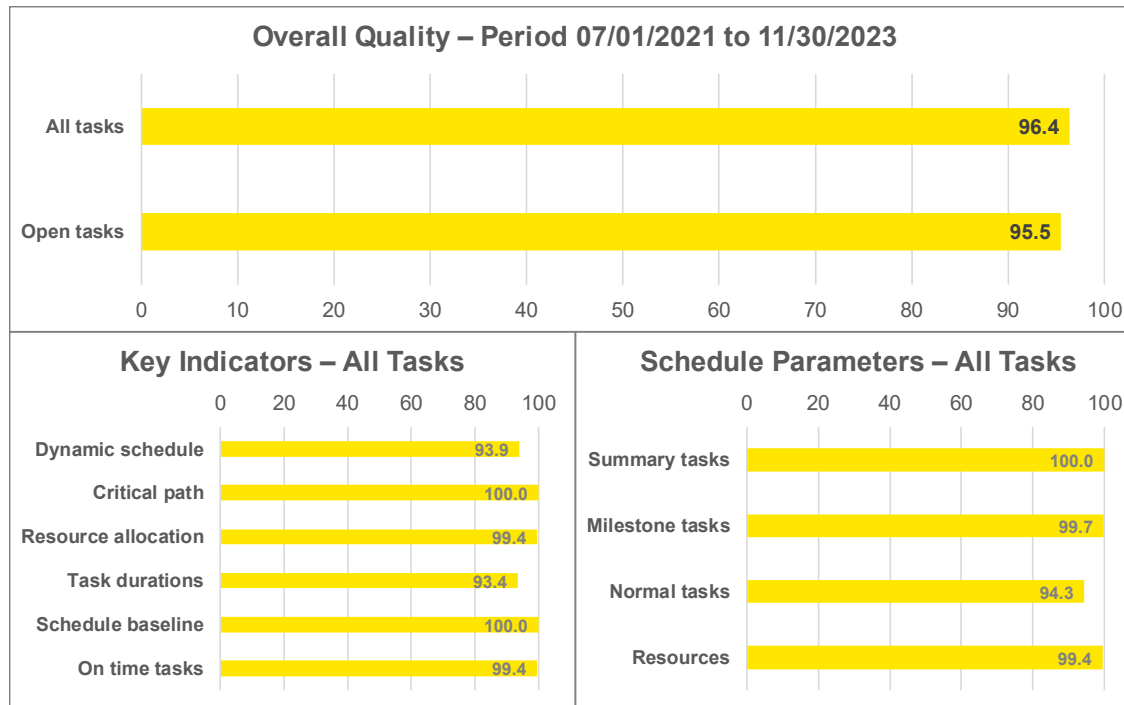
- ▶ Task durations – Task durations other that 8 to 80 hours
- ▶ Baseline – Full baseline defined for all tasks
- ▶ On time tasks – Tasks that are not late

Quality Value	
↑	90 or greater
↗	Between 75 and 90
→	Between 60 and 75
↘	Between 45 and 60
↓	Less than 45

Project schedule quality

MMP2 period

Supporting information



■ This chart shows the quality of the project schedule within each of the following areas:

- Overall quality with trending
- Key indicators
- Schedule parameters

■ Summary:

■ Overall quality: 96.4

■ Conclusions:

■ Overall schedule quality is consistent and excellent

- ▶ Dynamic schedule – Task dependencies and constraints
- ▶ Critical path – Task dependencies
- ▶ Resource allocation –Resource assignments

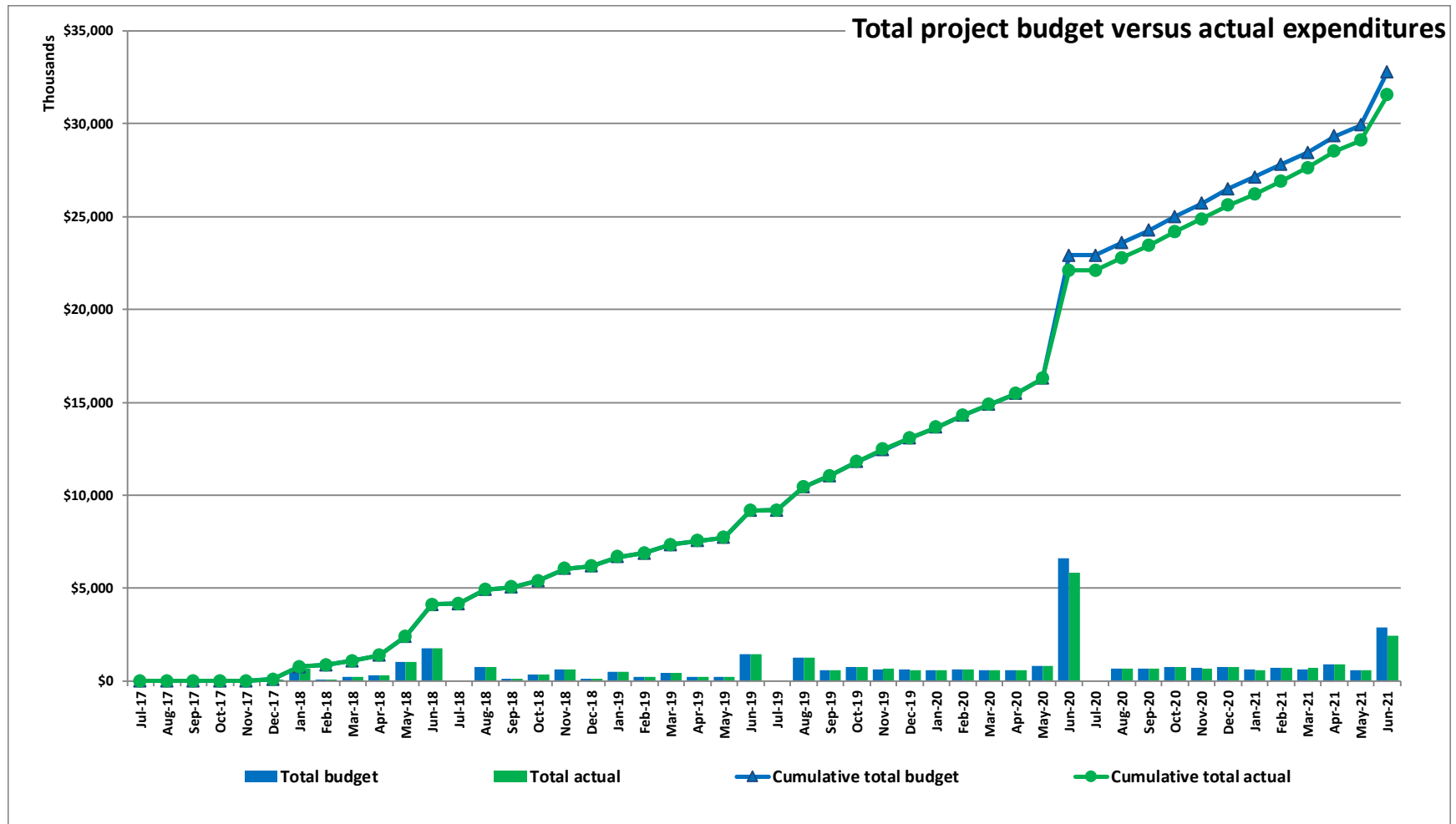
- ▶ Task durations – Task durations other that 8 to 80 hours
- ▶ Baseline – Full baseline defined for all tasks
- ▶ On time tasks – Tasks that are not late

Quality Value	
↑	90 or greater
↗	Between 75 and 90
→	Between 60 and 75
↘	Between 45 and 60
↓	Less than 45

Project budget

Total project funding

Supporting information



Ernst & Young

Assurance | Tax | Transactions | Advisory

About Ernst & Young

Ernst & Young is a global leader in assurance, tax, transaction and advisory services. Worldwide, our 144,000 people are united by our shared values and an unwavering commitment to quality. We make a difference by helping our people, our clients and our wider communities achieve their potential.

For more information, please visit www.ey.com.

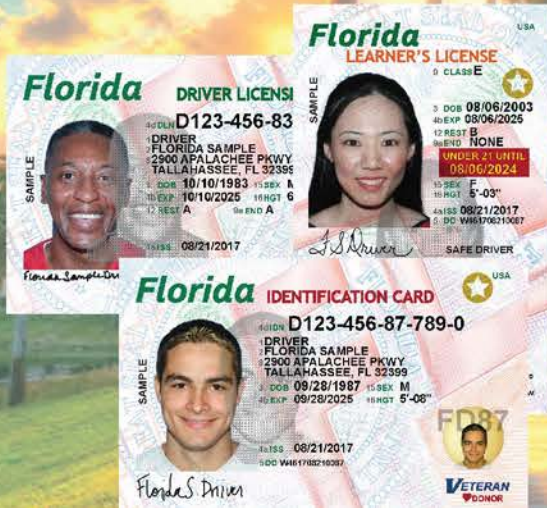
Ernst & Young refers to the global organization of member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients.

© 2021 Ernst & Young LLP.

All Rights Reserved.

0911-1106924

This publication contains information in summary form and is therefore intended for general guidance only. It is not intended to be a substitute for detailed research or the exercise of professional judgment. Neither Ernst & Young LLP nor any other member of the global Ernst & Young organization can accept any responsibility for loss occasioned to any person acting or refraining from action as a result of any material in this publication. On any specific matter, reference should be made to the appropriate advisor.



Financial Update Motorist Modernization

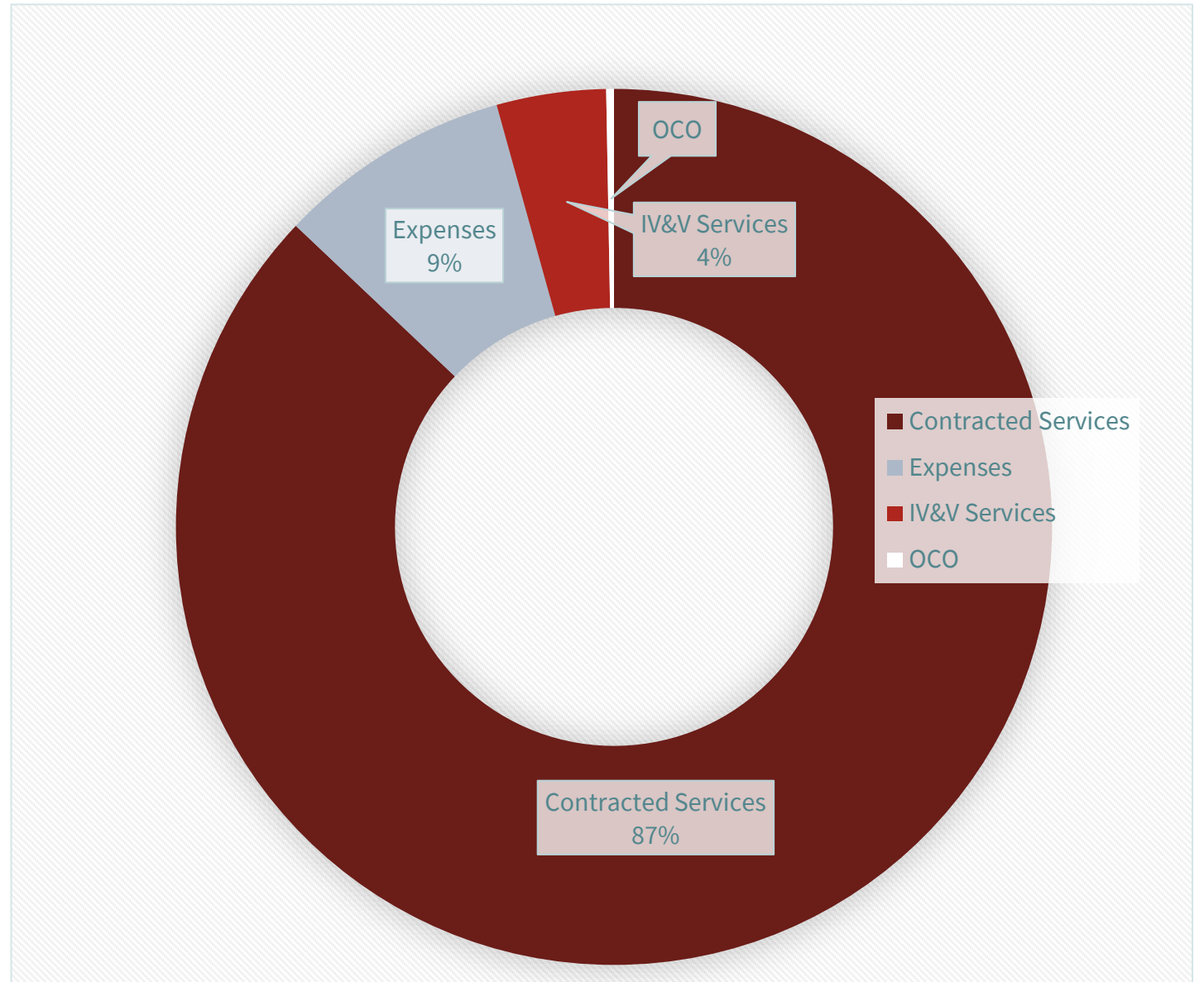
AUGUST 2021



Phase II LBR Requests

<i>Fiscal Year</i>	<i>Total Request</i>	<i>Contracted Services</i>	<i>IV&V Services</i>	<i>Expenses</i>	<i>OCO</i>
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,268,740	\$7,933,800	\$423,240	\$887,700	\$24,000
2023-2024	\$7,377,740	\$6,092,800	\$423,240	\$837,700	\$24,000
TOTAL	\$59,931,540	\$48,528,060	\$2,896,630	\$8,344,150	\$162,700

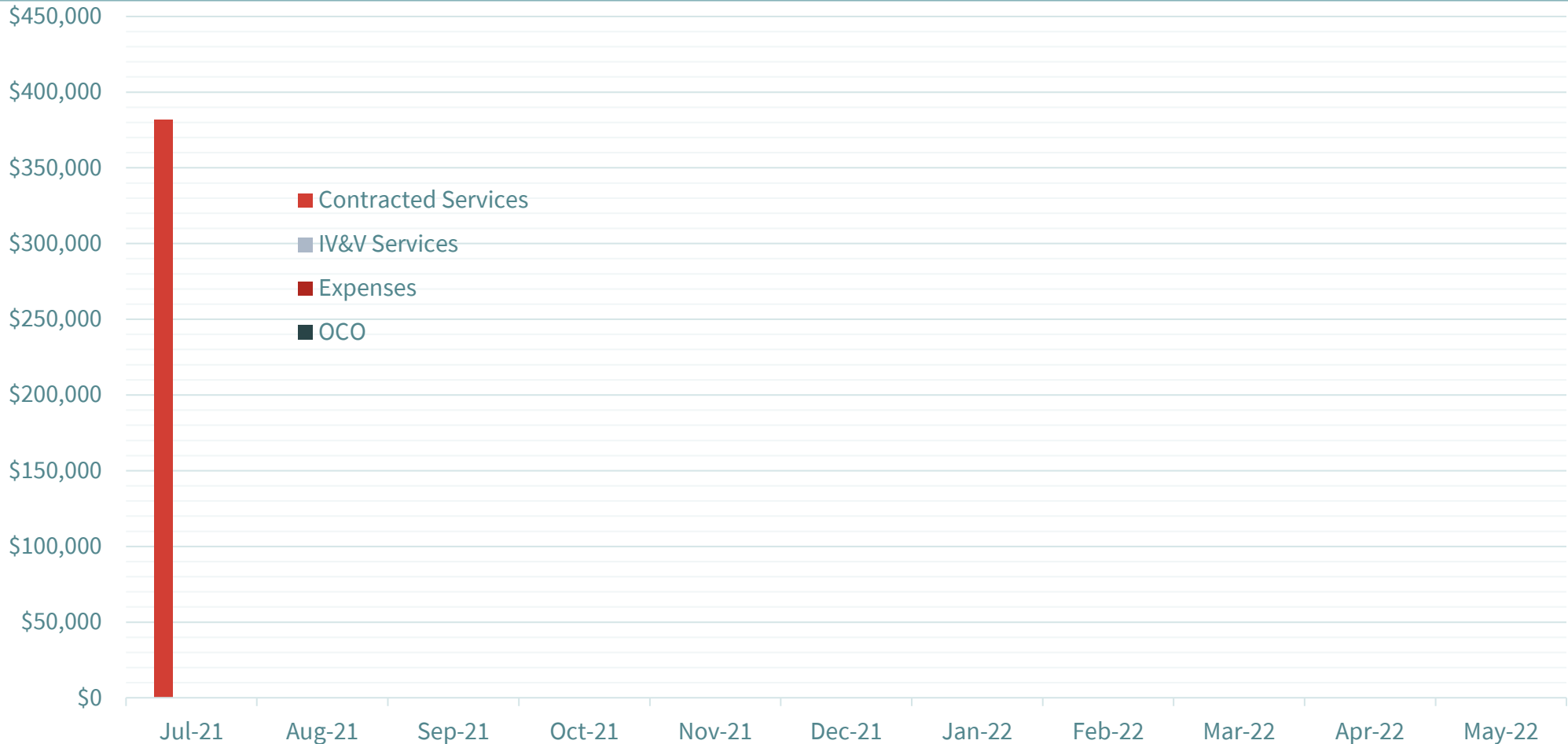
Phase II Total Budget 2021-2022



Phase II Fiscal Year 2021-2022 Spend Plan Summary

Support Services (Accenture RFP-033-17)	\$	7,013,000
IV&V CS (Ernst & Young RFQ-026-17)	\$	423,240
IFTA/IRP/Audit (Celtic Cross Holdings - ITN-071-19)	\$	733,333
ECM (Next Phase Solutions - RFQ-007-20)	\$	124,285
CSP/mDL (Thales - RFQ-078-19)	\$	400,000
Contracted Services - Staff Aug	\$	736,000
Other Contracted Services	\$	131,722
Expense	\$	904,700
OCO	\$	30,000
Total Budget	\$	10,496,280

Phase II Expenditures by Month



Phase II Budget v. Actuals

DESCRIPTION	BUDGET TOTAL	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$382,000	\$382,000	\$382,000	0%
Month to Date (July 2021)	\$382,000	\$382,000	\$382,000	0%
Remaining Funds	\$10,116,280			

Phase II - Spotlight Report - as of 8/3/2021

Team A - T&R Issuance

Current Sprint: HIP Sprint - Milestone G (Ends 8/10/2021)



Milestone:	C (7/16/20)
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

Milestone:	D (10/22/20)
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

Milestone:	Full Backlog
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	7	172	7.8%
Testing	10	60	11.1%
Done	69	888	76.7%
Blocked	4	68	4.4%
Total:	90	1,188	

	#stories	est dev hrs	
Not Started	199	2,072	54.4%
Refinement	143	768	39.1%
Development	1	20	0.3%
Testing	18	76	4.9%
Done	1	-	0.3%
Blocked	4	16	1.1%
Total:	366	2,952	

	#stories	est dev hrs	
Not Started	2,066	20,432	84.0%
Refinement	149	856	6.1%
Development	9	192	0.4%
Testing	28	-	1.1%
Done	195	2,756	7.9%
Blocked	13	140	0.5%
Total:	2,460	24,376	

Portal/Fleet Team

Current Sprint: HIP Sprint - Milestone G (Ends 8/12/2021)



Milestone:	C (7/16/20)
Development:	Green
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

Milestone:	D (10/22/20)
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

Milestone:	Full Backlog
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	36	240	39.1%
Done	56	496	60.9%
Blocked	-	-	0.0%
Total:	92	736	

	#stories	est dev hrs	
Not Started	64	380	80.0%
Refinement	8	32	10.0%
Development	6	80	7.5%
Testing	2	-	2.5%
Done	-	-	0.0%
Blocked	-	-	0.0%
Total:	80	492	

	#stories	est dev hrs	
Not Started	810	7,104	87.1%
Refinement	8	56	0.9%
Development	6	80	0.6%
Testing	38	240	4.1%
Done	68	616	7.3%
Blocked	-	-	0.0%
Total:	930	8,096	

Team B - MV Globals

Current Sprint: HIP Sprint - Milestone G (Ends 8/11/2021)



Milestone:	E (1/21/21)
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

Milestone:	F (5/5/21)
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

Milestone:	Full Backlog
Development:	Red
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Red

	#stories	est dev hrs	
Not Started	51	1,272	47.2%
Refinement	6	96	5.6%
Development	2	56	1.9%
Testing	2	16	1.9%
Done	46	656	42.6%
Blocked	1	16	0.9%
Total:	108	2,112	

	#stories	est dev hrs	
Not Started	79	1,144	100.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	-	-	0.0%
Blocked	-	-	0.0%
Total:	79	1,144	

	#stories	est dev hrs	
Not Started	896	12,164	77.3%
Refinement	9	112	0.8%
Development	3	-	0.3%
Testing	2	16	0.2%
Done	248	3,068	21.4%
Blocked	1	16	0.1%
Total:	1,159	15,376	

IFTA/IRP

Current Sprint: HIP Sprint - Milestone B (Ends 8/10/2021)



Milestone:	B (8/10/21)
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Red
Backlog Health:	Green

Milestone:	C (10/26/21)
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Yellow
Backlog Health:	Green

Milestone:	Full Backlog
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Yellow
Backlog Health:	Green

	#stories	est dev hrs	
Not Started	5	8	21.7%
Refinement	1	112	4.3%
Development	5	-	21.7%
Testing	-	-	0.0%
Done	12	8	52.2%
Blocked	-	-	0.0%
Total:	23	16	

	#stories	est dev hrs	
Not Started	24	-	96.0%
Refinement	-	-	0.0%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	1	-	4.0%
Blocked	-	-	0.0%
Total:	25	-	

	#stories	est dev hrs	
Not Started	421	-	90.0%
Refinement	1	-	0.2%
Development	13	-	2.8%
Testing	-	-	0.0%
Done	33	-	7.1%
Blocked	-	-	0.0%
Total:	468	-	

Enterprise Team

Current Sprint: HIP Sprint - Milestone G (Ends 8/10/2021)



Milestone:	Milestone C
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

Milestone:	Milestone D
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

Milestone:	Full Backlog
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

	#stories	est dev hrs	
Not Started	1	n/a	-
Refinement	-	n/a	-
Development	2	n/a	-
Testing	1	n/a	-
Done	-	n/a	-
Blocked	-	n/a	-
Total:	4	-	

	#stories	est dev hrs	
Not Started	-	n/a	-
Refinement	-	n/a	-
Development	1	n/a	-
Testing	-	n/a	-
Done	-	n/a	-
Blocked	-	n/a	-
Total:	1	-	

	#stories	est dev hrs	
Not Started	57	n/a	62.6%
Refinement	-	n/a	0.0%
Development	6	n/a	6.6%
Testing	1	n/a	1.1%
Done	26	n/a	28.6%
Blocked	1	n/a	1.1%
Total:	91	-	

Florida Smart ID

Current Sprint: Phase II - Sprint 4 (Ends 8/6/2021)



Milestone:	A (April 2021)
Development:	Green
Testing:	Red
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

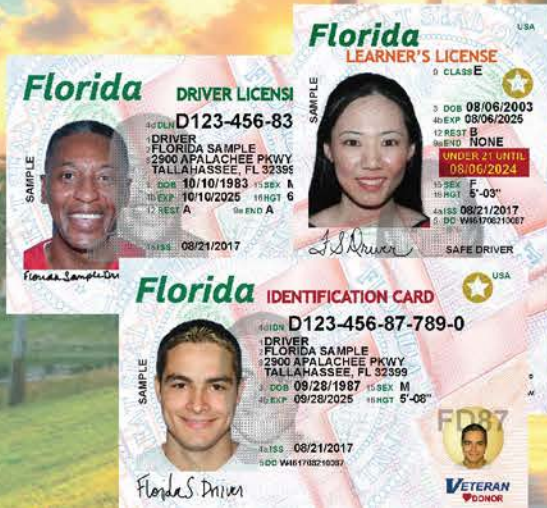
Milestone:	B (Oct 2021)
Development:	Yellow
Testing:	Green
Business Actions:	Yellow
Technical Debt:	Yellow
Backlog Health:	Green

Milestone:	Full Backlog
Development:	Yellow
Testing:	Red
Business Actions:	Yellow
Technical Debt:	Yellow
Backlog Health:	Green

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	2	-	2.7%
Development	-	-	0.0%
Testing	-	-	0.0%
Done	66	-	90.4%
Blocked	5	-	6.8%
Total:	73	-	

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	9	-	64.3%
Development	5	-	35.7%
Testing	-	-	0.0%
Done	-	-	0.0%
Blocked	-	-	0.0%
Total:	14	-	

	#stories	est dev hrs	
Not Started	-	-	0.0%
Refinement	12	-	13.5%
Development	6	-	6.7%
Testing	-	-	0.0%
Done	66	-	74.2%
Blocked	5	-	5.6%
Total:	89	-	



Motorist Modernization Phase II – August 10, 2021

STATE OF THE STATE



IFTA / IRP Project Update

Key Dates, Activities Milestones

Contract Signed – **06/2020 to Celtic**

Deliverables in next 30-60 Days & Status

- D12 - COTS Software Configuration Design for Audit (PVD - Audit) - 6/2 **Approved**
- D14 - Initial Legacy Data Mapping to COTS - 7/12 **Approved**
- D18: Security Testing Plan – 11/17

Important Activities – August

- Must increase velocity of Pre-Refinement activities to make ready user stories ahead of code releases from Celtic.
- IRP Interface stories impact due to the complex logic that is required.
- Agreement on Initial Legacy Data Mapping to FLMCS.
- Complete last IFTA Issuance endpoint for Celtic.

Key Dependencies/Assumptions

- Operational resources available at key times in the project to alleviate delays in environment setup and code/configuration deployments.

IFTA/IRP Specific Risks & Issues – Program Level

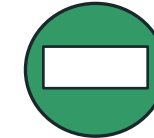
- P2 Issue #43 – QA Resource availability was mitigated.
- P2 – Issue #46 – Vendor staffing challenges related to development resources.

Team Profile

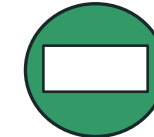
User Stories: 559*

Developers: 3.5

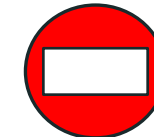
Testers: 3*



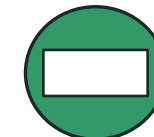
Business Actions



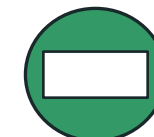
COTS Configuration



ORION Integration



Data Conversion



Scope / Schedule

Florida Smart ID Project Update

Key Dates, Activities Milestones

Contract Signed – **06/2020 to Thales**

Deliverables in next 30-60 Days & Status

- Onboarding Additional mDL Vendors – **04/12/2021 – 06/11/2021**

Important Activities – August

- Stakeholder Survey
- Finalize P2 Design Work Products

Key Dependencies/Assumptions

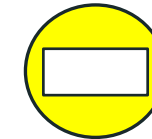
- Do NOT rely on OMM Phase I Data Model changes being in production prior to release of mDL
- Keep initial release meaningful, but sized for “success” given short timeline

mDL Specific Risks & Issues – Program Level

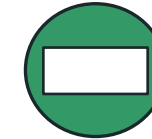
- Risk 83 – FSID Support
- Risk 94 - Issue 29 - FSID – Data Issues in Stage
- Issue 34 - Risk 79 Realized - UAT Late
- Issue 42 - Risk 94 FSID Onboarding Realized

Team Profile

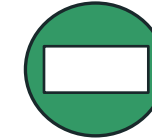
User Stories: 74
Developers: .5
Testers: 3+



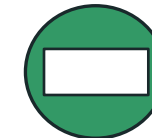
Business Actions



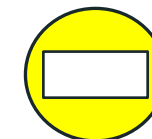
Florida SMART ID Configuration



FLHSMV Integration



Security / Technology



Scope / Schedule

Enterprise Content Management (ECM) Project Update

Key Dates, Activities Milestones

- Contract Signed – **OnBase Software; 06/2020 to Next Phase Solutions**

Deliverables in next 30-60 Days & Status

- Deliverables 2: Discovery & Design (**Approved**) - 1/13/21
- Deliverable 3: Implementation Plan (**Approved**) – 2/2/21
- Deliverable 4: Security, Installation, & Testing Design (**Approved**) - 3/24/21
- Deliverable 5: Custom Solutions Config (**Approved**) – 2/23/21

Important Activities – Aug/Sept

- Implement Dual writing to OnBase and Couchbase
- Complete Regression Testing
- System Conversion Testing and Evaluation
- User Acceptance Testing (UAT)
- Go-Live Date: 9/10/2021

Key Dependencies/Assumptions

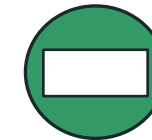
- Keep initial release meaningful, but sized for “success” given short timeline

ECM Specific Risks & Issues – Program Level

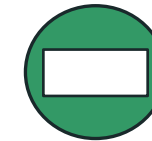
Risk 97 - IF there are not operation staff who have knowledge of the new custom enterprise content service and its interactions with OnBase, prior to deployment to production THEN the operation staff may not be able to support the application in production which could cause delays in issues being resolved. (**Closed 7/21 – Primary/Alternate Assigned**)

Team Profile

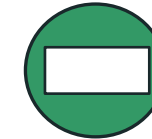
User Stories: N/A
Developers: 2
Testers: 3+



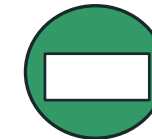
Business Actions



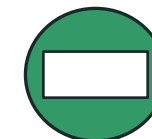
ECM Configuration



ORION Integration



Security / Technology



Scope / Schedule

Portal Fleet(MyDMV Portal Phase II)Project Update

Key Dates, Activities Milestones

- Milestone G HIP Sprint – July 30 – August 12
 - Testing Milestone C Stories
 - Developing and Testing Milestone D Stories

Important Activities – Aug - Oct

- ICFS Go-Live Date: 10/29/2021
- MV Express Renewal Go-Live Date – TBD
- MyDMV Readiness for FSID Go-Live – TBD

Key Dependencies/Assumptions

- Continual progress of Milestone D development and split testing resources on Milestone C and D stories for continual progress
- Approval of the CR to re-align the Milestones dates and features
- MV Express/MyDMV Readiness for FSID Go-Live Dates will be dependent on FSID Onboarding

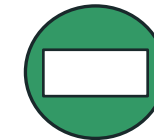
Portal Specific Risks & Issues – Program Level

Risk 99 - FF the Phase II Team is unable to deploy MV Express Renewal changes to MStest due to Operations needing MStest for MyDMV Portal Production issues, THEN it could impact the team's ability to complete testing per the schedule. **Plan to create separate environment/URL**

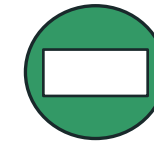
Issue 28 - A developer from the Portal team will be spending several sprints working on ECM functionality, which will put the team further behind schedule for development and testing. **Resource split until completion of ECM.**

Team Profile

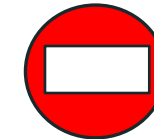
User Stories: N/A
Developers: 4
Testers: 7+



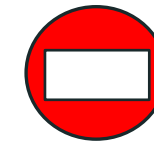
Business Actions



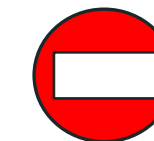
Technical Debt



Development (D)



Testing(C and D)



Backlog Health