Motorist Modernization Advisory Board – Phase II Meeting  
Tuesday, August 10, 2021  
2:30 to 4:00 PM  
VIA: Microsoft Teams

**Invitees**  
Stephen Boley  
Lt. Jason Britt  
Diane Buck  
Jay Levenstein  
Steve Burch  
Scott Lunsford  
Sherri Smith  
Sgt. Derek Joseph  
TBD

**Representing**  
FLHSMV  
FLHSMV  
FLHSMV  
FLHSMV  
Florida Tax Collectors  
Florida Tax Collectors  
Law Enforcement  
Law Enforcement

**Agenda**

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- IV&V Update
- Stakeholder Outreach Update
- MM Phase II Program Update
  - Financial Review
  - Project Updates
- Communications Update
- Q&A
- Adjourn
WELCOME AND INTRODUCTIONS

- The meeting was called to order at 2:30 p.m. Terrence Samuel began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members included:

- Lt. Jason Britt
- Diane Buck (absent)
- Jay Levenstein
- Scott Lunsford
- Sherri Smith
- Sgt. Derek Joseph
- Steve Burch
- Stephen Boley

- Additional FLHSMV members included – Terrence Samuel, Kristin Green, Rachel Graham, Catherine Alvarez, Michael Anderson, Stacey Bayyari, Craig Benner, Ian DesVignes, Jessica Espinoza, Felecia Ford, Laura Freeman, Koral Griggs, Chad Hutchinson, Judy Johnson, Scott Lindsay, Aundrea Powell, Janis Timmons, and Scott Tomaszewski.
- Visitors included – Joseph Weldon, and Nathan Johnson from Accenture, and Greg Williams with Ernst & Young attended. Carl Ford with J Ford Consulting and Melissa Primm with Grant Street also attended.

REVIEW OF MEETING MINUTES

- Rachel Graham reviewed the meeting minutes from May 11, 2021. No corrections were identified. A motion to approve the minutes was accepted by the board members and the May 11, 2021, meeting minutes were approved.

ADVISORY BOARD MEMBERSHIP UPDATE

- Terrence Samuel welcomed new Phase II Advisory Board member Scott Lunsford.

PHASE II IV&V UPDATE

- Greg Williams presented an overview of the IV&V report for Phase II. The current risk state was amber. There was one open deficiency (P2D5) concerning lack of an integrated resource pool. The schedule performance index was 0.968 and the “to complete schedule performance index (TSPI)” was 1.048 with the four-week moving average not improving. 17 of 1,616 total tasks contained in the project schedule were late. The program completion date was forecasted to be 19.9 days late.

STAKEHOLDER OUTREACH

- There was no stakeholder outreach update at the meeting.
FINANCIAL REVIEW

- Janis Timmons presented a Phase II financial review. The Phase II budget for the 2021 – 2022 fiscal year is $10.5 million. She stated for the next budget amendment, the OCO will be listed under expenses going forward. She presented a high-level review of where funds will be allocated by contract. She stated there are no expenditures or budget-to-actuals to report, yet.

PHASE II PROJECT UPDATE

- Joseph Weldon stated Team A was in Sprint 27 and continued to work on development and testing of the Original Registration Transaction for Milestone C. They are also working on refinement of Milestone D user stories. They continued to meet with AAMVA to discuss implementing NMVTIS as well as legacy error views.

- Team B was also in Sprint 27 and continued to work on requirements, development, and testing of Milestone E stories which included, EFS return plate and agency management maintenance, among others.

- Aundrea Powell stated the MyDMV Portal/Fleet team is currently in Sprint 22 and continued to test Phase II Milestone C stories. The team continued to develop and test the MV Express Renewal with 30% pending development for the Spanish translations. The team was also working on enrollment for Florida Smart ID (FSID) with approximately 51% of the user stories pending development and 21% of the testing completed.

- Scott Tomaszewski stated the IFTA/IRP Team concluded Milestone B, Sprint 7. The features completed included: shopping cart, ICFS Batch Payment, and IFTA Customer Update. The team also completed prototype features that included: IFTA issuance Tax Return, Decal-License VOID, and Permit. The team anticipates completing Milestone B on August 10, which will lead into Milestone C with IRP related service end point work. The OMM Technical team is working with Celtic to adjust and provide updates to the IFTA service endpoints. Celtic continues their configuration work and has not raised any concerns regarding the end points being available. The Data Conversion/Mapping effort for the second cycle is underway and targeted to be completed by November 2021. SEU began efforts in contact test planning. This work embodies the interactive features of both Celtic and ORION systems ahead of the first official code release of IFTA in September 2021. Deliverable 12 (Audit PVD) is under final review; however, it is taking additional review cycles to complete. The field work is what requires further review (manual worksheets vs. User Interface functionality). Issues for the team included:
  - Issue 43 – QA resource availability – This is a Program Level issue created to mitigate QA resource availability. This resource will be critical in the Data Conversion testing plans of the vendor.

- Mr. Weldon stated for the FSID team, the team continued to work with Thales and legal on the subcontract for the onboarding of additional mDL vendors. Deliverable 36 (FSID Day 2 Implementation Plan (Increment 2)) was approved on June 28. Important activities in July 2021 for the team included: Stakeholder survey related to Day 2 activities and finalizing Phase II design work products. The team also held an additional internal pilot to walk-through the updated applications with leadership.
  - Risks and issues for the team included:
    - Risk 83 – FSID Support
    - Risk 94 – Data Issues in Stage
Issue 34 – Risk 79 Realized – UAT Late
Issue 42 – Risk 94 Realized – FSID Onboarding

Ian DesVignes stated the ECM team is near the end of regression testing and will begin System Conversion Testing. The team is reviewing the taxonomy again and is continuing to refine the code as the September 10 go-live date approaches. Risks and issues for the team included:
  - Risk 97 – If there are not Operation staff who have knowledge of the new custom Enterprise Content Service and its interactions with OnBase prior to deployment to production, then the Operation staff may not be able to support the application in production, which could cause delays in issues being resolved.

COMMUNICATIONS UPDATE

- There was no communications update at the meeting.

Q&A

- There were no questions or concerns from members present.

ADJOURNMENT

- Mr. Samuel adjourned the meeting at approximately 2:50 p.m.
- The next Advisory Board Phase II Meeting is scheduled for August 10, 2021.

Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

- MM Advisory Board Phase II Agenda
- MM Advisory Board Phase II Meeting Minutes (5/11/21)
- Phase II IV&V Update
- Financial Review
- Phase II Traffic Light Reports
- Phase II Project Updates - State of the State
Topics for discussion

► General IV&V overview
► Overall risk state and trending
► Project complete date slippage
► Schedule variance
► Project budget
► Summary of changes
► Upcoming IV&V activities
► Supporting information

Data contained in this MAR is as of 30 June 2021
General IV&V overview

There is one (1) open IV&V deficiency
- P2D5 – Lack of an integrated resource pool

The MMP2 Project is within established schedule performance thresholds
- The SPI is 0.962 and the four-week moving average is not improving.
- 19 of 1,616 total tasks (1.18%) contained in the project schedule are late and the four-week moving average is not improving.
- SV is currently -2,151.4 hours and the four-week moving average is not improving.
- TSPI is 1.059 and the four-week moving average is not improving.

The MMP2 Project is within established cost performance thresholds
- The CPI is 1.000 and the four-week moving average is steady
- CV is currently 0.0 hours and the four-week moving average is steady
- The Project is currently on budget based on provided budget and spending information

The MMP2 Project is behind schedule
- The Project completion date is forecast to be 22 December 2023, 22.3 days late
- Future milestones are projected to be completed behind schedule
- The four-week moving average for time the project is behind schedule is not improving
The COVID-19 has created an unprecedented working environment as the MMP2 Project has migrated to remote working.

The MM Program Team has successfully navigated the transition with minimal disruption to-date and is tracking the risk with Risk 74.

Continued, close monitoring of productivity is necessary to maintain desired progress.

Florida’s hiring freeze related to COVID-19 is impacting the project team’s ability to mitigate Risk 51, Risk 73, Issue 15 and Issue 16 related to the need to add external project resources.

The HSMV Executive Director has made OMM vacancies an exception to the hiring freeze.
Overall risk state and trending

Risk state for MMP2

Program governance
- Benefit realization and sustainability
  - Scope management
  - Business case integrity
  - Decision framework
  - Time management
  - Human resource management
  - Procurement management
  - Quality management
  - Risk management
  - Communications management

Project management
- Processes, controls, and predictability
  - Requirements development, quality and transition
  - Scope management
  - Business case integrity
  - Decision framework
  - Time management
  - Human resource management
  - Procurement management
  - Quality management
  - Risk management
  - Communications management

Technical solution
- Requirements development, quality and transition
  - Capabilities
  - Maturity
  - Complexity profile
  - Organizational change management
  - Compliance and regulatory
  - Technical infrastructure
  - Business continuity and disaster recovery
  - Sustainability model
  - Cutover and support
  - Testing and validation

Risk state with trending

Indicates that the area being assessed has critical issues that will result in significant risk to the project most likely resulting in either the inability to achieve the outcomes, inability to meet the projected schedule, or a significant cost over-run. Requires immediate action.

Indicates that the area being assessed has issues that need to be resolved; inefficiencies exist. Current process/method can be used with refinement.

Indicates that the area being assessed did not have significant issues to report. Continued monitoring should be performed.

Indicates that the area being assessed has incomplete information available for a conclusive finding or is not applicable.
Project complete date slippage

- This chart shows the forecast slippage of the project complete milestone based on historical performance using the schedule performance index (SPI).

Summary:
- The Project completion date is forecast to be 22 December 2023, 22.3 days late.

Conclusions:
- The four-week moving average for time the project is behind schedule is not improving.
- The MMP2 Project is behind schedule.
Schedule variance

- Blue area indicates the cumulative PV as of the current reporting period.
- Grey area indicates the cumulative EV as of the current reporting period.

- PV is the work scheduled to be accomplished.
- EV is the value of the work actually performed.

- This chart shows the cumulative planned value (PV) and earned value (EV) for the project.

  ▪ Summary:
    ▪ Total EV is less than PV, indicating there is scheduled work that is not being completed as scheduled.
    ▪ The total amount of work not completed as scheduled is 2,151.4 hours or 13.4 person months.

  ▪ Conclusions:
    ▪ The four-week moving average for work not completed is not improving.
    ▪ The MMP2 Project is behind schedule.
# Project budget

### Budget

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>FLHSMV Staff</td>
<td>$27,366,580</td>
<td>84%</td>
</tr>
<tr>
<td>Contracted Staff</td>
<td>$1,626,910</td>
<td>5%</td>
</tr>
<tr>
<td>OCO</td>
<td>$84,109</td>
<td>0%</td>
</tr>
<tr>
<td>Expenses</td>
<td>$3,711,180</td>
<td>11%</td>
</tr>
<tr>
<td>Other</td>
<td>$0</td>
<td>0%</td>
</tr>
<tr>
<td>IV&amp;V</td>
<td>$32,788,779</td>
<td></td>
</tr>
</tbody>
</table>

### Actual

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>FLHSMV Staff</td>
<td>$27,444,361</td>
<td>87%</td>
</tr>
<tr>
<td>Contracted Staff</td>
<td>$1,626,910</td>
<td>5%</td>
</tr>
<tr>
<td>OCO</td>
<td>$84,109</td>
<td>0%</td>
</tr>
<tr>
<td>Expenses</td>
<td>$2,392,135</td>
<td>8%</td>
</tr>
<tr>
<td>Other</td>
<td>$0</td>
<td>0%</td>
</tr>
<tr>
<td>IV&amp;V</td>
<td>$31,547,514</td>
<td></td>
</tr>
</tbody>
</table>

### Actual versus remaining

<table>
<thead>
<tr>
<th>Percentage</th>
<th>Actual</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>94%</td>
<td>$31,547,514</td>
<td></td>
</tr>
<tr>
<td>95%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>96%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>97%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>98%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>99%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Actual
- Remaining
## Summary of changes

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deficiencies addressed</td>
<td>► No deficiencies addressed since the last report</td>
</tr>
<tr>
<td>New deficiencies</td>
<td>► No new deficiencies since the last report</td>
</tr>
<tr>
<td>Process improvement recommendations addressed</td>
<td>► No process improvement recommendations addressed since the last report</td>
</tr>
<tr>
<td>New process improvement recommendations</td>
<td>► No new process improvement recommendations identified since the last report</td>
</tr>
<tr>
<td>Risk ratings</td>
<td>► No risk rating changes since the last report</td>
</tr>
<tr>
<td>Maturity ratings</td>
<td>► No maturity rating changes since the last report</td>
</tr>
<tr>
<td>Interviews conducted</td>
<td>► No interviews conducted since last report</td>
</tr>
<tr>
<td>Artifacts received</td>
<td>► Numerous artifacts received</td>
</tr>
</tbody>
</table>
Upcoming IV&V activities

► Participate in IV&V and Project meetings
► Review draft and final MMP2 Project materials provided to the IV&V Team
► Conduct interviews as required
► Schedule of immediate IV&V deliverables is as follows:

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Planned draft</th>
<th>Planned final</th>
<th>Actual final</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAR – Jul 2020 (IVV-302BE)</td>
<td>08/14/2020</td>
<td>08/31/2020</td>
<td>08/31/2020</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Aug 2020 (IVV-302BF)</td>
<td>09/15/2020</td>
<td>09/30/2020</td>
<td>09/30/2020</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Oct 2020 (IVV-302BH)</td>
<td>11/16/2020</td>
<td>12/03/2020</td>
<td>02/09/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Nov 2020 (IVV-302BI)</td>
<td>12/14/2020</td>
<td>12/30/2020</td>
<td>03/12/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Dec 2020 (IVV-302BJ)</td>
<td>01/15/2021</td>
<td>02/02/2021</td>
<td>03/12/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Jan 2021 (IVV-302BK)</td>
<td>02/12/2021</td>
<td>03/01/2021</td>
<td>03/12/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Feb 2021 (IVV-302BL)</td>
<td>03/12/2021</td>
<td>03/29/2021</td>
<td>04/08/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Mar 2021 (IVV-302BM)</td>
<td>04/14/2021</td>
<td>04/29/2021</td>
<td>04/29/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Apr 2021 (IVV-302BN)</td>
<td>05/14/2021</td>
<td>06/01/2021</td>
<td>06/01/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – May 2021 (IVV-302BO)</td>
<td>06/14/2021</td>
<td>06/29/2021</td>
<td>06/29/2021</td>
<td>Complete</td>
</tr>
<tr>
<td>MAR – Jun 2021 (IVV-302BP)</td>
<td>07/15/2021</td>
<td>07/30/2021</td>
<td>07/30/2021</td>
<td>Complete</td>
</tr>
</tbody>
</table>
Supporting information

► EVM basics
► Key indicators
► IV&V ratings summary
► Status of key deficiency recommendations
► Open deficiencies and recommendations
► Open process improvement recommendations
► Schedule and cost performance
► Major project and release milestones
► Late tasks
► Project schedule quality
► Project budget
EVM basics

PV Planned Value – work scheduled to be accomplished (hours)
EV Earned Value – value of the work performed (hours)
SV Schedule Variance – difference between EV and PV (+/- hours)
SPI Schedule Performance Index – a measure of schedule efficiency (ratio)
TSPI To complete SPI – required future schedule efficiency (ratio)
ES Earned Schedule – Used to forecast future milestone completion dates

**Supporting information**

\[ SV = EV - PV \]
\[ SPI = \frac{EV}{PV} \]

Baseline (0)

PV
EV

Time
T_{now}
T_{0}
T_{0}'

Work
W_0

ES forecast

Late (T_{0})
## Key indicators

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Value</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Is the project approach sound?</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>
| Is the project on time?                       | No    | ► The MMP2 Project is within established schedule performance thresholds  
► The completion date is forecast to be 22 December 2023, 22.3 days late.  
► The SPI is 0.962 and the four-week moving average is **not improving**.  
► 19 of 1,616 total tasks (1.18%) contained in the project schedule are late and the four-week moving average is **not improving**.  
► SV is currently -2,151.4 hours and the four-week moving average is **not improving**.  
► TSPI is 1.048 and the four-week moving average is **not improving**. |
| Is the project on budget?                     | Yes   | ► The MMP2 Project is within established cost performance thresholds  
► The CPI is 1.000 and the four-week moving average is **steady**  
► CV is currently 0.0 hours and the four-week moving average is **steady**  
► The Project is currently on budget based on provided budget and spending data |
| Is scope being managed so there is no scope creep? | Yes   | ► The work being completed as part of the MMP2 Project is within the scope of the project as defined in the Schedule IV-B Feasibility Study  
► Additional change requests are reviewed and approved based on the established change management process |
### Key indicators (continued)

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Value</th>
<th>Comment</th>
</tr>
</thead>
</table>
| What are the project’s future risks?                                     | Steady | ► COVID-19 has created an unprecedented working environment for the MM Program Team to navigate as captured in Risk 74. Additionally, the hiring freeze related to COVID-19 is impacting the project team’s ability to mitigate Risk 51, Risk 73, Issue 15 and Issue 16.  
➤ The FLHSMV Executive Director has made OMM vacancies an exception to the hiring freeze.  
➤ Positions opened to hire five .NET FTE development resources to increase capacity; one hired and on boarded; hiring activities in progress for remaining four positions. |
| Are the project’s risks increasing or decreasing?                         | Steady | |
| Are there new or emerging technological solutions that will affect the project’s technology assumptions? | No     | ► New and emerging technologies were considered in the Feasibility Study  
➤ None have an adverse effect on the project’s technological assumptions |
This chart shows a summary of the IV&V cube facet ratings (red, amber, green and gray), and open deficiencies.

Facet risk rating totals are as follows:
- Red (critical issues): 0
- Amber (issues): 1
- Green (no issues): 24
- Gray (not evaluated): 2
- Open deficiencies: 1

Conclusions:
- There is one (1) open deficiency:
  - P2D5 – Lack of an integrated resource pool
Status of key deficiency recommendations

Overall recommendation status

Recommendation acceptance by deficiency

Recommendation status by priority

Recommendation status by deficiency

Recommendation priority by deficiency
Open deficiencies and actions

<table>
<thead>
<tr>
<th>Deficiency</th>
<th>Actions taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>► P2D5 – Lack of an integrated resource pool</td>
<td>► IV&amp;V (MAR- October 2020)</td>
</tr>
<tr>
<td></td>
<td>► Deficiency opened</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V (MAR – November 2020 to February 2021)</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V is monitoring the manual process</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V (MAR – March 2021)</td>
</tr>
<tr>
<td></td>
<td>► FLHSMV Director approved hiring of five .NET development resources to increase capacity; hiring activities in progress. IV&amp;V continues to monitor manual process</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V (MAR – April 2021)</td>
</tr>
<tr>
<td></td>
<td>► One of five .NET development resources onboarded; hiring activities for remaining four continue. IV&amp;V continues to monitor process</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V (MAR – May 2021)</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V continues to monitor process</td>
</tr>
<tr>
<td></td>
<td>► IV&amp;V (MAR – June 2021)</td>
</tr>
</tbody>
</table>
Open process improvement recommendations

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Actions taken</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

There are no open process improvement recommendations
Schedule and cost performance

Supporting information

- Green area indicates within tolerance of +/- 10% for both SPI and CPI.
- Amber area indicates review is required and corrective actions may be necessary.
- Red area indicates out-of-tolerance and corrective actions are necessary.

This chart shows the SPI and CPI plotted as points against the tolerance ranges set up for the project.

Summary:
- Schedule and cost performance are within established thresholds.

Conclusions:
- The Project is behind schedule but within established performance thresholds.
Schedule and cost performance (continued)

Supporting information

- This chart shows the percent complete for duration and work for the project.
- Summary:
  - Duration and work complete have been increasing since the beginning of the project.
- Conclusions:
  - None.

- Blue line is duration percent complete.
- Red line is work percent complete.

Based on data loaded into the Phase II Master Schedule

Percent complete

Duration Complete  Work Complete
Blue line is TSPI
Red line is SPI

TSPI is the future schedule efficiency required to complete the project as scheduled

This chart shows the TSPI and SPI indexes and associated trends.

Summary:
- The SPI four-week moving average is not improving.
- The TSPI four-week moving average is not improving.

Conclusions:
- Future required schedule efficiency (TSPI) is diverging from the current schedule efficiency (SPI).

Supporting information

Schedule performance indexes

Based on data loaded into the Phase II Master Schedule
# Major project milestones

<table>
<thead>
<tr>
<th>WBS</th>
<th>Title</th>
<th>Completion date</th>
<th>Days late/early</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.5.15.1.6</td>
<td>Release 1 Development Complete</td>
<td>Baseline: 01/20/22</td>
<td>15.2</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 02/04/22</td>
<td></td>
</tr>
<tr>
<td>3.5.15.2.5</td>
<td>Release 1 Testing Complete</td>
<td>Baseline: 08/11/22</td>
<td>17.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 08/28/22</td>
<td></td>
</tr>
<tr>
<td>3.5.15.5.5</td>
<td>Decision Point - Move to Production (Roll out) - Release 1</td>
<td>Baseline: 09/01/22</td>
<td>17.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 09/18/22</td>
<td></td>
</tr>
<tr>
<td>3.5.15.5.12</td>
<td>Statewide Implementation Complete - Release 1</td>
<td>Baseline: 06/16/23</td>
<td>20.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 07/06/23</td>
<td></td>
</tr>
<tr>
<td>3.5.16.1.5</td>
<td>Release 2 development complete</td>
<td>Baseline: 02/16/23</td>
<td>19.3</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 03/07/23</td>
<td></td>
</tr>
<tr>
<td>3.5.16.5.1</td>
<td>Go/No-Go Decision - Release 2</td>
<td>Baseline: 09/21/23</td>
<td>21.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Forecast: 10/12/23</td>
<td></td>
</tr>
<tr>
<td>3.5.17.2.2</td>
<td>Smart ID Complete Development Phase (Execution)</td>
<td>Baseline: 03/08/21</td>
<td>0.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Complete: 03/08/21</td>
<td></td>
</tr>
<tr>
<td>3.5.17.2.3.3.1</td>
<td>Smart ID Complete SIT</td>
<td>Baseline: 12/11/20</td>
<td>0.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Complete: 12/11/20</td>
<td></td>
</tr>
<tr>
<td>3.5.17.2.4.1</td>
<td>Smart ID Complete UAT</td>
<td>Baseline: 02/26/21</td>
<td>42.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Complete: 04/09/21</td>
<td></td>
</tr>
<tr>
<td>3.5.17.2.4.3</td>
<td>Smart ID Complete Production Deployment</td>
<td>Baseline: 03/05/21</td>
<td>28.0</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Complete: 04/02/21</td>
<td></td>
</tr>
</tbody>
</table>

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule
## Major project milestones (continued)

### Supporting information

<table>
<thead>
<tr>
<th>WBS</th>
<th>Title</th>
<th>Completion date</th>
<th>Days late/early</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.5.18.8.6</td>
<td>IFTA/IRP/Audit SIT</td>
<td>Baseline: 11/04/22</td>
<td>Forecast: 11/22/22</td>
</tr>
<tr>
<td>3.5.18.10</td>
<td>IFTA/IRP/Audit UAT</td>
<td>Baseline: 02/20/23</td>
<td>Forecast: 03/11/23</td>
</tr>
<tr>
<td>3.5.18.15</td>
<td>IFTA/IRP/Audit Go Live</td>
<td>Baseline: 05/31/23</td>
<td>Forecast: 06/18/23</td>
</tr>
<tr>
<td>3.5.19.4.2</td>
<td>ECM Complete UAT</td>
<td>Baseline: 08/30/21</td>
<td>Forecast: 09/12/21</td>
</tr>
<tr>
<td>3.5.19.6.1</td>
<td>ECM Complete Go Live</td>
<td>Baseline: 09/10/21</td>
<td>Forecast: 09/23/21</td>
</tr>
<tr>
<td>3.7</td>
<td>Execution and Monitoring &amp; Control Phase Complete</td>
<td>Baseline: 11/13/23</td>
<td>Forecast: 12/05/23</td>
</tr>
<tr>
<td>4.5</td>
<td>Closeout Phase Complete</td>
<td>Baseline: 11/30/23</td>
<td>Forecast: 12/22/23</td>
</tr>
<tr>
<td>5</td>
<td>Project Complete</td>
<td>Baseline: 11/30/23</td>
<td>Forecast: 12/22/23</td>
</tr>
</tbody>
</table>

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule

---

**On Schedule**

**Behind Schedule**

**Past Due / Late**
### Release milestones

<table>
<thead>
<tr>
<th>WBS</th>
<th>Title</th>
<th>Completion date</th>
<th>Days late/early</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.5.15.1.5.2</td>
<td>Milestone A</td>
<td>01/22/20</td>
<td>Complete</td>
</tr>
<tr>
<td>3.5.15.1.5.3</td>
<td>Milestone B</td>
<td>04/30/20</td>
<td>Complete</td>
</tr>
<tr>
<td>3.5.15.1.5.4</td>
<td>Milestone C</td>
<td>07/16/20</td>
<td>Past Due</td>
</tr>
<tr>
<td>3.5.15.1.5.5</td>
<td>Milestone D</td>
<td>10/22/20</td>
<td>Past Due</td>
</tr>
<tr>
<td>3.5.15.1.5.6</td>
<td>Milestone E</td>
<td>01/21/21</td>
<td>Past Due</td>
</tr>
<tr>
<td>3.5.15.1.5.7</td>
<td>Milestone F</td>
<td>05/06/21</td>
<td>Past Due</td>
</tr>
<tr>
<td>3.5.15.1.5.8</td>
<td>Milestone G</td>
<td>08/12/21</td>
<td>08/24/21</td>
</tr>
<tr>
<td>3.5.15.1.5.9</td>
<td>Milestone H</td>
<td>10/28/21</td>
<td>11/09/21</td>
</tr>
<tr>
<td>3.5.15.1.5.10</td>
<td>Milestone I</td>
<td>01/20/22</td>
<td>02/02/22</td>
</tr>
<tr>
<td>3.5.16.1.1</td>
<td>Milestone J</td>
<td>04/28/22</td>
<td>05/12/22</td>
</tr>
<tr>
<td>3.5.16.1.2</td>
<td>Milestone K</td>
<td>08/04/22</td>
<td>08/19/22</td>
</tr>
<tr>
<td>3.5.16.1.3</td>
<td>Milestone L</td>
<td>11/10/22</td>
<td>11/26/22</td>
</tr>
<tr>
<td>3.5.16.1.4</td>
<td>Milestone M</td>
<td>02/16/23</td>
<td>03/05/23</td>
</tr>
</tbody>
</table>

1. Unable to forecast past due completion dates
2. Forecasts only include work effort loaded into the Phase II Master Schedule
Late tasks

Supporting information

- This chart shows the percentage of tasks that are late for the entire schedule.
- A task is automatically designated as “late” if it is not complete and the project status date is later than the baseline finish date for the task.
- Summary:
  - 1.18% of total tasks contained in the project schedule are late.
- Conclusions:
  - The four-week moving average for the number of late tasks is not improving
  - The MMP2 Project is behind schedule.
### Project schedule quality
#### MMP2 schedule

**Supporting information**

- This chart shows the quality of the project schedule within each of the following areas:
  - Overall quality with trending
  - Key indicators
  - Schedule parameters
- Summary:
  - Overall quality: 96.4
- Conclusions:
  - Overall schedule quality is consistent and excellent

### Key Indicators – All Tasks

<table>
<thead>
<tr>
<th>Indicator</th>
<th>0</th>
<th>20</th>
<th>40</th>
<th>60</th>
<th>80</th>
<th>100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dynamic schedule</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>94.3</td>
</tr>
<tr>
<td>Critical path</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>100.0</td>
</tr>
<tr>
<td>Resource allocation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>99.5</td>
</tr>
<tr>
<td>Task durations</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>92.8</td>
</tr>
<tr>
<td>Schedule baseline</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>98.9</td>
</tr>
<tr>
<td>On time tasks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>98.8</td>
</tr>
</tbody>
</table>

### Schedule Parameters – All Tasks

<table>
<thead>
<tr>
<th>Parameter</th>
<th>0</th>
<th>20</th>
<th>40</th>
<th>60</th>
<th>80</th>
<th>100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summary tasks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>100.0</td>
</tr>
<tr>
<td>Milestone tasks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>98.9</td>
</tr>
<tr>
<td>Normal tasks</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>94.6</td>
</tr>
<tr>
<td>Resources</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>99.5</td>
</tr>
</tbody>
</table>

- Dynamic schedule – Task dependencies and constraints
- Critical path – Task dependencies
- Resource allocation – Resource assignments
- Task durations – Task durations other than 8 to 80 hours
- Baseline – Full baseline defined for all tasks
- On time tasks – Tasks that are not late

### Quality Value

- 90 or greater
- Between 75 and 90
- Between 60 and 75
- Between 45 and 60
- Less than 45
Project schedule quality
MMP2 period

Supporting information

- This chart shows the quality of the project schedule within each of the following areas:
  - Overall quality with trending
  - Key indicators
  - Schedule parameters
- Summary:
  - Overall quality: 96.4
- Conclusions:
  - Overall schedule quality is consistent and excellent

Dynamic schedule – Task dependencies and constraints
- Critical path – Task dependencies
- Resource allocation – Resource assignments

Task durations – Task durations other than 8 to 80 hours
- Baseline – Full baseline defined for all tasks
- On time tasks – Tasks that are not late

<table>
<thead>
<tr>
<th>Quality Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>90 or greater</td>
</tr>
<tr>
<td>Between 75 and 90</td>
</tr>
<tr>
<td>Between 60 and 75</td>
</tr>
<tr>
<td>Between 45 and 60</td>
</tr>
<tr>
<td>Less than 45</td>
</tr>
</tbody>
</table>
Project budget
Total project funding

Supporting information

Total project budget versus actual expenditures

Thousands

Total budget
Total actual
Cumulative total budget
Cumulative total actual
About Ernst & Young

Ernst & Young is a global leader in assurance, tax, transaction and advisory services. Worldwide, our 144,000 people are united by our shared values and an unwavering commitment to quality. We make a difference by helping our people, our clients and our wider communities achieve their potential.

For more information, please visit www.ey.com.

Ernst & Young refers to the global organization of member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients.

© 2021 Ernst & Young LLP.
All Rights Reserved.

0911-1106924

This publication contains information in summary form and is therefore intended for general guidance only. It is not intended to be a substitute for detailed research or the exercise of professional judgment. Neither Ernst & Young LLP nor any other member of the global Ernst & Young organization can accept any responsibility for loss occasioned to any person acting or refraining from action as a result of any material in this publication. On any specific matter, reference should be made to the appropriate advisor.
Financial Update
Motorist Modernization
AUGUST 2021
## Phase II LBR Requests

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Total Request</th>
<th>Contracted Services</th>
<th>IV&amp;V Services</th>
<th>Expenses</th>
<th>OCO</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017-2018</td>
<td>$4,132,180</td>
<td>$3,575,240</td>
<td>$357,190</td>
<td>$179,850</td>
<td>$19,900</td>
</tr>
<tr>
<td>2018-2019</td>
<td>$5,037,000</td>
<td>$4,455,960</td>
<td>$423,240</td>
<td>$150,000</td>
<td>$7,800</td>
</tr>
<tr>
<td>2019-2020</td>
<td>$13,742,200</td>
<td>$9,715,960</td>
<td>$423,240</td>
<td>$3,570,000</td>
<td>$33,000</td>
</tr>
<tr>
<td>2020-2021</td>
<td>$9,877,400</td>
<td>$7,615,960</td>
<td>$423,240</td>
<td>$1,814,200</td>
<td>$24,000</td>
</tr>
<tr>
<td><strong>2021-2022</strong></td>
<td><strong>$10,496,280</strong></td>
<td><strong>$9,138,340</strong></td>
<td><strong>$423,240</strong></td>
<td><strong>$904,700</strong></td>
<td><strong>$30,000</strong></td>
</tr>
<tr>
<td>2022-2023</td>
<td>$9,268,740</td>
<td>$7,933,800</td>
<td>$423,240</td>
<td>$887,700</td>
<td>$24,000</td>
</tr>
<tr>
<td>2023-2024</td>
<td>$7,377,740</td>
<td>$6,092,800</td>
<td>$423,240</td>
<td>$837,700</td>
<td>$24,000</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>$59,931,540</strong></td>
<td><strong>$48,528,060</strong></td>
<td><strong>$2,896,630</strong></td>
<td><strong>$8,344,150</strong></td>
<td><strong>$162,700</strong></td>
</tr>
</tbody>
</table>
Phase II
Total Budget
2021-2022
## Phase II Fiscal Year 2021-2022
### Spend Plan Summary

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Support Services (Accenture RFP-033-17)</td>
<td>$7,013,000</td>
</tr>
<tr>
<td>IV&amp;V CS (Ernst &amp; Young RFQ-026-17)</td>
<td>$423,240</td>
</tr>
<tr>
<td>IFTA/IRP/Audit (Celtic Cross Holdings - ITN-071-19)</td>
<td>$733,333</td>
</tr>
<tr>
<td>ECM (Next Phase Solutions - RFQ-007-20)</td>
<td>$124,285</td>
</tr>
<tr>
<td>CSP/mdL (Thales - RFQ-078-19)</td>
<td>$400,000</td>
</tr>
<tr>
<td>Contracted Services - Staff Aug</td>
<td>$736,000</td>
</tr>
<tr>
<td>Other Contracted Services</td>
<td>$131,722</td>
</tr>
<tr>
<td>Expense</td>
<td>$904,700</td>
</tr>
<tr>
<td>OCO</td>
<td>$30,000</td>
</tr>
<tr>
<td><strong>Total Budget</strong></td>
<td><strong>$10,496,280</strong></td>
</tr>
</tbody>
</table>
Phase II Expenditures by Month

- Contracted Services
- IV&V Services
- Expenses
- OCO

**Month**
- Jul-21
- Aug-21
- Sep-21
- Oct-21
- Nov-21
- Dec-21
- Jan-22
- Feb-22
- Mar-22
- Apr-22
- May-22

**Expenditures**
- $0
- $50,000
- $100,000
- $150,000
- $200,000
- $250,000
- $300,000
- $350,000
- $400,000
- $450,000
## Phase II Budget v. Actuals

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>BUDGET TOTAL</th>
<th>BUDGET TO DATE</th>
<th>ACTUALS TO DATE</th>
<th>VARIANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fiscal Year to Date</td>
<td>$382,000</td>
<td>$382,000</td>
<td>$382,000</td>
<td>0%</td>
</tr>
<tr>
<td>Month to Date (July 2021)</td>
<td>$382,000</td>
<td>$382,000</td>
<td>$382,000</td>
<td>0%</td>
</tr>
<tr>
<td>Remaining Funds</td>
<td>$10,116,280</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Portal/Fleet Team
**Current Sprint:** HIP Sprint - Milestone G (Ends 8/10/2021)

<table>
<thead>
<tr>
<th>Milestone:</th>
<th>C (7/16/20)</th>
<th>D (10/22/20)</th>
<th>Full Backlog</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Red</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Testing:</td>
<td>Red</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Backlog Health:</td>
<td>Green</td>
<td>Red</td>
<td>Red</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 95, 2,072 (54.4%)
- **In Progress:** 2,066 (39.1%)
- **Done:** 195, 2,756 (4.1%)
- **Blocked:** 4, 68 (4.4%)

Total: 1,144

## IFTA/IRP
**Current Sprint:** HIP Sprint - Milestone G (Ends 8/10/2021)

<table>
<thead>
<tr>
<th>Milestone:</th>
<th>C (7/16/20)</th>
<th>D (10/22/20)</th>
<th>Full Backlog</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Testing:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Backlog Health:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 64, 380 (80.0%)
- **In Progress:** 8, 32 (10.0%)
- **Done:** 56, 496 (6.0%)
- **Blocked:** -

Total: 91

## Enterprise Team
**Current Sprint:** HIP Sprint - Milestone G (Ends 8/10/2021)

<table>
<thead>
<tr>
<th>Milestone:</th>
<th>Milestone C</th>
<th>Milestone D</th>
<th>Full Backlog</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Testing:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 1, 57 (42.0%)
- **In Progress:** 57, 62.0%
- **Done:** 1, 16 (1.0%)

Total: 1,159

## Team A - T&R Issuance
**Current Sprint:** HIP Sprint - Milestone G (Ends 8/10/2021)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Red</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Testing:</td>
<td>Red</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Backlog Health:</td>
<td>Red</td>
<td>Red</td>
<td>Red</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 51, 1,272 (47.2%)
- **In Progress:** 79, 1,144 (100.0%)
- **Done:** 248, 3,068 (21.4%)
- **Blocked:** 1, 16 (0.9%)

Total: 1,159

## Team B - MV Globals
**Current Sprint:** HIP Sprint - Milestone G (Ends 8/11/2021)

<table>
<thead>
<tr>
<th>Milestone:</th>
<th>E (8/21/21)</th>
<th>Full Backlog</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Testing:</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Backlog Health:</td>
<td>Red</td>
<td>Red</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 79, 1,144 (100.0%)
- **In Progress:** 1,159, 15.3%

Total: 1,159

## Florida Smart ID
**Current Sprint:** Phase II - Sprint 4 (Ends 8/6/2021)

<table>
<thead>
<tr>
<th>Milestone:</th>
<th>A (April 2021)</th>
<th>B (October 2021)</th>
<th>Full Backlog</th>
</tr>
</thead>
<tbody>
<tr>
<td>Development:</td>
<td>Green</td>
<td>Red</td>
<td>Red</td>
</tr>
<tr>
<td>Testing:</td>
<td>Yellow</td>
<td>Yellow</td>
<td>Yellow</td>
</tr>
<tr>
<td>Business Actions:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Technical Debt:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
<tr>
<td>Backlog Health:</td>
<td>Green</td>
<td>Green</td>
<td>Green</td>
</tr>
</tbody>
</table>

### Backlog Health

- **Not Started:** 1, 57 (42.0%)
- **In Progress:** 57, 62.0%
- **Done:** 1, 16 (1.0%)

Total: 1,159

---

**Motorist Modernization Phase II – Weekly Status Report Page 3 of 13**
Motorist Modernization
Phase II – August 10, 2021

STATE OF THE STATE
IFTA / IRP Project Update

Key Dates, Activities Milestones

- Contract Signed – 06/2020 to Celtic

Deliverables in next 30-60 Days & Status

- D12 - COTS Software Configuration Design for Audit (PVD - Audit) - 6/2 Approved
- D14 - Initial Legacy Data Mapping to COTS - 7/12 Approved
- D18: Security Testing Plan – 11/17

Important Activities – August

- Must increase velocity of Pre-Refinement activities to make ready user stories ahead of code releases from Celtic.
- IRP Interface stories impact due to the complex logic that is required.
- Agreement on Initial Legacy Data Mapping to FLMCS.
- Complete last IFTA Issuance endpoint for Celtic.

Key Dependencies/Assumptions

- Operational resources available at key times in the project to alleviate delays in environment setup and code/configuration deployments.

IFTA/IRP Specific Risks & Issues – Program Level

- P2 Issue #43 – QA Resource availability was mitigated.
- P2 – Issue #46 – Vendor staffing challenges related to development resources.

Team Profile

- # User Stories: 559*
- # Developers: 3.5
- # Testers: 3*

Business Actions

COTS Configuration

ORION Integration

Data Conversion

Scope / Schedule

*Note: *User Stories: 559* indicates 559 user stories assigned to the project.
Florida Smart ID Project Update

Key Dates, Activities Milestones

Contract Signed – **06/2020 to Thales**

Deliverables in next 30-60 Days & Status
- Onboarding Additional mDL Vendors – **04/12/2021 – 06/11/2021**

Important Activities – August
- Stakeholder Survey
- Finalize P2 Design Work Products

Key Dependencies/Assumptions
- Do NOT rely on OMM Phase I Data Model changes being in production prior to release of mDL
- Keep initial release meaningful, but sized for “success” given short timeline

mDL Specific Risks & Issues – Program Level
- Risk 83 – FSID Support
- Risk 94 - Issue 29 - FSID – Data Issues in Stage
- Issue 34 - Risk 79 Realized – UAT Late
- Issue 42 - Risk 94 FSID Onboarding Realized

Team Profile
- # User Stories: 74
- # Developers: .5
- # Testers: 3+

Business Actions

Florida SMART ID Configuration

FLHSMV Integration

Security / Technology

Scope / Schedule
Key Dates, Activities Milestones
• Contract Signed – OnBase Software; 06/2020 to Next Phase Solutions

Deliverables in next 30-60 Days & Status
• Deliverables 2: Discovery & Design (Approved) – 1/13/21
• Deliverable 3: Implementation Plan (Approved) – 2/2/21
• Deliverable 4: Security, Installation, & Testing Design (Approved) – 3/24/21
• Deliverable 5: Custom Solutions Config (Approved) – 2/23/21

Important Activities – Aug/Sept
• Implement Dual writing to OnBase and Couchbase
• Complete Regression Testing
• System Conversion Testing and Evaluation
• User Acceptance Testing (UAT)
• Go-Live Date: 9/10/2021

Key Dependencies/Assumptions
• Keep initial release meaningful, but sized for “success” given short timeline

ECM Specific Risks & Issues – Program Level
Risk 97 - IF there are not operation staff who have knowledge of the new custom enterprise content service and its interactions with OnBase, prior to deployment to production THEN the operation staff may not be able to support the application in production which could cause delays in issues being resolved. (Closed 7/21 – Primary/Alternate Assigned)

Team Profile
# User Stories: N/A
# Developers: 2
# Testers: 3+

Business Actions
ECM Configuration
ORION Integration
Security / Technology
Scope / Schedule
**Portal Fleet (MyDMV Portal Phase II) Project Update**

**Key Dates, Activities Milestones**

- **Milestone G HIP Sprint** – July 30 – August 12
  - Testing Milestone C Stories
  - Developing and Testing Milestone D Stories

**Key Dependencies/Assumptions**

- Continual progress of Milestone D development and split testing resources on Milestone C and D stories for continual progress
- Approval of the CR to re-align the Milestones dates and features
- MV Express/MyDMV Readiness for FSID Go-Live Dates will be dependent on FSID Onboarding

**Important Activities – Aug - Oct**

- **ICFS Go-Live Date**: 10/29/2021
- **MV Express Renewal Go-Live Date**: TBD
- **MyDMV Readiness for FSID Go-Live**: TBD

**Portal Specific Risks & Issues – Program Level**

Risk 99 - FF the Phase II Team is unable to deploy MV Express Renewal changes to MSTest due to Operations needing MSTest for MyDMV Portal Production issues, THEN it could impact the team’s ability to complete testing per the schedule. **Plan to create separate environment/URL**

Issue 28 - A developer from the Portal team will be spending several sprints working on ECM functionality, which will put the team further behind schedule for development and testing. **Resource split until completion of ECM.**

**Team Profile**

- **# User Stories**: N/A
- **# Developers**: 4
- **# Testers**: 7+

**Business Actions**

**Technical Debt**

**Development (D)**

**Testing (C and D)**

**Backlog Health**