



Motorist Modernization Advisory Board – Phase II Meeting Tuesday, May 12, 2020 2:30 to 4:00 PM VIA: GoToMeeting

Invitees

Stephen Boley Lt. Jason Britt Diane Buck Jay Levenstein Steve Burch Lisa Cullen Sherri Smith Sgt. Derek Joseph TBD

Representing

FLHSMV FLHSMV FLHSMV FLHSMV FLHSMV Florida Tax Collectors Florida Tax Collectors Law Enforcement Law Enforcement

Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- IV&V Update
- Stakeholder Outreach Update
- MM Phase II Program Update
 - Financial Review
 - Project Updates
- Communications Update
- Q&A
- Adjourn





Motorist Modernization Advisory Board – Phase II Meeting Tuesday, April 14, 2020 2:30 to 4:00 PM VIA: GoToMeeting

WELCOME AND INTRODUCTIONS

• The meeting was called to order at 2:30 p.m. Terrence Samuel began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

FLHSMV

Advisory Board Phase II members included

- o Lt. Jason Britt
- o Diane Buck
- o Jay Levenstein
- o Lisa Cullen
- o Sherri Smith
- o Sgt. Derek Joseph
- Steve Burch
- Stephen Boley
- FLHSMV FLHSMV Florida Tax Collectors Florida Tax Collectors Law Enforcement FLHSMV FLHSMV
- Additional FLHSMV members included Kristin Green, Terrence Samuel, Janis Timmons, Larry Gowen, Rachel Graham, Laura Freeman, Cathy Thomas, Elissa Cullen, Craig Benner, Koral Griggs, Stacey Bayyari and Judy Johnson.
- Visitors included Gary Didio and Greg Williams with Ernst & Young. Nathan Johnson and Michelle McGinley from Accenture. Andrew Bell from Florida Auto Tag Agencies, Carl Ford from J Ford Consulting, Jessica Lanese with DMS, Theresa Ebeling and Amber Royal with Vera Mobility and Rebekah Bauman with Grant Street also attended.

REVIEW OF MEETING MINUTES

• Rachel Graham reviewed the meeting minutes from March 10, 2020. No corrections were identified. A motion to approve the minutes was accepted by the board members and the March 10, 2020, meeting minutes were approved.

IV&V UPDATE

Gary Didio presented an IV&V update for Phase II. The overall risk state was green. There
were no open deficiencies to report and no new facets were reviewed. The Schedule
Performance Index (SPI) was .999. The "to complete schedule performance index (TSPI)"
was 1.001 and decreasing. 3 of 1,446 total tasks were late. The project schedule was
rebased resulting in a program completion date of 4.0 days late. He stated the hiring freeze
related to COVID-19 is impacting the team's ability to mitigate risks and issues related to
the need to add external resources.

ORGANIZATIONAL CHANGE MANAGEMENT UPDATE

 Craig Benner presented a Phase II OCM team update. He stated the team continued to work on the OCM schedule and plan to have the first draft completed at the end of April 2020.

Motorist Modernization Phase II Advisory Board Meeting





STAKEHOLDER OUTREACH

• There was no stakeholder outreach update at the meeting.

FINANCIAL REVIEW

Janis Timmons presented a Phase I and II financial review. The Phase I budget is \$2.3 million with \$1.4 million expended. There was a 0 percent variance with approximately \$883K in remaining funds. The budget for Phase II is \$13.7 million with \$5.7 million expended. There was a 0 percent variance with approximately \$8 million in remaining funds.

PHASE II PROJECT UPDATE

- Nathan Johnson presented an overview of the Phase II Traffic Light Report. The Portal/Fleet team has been working on completing the motor vehicle check application to close Milestone B. Teams A and B have been trending behind on Milestone B due to the decreased developer and tester capacity as well as completing the requirement refinement process. For Milestone C, Team A will be working on the original registration transaction. Team B will continue to work on inventory functions. The Portal/Fleet team will work on the motor vehicle records request. He stated the quarterly All-Hands meeting will be held next week.
- Cathy Thomas mentioned the success and productivity of the teams' remote meetings.
- Terrence Samuel asked how the participation has been from the tax collector SMEs during telework.
- Ms. Thomas stated there has been a slight participation impact, but the teams have continued to receive what they needed from the SMEs.

COMMUNICATIONS UPDATE

• Koral Griggs presented an overview of the Phase II Communications Plan.

<u>Q&A</u>

- Terrence Samuel discussed scheduling focus group meetings via GoToMeeting.
- Lisa Cullen agreed with moving forward on holding these meetings virtually. She suggested possibly having a pared down meeting with only one team first.
- Carl Ford offered assistance with having a virtual follow-up meeting with the license plate agencies if needed.
- Mr. Samuel stated he would prefer to have the meeting with the license plate agencies in person; however, the team would discuss having it virtually if meeting in person is not an option.

ADJOURNMENT

- Mr. Samuel adjourned the meeting at approximately 2:51 p.m.
- The next Advisory Board Phase II Meeting is scheduled for May 12, 2020.





Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

| MM Advisory Board Phase II Agenda | 1 Page |
|--|----------|
| MM Advisory Board Phase II Meeting Minutes (3/10/20) | 2 Pages |
| OCM Update Report | 1 Page |
| MM Phase II IV&V Update | 30 Pages |
| MM Phase I/II Financials | 7 Pages |
| Phase II Traffic Light Report | 2 Pages |
| Phase II Communications Plan | 2 Pages |

FLHSMV OCM Team Summary – Phase II





Key Risks and Issues

• No identified Risks or Issues at this time

<u>SUMMARY & HIGHLIGHTS</u>

Submitted initial draft Phase II schedule along with OCM roadmap to OMM leadership

Tasks In Progress

- Working with Accenture on DED 16 (Increment 5) - OCM Comprehensive Review
- Schedule review meeting with Phase II project management took place on May 5
- Reviewing Gap Analysis of Deliverable 16
- Beginning scheduled planning tasks



Motorist Modernization Financials

MAY 7, 2020







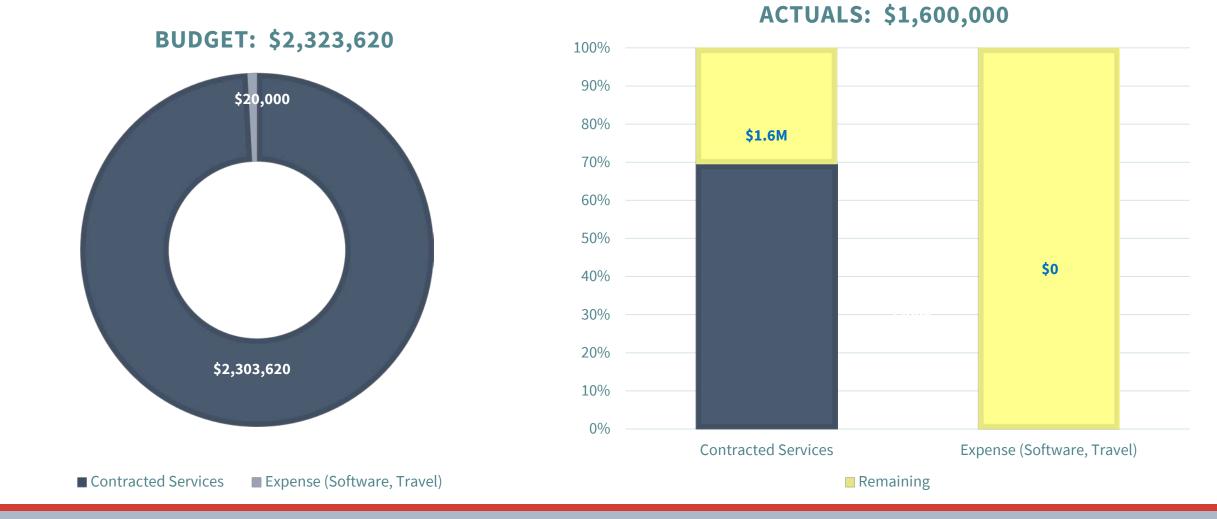
Phase I Total Project

LBR Requests - Updated

| | | | | | | | Ex | pense (Software, | | |
|-------------|----|---------------|----|---|----|---------------|----|------------------|----|--------|
| Fiscal Year | | Total Request | Со | ntracted Services | | IV&V Services | | Travel, etc.) | | 000 |
| 2044 2045 | | 2 500 000 | 4 | 4 544 762 | | 640.406 | Å | 64.470 | | |
| 2014-2015 | \$ | 2,500,000 | \$ | 1,514,762 | \$ | 619,186 | \$ | 61,478 | \$ | - |
| 2015-2016 | \$ | 6,362,609 | \$ | 5,468,933 | \$ | 479,280 | \$ | 382,501 | \$ | 31,895 |
| 2016-2017 | \$ | 8,749,351 | \$ | 7,907,512 | \$ | 479,280 | \$ | 336,688 | \$ | 25,871 |
| 2010 2017 | Ŷ | 0,, 10,001 | Ŷ | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | Ŷ | 170,200 | Ŷ | 555,000 | Ŷ | 20,071 |
| 2017-2018 | \$ | 9,857,775 | \$ | 8,506,720 | \$ | 479,280 | \$ | 865,000 | \$ | 6,775 |
| 2018-2019 | \$ | 7,536,000 | \$ | 6,976,720 | \$ | 479,280 | \$ | 80,000 | \$ | |
| 2019-2020 | \$ | 2,323,620 | \$ | 2,303,620 | | | \$ | 20,000 | \$ | |
| | 7 | _,, | Ŧ | _,, | | | Ŧ | | Ŧ | |
| | | | | | | | | | | |
| Total | \$ | 37,329,355 | \$ | 32,678,267 | \$ | 2,536,306 | \$ | 1,745,667 | \$ | 64,541 |







Budget and Actuals: Current Fiscal Year through April 2020





Budget and Actuals

Phase I Overview

| Description | Budget Total | Actuals to Date | Variance |
|--------------------------------------|----------------|-----------------|----------|
| Fiscal Year 2019-20 Total Funding | 20 \$2,323,620 | | |
| Fiscal Year to Date | e \$1,600,000 | \$1,600,000 | 0% |
| Month to Date (April 2020) | \$160,000 | \$160,000 | 0% |
| Remaining Funds | \$723,620 | | |





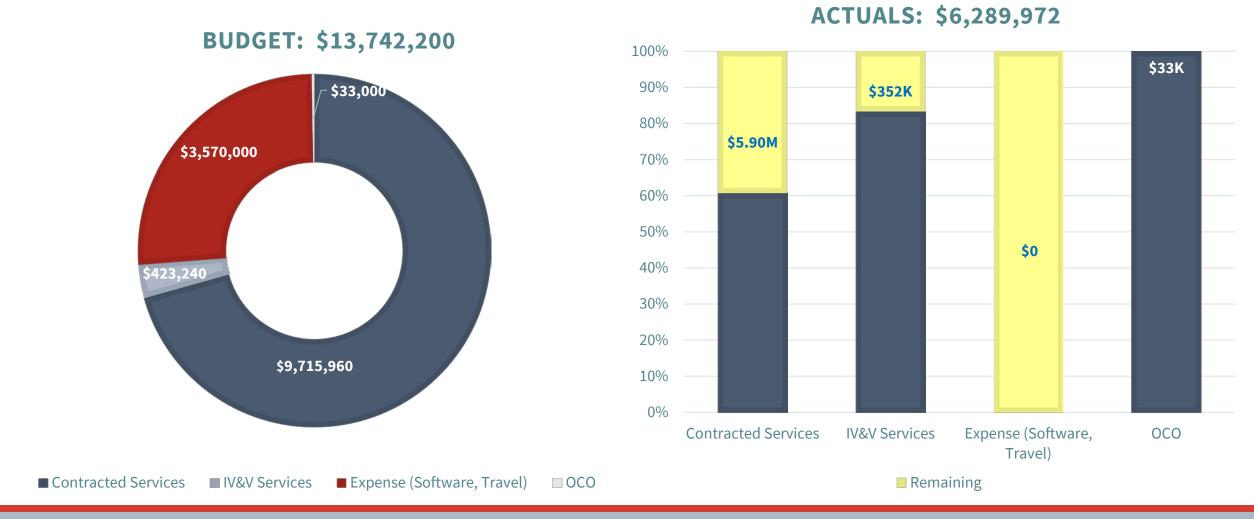
Phase II Total Project

LBR Requests

| Fiscal Year | Total Request | Contracted Services | IV&V Services | Expense | осо |
|-------------|---------------|------------------------|---------------|-------------|-----------|
| 2017-2018 | \$4,132,180 | \$3,575,240 | \$357,190 | \$179,850 | \$19,900 |
| 2018-2019 | \$5,037,000 | \$4,455,960 | \$423,240 | \$150,000 | \$7,800 |
| 2019-2020 | \$13,742,200 | \$9,715,960 | \$423,240 | \$3,570,000 | \$33,000 |
| 2020-2021 | \$9,877,400 | \$7,615,960 | \$423,240 | \$1,814,200 | \$24,000 |
| 2021-2022 | \$7,377,440 | \$6,689,200 | \$423,240 | \$232,000 | \$33,000 |
| 2022-2023 | \$4,408,260 | \$3,781,020 | \$423,240 | \$200,000 | \$4,000 |
| Total | \$44,574,480 | \$35,833,340 | \$2,473,390 | \$6,146,050 | \$121,700 |







Budget and Actuals: Current Fiscal Year through April 2020





Budget and Actuals

Overview

| Description | Budget Total | Actuals to Date | Variance |
|--|--------------|-----------------|----------|
| Fiscal Year 2019-2020 Total Funding | \$13,742,200 | | |
| Fiscal Year to Date | \$6,289,972 | \$6,289,972 | 0.00% |
| Month to Date (April 2020) | \$586,078 | \$568,078 | 0.00% |
| Remaining Funds | \$7,452,228 | | |

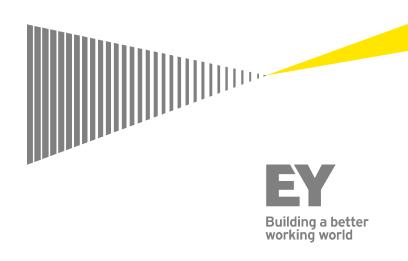


Motorist Modernization Program Phase II (MMP2)

State of Florida Department of Highway Safety and Motor Vehicles (DHSMV)

Independent Verification and Validation (IV&V) Monthly Assessment Report Summary *March 2020*

24 April 2020



Topics for discussion

- General IV&V overview
- Overall risk state and trending
- Project complete date slippage
- Schedule variance
- Project budget
- Summary of changes
- Upcoming IV&V activities
- Supporting information

Data contained in this MAR is as of 31 March 2020

General IV&V overview

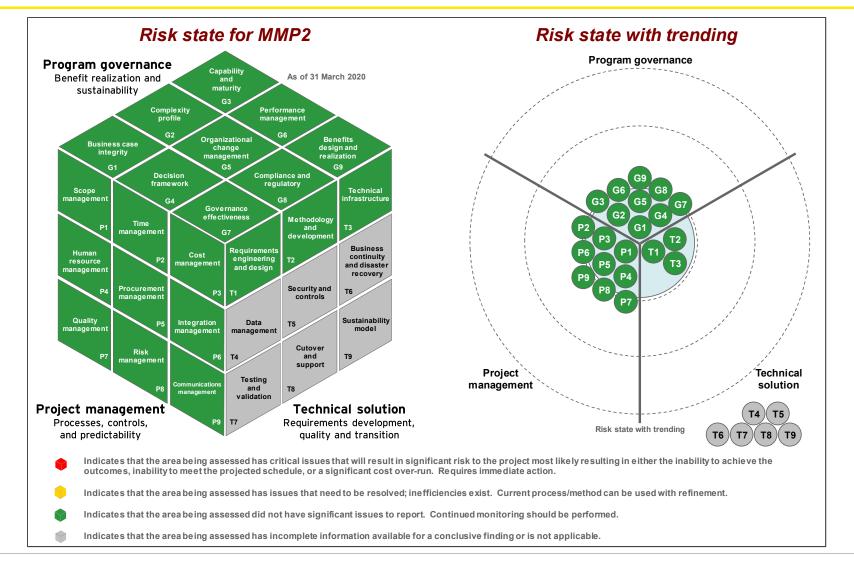
Overall IV&V risk state: Green

| There are no open IV&V deficiencies | No additional facets reviewed since the last report No new deficiencies identified since the last report No new process improvement recommendations identified since the last report |
|---|---|
| The MMP2 Program is within established schedule performance thresholds | The SPI is 0.999 and the overall trend is <i>increasing</i> 8 of 1,601 total tasks (0.50%) contained in the project schedule are late 4 of 74 total tasks (5.41%) for the current period are late SV is currently -48.0 hours and the overall trend is <i>decreasing</i> TSPI is 1.001 and the overall trend is <i>decreasing</i> |
| The MMP2 Program is within established cost performance thresholds | The CPI is 1.000 and the overall trend is steady The Program is currently on budget based on provided budget and spending information |
| The MMP2 Program is behind schedule | The Program completion date is forecast to be 03 December 2023, 3.8 days late Future milestones are projected to be completed behind schedule The overall trend for time the project is behind schedule is <i>decreasing</i> |

General IV&V overview (continued)

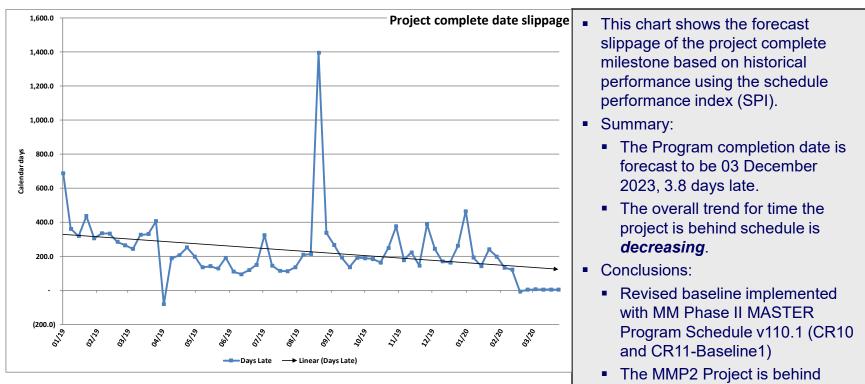
- The COVID-19 has created an unprecedented working environment as the MMP2 Project has migrated to remote working.
 - The MM Program Team has successfully navigated the transition with minimal disruption to-date and is tracking the risk with Risk 74.
 - Continued, close monitoring of productivity is necessary to maintain desired progress.
- Florida's hiring freeze related to COVID-19 is impacting the project team's ability to mitigate Risk 51, Risk 73, Issue 15 and Issue 16 related to the need to add external project resources.
 - The project should begin to develop a contingency plan for the scenario where the hiring freeze remains for an extended duration.

Overall risk state and trending



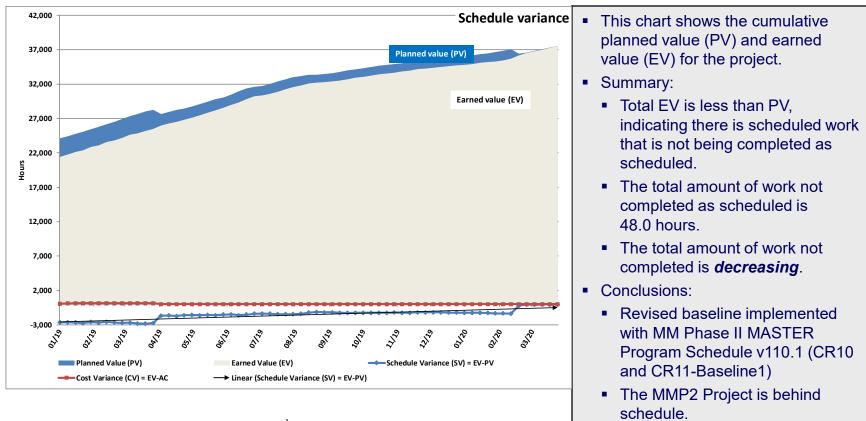
MMP2-IVV-312BB Mar Status v2.0 Final - 20200424

Project complete date slippage



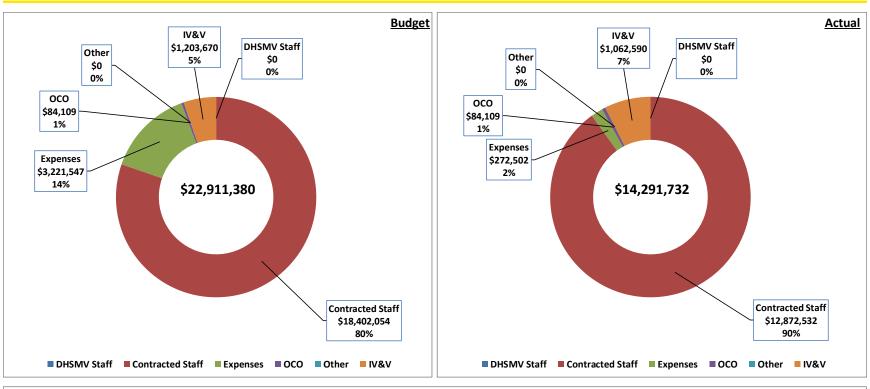
schedule

Schedule variance



- Blue area indicates the cumulative PV as of the current reporting period.
- Grey area indicates the cumulative EV as of the current reporting period.
- PV is the work scheduled to be accomplished.
- EV is the value of the work actually performed.

Project budget



| | | | | Actu | ual versus rema | aining | | | | |
|----|-----|-----|-------------|------|-----------------|--------|-----|------------|-----|------|
| | | | \$14,291,73 | 32 | | | | \$8,619,64 | 7 | |
| 0% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% | 90% | 100% |
| | | | | | Actual 🗖 Remain | ning | | | | |

Summary of changes

| ltem | Description |
|--|---|
| Deficiencies addressed | There are no open IV&V deficiencies |
| New deficiencies | No new deficiencies identified since the last report |
| Process improvement recommendations addressed | The following process improvement recommendations have been addressed since the last report: P2I3 – Fully define each role and associated responsibilities within a team P2I4 – Complete reverse engineering prior to grooming user stories |
| New process improvement recommendations | No new process improvement recommendations identified since the last report |
| Maturity ratings | No maturity rating changes since the last report |
| Interviews conducted | No interviews conducted since last report |
| Artifacts received | Numerous artifacts received |

Upcoming IV&V activities

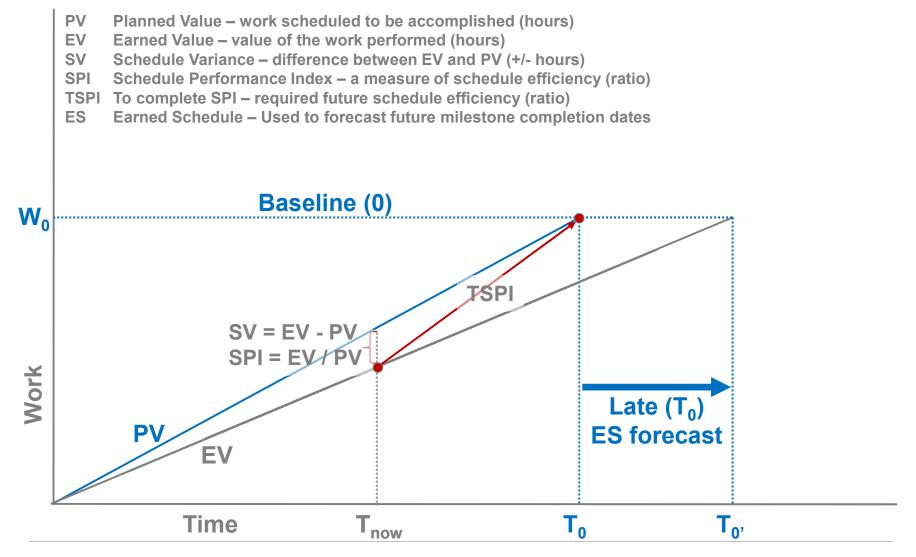
- Participate in IV&V and Program meetings
- Review draft and final MMP2 Program materials provided to the IV&V Team
- Conduct interviews as required
- Schedule of immediate IV&V deliverables is as follows:

| Deliverable | Planned draft | Planned final | Actual final | Comment |
|----------------------------|---------------|---------------|--------------|----------|
| MAR – Jul 2019 (IVV-302AS) | 08/14/2019 | 08/29/2019 | 08/29/2019 | Complete |
| MAR – Aug 2019 (IVV-302AT) | 09/16/2019 | 10/01/2019 | 10/01/2019 | Complete |
| MAR – Sep 2019 (IVV-302AU) | 10/14/2019 | 10/29/2019 | 10/28/2019 | Complete |
| MAR – Oct 2019 (IVV-302AV) | 11/14/2019 | 12/03/2019 | 11/29/2019 | Complete |
| MAR – Nov 2019 (IVV-302AW) | 12/13/2019 | 12/31/2019 | 12/30/2019 | Complete |
| MAR – Dec 2019 (IVV-302AX) | 01/15/2020 | 01/31/2020 | 01/31/2020 | Complete |
| MAR – Jan 2020 (IVV-302AY) | 02/14/2020 | 03/02/2020 | 03/02/2020 | Complete |
| MAR – Feb 2020 (IVV-302AZ) | 03/13/2020 | 03/30/2020 | 03/30/2020 | Complete |
| MAR – Mar 2020 (IVV-302BA) | 04/14/2020 | 04/29/2020 | 04/24/2020 | Complete |
| MAR – Apr 2020 (IVV-302BB) | 05/14/2020 | 06/01/2020 | | |
| MAR – May 2020 (IVV-302BC) | 06/12/2020 | 06/29/2020 | | |
| MAR – Jun 2020 (IVV-302BD) | 07/15/2020 | 07/30/2020 | | |

- EVM basics
- Key indicators
- IV&V ratings summary
- Status of key deficiency recommendations
- Open deficiencies and recommendations
- Open process improvement recommendations
- Schedule and cost performance
- Major project and release milestones
- Late tasks
- Project schedule quality
- Project budget

EVM basics

Supporting information



MMP2-IVV-312BB Mar Status v2.0 Final - 20200424

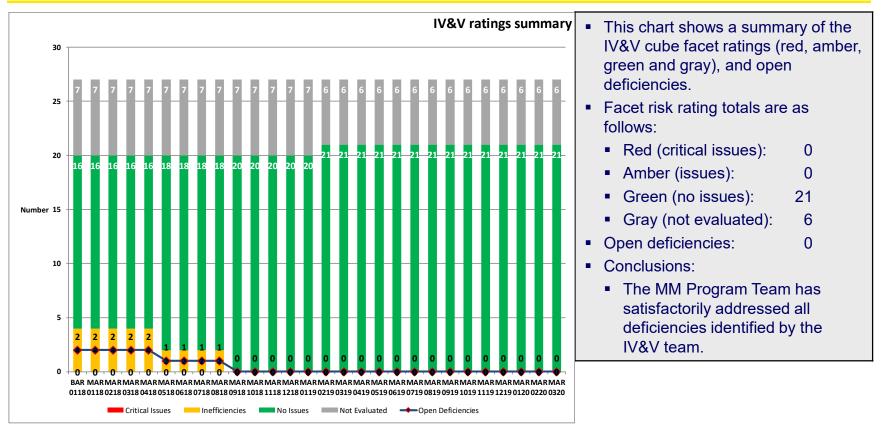
Key indicators

Supporting information

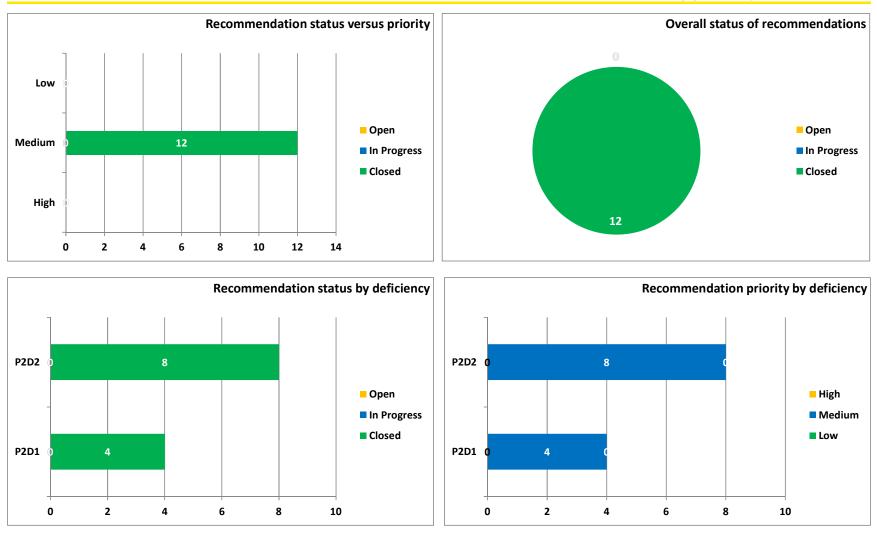
| Indicator | Value | Comment |
|---|---------|--|
| Is the project approach sound? | Yes | The overall project approach is based on industry leading practices, methodologies and tools that have been used for other DHSMV projects. |
| Is the project on time? | No | The MMP2 Program is within established schedule performance thresholds. The completion date is forecast to be 03 December 2023, 3.8 days late The SPI is 0.999 and the overall trend is <i>increasing</i> 8 of 1,601 total tasks (0.50%) contained in the project schedule are late SV is currently -48.0 hours and the overall trend is <i>decreasing</i> TSPI is 1.001 and the overall trend is <i>decreasing</i> |
| Is the project on budget? | Yes | The MMP2 Program is within established cost performance thresholds. The CPI is 1.000 and the overall trend is <i>steady</i>. The Program is currently on budget based on provided budget and spending information. |
| Is scope being managed so there is no scope creep? | Yes | The work being completed as part of the MMP2 Program is within the scope of the project as defined in the Schedule IV-B Feasibility Study. Additional change requests are reviewed and approved based on the established change management process. |
| What are the project's future risks? | Unknown | The MMP2 Program Team has satisfactorily addressed all deficiencies identified by the IV&V team. |
| Are the project's risks increasing or decreasing? | Steady | The MMP2 Program Team has satisfactorily addressed all deficiencies identified by the IV&V team. |
| Are there new or emerging technological solutions that will affect the project's technology assumptions? | No | New and emerging technologies were considered in the Feasibility Study. None have an adverse effect on the project's technological assumptions. |

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IV&V ratings summary



Status of key deficiency recommendations



Open deficiencies and actions

Supporting information

| Deficiency | Actions taken |
|------------|---------------|
| ▶ None | |

The MM Program Team has satisfactorily addressed all deficiencies identified by the IV&V Team

Open process improvement recommendations

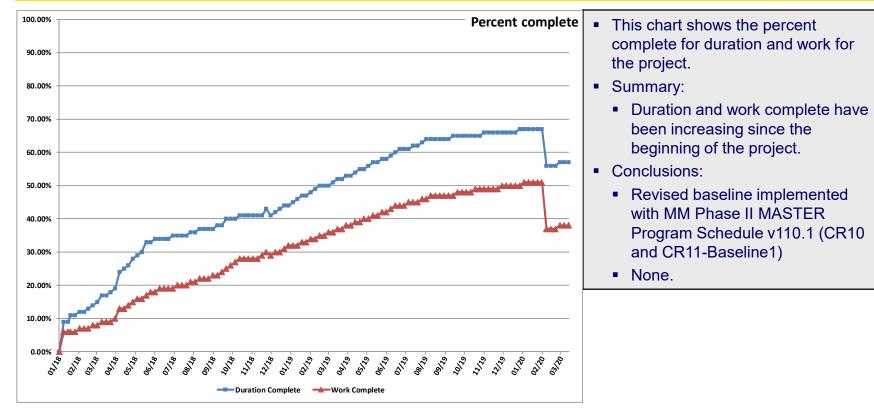
| Recommendation | Actions taken |
|--|--|
| P2I2 – Lack of training Provide role-specific training to individuals assigned to a team. | IV&V (MAR – December 2019) Process improvement opened DHSMV (MAR – January 2020) Resolution underway IV&V (MAR – February 2020) No update received DHSMV (MAR March 2020) In March 2020, a meeting was held with leadership from OMM and Motorist Services to review concerns and discuss recommendations with the Product Owners, Alternate Product Owners, Senior and Junior Business Analysts as well as Project Managers. In late March and early April 2020, many of these recommendations were moved forward and then adjusted to deal with COVID-19. Due to COVID-19, the Agile Business Analyst training course scheduled for April 13 to 15 has been postponed and will be rescheduled for a future date |

Schedule and cost performance

Project performance This chart shows the SPI and CPI CPI plotted as points against the 1 30 Behind schedule and underspent Ahead of schedule and underspent tolerance ranges set up for the project. -1.20 • Summary: Schedule and cost performance are within established thresholds 10 Conclusions: • The Program is behind schedule SPI but within established 0.70 0.80 1.10 1.20 1.30 0 90 1 00 performance thresholds. 0 00 As of 20 March 2020: SPI = 0.998 CPI = 1.0000.80 Ahead of schedule and overspent Behind schedule and overspent

- Green area indicates within tolerance of +/- 10% for both SPI and CPI.
- Amber area indicates review is required and corrective actions may be necessary.
- Red area indicates out-oftolerance and corrective actions are necessary.

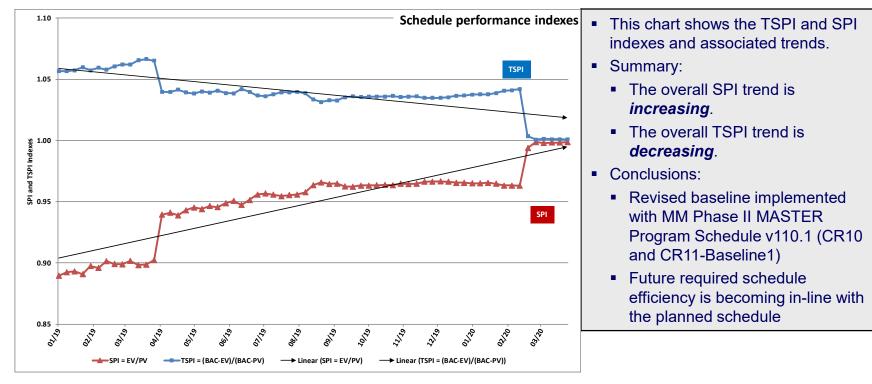
Schedule and cost performance (continued)



- Blue line is duration percent complete.
- Red line is work percent complete

Schedule and cost performance (continued)

Supporting information



Blue line is TSPI

Red line is SPI

 TSPI is the future schedule efficiency required to complete the project as scheduled

Major project milestones

| MDC | Title | Cc | Days | | |
|-------------|---|----------|----------|--------|------------|
| WBS | Title | Planned | Forecast | Actual | late/early |
| 3.5.15.1.6 | Release 1 Development Complete | 01/20/22 | 01/22/22 | | 2.6 |
| 3.5.15.2.5 | Release 1 Testing Complete | 08/11/22 | 08/13/22 | | 2.9 |
| 3.5.15.5.7 | Decision Point - Move to Production (Roll out) - Release 1 | 11/21/22 | 11/24/22 | | 3.1 |
| 3.5.15.5.12 | Statewide Implementation Complete - Release | 06/16/23 | 06/19/23 | | 3.5 |
| 3.5.16.1.5 | Release 2 Development Complete | 02/16/23 | 02/19/23 | | 3.3 |
| 3.5.16.5.1 | Go/No-Go Decision - Release 2 | 09/21/23 | 07/31/22 | | 2.9 |
| 3.7 | Execution and Monitoring & Control Phase Complete | 11/13/23 | 08/21/22 | | 3.0 |
| 4.5 | Closeout Phase Complete | 11/30/23 | 11/10/22 | | 3.1 |
| 5 | Project Complete | 11/30/23 | 09/24/23 | | 3.7 |

| 1. Planned – Scheduled completion date based on the | 3. Actual – The actual completion date |
|---|---|
| latest schedule baseline | 4. Days late/early – Difference between planned and |
| Forecast – Based on ES calculations and the current | forecast or actual completion dates |
| SPI | 5. Unable to forecast past milestone dates |
| | |

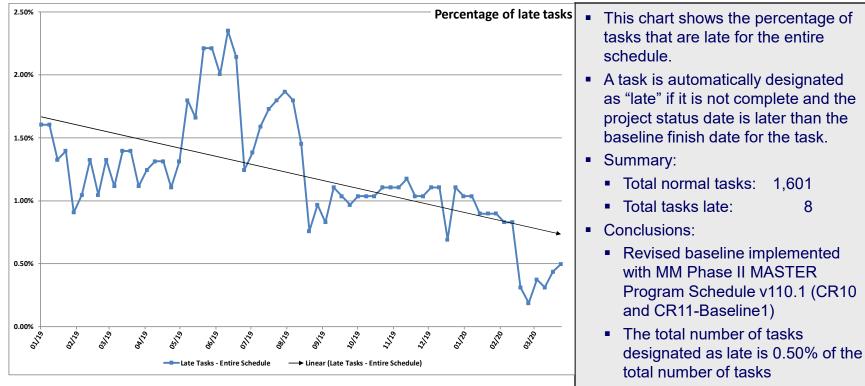
Release milestones

| T :41 a | Title Completion date | Days | | |
|----------------|-----------------------|----------|----------|------------|
| | Planned | Forecast | Actual | late/early |
| Milestone A | 01/22/20 | 01/23/20 | 01/22/20 | 0.0 |
| Milestone B | 04/30/20 | 05/01/20 | | 1.5 |
| Milestone C | 07/16/20 | 07/17/20 | | 1.6 |
| Milestone D | 10/22/20 | 10/23/20 | | 1.8 |
| Milestone E | 01/21/21 | 01/22/21 | | 1.9 |
| Milestone F | 05/06/21 | 05/08/21 | | 2.1 |
| Milestone G | 08/12/21 | 08/14/21 | | 2.3 |
| Milestone H | 10/28/21 | 10/30/21 | | 2.4 |
| Milestone I | 01/20/22 | 01/22/22 | | 2.6 |
| Milestone J | 04/28/22 | 04/30/22 | | 2.8 |
| Milestone K | 08/04/22 | 08/06/22 | | 2.9 |
| Milestone L | 11/10/22 | 11/13/22 | | 3.1 |
| Milestone M | 02/16/23 | 02/19/23 | | 3.3 |

| 1. Planned – Scheduled completion date based on the | 3. Actual – The actual completion date |
|--|---|
| latest schedule baseline | 4. Days late/early – Difference between planned and |
| 2. Forecast – Based on ES calculations and the current | forecast or actual completion dates |
| SPI | 5. Unable to forecast past milestone dates |
| | |

Late tasks

Supporting information



 The overall trend for the number of late tasks is *decreasing*

Project schedule quality MMP2 schedule

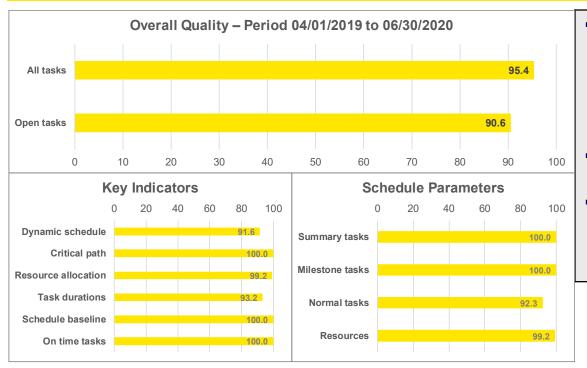


- This chart shows the quality of the project schedule within each of the following areas:
 - Overall quality with trending
 - Key indicators
 - Schedule parameters
- Summary:
 - Overall quality: 96.1
- Conclusions:
 - Overall schedule quality is consistent and excellent

- Dynamic schedule Task dependencies and constraints
- Critical path Task dependencies
- Resource allocation –Resource assignments
- Task durations Task durations other that 8 to 80 hours
- Baseline Full baseline defined for all tasks
- On time tasks Tasks that are not late

| | Quality Value |
|----|-------------------|
| Ŷ | 90 or greater |
| 2 | Between 75 and 90 |
| -> | Between 60 and 75 |
| 2 | Between 45 and 60 |
| V | Less than 45 |

Project schedule quality MMP2 period

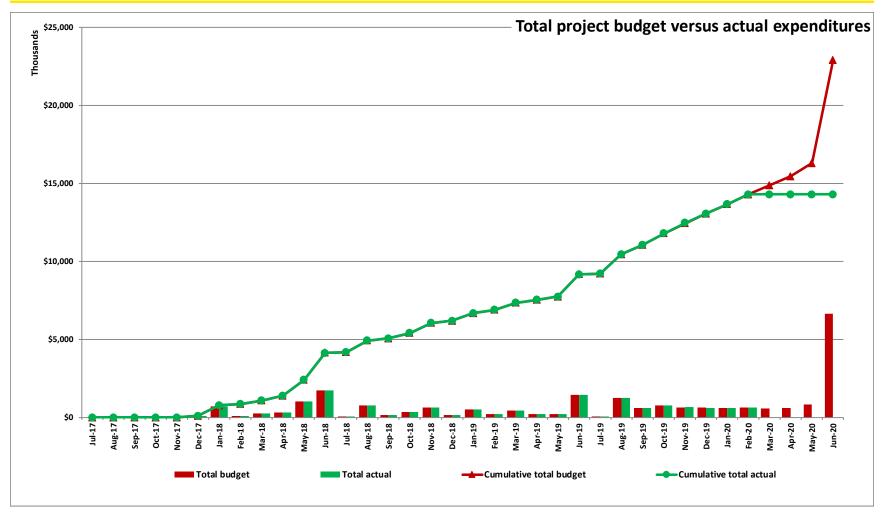


- This chart shows the quality of the project schedule within each of the following areas:
 - Overall quality with trending
 - Key indicators
 - Schedule parameters
- Summary:
 - Overall quality: 95.4
- Conclusions:
 - Overall schedule quality is consistent and excellent

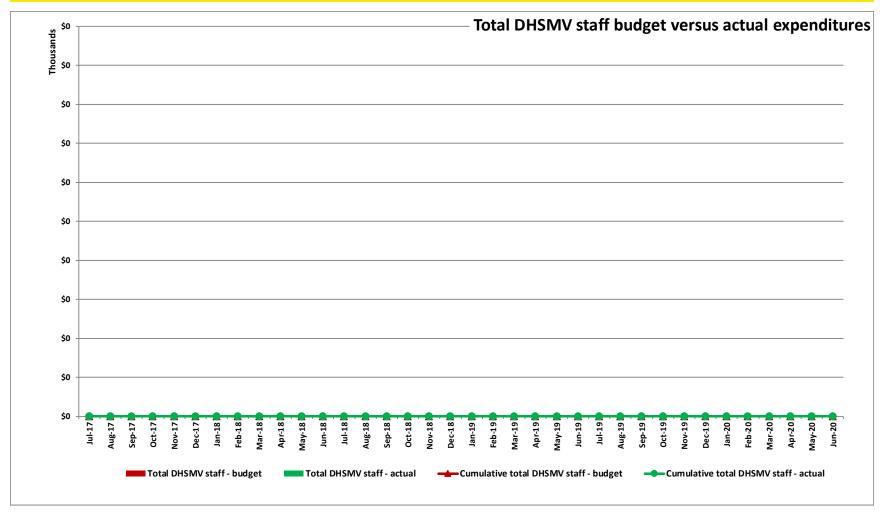
- Dynamic schedule Task dependencies and constraints
- Critical path Task dependencies
- Resource allocation –Resource assignments
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| | Quality Value |
|----|-------------------|
| Ŷ | 90 or greater |
| 2 | Between 75 and 90 |
| -> | Between 60 and 75 |
| 2 | Between 45 and 60 |
| V | Less than 45 |

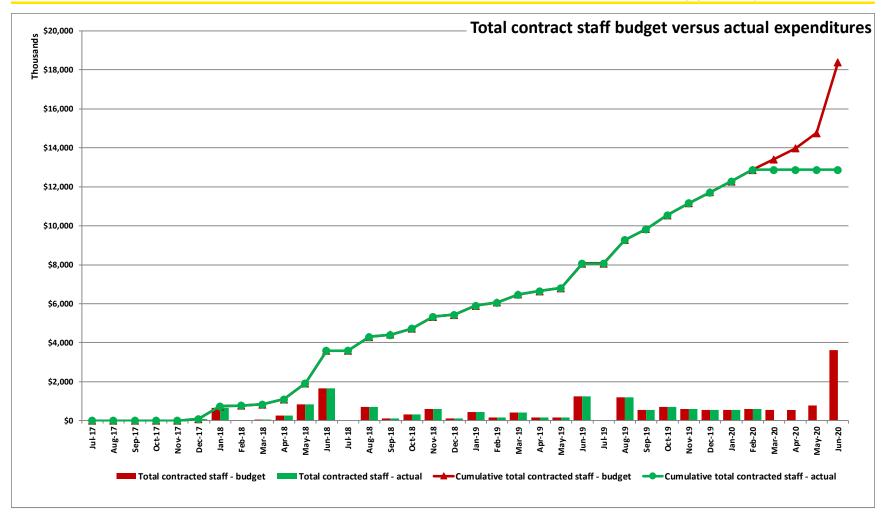
Project budget Total project funding



Project budget DHSMV staff funding

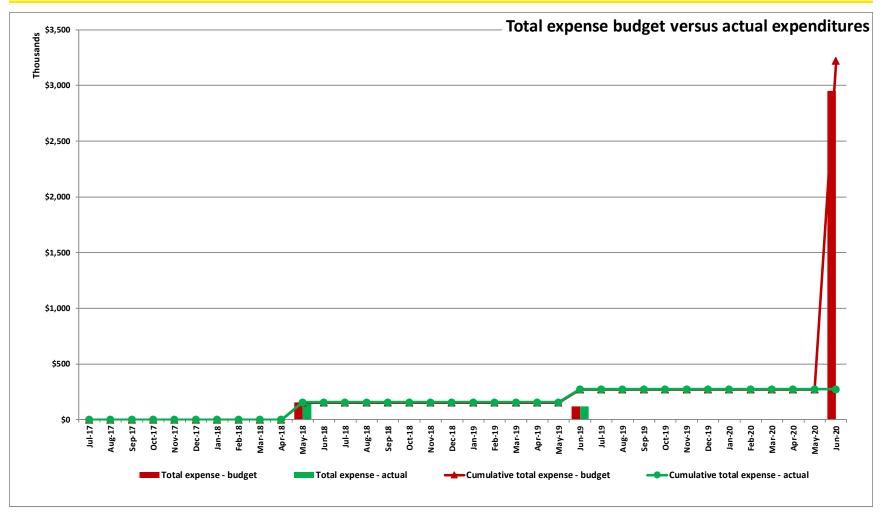


Project budget Contract staff funding



Project budget Expense funding

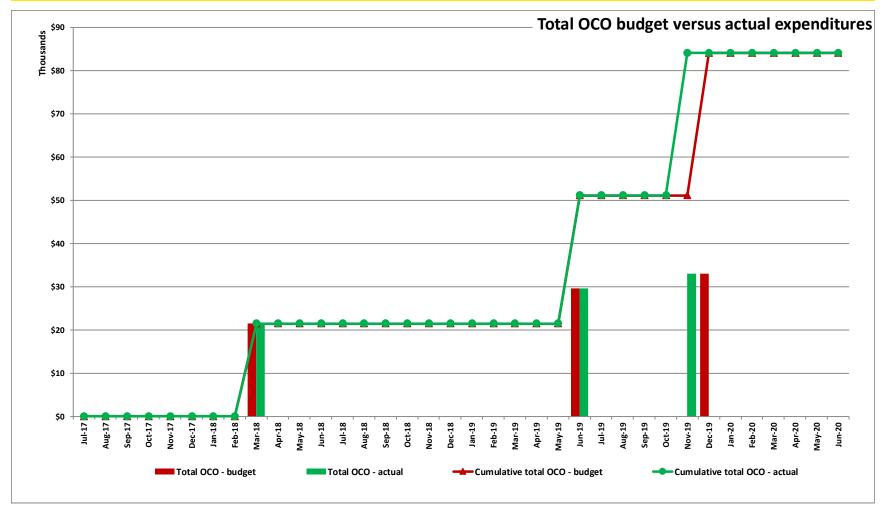
Supporting information



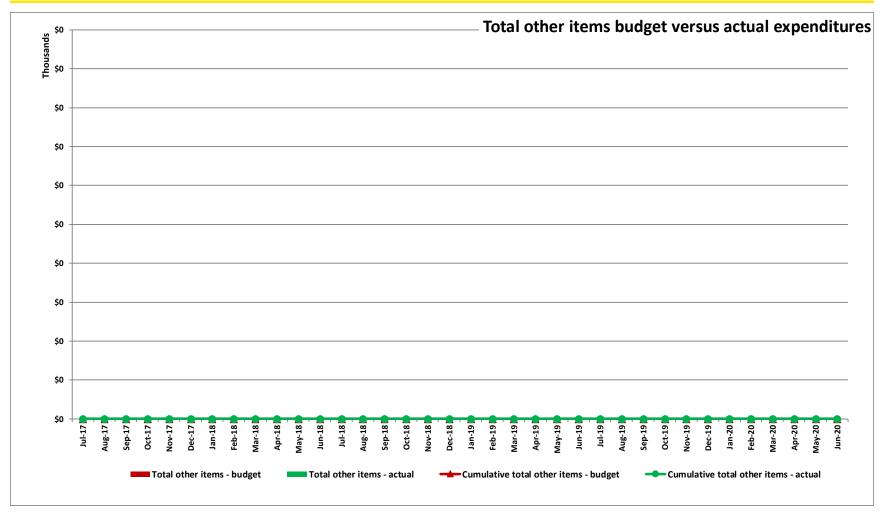
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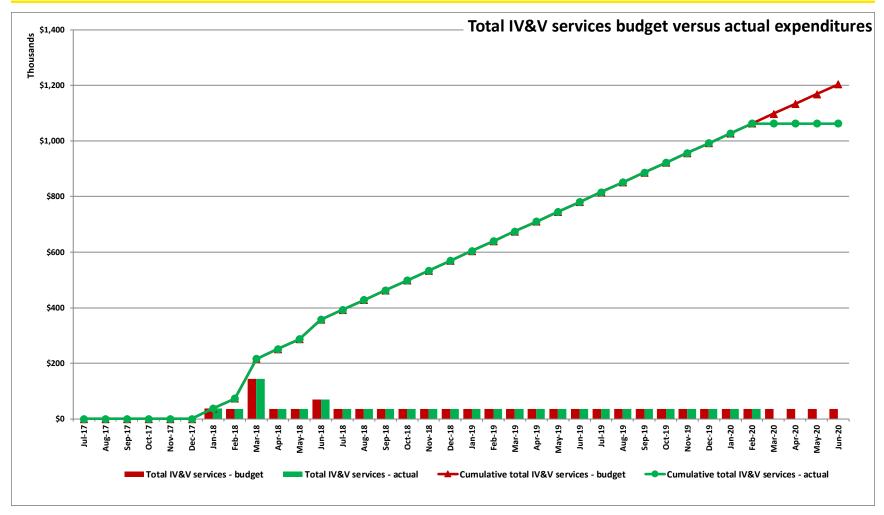
Project budget OCO funding



Project budget Other items funding



Project budget IV&V services funding



Ernst & Young

Assurance | Tax | Transactions | Advisory

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Phase II - Milestone B (Jan 22 - Apr 30 2020) as of 5/5/2020

Current Activity:

Development:

Sprint 10

Red

Sprint 10

Green

Green

Green

Green

Green

Team A - T&R Issuance



| Current Activity: | Sprint 10 |
|--------------------------|-----------|
| Development: | Red |
| Testing: | Red |
| Business Actions: | Green |
| Technical Debt: | Green |
| Backlog Health: | Red |

| | #stories | est dev hrs | |
|-------------|----------|-------------|-------|
| Not Started | 13 | 368 | 13.8% |
| Refinement | 35 | 340 | 37.2% |
| Development | 12 | 216 | 12.8% |
| Testing | 9 | 100 | 9.6% |
| Done | 24 | 212 | 25.5% |
| Blocked | 1 | 16 | 1.1% |
| Total: | 94 | 1,252 | |

IFTA/IRP



| N/A |
|-----|
| N/A |
| |

| | #stories | est dev hrs | |
|-------------|----------|-------------|---|
| Not Started | - | - | - |
| Refinement | - | - | - |
| Development | - | - | - |
| Testing | - | - | - |
| Done | - | - | - |
| Blocked | - | - | - |
| Total: | - | - | |

Development – Application Development (current sprint)

Green: Remaining sprint work can be completed within capacity

Red: Remaining sprint work cannot be completed within capacity

Testing – Application Testing (current sprint)

Green: Remaining sprint work can be completed within capacity

Red: Remaining sprint work cannot be completed within capacity

Business Actions - Dependencies on the business (requirements clarification, decisions, etc.)

Green: input from the business is not blocking team progress

Yellow: input from the business is taking longer than expected; no delays

Red: delays in input from the business has caused work to be late

Team B - MV Globals



| | Testing: | Red | | | |
|--|--------------------------|----------|-------------|--|--|
| | Business Actions: | Green | | | |
| | Technical Debt: | | ireen | | |
| | Backlog Health: | Green | | | |
| | | | | | |
| | | #stories | est dev hrs | | |
| | | | | | |

| Not Started | - | - | 0.0% |
|-------------|-------|-----|-------|
| Refinement | 14 | 84 | 23.0% |
| Development | 9 | 20 | 14.8% |
| Testing | 3 | 4 | 4.9% |
| Done | 34 | 336 | 55.7% |
| Blocked | 1 | 8 | 1.6% |
| Tota | l: 61 | 452 | |

Current Activity:

Business Actions:

Technical Debt:

Backlog Health:

Development:

Testing:

Enterprise



| | #stories | est dev hrs | |
|-------------|----------|-------------|---|
| Not Started | - | n/a | - |
| Refinement | - | n/a | - |
| Development | 2 | n/a | - |
| Testing | - | n/a | - |
| Done | 5 | n/a | - |
| Blocked | - | n/a | - |
| Total: | 7 | - | |

Portal/Fleet



| Current Activity: | N/A (Complete) |
|--------------------------|----------------|
| Development: | Green |
| Testing: | Green |
| Business Actions: | Green |
| Technical Debt: | Green |
| Backlog Health: | Green |

| | #stories | est dev hrs | |
|-------------|----------|-------------|-------|
| Not Started | - | - | 0.0% |
| Refinement | - | - | 0.0% |
| Development | - | - | 0.0% |
| Testing | 2 | 8 | 16.7% |
| Done | 10 | 112 | 83.3% |
| Blocked | - | - | 0.0% |
| Total: | 12 | 120 | |

SUMMARY - ALL TEAMS



Development: Red Testing: Red Green **Business Actions:** Green Technical Debt: Backlog Health: Red

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| | #stories | est dev hrs | |
|-------------|----------|-------------|-------|
| Not Started | 13 | 368 | 7.8% |
| Refinement | 49 | 424 | 29.3% |
| Development | 21 | 236 | 12.6% |
| Testing | 14 | 112 | 8.4% |
| Done | 68 | 660 | 40.7% |
| Blocked | 2 | 24 | 1.2% |
| Total: | 167 | 1,824 | |
| | | | |

Technical Debt - Dependencies on infrastructure and associated processes (data model, enterprise code,

legacy changes, etc.)

Green: Tech dependencies not impacting schedule

Yellow: Some delays in tech dependencies, not impacting schedule

Red: delays in tech dependencies have impacted schedule

Backlog Health - Refinement of user stories ahead of development sprints

Green: > 2 sprints worth of user stories refined

Yellow: < 2 sprints worth of user stories refined (>1)

Red: < 1 sprint worth of user stories refined

Percentages(%): by count of user stories for this Milestone

Phase II - Milestone C (Apr 29 - July 16, 2020) as of 5/5/2020

Team A - T&R Issuance



| Current Activity: | N/A (not started) |
|--------------------------|-------------------|
| Development: | N/A |
| Testing: | N/A |
| Business Actions: | N/A |
| Technical Debt: | N/A |
| Backlog Health: | Red |

| | #stories | est dev hrs | |
|-------------|----------|-------------|-------|
| Not Started | 92 | 1,400 | 97.9% |
| Refinement | 2 | 12 | 2.1% |
| Development | - | - | 0.0% |
| Testing | - | - | 0.0% |
| Done | - | - | 0.0% |
| Blocked | - | - | 0.0% |
| Total: | 94 | 1.412 | |

IFTA/IRP



| N/A |
|-----|
| N/A |
| |

| | #stories | est dev hrs | |
|-------------|----------|-------------|---|
| Not Started | - | - | - |
| Refinement | - | - | - |
| Development | - | - | - |
| Testing | - | - | - |
| Done | - | - | - |
| Blocked | - | - | - |
| Total: | - | - | |

Development – Application Development (current sprint)

Green: Remaining sprint work can be completed within capacity

Red: Remaining sprint work cannot be completed within capacity

Testing – Application Testing (current sprint)

Green: Remaining sprint work can be completed within capacity

Red: Remaining sprint work cannot be completed within capacity

Business Actions – Dependencies on the business (requirements clarification, decisions, etc.)

Green: input from the business is not blocking team progress

Yellow: input from the business is taking longer than expected; no delays

Red: delays in input from the business has caused work to be late

Team B - MV Globals



| | Current Activity: | N/A (n | ot started) |
|---|--------------------------|----------|-------------|
| 3 | Development: | | N/A |
| | Testing: | | N/A |
| 0 | Business Actions: | | N/A |
| | Technical Debt: | | N/A |
| | Backlog Health: | | Red |
| | | | |
| | | #stories | est dev hrs |
| | | | |

| Not Started | 57 | 928 | 83.8% |
|-------------|----|-------|-------|
| Refinement | 8 | 104 | 11.8% |
| Development | 3 | 72 | 4.4% |
| Testing | - | - | 0.0% |
| Done | - | - | 0.0% |
| Blocked | - | - | 0.0% |
| Total: | 68 | 1,104 | |

Current Activity:

Business Actions:

Technical Debt:

Backlog Health:

Development:

Testing:

Enterprise



| | #stories | est dev hrs | |
|-------------|----------|-------------|---|
| Not Started | 1 | n/a | - |
| Refinement | - | n/a | - |
| Development | 2 | n/a | - |
| Testing | - | n/a | - |
| Done | - | n/a | - |
| Blocked | - | n/a | - |
| Total: | 3 | - | |

Portal/Fleet

| Current Activity: | Sprint 5 |
|--------------------------|----------|
| Development: | Green |
| Testing: | Green |
| Business Actions: | Green |
| Technical Debt: | Green |
| Backlog Health: | Yellow |

| | #stories | orig dev est | |
|-------------|----------|--------------|-------|
| Not Started | 143 | 804 | 77.7% |
| Refinement | 22 | 164 | 12.0% |
| Development | 10 | 84 | 5.4% |
| Testing | 5 | 52 | 2.7% |
| Done | 2 | 16 | 1.1% |
| Blocked | 2 | 40 | 1.1% |
| Total: | 184 | 1,160 | |

SUMMARY - ALL TEAMS



Development: N/A N/A Testing: **Business Actions:** N/A Technical Debt: N/A Backlog Health: Red

.

| | #stories | est dev hrs | |
|-------------|----------|-------------|-------|
| Not Started | 292 | 3,132 | 84.4% |
| Refinement | 32 | 280 | 9.2% |
| Development | 13 | 156 | 3.8% |
| Testing | 5 | 52 | 1.4% |
| Done | 2 | 16 | 0.6% |
| Blocked | 2 | 40 | 0.6% |
| Total: | 346 | 3,676 | |

Technical Debt - Dependencies on infrastructure and associated processes (data model, enterprise code,

legacy changes, etc.)

Green: Tech dependencies not impacting schedule

Yellow: Some delays in tech dependencies, not impacting schedule

Red: delays in tech dependencies have impacted schedule

N/A

N/A

N/A

N/A

N/A

N/A

Backlog Health - Refinement of user stories ahead of development sprints

Green: > 2 sprints worth of user stories refined

Yellow: < 2 sprints worth of user stories refined (>1)

- Red: < 1 sprint worth of user stories refined
- Percentages(%): by count of user stories for this Milestone

| Current Ac | | |
|------------|--|--|
| Developm | | |
| Testing: | | |