Motorist Modernization Advisory Board – Phase I Monthly Meeting  
Tuesday, May 11, 2021  
1:00 to 2:00 PM, EST  
VIA: Microsoft Teams

Invitees
Ed Broyles  
Pace Callaway  
April Edwards  
Kevin Bailey  
Mary Ross  
William Washington  
Lisa Cullen

Representing
FLHSMV  
FLHSMV  
FLHSMV  
Florida Court Clerks & Comptrollers  
Florida Tax Collectors

Agenda

• Roll Call  
• Welcome  
• Review and Approval of Last Meeting Minutes  
• Stakeholder Outreach Update  
• MM Phase I Program Update  
  o Implementation Update  
• Communications Update  
• Q&A  
• Adjourn
WELCOME AND INTRODUCTIONS

- The meeting was called to order at 1:00 p.m. Terrence Samuel began the meeting by welcoming the attendees and proceeded with the roll call of board members.

Advisory Board members present included:
  - Ed Broyles
  - Pace Callaway
  - Lisa Cullen
  - April Edwards
  - William Washington
  - Kevin Bailey
  - Mary Ross (absent)

- Additional FLHSMV members included: Terrence Samuel, Kristin Green, Rachel Graham, Janis Timmons, Cathy Thomas, Aundrea Powell, Mike Anderson, Koral Griggs, Brenda Washington, Judy Johnson, Laura Freeman, Jessica Espinoza, Craig Benner, Felecia Ford, Chad Hutchinson, Stacey Bayyari, Terry Stepp, and Catherine Alvarez.
- Visitors included: Joseph Weldon from Accenture, Beth Allman with the Florida Clerks, and Scott Lunsford with the Florida Tax Collectors also attended.

REVIEW AND APPROVAL OF THE LAST MEETING MINUTES

- Rachel Graham reviewed the meeting minutes from March 9, 2021. No corrections or comments were identified. A motion to approve the minutes was accepted by the board members and the March 9, 2021, meeting minutes were approved.

STAKEHOLDER OUTREACH

- Terrence Samuel stated the team has the final implementation meeting scheduled for later today with Holmes County.

PHASE I IMPLEMENTATION UPDATE

- Joseph Weldon reviewed the Phase I Rollout progress to date and upcoming deployments.
  - Go-Live (FR, Motorist Maintenance (MM), CDLIS, CP and MyDMV Portal Soft Launch) has been completed. All existing MM users were cut over to ORION on December 7, 2020.
  - Transition of TC Offices began on January 11, 2021.
  - Week of April 12th
    - First location for Madison, Osceola, Seminole and Sumter
    - Additional locations for Bay, Clay, Collier, Duval, Flagler, Highlands, Hillsborough, Lake, Levy, Manatee, Marion, Okaloosa, Orange, Palm Beach, Pasco, Pinellas, Polk, and Sarasota
  - Week of April 19th
Office of Motorist Modernization

- Additional locations for Bay, Collier, Hillsborough, Manatee, Marion, Monroe, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Pinellas, Sarasota, and Seminole
  - Week of April 26th
    - First location for DeSoto; Holmes
    - Additional locations for Collier, Flagler, Hillsborough, Manatee, Marion, Okaloosa, Orange, Osceola, Palm Beach, Pasco, Polk, Sarasota, Seminole, and Sumter
  - Remaining BAR Offices – Completed
  - DL Renewal Notices (April Expiration Dates) – Completed
  - FLOW Mobile Installations – Late April 2021
  - MyDMV Portal Full Launch (i.e., VO taken down) – Late April 2021

- Priority items for the teams included:
  - In Process (Refinement, Development, etc.):
    - Enhancement – Setting to disable auto printing of a receipt
    - Enhancement – Prompt to prevent accidental reprint for no fee transactions
    - Missed Requirement – CLP Restrictions
    - Missed Requirement – 3-wheel motorcycle
    - Missed Requirement – Mono-vision
    - Bug – ORION printing from PDF Viewer (MM/DL Issuance (DLI))

INFORMATICA/DATA TEAM UPDATE
- Brenda Washington presented an Informatica/Data team update as follows:
  - Data Seeding/Patching:
    - Investigating FR Sanctions without Sanction Actions
    - Investigating rapid data changes on Sanctions not syncing to the DLPROD database
    - Investigating Sanctions Information not found on the detail table; data patch to repair data inconsistencies
    - CDL and CDL Med Cert – Various data patches built to reconcile data inconsistencies per direction from business
  - Lisa Cullen asked what is causing the FR sanctions without sanction actions?
  - Brenda Washington stated the team continued to investigate this and correct the records as they are reported.

COMMUNICATIONS UPDATE
- Koral Griggs stated the team is finalizing the signing of the contract for the digital advertising for MyDMV Portal.

Q&A
- There were no questions or concerns from members present.

ADJOURNMENT
- Mr. Samuel adjourned the meeting at approximately 1:10 p.m.
- The next Advisory Board Meeting for Phase I is scheduled for May 11, 2021.
**Note: Handouts at this meeting included:**

Consolidated in a meeting packet and emailed to members:

<table>
<thead>
<tr>
<th>Handout Description</th>
<th>Pages</th>
</tr>
</thead>
<tbody>
<tr>
<td>MM Advisory Board Agenda</td>
<td>1 Page</td>
</tr>
<tr>
<td>MM Advisory Board Monthly Meeting Minutes (3/9/21)</td>
<td>2 Pages</td>
</tr>
<tr>
<td>Phase I Implementation &amp; Informatica Updates</td>
<td>4 Page</td>
</tr>
</tbody>
</table>
Motorist Modernization Phase I
May 11, 2021
FLHSMV MM PHASE I – ESC UPDATE
MM Phase I Rollout

Go-Live (FR, MM, CDLIS, CP, Portal Soft Launch) COMPLETE
All existing Motorist Maintenance users were cut-over to ORION on 12/7/20.

Transition of Tax Collector Offices (began 1/11) COMPLETE

Remaining BAR Offices COMPLETE

DL Renewal Notices – (April Expiration Dates) COMPLETE

FLOW Mobile Installations Through May 2021
Portal Full Launch (i.e., VO taken down) Monitoring thru May 2021

As of April 30, 2021 – Transactions Processed with MM Phase I include:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Orion Issuances</td>
<td>887,445</td>
</tr>
<tr>
<td>Total CIPs Mail-in issuances</td>
<td>29,797</td>
</tr>
<tr>
<td>Portal</td>
<td>6,078</td>
</tr>
</tbody>
</table>
Informatica / Data Team Update

Data Seeding / Patching:

- FR Sanctions without Sanction Actions
  - Data patch to repair identified data inconsistencies - (05/05/2021)
  - Validation and review of results – (05/06/2021)

- Continuing to review/resolve rapid data changes on Sanctions not syncing to the DLPROD database

- CDL and CDL Med Cert – various data patches built to reconcile data inconsistencies per direction from business