



#### Motorist Modernization Advisory Board – Phase II Meeting Tuesday, April 20, 2021 2:30 to 4:00 PM VIA: GoToMeeting

#### Invitees

Stephen Boley Lt. Jason Britt Diane Buck Jay Levenstein Steve Burch Lisa Cullen Sherri Smith Sgt. Derek Joseph TBD

#### Representing

FLHSMV FLHSMV FLHSMV FLHSMV FLHSMV Florida Tax Collectors Florida Tax Collectors Law Enforcement Law Enforcement

### Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- Stakeholder Outreach Update
- MM Phase II Program Update
  - Financial Review
  - Project Updates
- Communications Update
- Q&A
- Adjourn





#### Motorist Modernization Advisory Board – Phase II Meeting Tuesday, March 9, 2021 2:30 to 4:00 PM VIA: GoToMeeting

#### WELCOME AND INTRODUCTIONS

• The meeting was called to order at 2:30 p.m. Chad Hutchinson began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members included

- o Lt. Jason Britt
- o Diane Buck
- o Jay Levenstein
- o Lisa Cullen
- o Sherri Smith
- o Sgt. Derek Joseph (absent)
- o Steve Burch
- o Stephen Boley
- Additional FLHSMV members included Chad Hutchinson, Rachel Graham, Judy Johnson, Janis Timmons, Scott Tomaszewski, Laura Freeman, Ian DesVignes, Felecia Ford, Craig Benner, Stacey Bayyari, Cathy Thomas, Aundrea Powell, Mike Anderson, and Jessica Espinoza.
- Visitors included Michelle McGinley and Nathan Johnson from Accenture attended. Scott Lunsford with the Florida Tax Collectors, Melissa Primm with Grant Street, Carl Ford with J Ford Consulting, Margie France with Ernst & Young, and Jessica Lanese with Department of Management Services also attended.

#### **REVIEW OF MEETING MINUTES**

• Rachel Graham reviewed the meeting minutes from February 9, 2021. No corrections were identified. A motion to approve the minutes was accepted by the board members and the February 9, 2021, meeting minutes were approved.

#### STAKEHOLDER OUTREACH

• On March 4, Chad Hutchinson and Terrence Samuel presented to the Infrastructure and Tourism Appropriation Subcommittee on Phase II and Florida Smart ID (FSID).

#### FINANCIAL REVIEW

 Janis Timmons presented a Phase I and II financial review. The total for all Legislative Budget Requests for Phase I was \$37.3 million. The Phase II budget for the 2020 – 2021 fiscal year is \$9.8 million with \$4.9 million expended as of February 28, 2021. There was a 2.20% variance with approximately \$5 million in remaining funds.





#### PHASE II PROJECT UPDATE

- Nathan Johnson stated Team A completed requirement refinement for all Milestone C user stories but continued to work on development and testing of the Original Registration Transaction. Team A also began working on refinement for Milestone D.
- Mr. Johnson stated Team B completed Milestone C functionality. Team B continued to focus primarily on requirements refinement for Milestone D functionality. This includes additional administrative features and inventory features.
- Aundrea Powell stated the MyDMV Portal/Fleet team continued to test the motor vehicle records request stories as well as development of bulk downloads and transcripts for Milestone C.
- Scott Tomaszewski stated for the IFTA/IRP project, 557 total user stories have been identified. This includes user stories for the ORION interface, IFTA, IRP, audit features and the third-party interface. Celtic approved the development environment setup last week. The team is trending late on the test Sandbox setup. The first non-production release of the IFTA code is scheduled for September 2021. Deliverable 6 (COTS System Technical Architecture Design) was approved on February 19. Deliverable 7 (System Design Document ORION Integration) is due on April 27. Deliverable 9 (System Design Document COTS Software Customization) is due on April 28. Deliverable 11 (COTS Software Configuration Design for IRP) is due on April 13. Deliverable 13 (Data Migration and Date Conversion Plan) is due on March 24.
  - o Important upcoming activities for the team included:
    - Ready the Blueprint requirements for ORION/Interface related development
    - Finalize IFTA Interface Design Specs
    - IRP Design and JAD sessions continued
  - Key dependencies and assumptions included:
    - Infrastructure resources are available at key times in the project to alleviate delays in environment setup and code/configuration updates.
  - o Risks and issues included:
    - Program Risk 13 Lack of availability of key OMM resources This risk has been accepted and will be monitored by the team.
    - Risk 82 IFTA/IRP vendor development access to FLHSMV development endpoints – This was resolved on February 26.
    - Risk 86 Delays in refinement of IFTA/IRP backlog impacting requirements or development – This was resolved on March 1.
- Ian DesVignes stated the Production Readiness Demonstration Deliverable is trending late for the FSID team. The iOS verifier is also trending late; however, the iOS application is due to be delivered this week. The team continued to make progress with UAT.
  - Risks and issues for the team included:
    - Risk 79 10 Day Testing window for UAT
    - Risk 83 FSID Support
    - Issue 25 FLHSMV Apple and Google Store for FSID
    - Issue 26 FSID Communications Concerns
    - Issue 31 iOS Verifier Late
- Mr. DesVignes stated Deliverables 2, 3 and 5 have been approved for the Enterprise Content Management (ECM) team. Deliverable 4 will be submitted this week for review. The team continued to work on development, which is expected to be completed by the end





of this week. UAT is tentatively scheduled to begin in April 2021, with the go-live targeted for mid-May 2021.

#### **COMMUNICATIONS UPDATE**

• There was no communications update at the meeting.

#### <u>Q&A</u>

- Carl Ford requested an update on the bulk transaction processing and the license plate agencies.
- Judy Johnson stated there is no update to report at this time. This functional area has yet to be addressed as the functionality is slated for the end of the milestones for the MyDMV Portal team.
- Mr. Ford asked if June 2021 would be a reasonable time to expect an update on this.
- Ms. Johnson confirmed.

#### **ADJOURNMENT**

- Mr. Hutchinson adjourned the meeting at approximately 2:55 p.m.
- The next Advisory Board Phase II Meeting is scheduled for April 13, 2021.

#### Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (2/9/21)	3 Pages
Financial Review	7 Pages
Phase II Traffic Light Reports	2 Pages
Phase II State of the State	4 Pages



# Financial Update Motorist Modernization

## APRIL 20, 2021

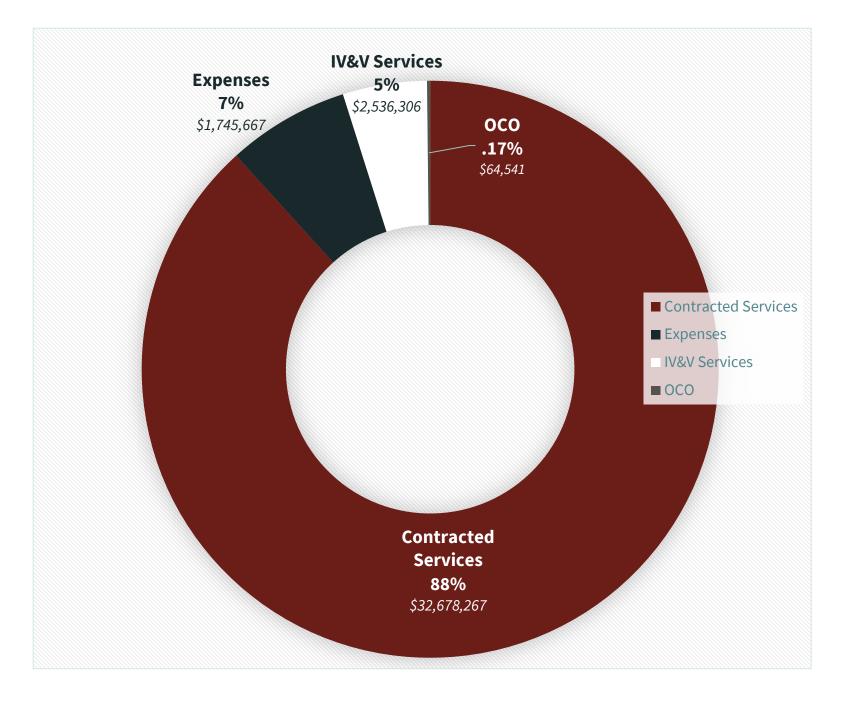




# Phase I LBR Requests

Fiscal Year	Total Request	Contracted Services	IV&V Services	Expenses	οсο
2014-2015	\$2,500,000	\$1,514,762	\$619,186	\$61,478	-
2015-2016	\$6,362,609	\$5,468,933	\$479,280	\$382,501	\$31,895
2016-2017	\$8,749,351	\$7,907,512	\$479,280	\$336,688	\$25,871
2017-2018	\$9,857,775	\$8,506,720	\$479,280	\$865,000	\$6,775
2018-2019	\$7,536,000	\$6,976,720	\$479,280	\$80,000	-
2019-2020	\$2,323,620	\$2,303,620	-	\$20,000	-
TOTAL	\$37,329,355	\$32,678,267	\$2,536,306	\$1,745,667	\$64,541
2019-2020	\$2,323,620	\$2,303,620	-	\$20,000	-

# Phase I Total Actuals 2014-2020



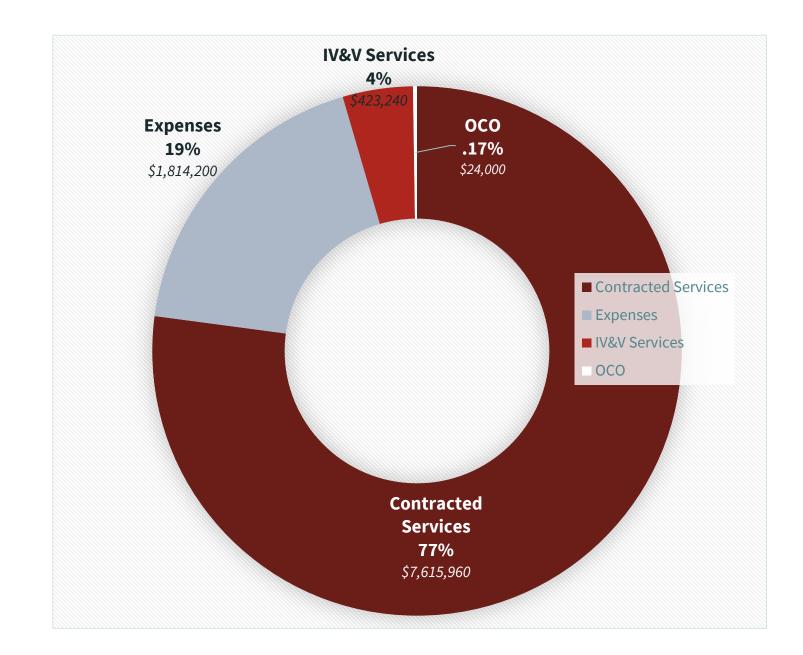
# Phase II LBR Requests

Fiscal Year	Total Request	Contracted Services	IV&V Services	Expenses	0C0
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,639,010	\$9,278,070	\$423,240	\$904,700	\$33,000
2022-2023	\$10,400,830	\$9,065,890	\$423,240	\$887,700	\$24,000
2023-2024	\$7,467,560	\$6,132,620	\$423,240	\$887,700	\$24,000
TOTAL	\$53,828,620	\$43,707,080	\$2,473,390	\$7,506,450	\$141,700

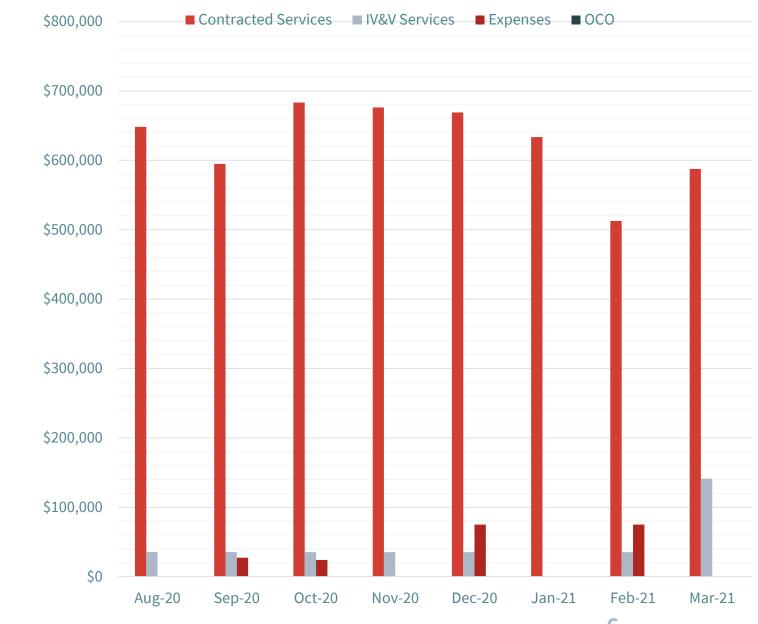




# Phase II Total Budget 2020-2021



# Phase II Expenditures by Month



<sup>6</sup> 

# Phase II Budget v. Actuals

Description	Budget Total	Budget to Date	Actuals to Date	Variance
Fiscal Year to Date	\$9,877,400			
Month to Date (March 2021)		\$5,528,376	\$5,528,374	0.00%
Remaining Funds	\$4,349,026			



#### Phase II - Stoplight Report - as of 4/14/2021

#### Team A - T&R Issuance

#### Current Sprint: Sprint 23

X	

		_	
Milestone:	C (7/16/20)		D (10/22/20)
Development:	Red		Red
Testing:	Red		Red
<b>Business Actions:</b>	Green		Green
Technical Debt:	Green		Green
Backlog Health:	Green		Red
		•	

E (1/21/21)

Red

Red

Green

Green

Red

	#stories	est dev hrs		#stories	est dev hrs
Not Started	-	-	0.0%	253	2,508
Refinement	4	60	4.4%	91	444
Development	20	216	22.2%	-	-
Testing	4	72	4.4%	-	-
Done	51	616	56.7%	1	-
Blocked	11	224	12.2%	-	-
Total:	90	1,188		345	2,952

	est dev hrs	#stories		rs
86.9%	20,872	2,121	73.3%	8
4.1%	592	101	26.4%	4
0.9%	216	21	0.0%	-
0.2%	-	4	0.0%	-
7.3%	2,484	177	0.3%	-
0.7%	280	16	0.0%	1
	24,444	2,440		52

Full Backlog

Red

Red

Green

Green

Red

#### Portal/Fleet Team **Current Sprint: Sprint 18**

Milestone:
Developme
Testing:
Business Act
Technical De
Backlog Hea

313	Development:	
1	Testing:	
-	<b>Business Actions:</b>	
	Technical Debt:	
	Backlog Health:	

	#stories	est dev hrs		#stories	est dev
Not Started	-	-	0.0%	64	
Refinement	-	-	0.0%	8	
Development	-	20	0.0%	6	
Testing	48	376	52.2%	2	
Done	44	340	47.8%	-	
Blocked	-	-	0.0%	-	
Total:	92	736		80	

D (10/22/20)	
Red	
Red	
Green	
Green	
Red	

B (8/10/21)

Green

Green

Green

Green

Green

Full Backlog	
Red	
Red	
Green	
Green	
Red	

	est dev hrs	#stories		v hrs
87.1%	7,104	810	80.0%	380
0.9%	56	8	10.0%	32
1.3%	100	12	7.5%	80
4.7%	376	44	2.5%	-
6.0%	460	56	0.0%	-
0.0%	-	-	0.0%	-
	8,096	930		492

#### Team B - MV Globals

#### Current Sprint: Sprint 23

Milestone:	D (10/22/20)
Development:	Green
Testing:	Green
Business Actions:	Green
Technical Debt:	Green
Backlog Health:	Green

Full Backlog	
Red	
Red	
Green	
Green	
Red	



IFTA/IRP

Milestone:	A (5/4/21)	
Development:	Green	
Testing:	Green	
<b>Business Actions:</b>	Green	
Technical Debt:	Green	
Backlog Health:	Green	

C (7/16/20)

Green

Red

Green

Green

Green

Full Backlog
Green
Green
Red
Yellow
Green

	#stories	est dev hrs		#stories	est
Not Started	-	-	0.0%	104	
Refinement	-	-	0.0%	10	
Development	-	-	0.0%	7	
Testing	-	-	0.0%	1	
Done	36	600	100.0%	16	
Blocked	-	-	0.0%	3	
Total:	36	600		141	

v hrs	st dev hrs		#stories	est dev hrs	
2,032	2,032	73.8%	933	12,756	79.4%
136	136	7.1%	13	168	1.1%
96	96	5.0%	7	-	0.6%
16	16	0.7%	1	16	0.1%
232	232	11.3%	218	2,644	18.6%
40	40	2.1%	3	40	0.3%
2,552	2,552		1,175	15,624	

#stories	est dev hrs		#stories	est dev h
-	-	0.0%	3	
-	-	0.0%	-	
-	-	0.0%	2	
-	-	0.0%	1	
9	-	100.0%	2	
-	-	0.0%	-	
: 10	-		8	
	- - - - 9 -		- 0.0% - 0.0% - 0.0% - 0.0% - 0.0% 9 - 100.0% - 0.0%	-      -      0.0%      3        -      -      0.0%      -        -      -      0.0%      2        -      -      0.0%      1        9      -      100.0%      2        -      -      0.0%      -

hrs		#stories	est dev hrs	
-	37.5%	206	-	93.6%
-	0.0%	-	-	0.0%
-	25.0%	2	-	0.9%
-	12.5%	1	-	0.5%
-	25.0%	11	-	5.0%
-	0.0%	-	-	0.0%
-		220	-	

. . .

#### **Enterprise Team** 23

Current	Sprint	t: Spr	int

Not Started

Refinement

Done

Blocked

Development Testing



And the second s	Milestone:	Milesto
	Development:	Gree
- we	Testing:	Gree
and a	Business Actions:	Gree
	Technical Debt:	Gree
	Backlog Health:	Gree

	Milestone C	Milestone D
t:	Green	Green
	Green	Green
ons:	Green	Green
ot:	Green	Green
th:	Green	Green

Full Backlog
Green

	#stories	est dev hrs		#stories	est dev hrs		#stories	est dev hrs	
	1	n/a	-	-	n/a	-	57	n/a	62.6%
	-	n/a	-	-	n/a	-	-	n/a	0.0%
	2	n/a	-	1	n/a	-	6	n/a	6.6%
	1	n/a	-	-	n/a	-	1	n/a	1.1%
	-	n/a	-	-	n/a	-	26	n/a	28.6%
	-	n/a	-	-	n/a	-	1	n/a	1.1%
Total:	4	-		1	-		91	-	

#### Florida Smart ID

	Milestone:
FLORIDA	Developme
SMART	Testing:
	Business Ac
	Technical D
	Backlog Hea

	A (April 2020)
nt:	Green
	Yellow
tions:	Green
ebt:	Green
alth:	Green

[	B (TBD)
	Yellow
	Green
ſ	Green
Γ	Yellow
I	Green

Full Backlog
Yellow
Yellow
Green
Yellow
Green

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#stories	est dev hrs		#stories	est dev hrs	
-	-	0.0%	-	-	0.0%
32	-	######	41	-	36.6%
-	-	0.0%	-	-	0.0%
-	-	0.0%	15	-	13.4%
-	-	0.0%	49	-	43.8%
-	-	0.0%	7	-	6.3%
32	-		112	-	

Not Started

Refinement

Testing

Blocked

Done

Development

	Mile
FLORIDA	Dev
SMART	Test
	Busi

velopment:	Green
sting:	Yellow
siness Actions:	Green
chnical Debt:	Green
cklog Health:	Green

τ:	Green	
	Yellow	
ions:	Green	
bt:	Green	
th:	Green	

#stories est dev hrs

9

15

49

7

80

Total:

0.0%

11.3%

0.0%

18.8%

61.3%

8.8%

B (TBD)	
Yellow	
Green	
Green	
Yellow	
Green	

### Phase II - Stoplight Report - Legend

Technical Debt – Dependencies on infrastructure and associated processes (data model, enterprise code,
legacy changes, etc.)
Green: Tech dependencies not impacting schedule
Yellow: Some delays in tech dependencies, not impacting schedule
Red: delays in tech dependencies have impacted schedule
Backlog Health – Refinement of user stories ahead of development sprints
Green: > 2 sprints worth of user stories refined
Yellow: < 2 sprints worth of user stories refined (>1)
Red: < 1 sprint worth of user stories refined
Percentages(%): by count of user stories for this Milestone



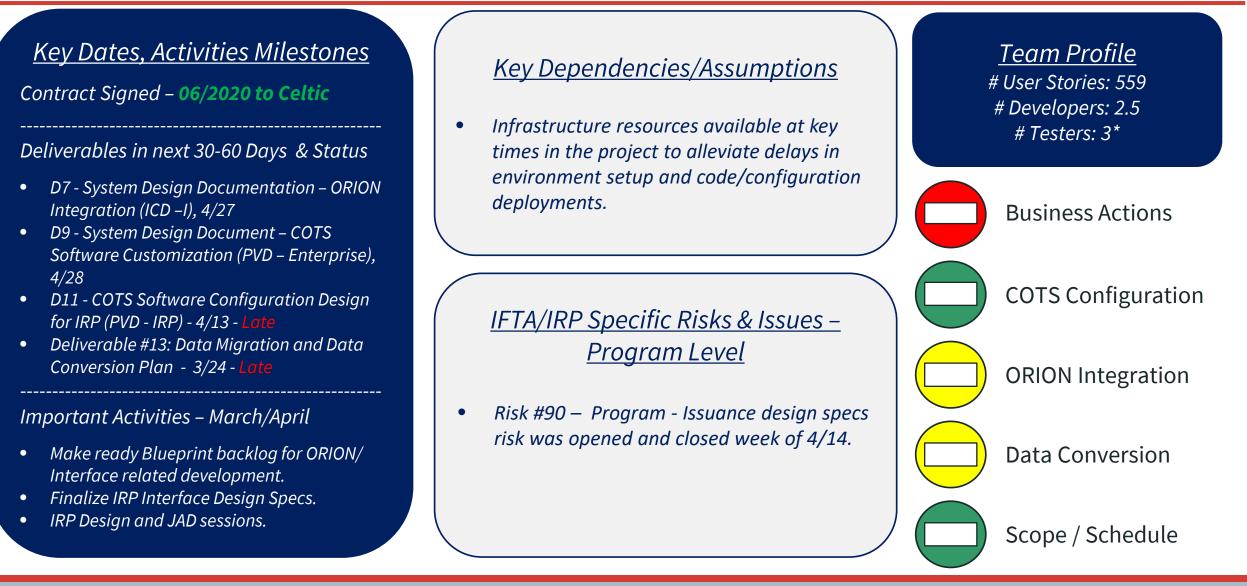
# Motorist Modernization Phase II – April 20, 2021

## STATE OF THE STATE





# IFTA / IRP Project Update





# Florida Smart ID Project Update

## Key Dates, Activities Milestones

Contract Signed – 06/2020 to Thales

### Deliverables in next 30-60 Days & Status

- Production Readiness Demonstration, 03/05/2021 04/09/2021
- Del 36 Florida Smart ID Day 2 Implementation Plan (Increment 1) – Submitted 4/5/2021

### Important Activities – April

- UAT 12/14/2020 02/26/2021
  04/09/2021
- Load & Performance Test –
  02/26/2021 03/05/2021 04/05/2021
   04/09/2021
- Internal Pilot Kick-off 04/05/2021
- Internal Pilot Begins 04/13/2021

## Key Dependencies/Assumptions

- Do NOT rely on OMM Phase I Data Model changes being in production prior to release of mDL
- Keep initial release meaningful, but sized for "success" given short timeline

<u>mDL Specific Risks & Issues –</u>

<u>Program Level</u>

Risk – FSID Pilot – Google app approval

Issue 29 - FSID – Data Issues in Stage

Issue 34 - Risk 79 Realized - UAT Late

Issue 26 – FSID Comms Concern

Risk 83 – FSID Support

### <u>Team Profile</u> # User Stories: 74 # Developers: .5 # Testers: 3+



**Business Actions** 

Florida SMART ID Configuration

FLHSMV Integration



Security / Technology



# Enterprise Content Management (ECM) Project Update

Key Dates, Activities Milestones Contract Signed – **OnBase Software**; 06/2020 to Next Phase Solutions Key Dependencies/Assumptions Deliverables in next 30-60 Days & Status *Keep initial release meaningful, but* Deliverables 2: Discovery & Design sized for "success" given short timeline (Approved) -1/13/21 Deliverable 3: Implementation Plan (Approved) – 2/2/21 Deliverable 4: Security, Installation, & Testing Design - 3/24/21 Deliverable 5: Custom Solutions Config

ECM Specific Risks & Issues -<u>Program Level</u>

## Issue #36: ECM UAT - UAT for the ECM effort will have a late start because of the delay in completion of the integration and migration codebase.



**ECM Configuration** 

**Business Actions** 

**ORION** Integration

Security / Technology



Scope / Schedule

## Important Activities – April

(Approved) – 2/23/21

- System Testing and Evaluation
- ECM Content Conversion & Integration Processing



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