



### Motorist Modernization Advisory Board – Phase II Meeting Tuesday, April 11, 2023 2:30 to 4:00 PM VIA: Microsoft Teams

## Invitees

Stephen Boley Capt. Jason Britt Brett Saunders Jay Levenstein Steve Burch Scott Lunsford Sherri Smith Sgt. Derek Joseph TBD

## Representing

FLHSMV FLHSMV FLHSMV FLHSMV FLHSMV Florida Tax Collectors Florida Tax Collectors Law Enforcement Law Enforcement

## Agenda

- Roll Call
- Welcome
- Review and Approval of Last Meeting Minutes
- IV&V Update
- MM Phase II Program Update
  - Financial Review
  - Project Updates
- Stakeholder Outreach Update
- Communications Update
- Q&A
- Adjourn





### Motorist Modernization Advisory Board – Phase II Meeting Tuesday, March 14, 2023 2:30 to 4:00 PM VIA: Microsoft Teams

#### WELCOME AND INTRODUCTIONS

• The meeting was called to order at 2:30 p.m. Terrence Samuel began the meeting by welcoming members and visitors and proceeded with the roll call of board members.

Advisory Board Phase II members included:

- o Capt. Jason Britt
- Brett Saunders
- o Jay Levenstein
- Scott Lunsford
- o Sherri Smith
- o Sgt. Derek Joseph
- Steve Burch
- Stephen Boley (absent)
- Additional FLHSMV members included Catherine Alvarez, Michael Anderson, Elise Batchelor, Stacey Bayyari, Jessica Espinoza, Laura Freeman, Kristin Green, Sondra Howard, Wendy Hughes, Chad Hutchinson, Judy Johnson, Scott Lindsay, Pavel Machado, Wendy Mechlin, Janetta Melton, Judy Moats, Ann Naiman, Aundrea Powell, Rachel Ramos, Terrence Samuel, Jonathan Sanford, Paula Stanfield, Corrine Taylor, Cathy Thomas, Janis Timmons, Scott Tomaszewski, Sharmaine Valsin, and Joanna Walker.
- Visitors included Joseph Weldon from Accenture, Margie France with Ernst & Young, Lisa Cullen with the Florida Tax Collectors attended. Addison Gould and Anne Laine also attended.

### **REVIEW OF MEETING MINUTES**

• Rachel Ramos reviewed the meeting minutes from February 14, 2023. No corrections were identified. A motion to approve the minutes was accepted by the board members and the February 14, 2023, meeting minutes were approved.

#### PHASE II IV&V UPDATE

• Margie France presented an overview of the IV&V report for Phase II. The current risk state was green. There were no open deficiencies to report. The schedule performance index was 0.990. 20 of 1,748 total tasks contained in the project schedule were late. The program completion date was forecasted to be 14.5 days late. They continued to evaluate the approved December 2022 Change Request for its impact on the project schedule.

#### FINANCIAL REVIEW

• Judy Moats presented a Phase II financial review. The Phase II budget for the 2022 – 2023 fiscal year is approximately \$9.9 million. Approximately \$5.5 million was expended as of February 2023 with a 0% variance and approximately \$4.4 million in remaining funds.





### PHASE II PROJECT UPDATE

- Joseph Weldon discussed Phase II issues impacting the program. These included:
  - Issue 15 Developer Vacancies The team has a total of three vacancies.
    - Issue 20 Phase II Development and Testing The team is trending behind on multiple milestones.
    - Issue 35 Not Sufficient Backlog for Sprint Planning The team continued to work on completing two sprints worth of stories refined prior to sprint planning.
    - Issue 63 NMVTIS Team A lost a key development resource which impacted completing the NMVTIS stories. The team was working with AAMVA and the Enterprise team to refine rules for the NMVTIS webservice integration. The team will also be working with Operations to get the webservice integrated with EFS and FRVIS.
- Mr. Weldon stated for Team A (Title and Registration), SEU continued to test 8 remaining Milestone I stories, as well as some Milestone J stories related to Change Requests and parking permits. The team is working on transfer vehicle and vessel ownership, duplicate regular registration, and replacement registration for Milestone L.
- Mr. Weldon stated Team B (MV Globals) one story remaining to develop and test for Milestone K related to reprint motor vehicle documents. The team continued to work on Milestones L and M including motor vehicle records requests, stop queue screens, and refining ICFS history screens.
- Scott Tomaszewski stated the IFTA/IRP team is working in Milestone N, which is the last milestone for the vendor configuration changes through April 2023. The team will then transition into system integration testing and work on the converted data for the vendor to prepare for UAT in fall 2023. The testers are blocked in completing IRP Distribution End-to-End functional testing for refund Florida-only fees. This fee was combined under the refund for miscellaneous fee and a solution is being researched by the vendor. ORION integration on the Stoplight Report is yellow as 10 urgent bugs are being worked across teams. Developers are also working on SFTP features for Third-Party Interfaces and resolving environmental conflicts reported in Stage. The Data Conversion is yellow as the vendor is currently working to complete their data conversion upload to the Stage environment and to complete Stage environment changes. The vendor indicated the age of the data (2019) promotes a challenge to testing current year and last year test scenarios. All other stoplights are reported green.
  - Deliverables:
    - The team completed Conversion/Cleansing Data Cycle 4 per schedule. The vendor is working to complete audit configuration by April 2023.
    - Deliverable 20 Security Verification is underway and is slated to be completed in May 2023.
  - Key dependencies for the team included:
    - Stage data being correct to run end-to-end transactions.
  - Key risks and issues for the team included:
    - Risk 129 After hours support (from Arizona) for IFTA/IRP vendor was registered on March 2 and is being monitored.
  - Important activities for the team included:
    - Complete Transactions end-to-end testing in the Stage environment.
    - Provide support for Vendor configuration through April 2023.
- Mr. Weldon stated for the Florida Smart ID (FSID) team is on schedule to complete development by the end of March 2023. The team continued to prepare for Release 3 in May





2023. Thales is planning a Stage deployment in the next two weeks. Joint meetings have been held with AHCA to discuss online authentication. The Florida team is working on testing API updates that will send registration insurance data to the Credential Service Provider (CSP) which will be pushed to the Mobile DL. The team is also making changes to the notification screens in ORION.

- Important activities for the team included:
  - Release 3 May 2023
    - Registration/Insurance (House Bill 0749)
    - Online Authentication (MyDMV Portal to integrate with AHCA)
    - High-Level Schedule:
      - Requirements Approved January 2023
      - Development Complete March 2023
      - UAT Complete April 2023
      - Production Demo May 2023
- Key dependencies for the team included:
  - Keep initial release meaningful but sized for "success" given short timeline.
  - Other vendors are dependent upon Thales Remote Enrollment updates.
- Risks and issues for the team included:
  - Issue 42 Risk 94 Realized FSID Onboarding Trending Late
- Michael Anderson stated the Enterprise Content Management (ECM) team began their initial production conversion runs for the MVSCAN database.
  - Important activities for the team included:
    - Pre-staging of documents for conversion continues (approximately 3.4 million a day)
    - Excellent initial production conversion velocity
      - Better hardware
      - Multiple processing streams
    - Automation build is in progress, estimate production conversion completion in June/July 2023
    - Working with scanning unit vendor to update output files for OnBase intake
    - Planning effort for DLSCAN conversion on hold while we focus on production conversion efforts
  - Key dependencies for the team included:
    - HSMV scanning unit software requires update to output file format for ingesting into OnBase prior to Go-Live
    - FRVIS will need to integrate with the Content Service prior to Go-Live
  - Risks and issues for the team included:
    - Risk 101 Delays in configuring new documents in OnBase could cause schedule delays.
- Aundrea Powell stated the MyDMV Portal/Fleet team is currently working in Milestone L, Sprint 46. The team is refining and developing registration renewals and bulk upload renewal and developing Portal authentication for FSID. The team completed parking permit Change Request 19 modifications. The team is testing the Spanish conversions for the parking permit stories. The team is also working to refine all Milestone L stories by the end of March 2023. These include the motor vehicle express use of the Phase II eligibility, Phase II fee service, and Phase II issuance service.





- Important activities for the team included:
  - Continuing design questions for kiosk, inventory control, printing, and in-office pick-up for issuances in Portal team backlog
- Key dependencies for the team included:
  - There are dependencies on the approval and prioritization of new features and any features that can be deployed earlier than the approved release schedule.
  - There are cross-team dependencies on readiness of the code from Teams A and B.
- Risks and issues for the team included:
  - Issue 15 Two developer vacancies currently
  - Issue 70 Cross-team dependency upgraded to an issue. The team is currently impacted by core requirements and coding.
- Ann Naiman stated the Policies and Procedures Manual and User Guides team is working to create a dashboard that will display the progress for the various working groups.
  - Deliverables:
    - Current assignment due March 17, 2023
    - Secondary assignments due April 17, 2023
  - Key activities for the team included:
    - MV Procedures, Titles & Registration, MV Globals (first draft)
      - Draft Due: July 3, 2023
      - Review Due: November 8, 2023
    - MyDMV Portal (first draft)
      - Draft Due: Nov 30, 2023
      - Review Due: April 9, 2024
    - IFTA IRP (first draft)
      - Draft Due: March 15, 2024
      - Review Due: April 12, 2024
  - Key dependencies and assumptions included:
    - Modernization programming will be completed on schedule.
    - IFTA/IRP User Guide is dependent on vendor's User Guide due Feb 23, 2024

### STAKEHOLDER OUTREACH UPDATE

• Mr. Samuel stated he will be working with Scott Lunsford to set up another Tax Collector Focus Group meeting, as well as Lisa Cullen to set up a meeting for the non-association members. A meeting with the license plate agencies will be scheduled soon as well.

### **ORGANIZATIONAL CHANGE MANAGEMENT UPDATE**

 Elise Batchelor stated the Organizational Change Management team held their Change Champion Kick-Off on February 8 – 9, 2023. The Kick-Off was extremely successful based on the survey results received. The team is currently planning for the next Change Champion Network Connect meeting and continues to hold engagement meetings with the bureaus and divisions. The team is working with ISA on knowledge transfer, which includes identifying Subject Matter Experts and completing a skills assessment for the Support team. She stated the team also began discussions to develop a plan for support workflows to troubleshoot for both pilot and go-live.





### <u>Q&A</u>

• There were no questions or concerns from members present.

### **ADJOURNMENT**

- Mr. Samuel adjourned the meeting at approximately 2:50 p.m.
- The next Advisory Board Phase II Meeting is scheduled for April 11, 2023.

### Note: Handouts at this meeting included:

Consolidated in a meeting packet and emailed to members:

MM Advisory Board Phase II Agenda	1 Page
MM Advisory Board Phase II Meeting Minutes (2/14/23)	4 Pages
Phase II IV&V Update	8 Pages
Financial Review	6 Pages
Phase II Traffic Light Report	2 Pages
Phase II Project Updates – State of the State	6 Pages

# Motorist Modernization Program Phase II (MMP2)

State of Florida Highway Safety and Motor Vehicles (FLHSMV)

Independent Verification and Validation (IV&V) Advisory Board Presentation

11 April 2023



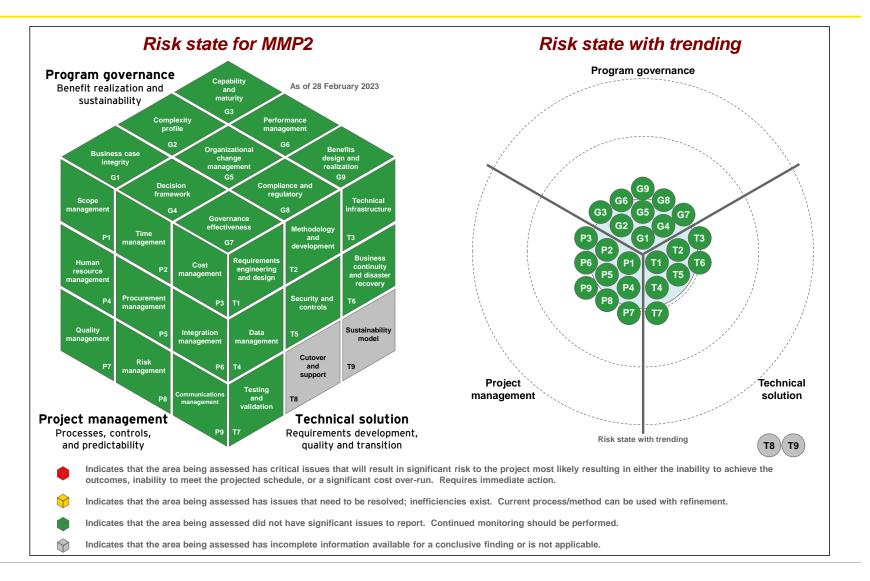
# **Topics for discussion**

- General IV&V overview
- Overall risk state and trending

# **General IV&V overview**

	Key Indicator	IV&V Conclusion	Supporting Points
	Is the project approach sound?	Yes	<ul> <li>Overall project risk state is green – low risk</li> <li>IV&amp;V has no open deficiencies for the project</li> </ul>
	Is the project on time?	Trending late	<ul> <li>Project is tracking ~15 days behind schedule</li> <li>IV&amp;V independently assessed the schedule using industry standard measures</li> </ul>
000	Is the project on budget?	Yes	<ul> <li>Project is tracking on budget</li> <li>IV&amp;V independently assessed budget based on budget and spend data provided</li> </ul>
A	Is project scope being managed?	Yes	<ul> <li>IV&amp;V reviews the change management process</li> <li>Change Requests are reviewed and approved based on the established change management process</li> </ul>
Ţ	Are risks being managed?	Yes	<ul> <li>Project risks are holding steady</li> <li>Turnover and retention for development staff continue to be experienced; hiring is ongoing to close gaps</li> </ul>
		(	IV&V overview is reflective as of the 28 February 2023 MAR)

# **Overall risk state and trending**



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# Financial Update Motorist Modernization





# Phase II LBR Requests

Fiscal Year	Total Request	Contracted Services	IV&V Services	Expenses	0C0
2017-2018	\$4,132,180	\$3,575,240	\$357,190	\$179,850	\$19,900
2018-2019	\$5,037,000	\$4,455,960	\$423,240	\$150,000	\$7,800
2019-2020	\$13,742,200	\$9,715,960	\$423,240	\$3,570,000	\$33,000
2020-2021	\$9,877,400	\$7,615,960	\$423,240	\$1,814,200	\$24,000
2021-2022	\$10,496,280	\$9,138,340	\$423,240	\$904,700	\$30,000
2022-2023	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2023-2024	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
2024-2025	\$9,993,740	\$8,488,800	\$423,240	\$1,081,700	\$0
TOTAL	\$73,266,280	\$59,967,860	\$3,319,870	\$9,863,850	\$114,700



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# Phase II Fiscal Year 2022-2023 Spend Plan Summary

Support Services (Accenture RFP-033-17)	\$6,454,000
IV&V CS (Ernst & Young RFQ-026-17)	\$ 423,240
IFTA/IRP/Audit (Celtic Cross Holdings - ITN-071-19)	\$1,010,000
ECM (Next Phase Solutions - RFQ-007-20)	\$ 491,348
CSP/mDL (Thales - RFQ-078-19)	\$ 400,000
Contracted Services - Staff Aug	\$ 616,000
Expense	\$ 599,152

# **Total Budget**

\$ 9,993,740



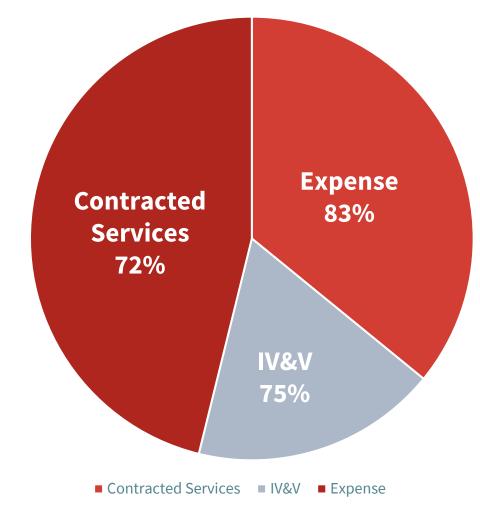
# **Phase II Expenditures by Month**





# Phase II Total Budget FY 2022-2023

# Allocated Budget Utilized as of February 28, 2023





# Phase II Budget v. Actuals

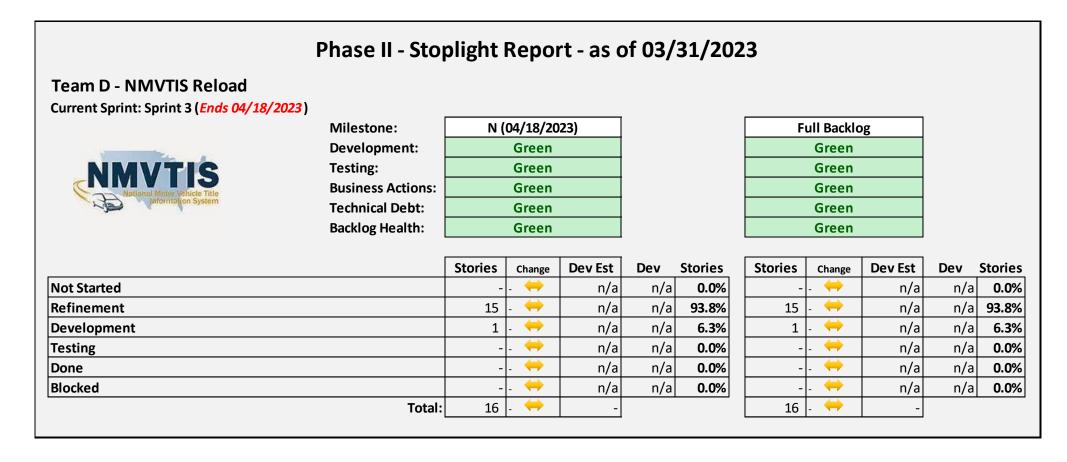
DESCRIPTION	BUDGET TOTAL	BUDGET TO DATE	ACTUALS TO DATE	VARIANCE
Fiscal Year to Date	\$9,993,740	\$6,491,351	\$6,491,351	0%
Month to Date (March 2023)		\$698,395	\$698,395	0%
Remaining Funds	\$3,502,399			





					Phase II - Stoplight Report - as	of 03/31/2023		
Team A - T&R Issuance						Portal/Fleet Team		
Current Sprint: Sprint 52 (Ends 04/18/2023)						Current Sprint: Sprint 47 (Ends 04/20/2023)		
	Milestone:	N (05/02/2023)		O (07/25/2023)	Full Backlog	Milestone:	N (05/04/2023)	O (07/27/2023) Full Backlog
Mar and St	Development:	Red		Green	Yellow	Development:	Red	Green Yellow
	Testing:	Red		Green	Yellow	Testing:	Red	Green Yellow
	<b>Business Actions:</b>	Red		Green	Green	Business Actions:	Green	Green Green
	Technical Debt:	Green		Green	Green	Technical Debt:	Green	Green Green
	Backlog Health:	Red		Green	Yellow	Backlog Health:	Red	Yellow Yellow
Not Started		Stories         Change         Dev Est           12         -         108	Dev Stories 2.4% 2.3%	Stories         Change         Dev Est         Dev         Stories           408         -         -         3,752         72.8%         74.6%		Not Started	Stories         Change         Dev Est         Dev         Stories           19         -         108         13.7%         13.9%	Stories         Change         Dev Est         Dev         Stories         Stories         Change         Dev Est         Dev         Stories           94         -         600         99.3%         98.9%         364         -162         3,080         55.6%         45.6%
Refinement		28 - 🔶 170	3.8% 5.5%	46 - 🔶 500 9.7% 8.4%	5 74 -9 🚽 670 <b>3.1% 3.0%</b>	Refinement	46 - 🔶 264 33.5% 33.6%	1 - ++ 4 0.7% 1.1% 48 -3 🚽 272 4.9% 6.0%
Development		24 - 🔶 290	6.4% 4.7%	7 - 🔶 116 <b>2.3% 1.3%</b>		Development	13 - 🔶 116 <b>14.7% 9.5%</b>	
Testing		240 - 🔶 2,876	63.9% 46.8%	9 - 🔶 120 <b>2.3% 1.6%</b>		Testing	10 - 🔶 40 <b>5.1% 7.3%</b>	- · - · 0.0% 0.0% 11 +8 🔶 48 0.9% 1.4%
Done		186 - 🔶 872	19.4% 36.3%	53 - 🔶 236 <b>4.6% 9.7%</b>		Done	49 - 🔶 260 <b>33.0% 35.8%</b>	0.0% 0.0% 361 2,030 36.7% 45.2%
Blocked		23 - 🔶 188	4.2% 4.5%	24 · + 428 8.3% 4.4%		Blocked	0.0% 0.0%	0.0% 0.0% 0.0% 0.0%
	Total:	513 - 🔶 4,504		547 - 🔶 5,152	2,476 -17 🚽 21,654	Total	: 137 - 🔶 788	95 - 👄 604 798 -167 5,538
Team B - MV Globals						IFTA/IRP	* (* * / 2022)	
Current Sprint: Sprint 52 ( <i>Ends 04/19/2023</i> )	Milestone:	N (05/03/2023)		O (07/26/2023)	Full Backlog	Current Sprint: Dev Support Sprint 6 ( <i>Ends O</i> Milestone:	/18/2023) N (04/18/2023)	Full Backlog
	Development:	Red		Green	Green	Development:	Green	Green
	Testing:	Red		Green	Green	Testing:	Red	Green
	Business Actions:	Red		Green	Green	Business Actions:	Green	Green
	Technical Debt:	Green		Green	Green	Technical Debt:	Green	Green
	Backlog Health:	Red		Yellow	Green	Backlog Health:	Green	Green
Not Started		Stories Change Dev Est	Dev Stories	Stories         Change         Dev Est         Dev         Stories           125         -         2,580         96.1%         96.2%		Not Started	Stories Change Dev Est Dev Stories	Stories Change Dev Est Dev Storie: - ↔ - 0.0% 0.0%
Refinement		30 - 🔶 268	19.5% 24.4%	5 - + 104 <b>3.9% 3.8%</b>		Refinement	0.0% 0.0%	0.0% 0.0%
Development		10 - 🔶 64	4.7% 8.1%	0.0% 0.0%		Development	0.0% 0.0%	🔶 - 0.0% 0.0%
Testing		1 - \leftrightarrow -	0.0% 0.8%	0.0% 0.0%	2 -2 🚽 - 0.0% 0.3%	Testing	0.0% 0.0%	🔶 - 0.0% 0.0%
Done		77 - 🔶 960	70.0% 62.6%	0.0% 0.0%		Done	0.0% 0.0%	184 - 🔶 4,814 100.0% 100.0%
Blocked		2 - 🔶 40	2.9% 1.6%	0.0% 0.0%		Blocked	🔶 - 0.0% 0.0%	0.0% 0.0%
	Total:	123 - 🔶 1,372		130 - 🔶 2,684	708 -377 10,760	Total	:	184 - 🔶 4,814
Enterprise Team						Florida Smart ID	ar (2022)	
Current Sprint: Sprint 52 (Ends 04/18/2023)	Milestone:	Milestone N		Milestone O	Full Backlog	Current Sprint: Phase III - Sprint 8 (Ends 04/0 Milestone:	4/2023) D (May 2023)	Full Backlog
	Development:	Red		Green	Vellow		Green	Green
	Testing:	Green		Green	Green	FLORIDA Development: SMART Testing:	Green	Green
	Business Actions:	Green		Green	Green	Business Actions:	Green	Green
	Technical Debt:	Green		Green	Green	Technical Debt:	Green	Green
	Backlog Health:	Red		Green	Yellow	Backlog Health:	Green	Green
		Stories Change Dev Est	Dev Stories	Stories Change Dev Est Dev Stories	Stories Change Dev Est Dev Stories		Stories Change Dev Est Dev Stories	Stories Change Dev Est Dev Storie:
Not Started		2 - 🔶 n/a	n/a -		65 -2 <b>n/a</b> n/a <b>56.0%</b>	Not Started		n/a 0.0%
Refinement		+ n/a	n/a -		n/a n/a 0.0%	Refinement	65 · + n/a 1 82.3%	65 - 🔶 - n/a <b>34.2</b> %
Development		4 - 🔶 n/a	n/a -		5 -2 🚽 n/a n/a <b>4.3%</b>	Development	5 - 🔶 n/a - <b>6.3%</b>	5 🔶 - n/a <b>2.6</b> %
		🔶 n/a	n/a -	- \leftrightarrow n/a n/a	n/a n/a 0.0%	Testing	2 \leftrightarrow n/a - <b>2.5%</b>	2 🔶 - n/a 1.19
Testing					45 +9 👚 n/a n/a 38.8%	Done	2 - 🔶 n/a 0 <b>2.5%</b>	113 - 🔶 - n/a <b>59.5</b> %
Done		🔶 n/a	n/a -					
-		🔶 n/a 🔶 n/a	n/a - n/a -		1 - 🔶 n/a n/a <b>0.9%</b>	Blocked	5 🔶 n/a 0 <b>6.3%</b>	5 🔶 - n/a <b>2.6</b> 9
Done	Total:						5 🔶 n/a 0 <b>6.3%</b>	







# Motorist Modernization Phase II – April 11, 2023

# STATE OF THE STATE





# IFTA / IRP Project Update

# Key Dates, Activities Milestones

## Contract Signed – 06/2020 to Celtic

## Deliverables in next 30-60 Days & Status

- Audit development Completion 04/21/23
- Del# 20 Security Verification 05/24/23

## *Important Activities – April*

- Complete Transactions end-to-end testing in the Stage environment.
- Provide support for Vendor configuration through April 2023.

## Key Dependencies/Assumptions

• Stage data being correct to run end -to end transactions.

# <u>IFTA/IRP Specific Risks & Issues –</u> <u>Program Level</u>

• P2 – Risk #129 After hours support for IFTA/IRP Vendor was registered on 3/2/23 and is being monitored.

# <u>Team Profile</u> # User Stories: 559\* *# Developers: 2\** # Testers: 5\* **Business Actions COTS** Configuration **ORION** Integration **Data Conversion** Scope / Schedule





# Florida Smart ID Project Update

# Key Dates, Activities Milestones

Contract Signed – 06/2020 to Thales

Deliverables in next 30-60 Days & Status

• Onboarding Additional mDL Vendors – 04/12/2021 – 06/11/2021

## Important Activities

- *Release 3 May 2023* 
  - *Registration/Insurance (HB 0749)*
  - Online Authentication
  - *High Level Schedule:* 
    - *Requirements Approved 01/23*
    - Dev Complete 03/23
    - UAT Complete 04/23
    - *Prod Demo 05/23*

# Key Dependencies/Assumptions

- Keep initial release meaningful, but sized for "success" given short timeline
- Other vendors are dependent upon Thales Remote Enrollment updates

## <u>Team Profile</u> # User Stories: 167 # Developers: 1.5 # Testers: 4+



<u>mDL Specific Risks & Issues –</u> <u>Program Level</u>

Issue 42 - Risk 94 FSID Onboarding Realized

Security / Technology

**FLHSMV** Integration



Scope / Schedule



# Enterprise Content Management (ECM) Project Update

Key Dates, Activities Milestones

- 06/2020 Contract signed with Next Phase Solutions for OnBase Software
- 9/30/22 Amendment for NPS Managed Support executed

# Important Activities – Apr

- Continuing MVSCAN production conversion with estimated completion in June/July
- Scanning unit vendor to update scanner output files for OnBase intake
- FRVIS team will need to integrate with the Content Service, due in July
- Resuming planning effort for DLSCAN conversion

## Key Dependencies/Assumptions

- HSMV scanning unit software requires update to output file format for ingesting into OnBase prior to Go-Live
- FRVIS will need to integrate with the Content Service prior to Go-Live

## <u>Team Profile</u> # User Stories: N/A # Developers: 2 # Testers: 3+



**Business Actions** 

# ECM Specific Risks & Issues

**Risk 101** – Delays in configuring new documents in OnBase could cause schedule delays (Opened 8/17/21)

Security / Technology



Scope / Schedule

**ORION** Integration



# Portal Fleet(MyDMV Portal Phase II)Project Update

## Key Dates, Activities Milestones

- Milestone N in Sprint 47
  - Developing Registrations –, Plate Replacement
  - Developed FSID
  - Testing Registration Renewal and Upload

## Important Activities – April

- Continuing design for convenience issuances inventory control and printing
- Moving MV Check to Production on 4/14
- Prepping to incorporate Socure criteria questions software and facial recognition into Portal

## Key Dependencies/Assumptions

- Depends on the approval and prioritization of new features and any features that can be deployed earlier than the approved release schedule.
- Readiness of code from Team A and Globals -there's cross team dependencies.

## <u>Team Profile</u> # User Stories: 1025 # Developers: 2 # Testers: 6+



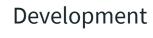
**Business Actions** 



**Technical Debt** 

# <u>Portal Specific Risks & Issues –</u> <u>Program Level</u>

Issue 15 - 2 developer position is opened – the team currently has 2 developers.





**Backlog Health** 



# Policies & Procedures Manual and User Guides Update

## Key Dates, Activities Milestones

MV Procedures, Titles & Registration, MV Globals (Release One) Draft Due: 25 July 23 Review Due: 14 Sept 23 IFTA IRP (Release Three) Draft Due: 23 Apr 24 Review Due: 21 May 24 MyDMV Portal (Release Five) Draft Due: 15 Feb 24 Review Due: 21 June 24

Deliverables in next 30-60 Days & Status

• Current assignment being adjusted for T&R and Globals to accommodate Change Request 34

## Key Dependencies/Assumptions

- Modernization programming will be completed on schedule.
- IFTA/IRP User Guide is dependent on vendor's User Guide due 23 Feb 24





MV Procedures Manual



Titles & Registration User Guide



MV Globals User Guide



MyDMV Portal User Guide



IFTA/IRP User Guide

# <u>Current Status</u>

Draft Development MV Procedures Manual Titles & Registration User Guide MV Globals User Guide Not Started MyDMV Portal User Guide IFTA/IRP User Guide