



DIVISION OF MOTORIST SERVICES COMPLAINT AFFIDAVIT

FOR OFFICIAL USE ONLY

<p style="text-align: center;">TYPE OF COMPLAINT</p> <p><input type="checkbox"/> Motor Vehicle Dealer</p> <p><input type="checkbox"/> Mobile Home Dealer</p> <p><input type="checkbox"/> Mobile Home Manufacturer</p> <p><input type="checkbox"/> RV Dealer/Manufacturer</p> <p><input type="checkbox"/> Odometer Fraud</p> <p><input type="checkbox"/> Other</p>	<p>Date Opened: _____ Date Closed: _____</p> <p>Closing Code: _____</p> <p>Complaint #: _____</p> <p>Investigator: _____</p>
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COMPLAINANT INFORMATION
<p>Name: _____ Date of Birth: _____ E-mail Address: _____</p> <p>Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>Home Telephone Number: _____ Work Telephone Number: _____ FAX Number: _____</p> <p>Driver License/ID Number (In lieu of FL DL/ID, an Out of State/U.S. Territory DL can be used): _____</p> <p>In lieu of DL or ID, a U.S. or Out of Country Passport can be used : _____</p>

DEALERSHIP INFORMATION
<p>Dealership Name: _____</p> <p>Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>E-mail Address: _____ FAX Number: _____</p> <p>Dealer License Number (if known): _____</p>

<p>Salesperson's Name (if known): _____</p>

VEHICLE/MOBILE HOME/INSPECTION INFORMATION
<p>Make/Model/Year: _____ Date Purchased: _____ Date Delivered: _____</p> <p>Vehicle Identification Number: _____ Tag Number: _____</p>

MOBILE HOME, RECREATIONAL VEHICLE, OR PARK TRAILER INFORMATION
<small>(Complete this section only if a mobile home, recreational vehicle or park trailer is involved in your complaint.)</small>
<p>Name of Manufacturer: _____</p> <p>Manufacturer's Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>HUD Label (red/silver metal tag on rear of unit): _____</p> <p>Florida Seal Number if unit is a recreational vehicle or park trailer (by HUD Label or front): _____</p>

DESCRIBE THE NATURE OF YOUR COMPLAINT: Please explain your complaint, listing events in the order in which they occurred. It is important to verify that dates listed are accurate. Enclose copies of any documentation you have related to your complaint.

WHAT ACTIONS DO YOU FEEL WILL SATISFY YOUR COMPLAINT?

Note: You may complete the form, save the document to your computer, scan and attach ALL supporting documents, including purchase agreement, contracts receipts, cancelled checks, proof of vehicle insurance, registration, inspection reports, warranty documents, repair invoices or any other documents relating to your complaint and email us your completed file. Otherwise, please print off the form and mail the complaint form and copies of all related documentation so that we may address your concerns as quickly as possible.

Please view the list below and locate the Regional Office responsible for the county the dealer is located and either email or mail your complaint and all supporting documents to the appropriate regional office.

SIGNATURE: _____ DATE: _____

Division of Motorist Services
BUREAU OF DEALER SERVICES
MOTOR VEHICLE FIELD OPERATIONS - REGIONAL OFFICES

Region I/IX

Motor Vehicle Field Operations
1135 Banks Road
Margate, Florida 33063
Telephone = (954) 969-4216
FAX = (954) 969-4237

Responsible for Broward County

DmvRegion1@flhsmv.gov

901 Northpoint Parkway, Suites 115 & 116
West Palm Beach, Florida 33407
Telephone = (561) 640-6820
FAX = (561) 640-6835

Responsible for Indian River, Okeechobee, Martin, Palm Beach and St. Lucie Counties

DmvRegion9@flhsmv.gov

Region II

Motor Vehicle Field Operations
318 Southeast 25th Avenue
Ocala, Florida 34471
Telephone = (352) 732-1267
FAX = (352) 732-1459

Responsible for Alachua, Columbia, Gilchrist, Lake, Levy, Marion and Putnam Counties

DmvRegion2@flhsmv.gov

Region III

Motor Vehicle Field Operations
3200 Armsdale Road, Suite 13
Jacksonville, Florida 32218
Telephone = (904) 924-1524
FAX = (904) 924-1525 or 924-1530

Responsible for Baker, Bradford, Clay, Flagler, Duval, Nassau, St. Johns and Union Counties

DmvRegion3@flhsmv.gov

Region IV/V

Motor Vehicle Field Operations
2575 South Volusia Avenue, Suite 300
Orange City, Florida 32763
Telephone = (386) 736-5107
FAX = (386) 775-5233

Responsible for Brevard, Seminole and Volusia Counties

DmvRegion4@flhsmv.gov

4101 Clarcona-Ocoee Road, Suite 160
Orlando, Florida 32810
Telephone = (407) 445-7400
FAX = (407) 445-7411

Responsible for Orange and Osceola Counties

DmvRegion5@flhsmv.gov

Region VI

Motor Vehicle Field Operations
NET PARK, Suite 2228
5701 East Hillsborough Avenue
Tampa, Florida 33610
Telephone = (813) 612-7110
FAX = (813) 612-7111

Responsible for Citrus, Hernando, Hillsborough, Pasco, Pinellas, Polk and Sumter Counties

DmvRegion6@flhsmv.gov

Region VII

Motor Vehicle Field Operations
Neil Kirkman Building
2900 Apalachee Parkway, Room B-142, MS-76
Tallahassee, Florida 32399-0600
Telephone = (850) 617-2999
FAX = (850) 617-5180

Responsible for Dixie, Franklin, Gadsden, Hamilton, Jefferson, Lafayette, Leon, Liberty, Madison, Suwanee, Taylor and Wakulla Counties

DmvRegion7@flhsmv.gov

Region VII - Panama City Sub-Office

6030 County Road 2321
Panama City, Florida 32404
Telephone = (850) 767-3660
FAX = (850) 872-7764

Responsible for Bay, Calhoun, Gulf, Jackson, Holmes, Walton and Washington Counties

DmvRegion7@flhsmv.gov

Region VII – Pensacola Sub-Office

100 Stumpfield Road
Pensacola, Florida 32503
Telephone = (850) 475-5415
FAX = (850) 475-5423

Responsible for Escambia, Okaloosa and Santa Rosa Counties

DmvRegion7@flhsmv.gov

Region VIII

Motor Vehicle Field Operations
323 10th Avenue West, Suite 200
Palmetto, Florida 34221
Telephone = (941) 723-4551
FAX = (941) 723-4553

Responsible for Charlotte, Collier, Desoto, Glades, Hardee, Hendry, Highlands, Lee, Manatee and Sarasota Counties

DmvRegion8@flhsmv.gov

Region X

Motor Vehicle Field Operations
12601 NW 42nd Avenue
Opa Locka, Florida 33056
Telephone = (305) 265-3003
FAX = (305) 265-3060

Responsible for Dade and Monroe Counties

DmvRegion10@flhsmv.gov