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DATE: May 2, 2019

TO: Florida Law Enforcement Agencies

FROM: Richie C. Frederick, Chief *RF*  
Division of Motorist Services, Bureau of Records

SUBJECT: New Florida Traffic Crash Sales Portal – [www.FloridaCrashPortal.gov](http://www.FloridaCrashPortal.gov)

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**Effective July 1, 2019**, the department will launch a new public website [www.FloridaCrashPortal.gov](http://www.FloridaCrashPortal.gov) for the purchase of official Florida Traffic Crash Reports online. Florida traffic crash reports will no longer be available for purchase via the current online sales portal [www.buycrash.com](http://www.buycrash.com).

The department's goal is to provide the public with a fast and convenient option to obtain crash reports 24 hours a day, seven days a week, while enhancing the efficiency of law enforcement agencies across the state. The new website will feature a simple and straightforward design with easy navigation to quickly query crash reports. Built with traditional and mobile viewing concepts in mind, the site will feature easy navigation on PC's, tablets and cell phones, allowing the user to access crash reports more efficiently. The website will be integrated within existing department framework to provide a consistent identity across all FLHSMV platforms.

All reports will now be \$10.00, plus an additional \$2.00 convenience fee per shopping cart transaction (Section 321.23, Florida Statutes). Customers will be limited to a maximum of 10 reports per shopping cart. Reports will become available online immediately once purchased; but, may only be downloaded one time and must be downloaded within 48 hours of purchase. A download link will be emailed to the customer's email address provided at the time of purchase.

Florida law enforcement agencies are encouraged to conduct a review of their materials and web content to make the change to [www.FloridaCrashPortal.gov](http://www.FloridaCrashPortal.gov). Again, all references to the current portal, [www.buycrash.com](http://www.buycrash.com) will become obsolete on July 1, 2019. For questions or feedback regarding this change, please contact Wilton Johnson, Program Manager, at [CrashRecords@flhsmv.gov](mailto:CrashRecords@flhsmv.gov) or 850-617-3290.

The department will continue the current policy of distributing \$5.00 per report sold online to the investigating agencies for timely submitted reports. Crash reports must be submitted within 10 days of the crash, as required in Sections 316.066(1)(a) and 324.051(1)(a), Florida Statutes, to be eligible for the reimbursement. In order to ensure proper distribution to your agency, please email the below information to [RevenueReporting@flhsmv.gov](mailto:RevenueReporting@flhsmv.gov), with the subject heading "Crash Data Reimbursement Info", as soon as possible:

- Agency Name
- FEID (must be 9 digits for example 59-6000555)
- Billing Address
- City

- State
- Zip Code (must be 5 digits for example 32311)

If you have any questions concerning providing this information or regarding the distribution process, please contact the Bureau of Accounting's Reporting and Distribution section at 850-617-3208.