

# Florida Department of Highway Safety and Motor Vehicles

Quarterly Report  
January - March 2006



**Making Highways Safe**

# One Day in the Life of the Department of Highway Safety and Motor Vehicles

4,935	Authorized Positions
4,602	Current Employees
1,813	Authorized Sworn Law Enforcement Officer Positions
1,668	Current Sworn Law Enforcement Officers
161	Driver License Office Locations Statewide (Includes tax collector offices that issue driver licenses)
10	Crash Fatalities
3	Alcohol Related Crash Fatalities
\$ 6,950,396	State Revenue Collected
105,305	Miles Patrolled on Highways
79,163	Vehicle and Mobile Home Registrations Issued
21,436	Vehicle and Mobile Home License Plates Issued
26,920	Vehicle/Vessel Titles Issued/Transferred
37,665	Driver License Customers Served
22,329	Court Dispositions Processed (Includes both dispositions collected manually and from the Traffic Citation Accounting Transmission System-TCATS)
4,732	Driver Contacts (Includes written warnings, traffic citations issued, faulty equipment warnings, and assistance rendered to disabled motorists—this includes contacts by both the FHP and Community Service Officers)
194	Hearings Conducted (Includes formal and informal administrative suspensions and hardship cases)

## Department Mission: “Making Highways Safe”

The Florida Department of Highway Safety and Motor Vehicles develops, maintains, and supports a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.



# Department of Highway Safety and Motor Vehicles

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## Table of Contents

- EXECUTIVE SUMMARY ..... 2
  
- QUARTERLY HIGHLIGHTS ..... 3
  
- STATISTICAL SUMMARIES
  - 1. Highway Safety ..... 5
  - 2. Motorist Services ..... 8
  - 3. Revenue ..... 15
  - 4. Administrative Support..... 18
  
- PURCHASES IN EXCESS OF \$100,000..... 19
  
- MINORITY BUSINESS ENTERPRISE UTILIZATION..... 20

## EXECUTIVE SUMMARY

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☑ In-office visits by motorists increased 17.1 percent from the previous quarter, as the department served 1,921,211 customers in driver license field offices.\*

\* This includes customers served in both DHSMV and tax collectors' offices.

☑ 854 highway deaths were reported in the third quarter of fiscal year 2005-2006, an increase of less than 1 percent from the same quarter of the previous fiscal year.\*

\*The number of deaths is derived from preliminary information as reported by statewide law enforcement agencies.

☑ There were 4,545,085 organ donors registered through the organ donation sign-up program as of the end of the third quarter, an increase of 76,902 from the previous quarter.

☑ Inspected 2,030 motor vehicle and mobile home dealers' records for compliance with established standards, and issued 2,966 dealer and manufacturer licenses.

☑ Suspensions, revocations, and cancellations of driving privileges increased four percent, as 465,252 actions were taken. Additionally, 115,510 insurance suspensions were issued.

☑ DUI enforcement remained a priority as 11,851 administrative (roadside) suspensions were issued by all Florida law enforcement jurisdictions to drivers with unlawful blood alcohol content or for failure to submit to a sobriety test. This includes 310 suspensions to drivers under 21 for violations of the Zero Tolerance Law.

☑ Issued 1,630,571 new and used vehicle/vessel titles and title transfers.

**During the third quarter of fiscal year 2005-2006, the Department of Highway Safety and Motor Vehicles continued its efforts to provide the citizens of Florida the most efficient, effective, and safe driving environment through public education and awareness; its regulatory title, registration, and licensing programs; and the Florida Highway Patrol's (FHP) law enforcement efforts.**

☑ During the third quarter, the department collected \$437,874,929 in revenue.

☑ There were 10,406,646 motorist services transactions conducted during this quarter (driver license/ID card transactions and motor vehicle/mobile home registrations). The Internet accounted for 658,090 of these transactions, or 6.3 percent.

☑ The FHP cited 2,909 individuals for DUI violations, an increase of 10 percent.

☑ The FHP arrested 2,405 individuals for felony violations, a 3 percent decrease.

☑ The FHP cited or warned 338,946 citizens for traffic or equipment violations, a 3 percent decrease.

☑ The FHP rendered assistance to 79,687 motorists with disabled vehicles.

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Note: Unless otherwise indicated, current quarter statistics are compared to the prior quarter. Further information is available at the department's web site at [www.hsmv.state.fl.us](http://www.hsmv.state.fl.us).

# Quarterly Highlights

## Driver Licenses Come To You



The department unveiled the first of five new FLOWmobiles (Florida Licensing On Wheels) that were authorized and funded by the 2005 legislature to replace aging buses. These vehicles allow customers to register vehicles, renew tags, replace and renew driver licenses, and issue and renew identification cards. The vehicles are designed to travel to places and events to serve our customers. These vehicles are fully loaded with computer workstations, two public information monitors, and other technology that allows us to issue and renew licenses and tags. The FLOWmobiles were

extremely useful during the hurricane season as each vehicle has its own generator and has enabled residents to obtain identification and replacement documents. The second FLOWmobile is scheduled to hit the streets in May.

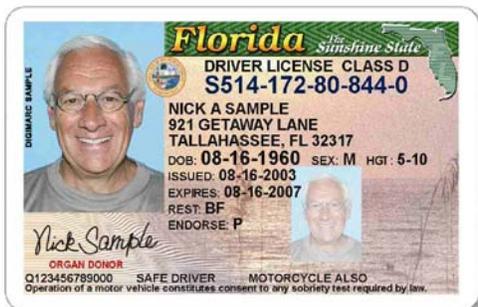
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## Making Changes To Serve You Better

Along with the FLOWmobiles allowing us to reach even more customers, the department has continued to make changes in our driver license offices statewide to reduce waiting times and allow customers to transact business online. The first step was enhancing the *GoRenew.com* and *MiLicencia.info* websites and getting the word out about new online opportunities. Secondly, the department created a central call center for Palm Beach, Broward, and Miami-Dade counties with a toll-free number for customers to make appointments. This allowed thirty additional members to assist customers in the office, rather than on the phone. Roving teams were also created to assist high volume offices when needed, and increased training for examiners was conducted. The results are proving positive. Online transactions continue to increase, keeping customers from having to come into the office. For those that must visit our offices, wait times are down statewide. Customer satisfaction has increased. One year ago, twenty percent of our customers reported having to wait over two hours. This past quarter this was reported at five percent. These reductions are statewide, with significant wait time reductions in the South Region. With continued promotion of online service, including the ability to make appointments, and more personnel available in the offices to assist customers, customer satisfaction continues to increase.

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## BAR Reinstates Driver Licenses



The Bureau of Administrative Reviews (BAR) completed its statewide rollout for processing hardship reinstatements in March. This process allows the BAR offices statewide to reinstate licenses that have been approved for a hardship. In the past, drivers who were granted hardship reinstatements had to visit a driver license office to receive the reinstated license. The customer can now pay at the BAR office and is given a temporary permit. The reinstated license is processed from the Central Issuance Processing System at headquarters in Tallahassee and mailed to the customer.

## Stay Alive...Just Drive!



The department teamed up with the Florida Department of Transportation, the Leon County Sheriff's Office, the Tallahassee Police Department, AAA Auto Club South, AARP Florida, MADD, and the Florida Trucking Association for a press conference to remind drivers to Just Drive! The number of fatalities on Florida's highways, as well as nationally, continues to rise as do the number of drivers and vehicles on our roads. This event focused on reminding drivers to control their behaviors, obey the laws, use seat belts, and drive defensively. This event also coincided with FHP's *Operation Safe Ride*.

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## Move Over Law



**HELP PROTECT THOSE WHO PROTECT YOU!**  
**MOVE OVER & SLOW DOWN**  
when approaching emergency vehicles on roadways with lights flashing.  
**IT'S THE LAW!**  
For more information, visit [www.fhp.state.fl.us](http://www.fhp.state.fl.us) (Ch. 316.126(1)(b), F.S.)

After five recent incidents, including two deaths, of emergency personnel being hit while assisting motorists, the Florida Highway Patrol increased its efforts at educating motorists on the Move Over Law. This law requires:

On highways with two or more lanes traveling in the same direction, when a law enforcement or emergency vehicle is stopped by the roadside with emergency lights on, motorists must move out of the lane closest to the stopped vehicle as soon as it is safe to do so unless otherwise directed by an officer. If the motorist is unable to move into another lane,

they must slow to 20 miles per hour below the posted speed limit when the posted speed limit is 25 miles per hour or greater; or travel at 5 miles per hour when the posted speed limit is 20 miles per hour or less when driving on a two lane road, except when otherwise directed by a law enforcement officer.

New stickers to remind and educate motorists on the Move Over Law will begin appearing on gas pumps statewide beginning in April.



# Highway Safety

## OBJECTIVES

1. Increase highway safety on patrolled highways.
2. Increase motorist compliance with traffic laws on patrolled highways.
3. Reduce criminal activity on patrolled highways.
4. Increase highway safety education for the motoring public.

ACTIVITY	THIS QUARTER	LAST YEAR SAME QUARTER	PERCENT CHANGE
<b>ENFORCEMENT</b>			
a. Arrests			
1. Unlawful Speed Arrests	97,019	78,120	24.2
2. DUI Arrests	2,909	2,417	20.4
3. Felony Arrests	2,405	2,010	19.7
4. Other Arrests (Includes Drug Related Arrests)	158,150	132,301	19.7
Total Arrests	260,483	214,848	21.2
b. Written Warnings	69,947	50,017	39.8
c. Faulty Equipment Notices	31,956	23,904	33.7
<b>CRASH INVESTIGATIONS</b>	62,921	62,319	1.0
<b>TRAFFIC HOMICIDE INVESTIGATIONS</b>	561	537	4.5
<b>DRUG INTERDICTION</b>			
a. Drug Related Arrests	1,411	1,362	3.6
<b>STOLEN VEHICLES RECOVERED</b>	271	166	63.3
<b>DUTY HOURS</b>			
a. Unobligated Patrol *	260,546	226,493	15.0
b. Obligated Patrol **	456,699	412,425	10.7
c. Non-Patrol ***	118,581	151,524	-21.7
Total Duty Hours	835,826	790,442	5.7
<b>MILES PATROLLED</b>	9,688,036	9,240,205	4.8

\* Time available for self-initiated, proactive enforcement of traffic and criminal laws.

\*\* Time used to respond to calls for service or to perform functions/activities including crash investigations, DUI investigations, assistance rendered, etc.

\*\*\* Time used to perform functions/activities for enhancement of patrol operations, such as training, squad meetings, etc.

**TROOPER OF THE MONTH PROGRAM**

**Each month, the FHP recognizes a member or members whose exceptional efforts increase the safety of Florida motorists through intervention in tragedies and catastrophes affecting residents and visitors on Florida's roads.**

**Trooper Edward Pope, Troop F  
Award recipient  
January 2006**

On January 17, 2006, Trooper Pope was operating stationary radar on Midway Boulevard in Charlotte County when a citizen informed him that there was a stolen black pickup truck with an Ohio license plate parked on the shoulder of Eagle Street in Port Charlotte. Trooper Pope located the suspect vehicle, and conducted a check on the tag and VIN, which showed the vehicle had been stolen. Trooper Pope made contact with an individual at the residence where the stolen vehicle was parked. The individual stated that the driver of the pickup was not home, but gave permission to search the premises. In a shed in the backyard Trooper Pope found a large quantity of generators and power tools. When a serial number check was conducted, one of the generators came back as stolen. Trooper Pope is working with investigators in Ohio where some of the stolen property came from.

In a separate incident in January 2006, Trooper Pope received a BOLO (be on the lookout) for a black BMW traveling from Tampa to Charlotte County. This vehicle was alleged to be carrying a large quantity of cocaine. The BOLO supplied a name of the driver. Trooper Pope traveled to the address of the driver to investigate and found the black BMW in the driveway. Deputies from the Charlotte County Sheriff's Office were already at the address investigating a burglary at the residence. Trooper Pope informed the deputies of the BOLO. The Sheriff's Office had their K-9 unit respond and was alerted to the BMW. The owner of the BMW would not give Trooper Pope consent to search the vehicle, so Trooper Pope obtained and executed a search warrant for the vehicle. Trooper Pope found approximately half a pound of marijuana and then arrested the owner for felony possession of marijuana and seized the vehicle.

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**Trooper Terrel Dozier, Troop K  
Award recipient  
February 2006**

On February 3, 2006, Trooper Dozier was dispatched to a multi-vehicle rollover crash northbound on the Florida Turnpike in St. Lucie County, Florida. Upon Trooper Dozier's arrival, he immediately notified the Lake Worth Communications Center that the Turnpike was completely obstructed northbound and there were multiple overturned vehicles on fire. Trooper Dozier requested Fire Rescue and began to carefully assess the crash scene and search for any injured crash victims. During his search Trooper Dozier informed dispatch that he could hear several victims screaming for help inside a U-Haul moving truck that was fully engulfed by fire, but he could not find the victims due to extreme heat and thick smoke from the fire.

Risking serious injury to himself, Trooper Dozier located the victims who were still inside the cab of the truck. Without hesitation, Trooper Dozier immediately pulled the victims to a safe location away from the burning truck. The victims were air-lifted to the hospital with serious injuries; however, if not for the extraordinary effort taken by Trooper Dozier, both victims could have suffered a more serious fate.

**Trooper Susan Josephson**  
**Award recipient**  
**March 2006**

On March 5, 2006, Trooper Josephson responded to a motorcycle crash on Route 1 near Marathon involving a couple from West Virginia who were traveling to Key West when they were struck by a vehicle changing lanes. Both suffered serious injuries and were transported to Fisherman's Hospital in Marathon.

Later that day, Trooper Josephson contacted the couple's son to notify him of his parent's crash. The female crash victim was released from the hospital, but her husband had to be flown to Jackson Memorial Hospital in Miami. Meanwhile, she had no transportation and nowhere to stay. Trooper Josephson took it upon herself to help the victim, arranging a place for her to stay, a ride to get there, someone to take care of her, something to eat, and delivery of her prescription medications from Fisherman's Hospital. Later, the son picked up his father in Miami and drove to Marathon to get his mother. Trooper Josephson, realizing that the father and son also had nowhere to stay, made arrangements for them at a beach house for the next two nights while her friends looked after the female victim who was extremely sick and needed care. Trooper Josephson also coordinated treatment and lodging in the Keys until the family was well enough to return to West Virginia.

The victims' son described Trooper Josephson as the most caring public employee he has ever seen, stating that Trooper Josephson treated his parents as if they were her own, and that he had never seen anyone with so much compassion and love for complete strangers.

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**Trooper-Initiated Traffic Stops**

Compliance with the law depends on the public's belief that laws are enforced in a fair, unbiased manner. FHP troopers report data on each trooper-initiated traffic stop. The data includes demographic information on the driver, the reason for the stop, enforcement actions taken, and if a search is conducted, the reason for and outcome of the search. Since January 1, 2000, reports have been processed for 3,983,606 traffic stops. The following table shows the relatively close match between the driver demographics and the overall Florida resident demographics during the quarter, as reflected in the 2000 U.S. Census:

<b>Race</b>	<b>Drivers Stopped</b>	<b>Census</b>
White	81.65%	77.99%
Black	15.95%	14.61%
Asian	1.84%	1.72%
Native-American	.18%	.34%
Unknown	.38%	5.34%

The unknown 5.34 percent of people in the Census chose a race other than those listed or chose multiple races. If this percentage were distributed proportionately among the races, the match between drivers stopped and the Census would be very close. Additionally, Hispanics comprised 16.0 percent of the drivers stopped, compared to the Census figure of 16.8 percent of the population. Hispanic is defined by the Census Bureau as ethnicity according to country of origin or ancestry, and Hispanics may be of any race.

# Motorist Services

## OBJECTIVES

1. Increase consumer protection and public safety by assuring Florida's citizens are properly licensed to drive.
2. Reduce criminal use of fraudulent identification and vehicle titles and ensuring motorists' compliance with the Florida Financial Responsibility Law.
3. Ensure mobile home manufacturers' compliance with construction standards.



## Driver Licenses

Field issuance (in-person) of driver licenses this quarter increased by 1 percent from the same quarter last year.

Field Issuance (In-Person)	This Quarter	Last Year Same Quarter	Percent Change
Licenses	1,008,214	1,026,723	-1.8
ID Cards	239,234	221,812	7.9
Other Services	673,763	646,854	4.2
<b>Total Customers</b>	<b>1,921,211</b>	<b>1,895,389</b>	<b>1.4</b>

The "Other Services" category, which is comprised of examination retests, reinstatements, record reviews, referral for clearance documents, and surrendering vehicle registrations, increased by 4.2 percent.

**Central issuance** - More customers are selecting the use of the Internet to submit license renewals or address changes (an increase of 68.7 percent this quarter vs. same quarter last year).

Central Issuance- License Renewals/Address Changes	This Quarter	Last Year Same Quarter	Percent Change
Mail *	138,055	124,966	10.5
Phone	14,709	18,063	-18.6
Internet	298,904	177,154	68.7
<b>Total Customers</b>	<b>451,668</b>	<b>320,183</b>	<b>41.1</b>

\* Also includes ID card address changes.

## Other Services, Continued

**New Online Services** – New online services became available for the first time last quarter. Increases in these services allow us to serve customers without having them visit a driver license office.

<b>Central Issuance- New online services</b>	This Quarter	Last Quarter	Percent Change
Duplicate driver licenses	54,059	42,194	28.1
Original identification cards	5,631	4,234	33.0
Identification cards renewed	1,778	2,134	-16.7
Duplicate identification cards	5,857	7,169	-18.3
<b>Total Customers</b>	<b>67,325</b>	<b>55,731</b>	<b>20.8</b>

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## Financial Responsibility

<b>Financial Responsibility</b>	This Quarter	Last Year Same Quarter	Percent Change
Financial Responsibility Cases Processed	256,823	296,156	-13.3
Insured Rate	94.68%	96.19%	-1.6

The percent of insured that are identified by VIN number is 88.18 percent for the quarter, whereas the percent of insured that are not identified by VIN numbers of vehicles, but verified by insurers, is estimated at 6.5 percent for this quarter. The total of these make the insured vehicle/motorist rate 94.68 percent, with the uninsured rate at 5.32 percent.

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## Administrative Suspensions

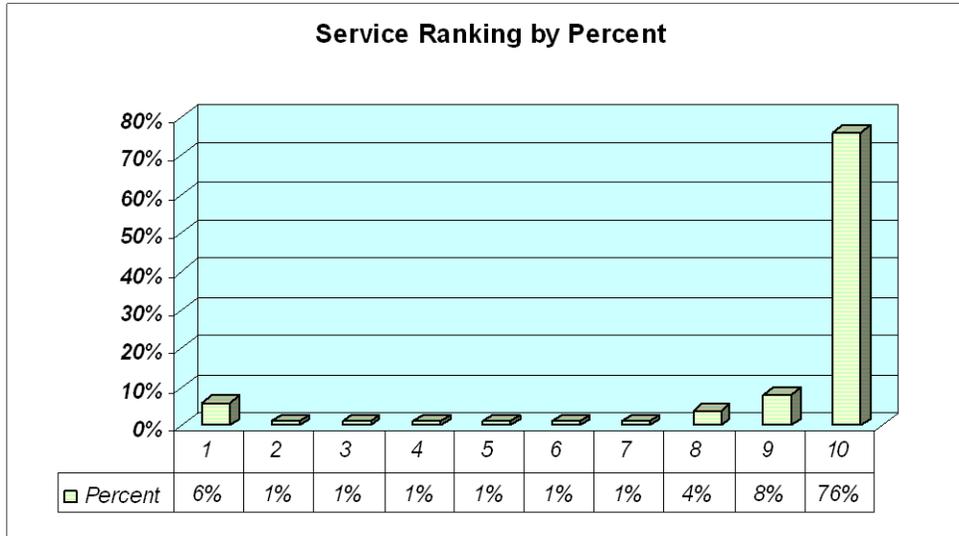
<b>Administrative Suspensions</b>	This Quarter	Last Year Same Quarter	Percent Change
Suspensions ( Refusals, DUI)	11,541	15,645	-26.2
Suspensions ( Zero Tolerance)	310	459	-32.5
<b>Total Suspensions</b>	<b>11,851</b>	<b>16,104</b>	<b>-26.4</b>
Administrative Suspension Sustained Rate	87%	89%	-2.2

The Administrative Suspension Sustained Rate includes both those drivers refusing to submit to a breath, blood, or urine test or for driving with an unlawful alcohol level and those drivers under the age of 21 receiving an administrative suspension under the Zero Tolerance Law. This rate tends to remain fairly constant from quarter to quarter.

## Customer Service

Through the department's "**Commitment to Excellence Customer Comment Cards,**" driver license customers offered their comments using comment cards regarding the level of customer service received and wait times. The service ranking requested was one to ten (one being the worst service and ten being excellent service). The charts below represent customers' feedback this quarter:

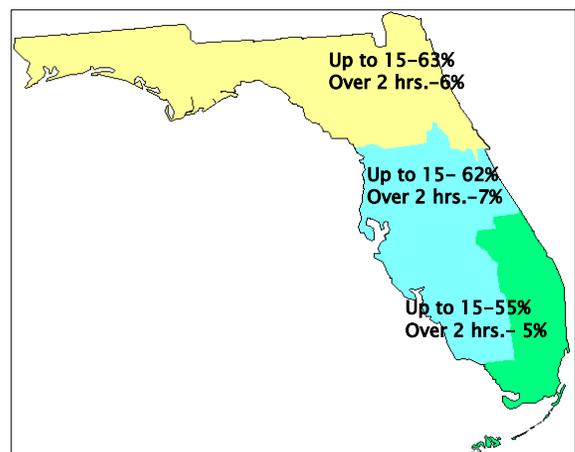
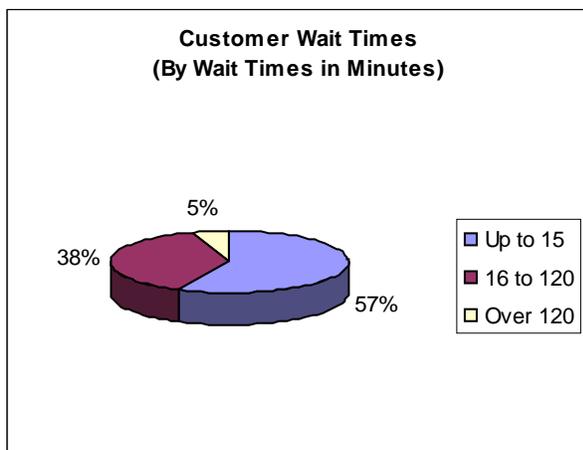
### Customer Service Ranking



### Customer Wait Times

During the quarter, the percentage of customers waiting "Up to 15 Minutes" increased from 56 percent to 57 percent, and the "Over 120 Minutes" decreased from 7 percent to 5 percent.

Geographically, as a percentage of the total number of citizens that reported wait times for each region of the state; the "Up to 15 Minutes" wait percentages for the North, Central, and South regions were 63, 62, and 55 percent, respectively. For the same regions, for the "Over 120 Minutes" wait times, the percentages were 6, 7, and 5 percent, respectively.





## Motor Vehicles

TRANSACTION	This Quarter	Last Year Same Quarter	Percent Change
ORIGINAL TITLES ISSUED (MOTOR VEHICLE/MOBILE HOME/VESSEL)			
a. New	480,798	459,622	4.61
b. Used	213,443	208,220	2.51
c. Transfers	888,754	866,512	2.57
d. Miscellaneous	133,213	123,131	8.19
Total	1,716,208	1,657,485	3.54
MOTOR VEHICLE - MOBILE HOME REGISTRATIONS	4,987,283	5,038,218	-1.01
MV/MH DEALER AND MANUFACTURER LICENSES ISSUED	2,966	4,095	-27.57
DEALER COMPLAINTS PROCESSED	1,052	1,084	-2.95
DEALER RECORD INSPECTIONS	2,030	1,661	22.22
MH/RV's INSPECTED	4,617	4,609	.17
SEALS AND LABELS ISSUED	4,885	4,941	-1.13
COMPLAINTS PROCESSED	127	85	49.41
APPORTIONED LICENSE PLATES ISSUED	11,153	10,616	5.06
NEW MOTOR CARRIER ACCOUNTS	1,961	1,880	4.31
INTERNATIONAL FUEL TAX AGREEMENT (IFTA) DECALS ISSUED	9,735	10,393	-6.33
FUEL USE TAX TEMPORARY PERMITS ISSUED TO WIRE SERVICES	3,175	3,780	-16.00
ELECTRONIC LIEN AND TITLE (ELT) TRANSACTIONS PROCESSED	202,157	205,537	-1.64
ELT FINANCIAL INSTITUTIONS	174	144	20.83

The 27.57% reduction in licenses issued for MV/MH Dealers is primarily attributable to dealers not filing for early renewal. Dealer renewals have been impacted by the new requirement of completing eight hours of continuing education prior to submitting their license renewal.

Dealer record inspections have increased due to continued efforts to improve the records inspections process. We have automated procedures and changed from a full audit process to a confidence-rated process.

The significant increase in the number of mobile home complaints processed is a result of the significant increase in the sales of mobile homes in Florida. If the pattern continues, there will be a 14 percent increase in the number of mobile homes titled in Florida from this fiscal year to last.

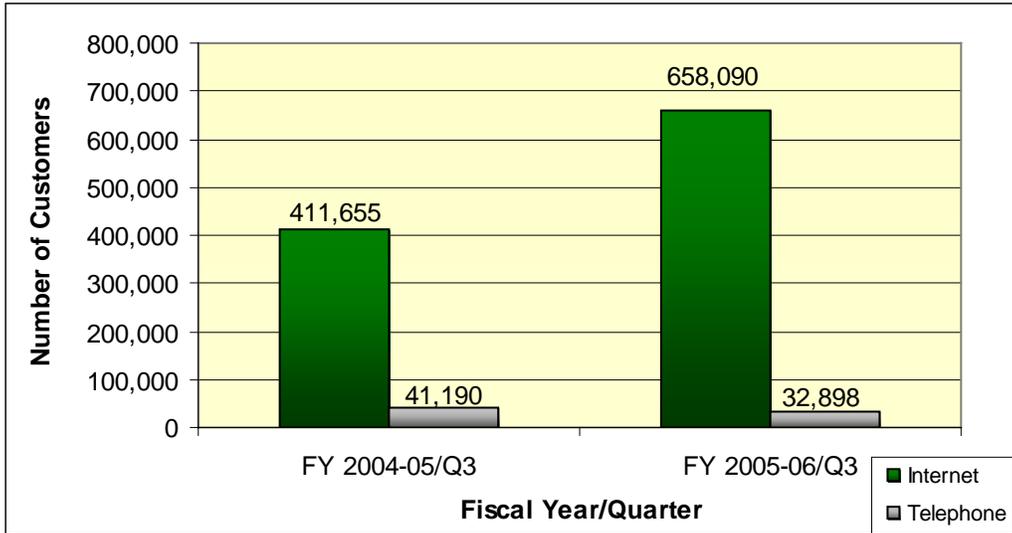
The 16 percent decrease in Temporary Fuel Use Tax permits issued to wire services is due to decreased demand for the permits being placed on the wire services by the public compared with same quarter of prior year.

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# Driver Licenses / Motor Vehicles

## Internet/Telephone Renewals and Address Changes

The department's **www.GoRenew.com** and the **1-866-GoRenew** are initiatives that are saving customers a trip to their local driver license and/or tax collector's office. This quarter 658,090 customers renewed their driver licenses and motor vehicle registrations and changed their addresses by Internet and 32,898 by telephone. The following table provides a comparison with the same quarter of fiscal year 2004-05:



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## Customer Service Center

During this quarter, the department's Customer Service Center answered 192,482 telephone calls relating to driver license and motor vehicle issues. The average wait time for customers to speak to an agent was under two minutes.

During the quarter, automated services provided more than 237,000 customers with the ability to:

- \*Receive faxed information packets on driver license or motor vehicle services.
- \*Verify vehicle or driver record information.

These automated features free analysts to help customers with more complex problems. Approximately 85 percent of questions relate to driver license problems, the remainder to motor vehicle title and registration issues.

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## **Driver License Appointment Center**

During this quarter, the department's appointment center answered 137,376 telephone calls making driver license appointments in Miami-Dade, Palm Beach and Broward counties. The average wait time to speak with an agent was one minute. This was the second quarter of operation for this new unit authorized by the 2005 legislature.

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The following graphic depicts the revenue collection and disbursement efforts of the department during the third quarter.

**FY 2005 – 2006  
Revenue  
3rd Quarter**

**Where  
the money  
comes from**

Total: \$437,874,929

70.1¢ 79.6¢ 89.5¢ 98.8¢ 100¢



License Plates & Decals	\$307,098,072
Driver Licenses	\$43,249,136
Motor Vehicle Titles	\$41,654,247
Other Revenue	\$40,497,481
Fines & Forfeitures	\$5,375,993

**Where  
the money goes**

Total: \$437,874,929

66.4¢ 80.1¢ 90.8¢ 100¢



Transportation	\$290,725,242
Agency Funding	\$59,909,068
Other Programs	\$46,810,728
GR* Funded Programs	\$40,429,891
Education	\$0

\* GR refers to "General Revenue" \*\* See page 17 for Other Revenues & Other Programs

The following graphic depicts the revenue collection and disbursement efforts of the department, year-to-date.

**FY 2005 – 2006  
Revenue  
Year to Date**

**Where  
the money  
comes from**

Total: \$1,158,699,643

69.5¢ 80.1¢ 89.7¢ 98.9¢ 100¢



License Plates & Decals	\$805,375,044
Motor Vehicle Titles	\$122,173,686
Driver Licenses	\$110,981,710
Other Revenue	\$106,872,483
Fines & Forfeitures	\$13,296,720

**Where  
the money goes**

Total: \$1,158,699,643

54.7¢ 64.9¢ 79.1¢ 90.4¢ 100¢



Transportation	\$633,636,194
Agency Funding	\$164,108,462
Other Programs	\$130,533,039
Education	\$118,862,918
GR* Funded Programs	\$111,559,030

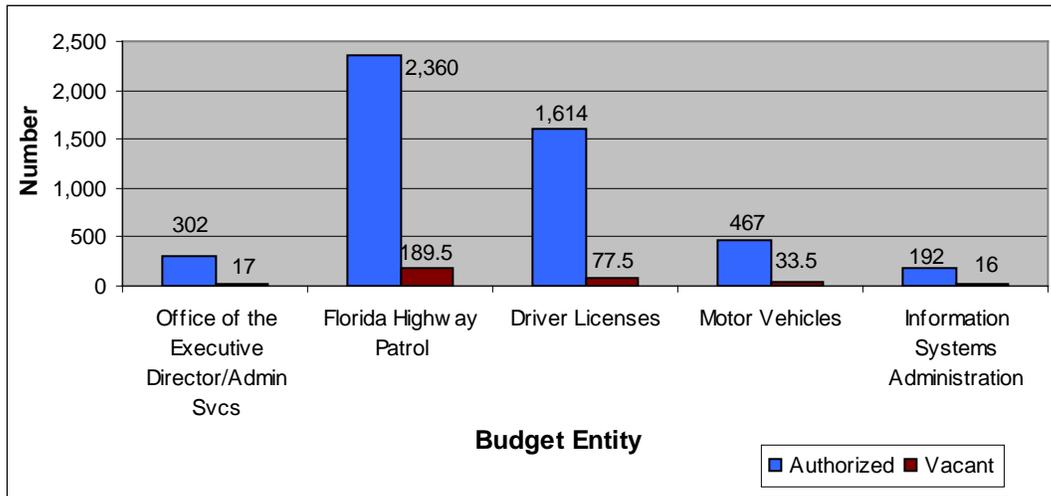
\*See next page for breakdown of Other Revenue & Programs

## OTHER REVENUES AND OTHER PROGRAMS

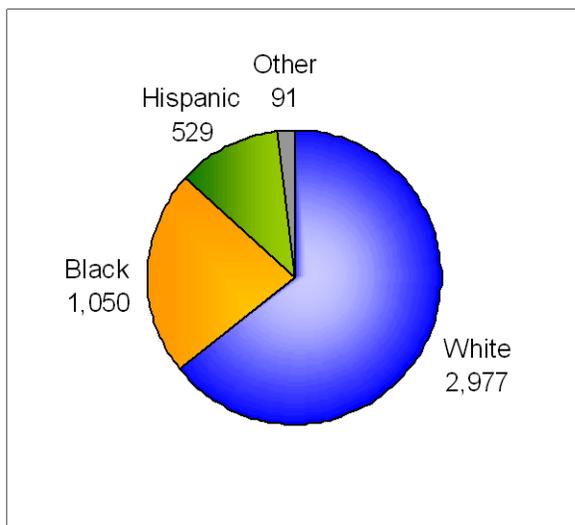
	3rd Quarter	Year-to-Date
<b>WHERE THE MONEY COMES FROM – OTHER REVENUES</b>		
1. Driving Records	7,197,789	20,154,844
2. Motor Fuel Use Tax	12,224,988	35,278,516
3. International Registration Plan	18,881,917	45,812,154
4. Other	2,192,787	5,626,969
<b>TOTAL</b>	<b>\$40,497,481</b>	<b>\$106,872,483</b>
<b>WHERE THE MONEY GOES – OTHER PROGRAMS</b>		
1. Mobile Home License Payments to Local Governments	5,625,822	17,397,686
2. Fuel Use Tax Program	7,674,237	20,209,275
3. International Registration Plan	7,552,767	18,324,862
4. Specialized License Plates	7,786,374	22,707,110
5. Air Pollution Control Program	5,115,256	14,991,555
6. Law Enforcement Radio System Trust Fund	4,770,924	13,949,187
7. Brain and Spinal Cord Rehabilitation	603,401	1,753,539
8. Vessel Titles and Registrations	1,621,191	3,421,995
9. Grants and Donations Programs	1,905,970	5,568,107
10. Other	4,154,786	12,209,723
<b>TOTAL</b>	<b>\$46,810,728</b>	<b>\$130,533,039</b>

# Administrative Support

## Number of Positions by Budget Entity

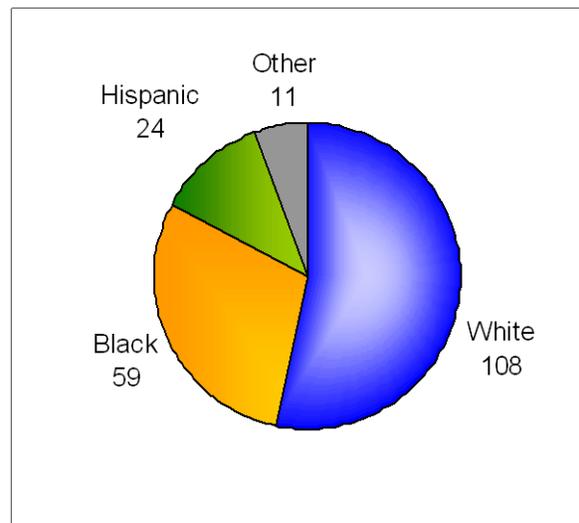


## Employee Representation by Race



<u>RACE</u>	<u>PERCENT</u>	<u>RLM %*</u>
White	64	64.3
Black	23	13.9
Hispanic	11	17.8
Other	2	4.0
<b>Total</b>	<b>100</b>	<b>100</b>

## Newly Hired Personnel by Race



<u>RACE</u>	<u>PERCENT</u>	<u>RLM %*</u>
White	53	64.3
Black	32	13.9
Hispanic	10	17.8
Other	5	4.0
<b>Total</b>	<b>100</b>	<b>100</b>

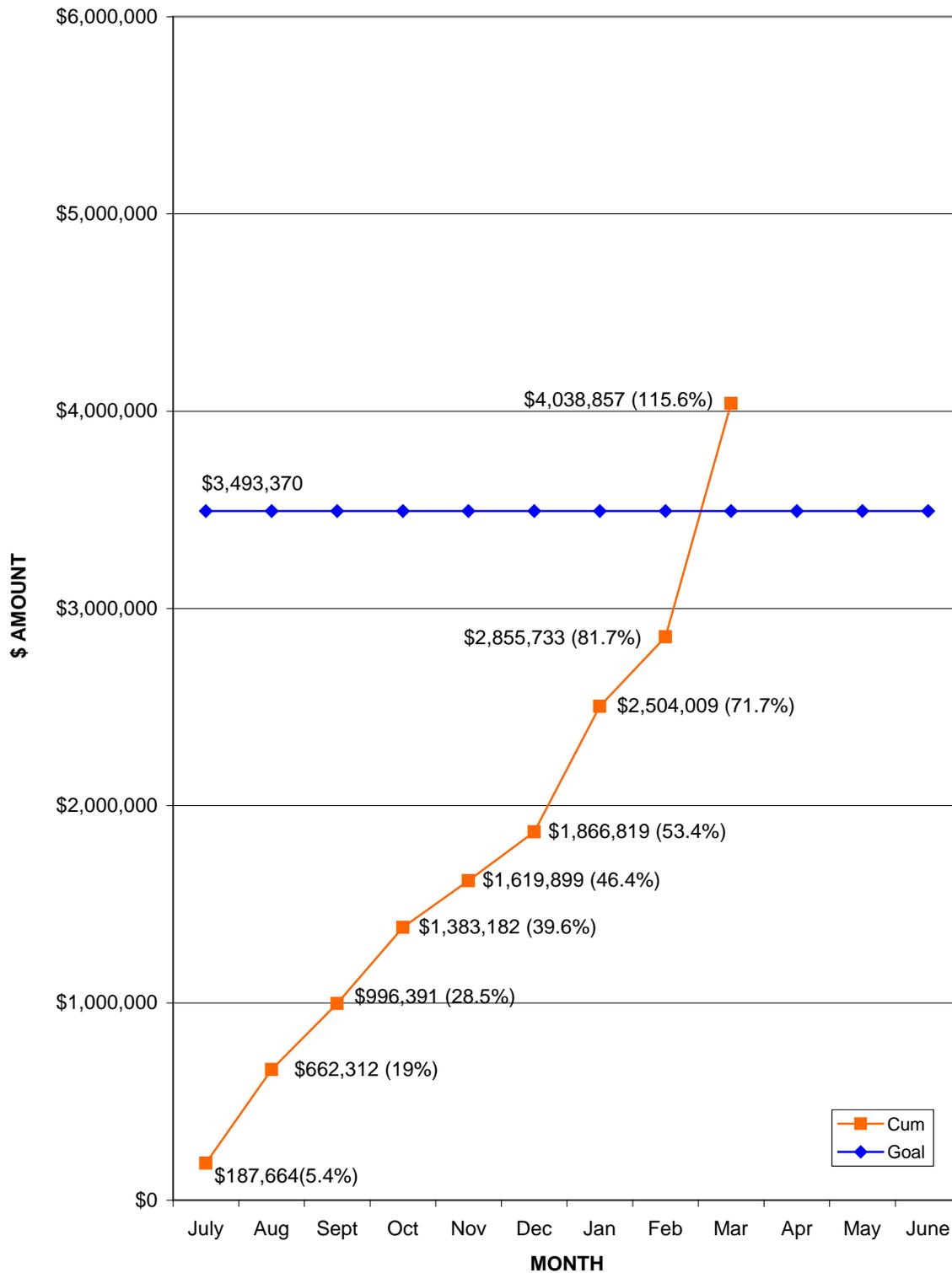
\* RLM – Relevant Labor Market

Regular volunteer employees provided 15,059 hours of service.  
Occasional volunteer employees provided 8 hours of service.

**PURCHASES IN EXCESS OF \$100,000  
(Not in Conjunction with State Contracts)  
January - March 2006**

<b>PROJECT/PURCHASE</b>	<b>VENDOR</b>	<b>AMOUNT</b>
ISA/FRVIS Replacement Hardware, installation and deinstallation of current equipment, ITN# 025-05, KDC-056-179, DO# 213303. One time cost for new installation.	Hewlett Packard, Tallahassee, FL	\$12,701,643.85
ISA/FRVIS Replacement Hardware maintenance, Term: 04/01/06 – 12/30/10, ITN# 025-05, KDC-056-179, DO# 212414 includes the cost for the entire term.	Hewlett Packard, Tallahassee, FL	\$5,296,086.89
DMV/Document Imaging System, Year 1, ITN# 003-06, KDC-056-186, DO# 209864. Order includes hardware, training, software, and 5 year maintenance.	Fairfax Imaging, Chantilly, VA	\$549,683.00
FHP/Contract for "Move Over Law" Public Information Campaign with gas pump stickers, posters, and insert mailout cards. Single Source, DO# 229514.	Florida Petroleum Marketers and Convenience Store Association, Tallahassee, FL	\$175,000.00
DDL/Facial Recognition Pilot to evaluate the integrity of the CDL credential holders. ITN# 009-06, DO# 239738, KDC# 056-276	Merkatum Corporation, Miami, FL	\$259,000.00
DDL/FDLIS Equipment and maintenance for 3 years. Installation at the Collier-Orange Blossom-Naples location of the Collier County Tax Collector. Nine, 3100 Signature pads w/stylus and magnetic stripe reader. Term 05/05/06 – 05/04/09, ITN# 003-02, KDC-056-212, DO# 222990	Digimarc ID Systems, Burlington, MA	\$112,805.54
ISA/Lease and License fee for IBM software products, Term 07/01/05 – 06/30/06, Single Source, KDC# 045-389, DO# 133996-V2.	IBM Corporation, Tallahassee, FL	\$306,666.00
<b>QUARTER TOTAL</b>		<b>\$19,400,885.28</b>

## MINORITY BUSINESS ENTERPRISE UTILIZATION FISCAL YEAR 2005-2006



Note: Figures in parentheses represent the percentage of goal achieved to date by month.

Information Furnished through the  
Florida Department of Highway Safety and Motor Vehicles  
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