

# Florida Department of Highway Safety and Motor Vehicles

Quarterly Report  
January-March 2005



**Making Highways Safe**

## One Day in the Life of the Department of Highway Safety and Motor Vehicles

**DEPARTMENT MISSION:  
Making Highways Safe.**

4,801	<b>Authorized Positions</b>
4,481	<b>Current Employees</b>
1,813	<b>Authorized Sworn Law Enforcement Officer Positions</b>
1,647	<b>Current Sworn Law Enforcement Officers</b>
155	<b>Driver License Office Locations Statewide</b> (Includes tax collector offices that issue driver licenses)
9	<b>Crash Fatalities</b>
3	<b>Alcohol Related Crash Fatalities</b>
\$ 6,446,181	<b>State Revenue Collected</b>
102,669	<b>Miles Patrolled on Highways</b>
79,972	<b>Vehicle and Mobile Home Registrations Issued</b>
22,899	<b>Vehicle and Mobile Home License Plates Issued</b>
26,309	<b>Vehicle/Vessel Titles Issued/Transferred</b>
35,168	<b>Driver License Customers Served</b>
18,477	<b>Court Dispositions Processed</b> (Includes both dispositions collected manually and from the Traffic Citation Accounting Transmission System-TCATS)
3,826	<b>Driver Contacts</b> (Includes written warnings, traffic citations issued, faulty equipment warnings, and assistance rendered to disabled motorists—this includes contacts by both the FHP and Community Service Officers)
256	<b>Hearings Conducted</b> (Includes formal and informal administrative suspensions and hardship cases)

The Florida Department of Highway Safety and Motor Vehicles develops, maintains, and supports a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.



# Department of Highway Safety and Motor Vehicles

Quarterly Report  
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## EXECUTIVE SUMMARY

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☑ In-office visits by motorists increased 11.4 percent from the previous quarter, as the department served 1,895,389 customers in driver license field offices.\*

\* This includes customers served in both DHSMV and tax collectors' offices.

☑ 849 highway deaths were reported in the third quarter of fiscal year 2004-2005, an increase of less than one percent from the same quarter of the previous fiscal year. \*

\* The number of deaths is derived from preliminary information as reported by statewide law enforcement agencies.

☑ There were 4,210,357 organ donors registered through the organ donation sign-up program as of the end of the third quarter, an increase of 89,971 from the previous quarter.

☑ Inspected 1,661 motor vehicle and mobile home dealers' records for compliance with established standards, and issued 4,095 dealer and manufacturer licenses.

☑ Suspensions, revocations, and cancellations of driving privileges increased 25.3 percent, as 402,864 actions were taken. Additionally, 129,746 insurance suspensions were issued.

☑ DUI enforcement remained a priority as 16,104 administrative (roadside) suspensions were issued by all Florida law enforcement jurisdictions to drivers with an unlawful blood alcohol content or for failure to submit to a sobriety test. This 6.9 percent increase includes 459 suspensions to drivers under 21 for violations of the Zero Tolerance Law.

☑ Issued 1,657,485 new and used vehicle/vessel titles and title transfers.

☑ During the third quarter, the department collected \$406,109,386 in revenue.

**During the third quarter of fiscal year 2004-2005, the Department of Highway Safety and Motor Vehicles continued its efforts to provide the citizens of Florida the most efficient, effective, and safe driving environment through public education and awareness; its regulatory title, registration, and licensing programs; and the Florida Highway Patrol's (FHP) law enforcement efforts.**

☑ Motor vehicle registration renewals via the telephone and Internet increased 10.2 percent from the prior quarter. A total of 257,628 transactions were conducted, with 23,127 by telephone and 234,501 by Internet, for a change from last quarter of -15.8 and 13.7 percent, respectively.

☑ There were a total of 320,183 driver licenses issued and address changes completed via mail, telephone, and Internet during the third quarter. These accounted for approximately 15 percent of the department's total driver license transactions. There were 124,966 transactions by mail, 18,063 by telephone, and 177,154 by Internet, resulting in a change from the prior quarter for each of these transactions of -0.1, -12.6, and 21.4 percent, respectively.

☑ The FHP cited 2,417 individuals for DUI violations, a decrease of 12 percent.

☑ The FHP arrested 2,010 individuals for felony violations, an 11.1 percent increase.

☑ A decrease of 1.2 percent was noted as the FHP cited or warned 271,113 citizens for traffic or equipment violations.

☑ The FHP rendered assistance to 73,228 motorists with disabled vehicles.

# Quarterly Highlights

## Internet Website for Manufacturers, Distributors, and Importers of Motor Scooters



The increased popularity of motor scooters with an engine displacement of 50 cc's or less that are intended to be operated on Florida's public streets and highways, has resulted in the department developing procedures to facilitate "titling and registration" of these vehicles. The department has established an Internet list with the names of manufacturers, distributors, and importers that have been licensed to conduct motor scooter business in the state of Florida.

In order for a manufacturer, distributor, or importer to be licensed by the department, the company desiring a license must provide an affidavit that the line make(s) meet National Highway Safety Traffic Administration (NHTSA) certification pursuant to CFR 49 Part 565, 566, and 567. In addition they must conform to Florida's requirements for a Manufacturers Certificate of Origin (MCO). The department's web-based list enables tax collectors and tag agencies immediate access to view and match information contained on the MCO with information on the approval list. To date, 134 motor scooter manufacturers, importers, and distributors have been licensed to conduct business in Florida.

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## CVISN Project Kickoff

On March 9, 2005, the department, in conjunction with the Florida Department of Transportation, hosted a kickoff meeting for the CVISN (Commercial Vehicle Information Systems and Networks) project. CVISN is a nationwide program that involves the development of an electronic system whereby Florida-based motor carriers will be able to conduct interstate commercial motor vehicle registration business on-line with the department. Completion of



this project will allow the State of Florida to achieve what is referred to as CVISN Level I compliance status. This project involves the development of a web-based system whereby customers on-line can submit tax returns, submit IRP (International Registration Plan) renewal applications, and purchase IFTA (International Fuel Tax Agreement) decals.

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## Highway Watch



The Florida Highway Patrol, in cooperation with the Florida Trucking Association, the Department of Transportation, and the Department of Homeland Security, initiated a public-private initiative called Highway Watch on January 25th. The initiative trains transportation professionals and trucking industry workers to help law enforcement officers identify national security and safety threats in the transportation environment and to learn how to report traffic crashes, road hazards such as road debris, and disabled vehicles to the proper authorities.

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## Operation Safe Break

In an effort to provide the citizens and visitors of Florida with a safe driving environment during the "spring break" period, the FHP conducted "Operation Safe Break" statewide. Special overtime funding provided by the Florida Legislature was used in order to increase the presence of troopers on interstates, state roads, the Florida Turnpike, and other areas where law enforcement presence is essential. Troopers used radar, laser, aircraft, Mercury Marauders, and unmarked patrol cars in their enforcement efforts.



"Operation Safe Break" was scheduled to coincide with spring break activities throughout Florida. Historically, March and April have been the peak months each year for traffic crashes in Florida. These two months correspond with several special events in Florida which increase traffic volumes and the types of travel that are more likely to lead to traffic fatalities. Spring break, Bike Week, race weeks in Daytona Beach, Easter vacations, and the onset of the northern migration of the state's "seasonal" population all contribute to an increase in the number of vehicles on Florida's roadways.

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## OASIS – On-Line Appointment Services and Information System



The Division of Driver Licenses, in conjunction with the Department of Homeland Security's United States Citizenship and Immigration Services (USCIS, formerly INS), recently completed development of an on-line appointment system. The system, named OASIS, enables customers to schedule driver license appointments from the Internet at their convenience, thus avoiding waiting in line at state operated driver license offices. Additionally, OASIS will reduce the number of information request calls received by the division, thereby allowing more personal contact between the customers and driver license examiners.

Following the pilot in March, a county by county roll-out began in April. Currently 12 counties are on-line: Alachua, Hernando, Pinellas, Hillsborough, Manatee, Sarasota, Charlotte, Lee, Okeechobee, Indian River, St. Lucie, and Palm Beach. Expansion to remaining counties is on-going. The public can access the system at: <http://oasis.hsmv.state.fl.us>.

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# Highway Safety

## OBJECTIVES

1. Increase highway safety on patrolled highways.
2. Increase motorist compliance with traffic laws on patrolled highways.
3. Reduce criminal activity on patrolled highways.
4. Increase highway safety education for the motoring public.

ACTIVITY	THIS QUARTER	LAST YEAR SAME QUARTER	PERCENT CHANGE
<b>ENFORCEMENT</b>			
a. Arrests			
1. Unlawful Speed Arrests	78,120	95,545	-18.24
2. DUI Arrests	2,417	2,714	-10.94
3. Felony Arrests	2,010	1,951	3.02
4. Other Arrests (Includes Drug Related Arrests)	132,301	149,467	-11.48
Total Arrests	214,848	249,677	-13.95
b. Written Warnings	50,017	56,498	-11.47
c. Faulty Equipment Notices	23,904	28,054	-14.79
<b>CRASH INVESTIGATIONS</b>	62,319	57,168	9.01
<b>TRAFFIC HOMICIDE INVESTIGATIONS</b>	537	490	9.59
<b>DRUG INTERDICTION</b>			
a. Drug Related Arrests	1,362	1,221	11.55
<b>STOLEN VEHICLES RECOVERED</b>	166	211	-21.33
<b>DUTY HOURS</b>			
a. Unobligated Patrol *	226,493	249,516	-9.23
b. Obligated Patrol **	412,425	395,894	4.18
c. Non-Patrol ***	151,524	132,044	14.75
Total Duty Hours	790,442	777,454	1.67
<b>MILES PATROLLED</b>	9,240,205	9,302,007	-0.66

\* Time available for self-initiated, proactive enforcement of traffic and criminal laws.

\*\* Time used to respond to calls for service or to perform functions/activities including crash investigations, DUI investigations, assistance rendered, etc.

\*\*\* Time used to perform functions/activities for enhancement of patrol operations, such as training, squad meetings, etc.

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## **TROOPER OF THE MONTH PROGRAM**

**Each month, the FHP recognizes a member or members whose exceptional efforts increase the safety of Florida motorists through intervention in tragedies and catastrophes affecting residents and visitors on Florida's roads.**

**Trooper Brandon McElderry**  
**Award recipient**  
**January 2005**

Trooper Brandon McElderry was selected as the Florida Highway Patrol Trooper of the Month for January 2005. Trooper McElderry was patrolling Interstate 275 in Hillsborough County when he stopped a vehicle for an expired temporary tag. The driver fled on foot and after a brief struggle, Trooper McElderry sprayed the violator with pepper spray, which due to his close proximity with the suspect, partially blinded the trooper. As the physical altercation became escalated, Trooper McElderry continued to fight, even with the violator biting his face.

Feeling the suspect's hand on his firearm, Trooper McElderry attempted to secure his weapon by falling down onto the ground and placing his hand on top of the violator's hand as the weapon was fired, hitting the trooper. The suspect fled into a populated neighborhood with the trooper's firearm, leaving the trooper lying on the ground injured. Despite his injury, Trooper McElderry was able to radio for help and provide a good description to the Tampa Bay Communications Center. His description aided in the capture of the suspect while he was attempting to break into a nearby home.

**Trooper Michael Sutherland**  
**Award recipient**  
**February 2005**

Trooper Michael Sutherland was selected as the Florida Highway Patrol Trooper of the Month for February 2005 for his life saving actions using CPR to revive a crash victim. Trooper Sutherland was at his daughter's house on his day off when he witnessed a traffic crash on a nearby street. He responded to the scene and upon arriving, observed two vehicles with heavy damage, one of which was still rolling to a stop. Trooper Sutherland was able to get this vehicle stopped and make contact with the driver who was shaken, but not injured.

Trooper Sutherland rushed to check on the driver of the second vehicle and found a female driver unconscious and three children all crying for their mother. He was able to calm the children while he removed the driver from the vehicle and laid her flat on the ground. Trooper Sutherland evaluated the crash victim, opened her airway, and finding that she was not breathing, administered CPR. After the first set of compressions, the victim gasped for air. Trooper Sutherland then stopped CPR and began to monitor her condition while calling the Manatee County Emergency Medical Services for assistance.

**Troopers Dana Croy and Santos Lopez**  
**Award recipients**  
**March 2005**

Troopers Dana Croy and Santos Lopez were selected as the co-recipients of the Florida Highway Patrol Trooper of the Month Award for March 2005 for their attempts to save the life of a motorist trapped in a submerged vehicle. While conducting a traffic stop on State Road 528, Trooper Croy was informed by a passing motorist of a taxi that had left the roadway and traveled into a body of water. Trooper Croy immediately contacted the communications center, requesting Fire Rescue services, and then located the taxi in the water off Frontage Road.

Trooper Lopez soon responded to the location for assistance. Together they maneuvered through two chain-link fences to get to the body of water where the taxi was sinking fast. After assessing that there was only the driver in the taxi, Trooper Lopez and two citizens swam out to the taxi to try to save the driver's life. They removed the driver who was not breathing, and began CPR on him until Fire Rescue arrived.

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### Trooper-Initiated Traffic Stops

Compliance with the law depends on the public's belief that laws are enforced in a fair, unbiased manner. FHP troopers report data on each trooper-initiated traffic stop. The data includes demographic information on the driver, the reason for the stop, enforcement actions taken, and if a search is conducted, the reason for and outcome of the search. Since January 1, 2000, reports have been processed for 3,301,005 traffic stops. The following table shows the relatively close match between the driver demographics and the overall Florida resident demographics, as reflected in the 2000 U.S. Census:

<b>Race</b>	<b>Drivers Stopped</b>	<b>Census</b>
White	82.10%	77.99%
Black	15.81%	14.61%
Asian	1.78%	1.72%
Native-American	.19%	.34%
Unknown	.12%	5.34%

The unknown 5.34 percent of people in the Census chose a race other than those listed or chose multiple races. If this percentage were distributed proportionately among the races, the match between drivers stopped and the Census would be very close. Additionally, Hispanics comprised 16.18 percent of the drivers stopped, compared to the Census figure of 16.79 percent of the population. Hispanic is defined by the Census Bureau as ethnicity according to country of origin or ancestry, and Hispanics may be of any race.

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# Motorist Services

## OBJECTIVES

1. Increase consumer protection and public safety by assuring Florida's citizens are properly licensed to drive.
2. Reduce criminal use of fraudulent identification and vehicle titles and ensuring motorists' compliance with the Florida Financial Responsibility Law.
3. Ensure mobile home manufacturers' compliance with construction standards.



## Driver Licenses

**Field issuance** (in-person) of driver licenses this quarter increased by 2.7 percent over the same quarter last year.

Field Issuance (In-Person)	This Quarter	Last Year Same Quarter	Percent Change
Licenses *	1,026,723	999,448	2.7
ID Cards	221,812	209,922	5.7
Other Services	646,854	493,925	31.0
<b>Total Customers</b>	<b>1,895,389</b>	<b>1,703,295</b>	<b>11.3</b>

The "Other Services" category, which is comprised of examination retests, reinstatements, record reviews, referral for clearance documents, and surrendering vehicle registrations, increased by 31 percent.

\* New issue, renewal, and address change transactions.

**Central issuance** - More customers are selecting the use of the Internet to submit license renewals or address changes (an increase of 78.8 percent this quarter vs. same quarter last year). Due to the recent elimination of the \$3 fee for Internet transactions, it appears that many customers are selecting the Internet over phone or mail to renew their license or to make a change of address.

Central Issuance- License Renewals/Address Changes	This Quarter	Last Year Same Quarter	Percent Change
Mail *	124,966	168,600	-25.9
Phone	18,063	27,754	-34.9
Internet	177,154	99,083	78.8
<b>Total Customers</b>	<b>320,183</b>	<b>295,437</b>	<b>8.4</b>

\* Also includes ID card address changes.

## Financial Responsibility

<b>Financial Responsibility</b>	This Quarter	Last Year Same Quarter	Percent Change
Financial Responsibility Cases Processed	296,156	197,410	50.0
Insured Rate	96.19%	95.00%	1.3

The percentage increase in cases processed is due to changed processing time from the prior year. Cancellation and suspension notices are now being sent out within 30 days, whereas previously they were sent out within 165 days.

The percent of insured that are identified by VIN number is 87.69 percent for the quarter, whereas the percent of insured that are not identified by VIN numbers of vehicles, but verified by insurers, is estimated at 8.5 percent for this quarter. The total of these make the insured vehicle/motorist rate 96.19 percent, with the uninsured rate at 3.81 percent.

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## Administrative Suspensions

<b>Administrative Suspensions</b>	This Quarter	Last Year Same Quarter	Percent Change
Suspensions ( Refusals, DUI)	15,645	14,179	10.3
Suspensions ( Zero Tolerance)	459	365	25.8
<b>Total Suspensions</b>	16,104	14,544	10.7
Administrative Suspension Sustained Rate	89%	88%	1.1

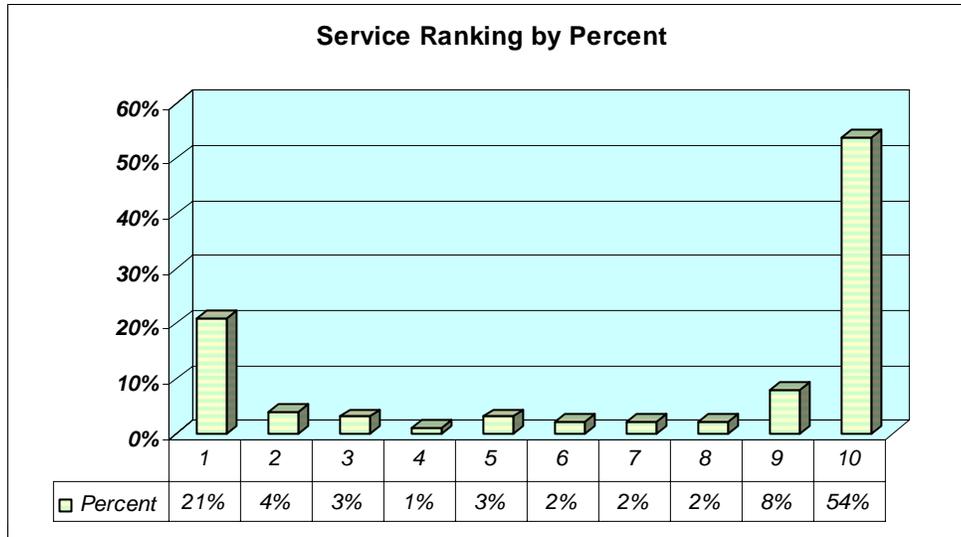
The Administrative Suspension Sustained Rate includes both those drivers refusing to submit to a breath, blood, or urine test or for driving with an unlawful alcohol level and those drivers under the age of 21 receiving an administrative suspension under the Zero Tolerance Law. This rate tends to remain fairly constant from quarter to quarter.

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## Customer Service

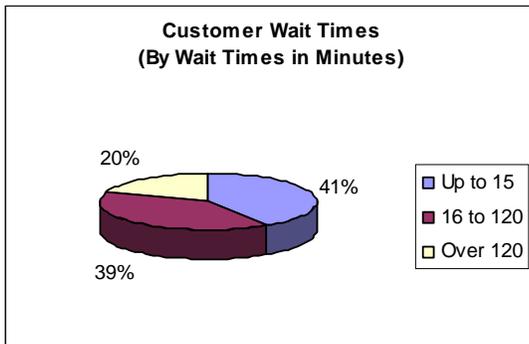
Through the department's "Commitment to Excellence Customer Comment Cards," driver license customers offered their comments regarding the level of customer service received and wait times. The service ranking requested was one to ten (one being the worst service and ten being excellent service). The charts below represent customers' feedback this quarter:

### Customer Service Ranking

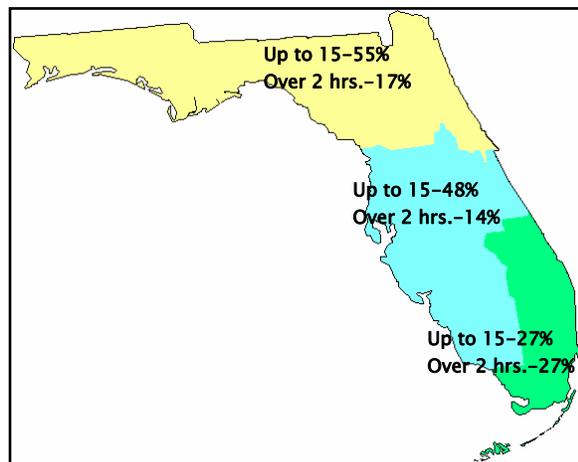


### Customer Wait Times

Customer wait times decreased overall from the October – December 2004 quarter; the percentage of customers waiting "Up to 15 Minutes" increased from 40 to 41 percent, whereas the "Over 120 Minutes" percentage remained at 20 percent.



Geographically, as a percentage of the total number of citizens that reported wait times for each region of the state, the "Up to 15 Minutes" wait percentages for the North, Central, and South regions were 55, 48, and 27 percent, respectively. For the same regions, for the "Over 120 Minutes" wait times, the percentages were 17, 14, and 27 percent, respectively.





## Motor Vehicles

TRANSACTION	This Quarter	Last Year Same Quarter	Percent Change
ORIGINAL TITLES ISSUED (MOTOR VEHICLE/MOBILE HOME/VESSEL)			
a. New	459,622	480,924	-4.43
b. Used	208,220	189,163	10.07
c. Transfers	866,512	837,747	3.43
d. Miscellaneous	123,131	116,555	5.64
Total	1,657,485	1,624,389	2.04
MOTOR VEHICLE -MOBILE HOME REGISTRATIONS	5,038,218	4,784,131	5.31
MV/MH DEALER AND MANUFACTURER LICENSES ISSUED	4,095	4,612	-11.21
DEALER COMPLAINTS PROCESSED	1,084	1,219	-11.07
DEALER RECORD INSPECTIONS	1,661	1,423	16.73
MH/RV's INSPECTED	4,609	3,957	16.48
SEALS AND LABELS ISSUED	4,941	4,299	14.93
COMPLAINTS PROCESSED	85	66	28.79
APPORTIONED LICENSE PLATES ISSUED	10,616	8,828	20.25
NEW MOTOR CARRIER ACCOUNTS	1,880	1,916	-1.88
INTERNATIONAL FUEL TAX AGREEMENT (IFTA) DECALS ISSUED	10,393	9,611	8.14
FUEL USE TAX TEMPORARY PERMITS ISSUED TO WIRE SERVICES	3,780	3,525	7.23
ELECTRONIC LIEN AND TITLE (ELT) TRANSACTIONS PROCESSED	205,537	190,790	7.73
ELT FINANCIAL INSTITUTIONS	144	134	7.46

The lower incidence of MV/MH dealer and manufacturer licenses issued (11.21 percent decrease) can be partially attributable to a lower number of dealers filing for early renewal.

An 11.07 percent reduction in MV/MH dealer complaints processed can be attributable to increased records inspections and dealer compliance.

MV/MH dealer record inspections for the quarter increased 16.73 percent over the prior year's quarter due to a modified record inspection process resulting in an optimized audit process. Using automation and a change in dealer record inspections, the process changed from a full audit process to a confidence-rated audit process. Full audits are conducted when confidence-rated audits indicate potential non-compliance problems.

Mobile homes and recreational vehicles (MH/RV) inspections increased by 16.48 percent due to increased post-hurricane production of mobile homes.

The number of HUD mobile home seals and labels issued increased 14.93 percent due to an increase in post-hurricane production.

The 28.79 percent increase in the number of mobile home complaints processed this quarter compared to the third quarter of last fiscal year is a function of increased sales of mobile homes. As the number of mobile homes sold increases, the number of consumer complaints will also increase.

The issuance of apportioned license plates increased 20.25 percent due to an increase in consumer activity.

International Fuel Tax Agreement (IFTA) decals issued increased 8.14 percent, also due to increased consumer activity.

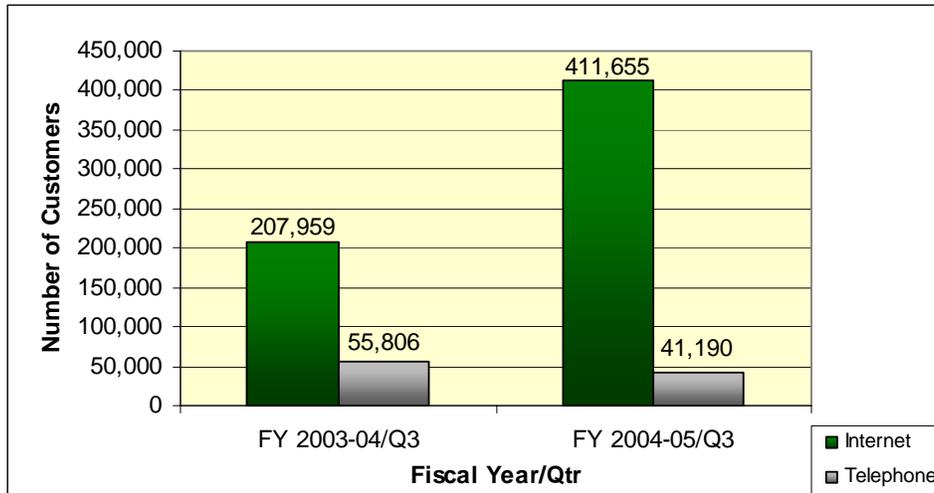
The increase of 7.23 percent in fuel use tax emergency permits issued is due to an increase in the number of permits the Contract Permit Services bought (bulk purchases) from the department to issue to truckers. Bulk purchases are associated with either anticipated increases in sales or replenishment of inventories.

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# Driver Licenses/Motor Vehicles

## Internet/Telephone Renewals and Address Changes

The department's **www.GoRenew.com** and the **1-866-GoRenew** are initiatives that are saving customers a trip to their local driver license and/or tax collector's office. This quarter, 411,655 customers renewed their driver licenses and motor vehicle registrations and changed their addresses by Internet and 41,190 by telephone. The following table provides a comparison with the same quarter of fiscal year 2003-04:



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## Customer Service Center

During this quarter, the department's Customer Service Center answered 212,912 telephone calls relating to driver license and motor vehicle issues. The average wait time for customers to speak to an agent was approximately 3.5 minutes.

During the quarter, automated services provided more than 189,884 customers with the ability to:

- \*Receive faxed information packets on driver license or motor vehicle services.
- \*Verify vehicle or driver record information.

These automated features free analysts to help customers with more complex problems. Approximately 85 percent of questions relate to driver license problems, the remainder to motor vehicle title and registration issues.

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# Revenue Data

The following graphic depicts the revenue collection and disbursement efforts of the department during the third quarter.

**FY 2004 – 2005**  
**Revenue**  
**3rd Quarter**

**Where**  
**the money**  
**comes from**

Total: \$406,109,386

70.4¢ 9.4¢ 10.1¢ 9.2¢ 9.9¢



License Plates & Decals	\$285,736,637
Other Revenues*	\$38,437,304
Motor Vehicle Titles	\$40,847,763
Driver Licenses	\$37,238,821
Fines & Forfeitures	\$3,848,861

**Where**  
**the money goes**

Total: \$406,109,386

64.3¢ 11.5¢ 9.8¢ 14.4¢



Transportation	\$260,973,988
Other Programs*	\$46,772,600
General Revenue Funded Programs	\$39,951,864
Agency Funding	\$58,410,934

\* See page 16 for a breakdown of Other Revenues & Other Programs.

The following graphic depicts the revenue collection and disbursement efforts of the department, year to date.

**FY 2004 – 2005  
Revenue  
Year to Date**

**Where  
the money  
comes from**

Total: \$1,090,088,013

69.4¢ 9.5¢ 10.5¢ 9.6¢ 1.0¢



License Plates & Decals	\$756,477,903
Other Revenues*	\$104,056,214
Motor Vehicle Titles	\$114,063,988
Driver Licenses	\$104,992,444
Fines & Forfeitures	\$10,497,464

**Where  
the money goes**

Total: \$1,090,088,013

51.2¢ 11.6¢ 12.7¢ 13.8¢ 10.7¢



Transportation	\$557,608,792
Other Programs*	\$126,687,044
General Revenue Funded Programs	\$137,972,332
Agency Funding	\$151,060,619
Education	\$116,759,226

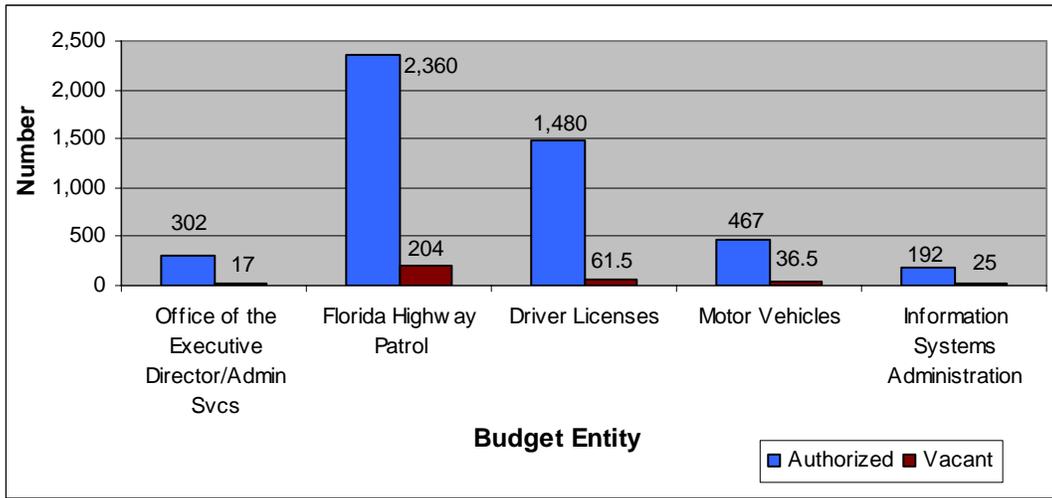
\* See next page for a breakdown of Other Revenues & Other Programs.

## OTHER REVENUES AND OTHER PROGRAMS

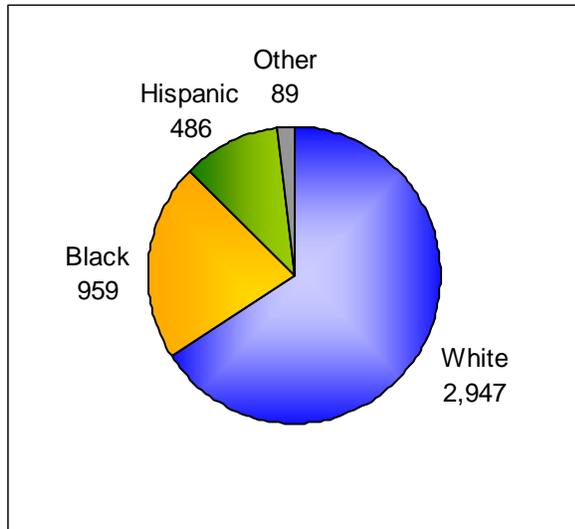
	3rd Quarter	Year-to-Date
<b>WHERE THE MONEY COMES FROM – OTHER REVENUES</b>		
1. Driving Records	6,761,546	18,908,816
2. Motor Fuel Use Tax	13,369,608	38,005,923
3. International Registration Plan	16,385,627	40,437,417
4. Other	1,920,523	6,704,058
<b>TOTAL</b>	<b>\$38,437,304</b>	<b>\$104,056,214</b>
<b>WHERE THE MONEY GOES – OTHER PROGRAMS</b>		
1. Mobile Home License Payments to Local Governments	5,485,329	17,290,525
2. Fuel Use Tax Program	8,854,674	22,583,103
3. International Registration Plan	6,554,251	16,174,967
4. Specialized License Plates	7,498,142	21,920,889
5. Air Pollution Control Program	4,938,865	14,015,349
6. Law Enforcement Radio System Trust Fund	4,558,146	13,004,787
7. Brain and Spinal Cord Rehabilitation	601,090	1,621,488
8. Vessel Titles and Registrations	1,545,622	3,154,377
9. Grants and Donations Programs	1,979,147	5,187,293
10. Other	4,757,334	11,734,266
<b>TOTAL</b>	<b>\$46,772,600</b>	<b>\$126,687,044</b>

# Administrative Support

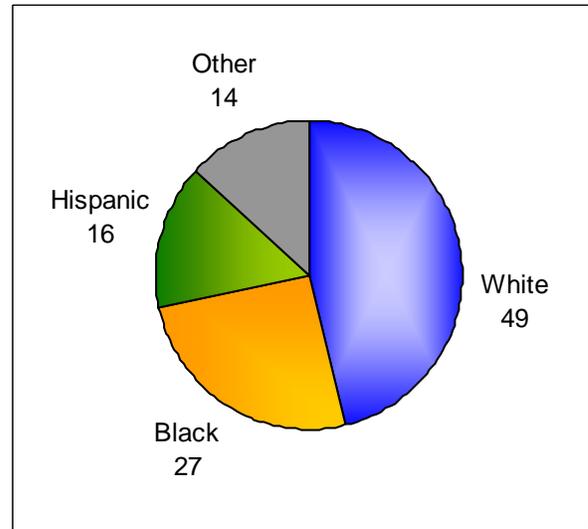
### Number of Positions by Budget Entity



### Employee Representation by Race



### Newly Hired Personnel by Race



<u>RACE</u>	<u>PERCENT</u>	<u>RLM %*</u>
White	66	73
Black	21	12
Hispanic	11	13
Other	2	2
<b>Total</b>	<b>100</b>	<b>100</b>

<u>RACE</u>	<u>PERCENT</u>	<u>RLM %*</u>
White	47	73
Black	25	12
Hispanic	15	13
Other	13	2
<b>Total</b>	<b>100</b>	<b>100</b>

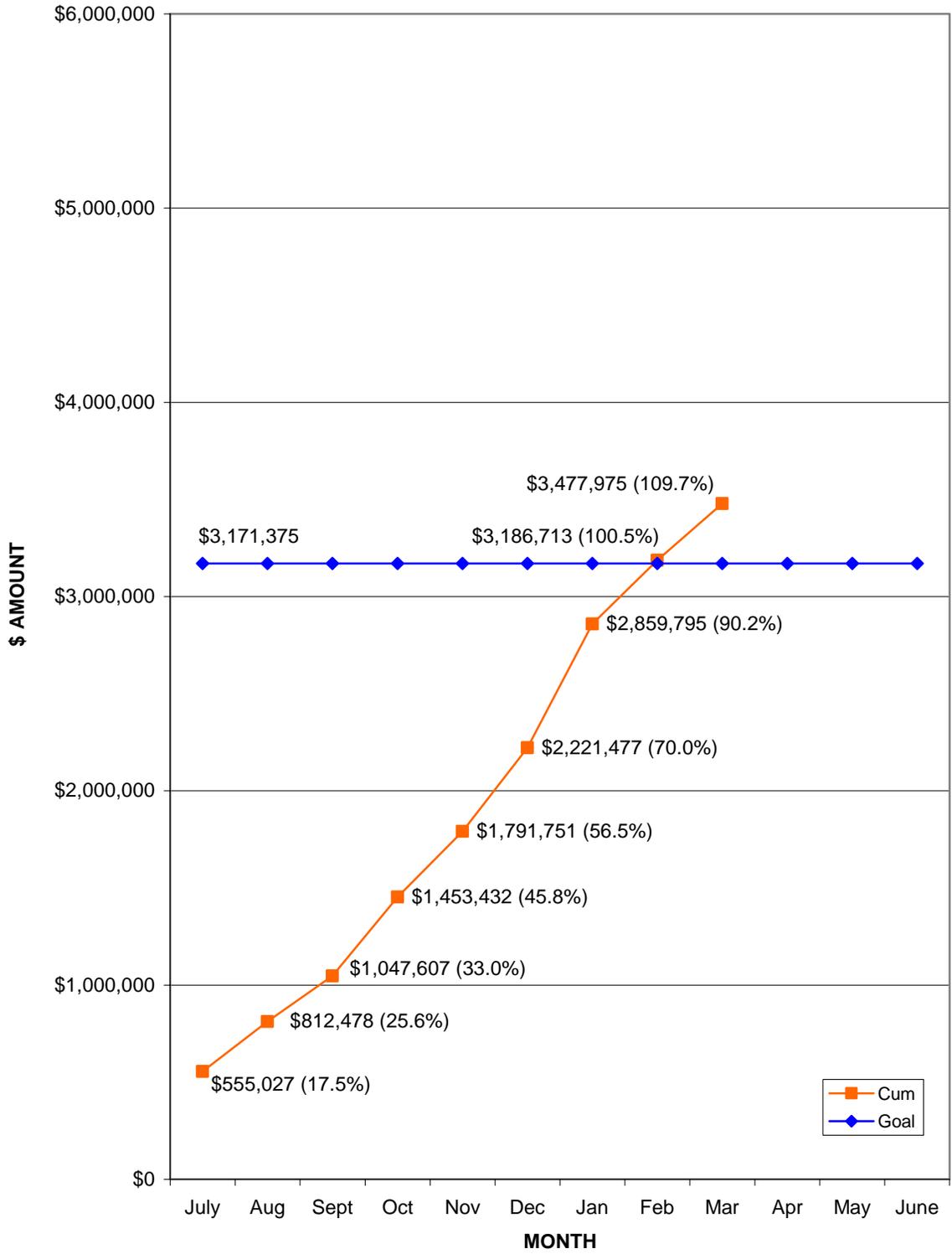
\* RLM – Relevant Labor Market.

Regular volunteer employees provided 685.5 hours of service.  
Occasional volunteer employees provided 10 hours of service.

**PURCHASES IN EXCESS OF \$100,000  
(Not in Conjunction with State Contracts)  
January – March 2005**

<b>PROJECT/PURCHASE</b>	<b>VENDOR</b>	<b>AMOUNT</b>
Management cost for production, issuance, and central issuance of driver licenses and identification cards. Term Date: 10/01/04 - 09/30/09, PO# D055225.	Unisys Corporation, Tallahassee, FL	\$7,518,860.00
Consulting services for completion of UPACS project overall conversion process with integration into GE Picture Perfect. To include: Advocate, Access Control Schema development, Port Everglades Software Interface. Ancillary services related to implementation of UPACS, Miami Gate System analysis and assist with conversion requirements as identified by the UPACS Project Manager. Term Date: 3/28/05 - 8/30/05, DO# 78836, Single Source.	Security Management Consulting, Raleigh, NC	\$100,000.00
Vehicle/Vessel Certificate of Title forms #82250. Third year of Bid# 015-3, Term Date: 03/29/2005 - 12/31/2005, DO# 78977.	American Bank Note, Franklin, TN	\$284,845.00
<b>QUARTER TOTAL</b>		<b>\$7,903,705.00</b>

**MINORITY BUSINESS ENTERPRISE UTILIZATION  
FISCAL YEAR 2004-2005**



Note: Figures in parentheses represent the percentage of goal achieved to date by month.

Information Furnished through the  
Florida Department of Highway Safety and Motor Vehicles  
Office of Management Research and Development  
Neil Kirkman Building  
2900 Apalachee Parkway  
Tallahassee, FL 32399 - 0500

