MEETING OF THE GOVERNOR AND CABINET
AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY
AND MOTOR VEHICLES

September 20th, 2016
AGENDA


1. Respectfully submit the Minutes for the May 10th, 2016 Cabinet Meeting.
   
   Attachment #1.
   Recommend Approval.

2. Respectfully submit the Legislative Budget Request for FY 2017-2018.
   
   Attachment #2.
   Recommend Approval.

3. Respectfully submit Appointments and Reappointments to the Medical Review Board.
   
   Attachments #3.
   Recommend Approval.

4. Respectfully submit the Department's Annual Performance Contract.
   
   Attachment #4.
   Recommend Approval.
Attachment # 1
STATE OF FLORIDA

IN RE: MEETING OF THE GOVERNOR AND CABINET

CABINET MEMBERS: GOVERNOR RICK SCOTT
ATTORNEY GENERAL PAM BONDI
CHIEF FINANCIAL OFFICER JEFF ATWATER
COMMISSIONER OF AGRICULTURE ADAM PUTNAM

DATE: TUESDAY, MAY 10, 2016

LOCATION: CABINET MEETING ROOM
LOWER LEVEL, THE CAPITOL
TALLAHASSEE, FLORIDA

REPORTED BY: NANCY S. METZKE, RPR, FPR
COURT REPORTER

C & N REPORTERS
POST OFFICE BOX 3093
TALLAHASSEE, FLORIDA 32315-3093
(850) 697-8314 / FAX (850) 697-8715
nancy@metzke.com
candnreporters.com
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GOVERNOR SCOTT: Next I'd like to recognize Terry Rhodes with the Department of Highway Safety and Motor Vehicles.

Good morning, Terry.

EXECUTIVE DIRECTOR RHODES: Good morning, Governor, General, CFO, Commissioner.

Today we've got four agenda items for your consideration. The first one being requesting approval of the December 8th minute meeting (sic).

GOVERNOR SCOTT: Is there a motion on the item?

ATTORNEY GENERAL BONDI: So moved.

GOVERNOR SCOTT: Is there a second?

CFO ATWATER: Second.

GOVERNOR SCOTT: Comments or objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECTOR RHODES: The second item is we request approval of the second and third performance reports, and I'll be happy to answer any of the questions that you may have in regards to those reports.
GOVERNOR SCOTT: Is there a motion to accept?

CFO ATWATER: So moved.

GOVERNOR SCOTT: Is there a second?

ATTORNEY GENERAL BONDI: Second.

GOVERNOR SCOTT: Any comments, questions, objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECTOR RHODES: Okay. The third item is for the Department to seek approval to publish a notice of proposed rulemaking to amend Rule Chapter 15A-5.011 relating to the vision standards, and request final approval to file for a final adoption if no request for rule hearings is received as a result of the notice and no changes are needed.

This amendment makes Rule Number 15A-5.011 consistent with our other rules in regard to the minimum visual standards, and is updating the minimal acceptable field of vision standard from 140 to 130.

GOVERNOR SCOTT: Is there a motion on the item?

COMMISSIONER PUTNAM: What does that mean?
EXECUTIVE DIRECTOR RHODES: Peripheral vision is changing, making it consistent with the other standards; and also from the national standards what other states are doing.

COMMISSIONER PUTNAM: So is it raising it or lowering it?

EXECUTIVE DIRECTOR RHODES: It's updating it.

COMMISSIONER PUTNAM: So if you're going from 140 degrees to 130 degrees, does that mean we have a lower tolerance for vision or a higher threshold?

EXECUTIVE DIRECTOR RHODES: Commissioner, from what I understand, it's taking it and it is lowering it per se; but it's based on the national standards and the recommendation of the Medical Review Board.

COMMISSIONER PUTNAM: Okay.

EXECUTIVE DIRECTOR RHODES: And we did have a hearing on April 29th and there were no attendees.

COMMISSIONER PUTNAM: So moved.

GOVERNOR SCOTT: Is there a second?

ATTORNEY GENERAL BONDI: Second.

GOVERNOR SCOTT: Comments or objections?

(NO RESPONSE).
GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECTOR RHODES: All right.

Item Number 4 is the Department requests approval to publish a notice of proposed rulemaking to amend Rule 15A-7.012 related to commercial driver's license skills test to adhere to the Federal Motor Vehicle Carrier Safety Administration requirements.

The Department requests final approval to file for final adoption if there is no request for rule hearing is received as a result of the notice and no changes are needed.

GOVERNOR SCOTT: All right. Is there a motion on the item?

CFO ATWATER: So moved.

GOVERNOR SCOTT: Is there a second?

COMMISSIONER PUTNAM: Second.

GOVERNOR SCOTT: Any comments or objections?

(NO RESPONSE).

GOVERNOR SCOTT: Hearing none, the motion carries.

EXECUTIVE DIRECTOR RHODES: This concludes our agenda.

Thank you all.
GOVERNOR SCOTT: Thanks, Terry.

* * * * *
Attachment # 2
## Fiscal Year 2017 - 18 Legislative Budget Request

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<td>5. Computer-Aided Dispatch Infrastructure Refresh</td>
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<td>6. Emergency Aid Trauma Kits</td>
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<td>8. FHP Training and Dorm Facility at Florida Public Safety Institute -</td>
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Motorist Modernization - Year Four of Phase I
$9,857,775 Total Trust Funds

This issue requests $9,857,775 in funding from the Highway Safety Operating Trust Fund to continue the Motorist Modernization Phase I Project that will replace the Motorist Services credentialing systems.

The overall purpose of Motorist Modernization is to reduce costs and gain efficiencies by streamlining the technology footprint (hardware and software) and centralize motorist information for ease of access and improved data accuracy.

Phase I is a five-year initiative with a primary focus on the driver license issuance services that will require a total of $36,524,817 in funding. The project was initiated in the 2014-15 fiscal year and has been appropriated $17.6 million. The department is currently in year three of this initiative, and the project is expected to be developed and fully implemented by August 2019.

The benefits of Motorist Modernization Phase I include:

- "Real time" updates to driver license data, assisting law enforcement and public safety
- Shortened transaction time for customers
- Ability to perform modifications to systems more timely
- Eliminate errors that can occur due to siloed systems
- Increase agency efficiency by offering online services for customers, rather than visiting an office for services
- Expand self-service options by allowing customers the ability to create an on-line account within the department’s system portal
Motorist Modernization - Phase II
$4,132,180 Total Trust Funds

This issue requests $4,132,180 in funding from the Highway Safety Operating Trust Fund for the first year of the Motorist Modernization Phase II Project that will modernize the existing Florida Real Time Vehicle Information System (FRVIS).

Phase II will reengineer the motor vehicle issuance functions, which include but are not limited to: titles, registrations, inventory, vehicle inspections, parking permits, stops, batch, dealer licenses and data base redesign. The department expects this project to be developed and fully implemented by Fiscal Year 2022-23. The Fiscal Year 2017-18 funding will allow the department to document TO-BE functionality and complete standardization of title and registration requirements through Blueprint.

Once completed, the benefits of Motorist Modernization Phase II include:
- A 360 degree view of customer information by consolidating the driver license (from Phase I) and motor vehicle information into a single data base
- Shorter transaction time for customers
- Systems that can be modified more timely
- Improve quality, accuracy and availability of data
- Increase agency efficiency by offering customers more online options
Continued Operations for
Enterprise Data Infrastructure
$3,452,000 Total Trust Funds

This issue requests $3,452,000 in recurring funding from the Highway Safety Operating Trust Fund to provide continuing budget to maintain the department's Enterprise Data Infrastructure.

The department was appropriated $6.5 Million of nonrecurring funds in Fiscal Year 2016-17 to upgrade the existing data base environment, implement a platform for data synchronization, establish a staging environment, implement a test data management toolset and acquire a managed disaster recovery service, all of which are necessary to support the department's Motorist Modernization Project and current operations. The Fiscal Year 2016-17 appropriation of $6.5 Million was placed in unbudgeted reserve with the release contingent upon the department submitting a cost benefit analysis analyzing the options available for securing the hardware and software necessary to support the funding initiative, including cloud computing services.

The department has met the requirements of the General Appropriations Act proviso, and is finalizing a plan that will provide a private cloud-based solution and the migration of the existing data to a new environment utilizing department staff and contracted services. The department is in the process of procuring a private cloud-based solution, which will establish and maintain an environment that can support the database platforms. The selected vendor will work with the department to upgrade and migrate the legacy Oracle databases to the Oracle 12c platform. The cloud-based solution will also have a disaster recovery capability as part of the service.
In June 2011, the FHP was awarded a $6.1 Million grant from the Florida Department of Transportation to purchase and install 1,029 digital in-car cameras and 28 servers upon which digital video is downloaded. The in-car cameras were purchased to combat the state’s alcohol-related fatality rate. The cameras provided documentation of enforcement activities including the detection and apprehension of impaired drivers. Servers were placed geographically around the state and allow troopers to off-load stored video. The current camera system is at the end-of-life, and the vendor will no longer be able to service the current hardware system.

In-car cameras have the potential to improve the rate of prosecution based on FHP enforcement efforts, increase the transparency of FHP operations, improve FHP community relations and reduce the potential for officer and civilian injury as a result of a negative police encounter.

In seeking to replace and expand the implementation of this mission critical camera infrastructure, the FHP has explored two options:

- Operating Expenditure (OP-EX) Model - The purchase of new equipment and infrastructure which will require recurring funds, but allows for better planning of mission critical expenses and maintains a technology refresh that can support the FHP operations long term; or
- Capital Expenditure (CAP-EX) Model - A capital expenditure option for infrastructure which could range from $8 - $12 Million. This option would require greater upfront costs, and require in-house maintenance of on-premise server and infrastructure. There would also be the future expense of infrastructure refresh.

The department is requesting funding for a managed service solution for infrastructure. This OP-EX model includes unlimited video cloud storage, uploads and downloads, in-car camera hardware and video processing units, auto redaction capabilities, ability to share videos securely with internal and external entities, options for technology refreshes and a means to off-load or access videos remotely.
Computer-Aided Dispatch (CAD) Infrastructure Refresh
$370,000 Total Trust Funds

This issue requests $370,000 in recurring funding from the Highway Safety Operating Trust Fund to replace the hardware infrastructure supporting the Computer-Aided Dispatch (CAD) and Report Management System (RMS) used by Florida Highway Patrol (FHP) law enforcement officers and dispatchers and multiple state law enforcement agencies.

CAD and RMS are critical to the FHP operations. CAD is used by dispatchers to prioritize and record calls for service, dispatch troopers and other state officers, track locations of officers through the use of an automatic vehicle locator and serves as the repository for reporting the bulk of FHP enforcement and investigative activities. The RMS is used by FHP troopers and other state agencies to complete traffic crash reports, arrest and incident reports, uniform traffic and DUI citations, traffic warnings and traffic stop data reports, as well as speed measurement device logs. The RMS serves as the central repository for the bulk of FHP enforcement reports.

Currently, the FHP’s CAD system supports the following state agencies: FHP, Florida Fish and Wildlife Conservation Commission, Capitol Police, Florida Department of Law Enforcement, Office of Agricultural Law Enforcement, Florida Lottery, Florida Attorney General’s Office, Department of Business and Professional Regulation’s Division of Alcoholic Beverages and Tobacco, Department of Financial Services’ Division of Insurance Fraud and State Fire Marshall.

The department is seeking recurring funding for a CAD/RMS managed service system to replace the end-of-life hardware on which the system currently resides. The request includes scalable storage, virtual hosts, virtual machines and the required server software and operating system licenses necessary to house and run the CAD application, as well as the maintenance and support for any hardware related to the infrastructure.

The scalable solution sought by the department would provide the storage necessary to accommodate all state CAD data as well as all state law enforcement agencies who choose to use the Florida Highway Patrol’s version of the contracted Report Management System.
Emergency Aid Trauma Kits
$352,490 Total Trust Funds

This issue requests $352,490 in funding for Fiscal Year 2017-18 from the Highway Safety Operating Trust Fund for the purchase of 1,855 emergency aid trauma kits to be issued to Florida Highway Patrol (FHP) sworn members.

The FHP is seeking to implement an emergency aid trauma kit program along with training with the goal of providing the knowledge and equipment to render aid to victims with traumatic injuries and situations requiring “self-aid” for traumatic injuries.

Trauma kits can be utilized to provide a higher level of initial first aid in situations that include life-threatening injuries and motor vehicle crashes. The kit is also designed so that an officer can use the contents of the kit with one hand. This allows an officer who is injured to self-treat a severe wound if immediate medical attention is not available.

The trauma kit will treat three circumstances that can become fatal prior to the arrival of Emergency Medical Services (EMS) personnel and which are treatable by someone with less than Paramedic level training and equipment. These are: CPR, rescue breathing and severe blood loss.
Queuing System for Driver Licenses Offices
$390,000 Total Trust Funds

This issue requests $390,000 in funding for Fiscal Year 2017-18 from the Highway Safety Operating Trust Fund to replace the outdated customer queuing system in driver license offices.

There are currently 16 state-run driver license offices in the counties where the Tax Collector offices do not provide these services. These 16 offices account for approximately 30 percent of the total credentialing activity statewide. The QMatic system that is currently in use was purchased in Fiscal Year 2008-09. The maintenance contract for this system will expire in December 2017 and will no longer be supported by the vendor.

The customer queuing system is a valuable customer service tool providing the ability for a customer to make appointments, check wait times in various offices and, most importantly, a queuing system allows for feedback on the service received via a customer service satisfaction survey.

The department establishes production standards for driver license employees to help meet the Cabinet’s Performance Expectations set for the Executive Director. The queuing system will be a key component for providing performance results, as well as ensuring customers receive service timely, and also in a more modern way, should a customer choose to use a mobile device. The ability to actively track the time a customer spends from the time they enter a facility to the time they complete their transaction, including the time for each step in the transaction will provide a valuable tool to drive decisions such as the need to adjust office hours or increase capacity at certain locations where performance standards cannot be met.
Florida Highway Patrol Training and Dormitory Facility at the Florida Public Safety Institute
$12,000,000 (PLACEHOLDER) Total Trust Funds

This issue requests $12,000,000 (PLACEHOLDER) in funding from the Highway Safety Operating Trust Fund to refurbish and expand the current Department of Juvenile Justice (DJJ) training facility at the Florida Public Safety Institute (FPSI).

The Florida Highway Patrol (FHP) Training Academy is currently located at the FPSI in Havana, Florida. Due to the continued growth of training needs of the FHP and other state and local law enforcement agencies, the department is seeking funding for a training and dorm facility. The increased use of FPSI training facilities and lodging by other law enforcement agencies has affected the FHP’s ability to train its current members and new recruits.

The expansion and refurbishment of the dorm facility will ensure sufficient room availability for necessary basic recruit training and in-service training to allow the department to continue to fill vacancy and training needs. These improvements will also offer the department flexibility to conduct training classes as needs arise based on national trends and best practices rather than scheduling training based on resource availability, which is the current situation. Also, this expansion will allow agency growth, both by the number of classes that could be held and by having the ability to develop new, specialized training.

This funding request to refurbish and expand the DJJ building at FPSI will incorporate dorm rooms, classrooms and office space to facilitate the appropriate venue for current and future training needs. The existing DJJ building that is located on the FPSI property has 64 beds (32 double occupancy rooms), one main lobby area and two small classrooms, which are all in need of refurbishing. To ensure adequate space to meet training requirements, the need for additional square-footage to house the recruits and in-service lodging, classrooms and office space would be incorporated into the refurbishment project.
Florida Licensing on Wheels (FLOW) Program
$423,854 Total Trust Funds

This issue requests $423,854 in funding for Fiscal Year 2017-18 from the Highway Safety Operating Trust Fund to support the department's Florida Licensing on Wheels (FLOW) Program. This funding is for the purchase of two vehicles and the associated costs of operation.

The department's FLOW program is an integral part of the department's community outreach initiatives and has helped foster partnerships with various agencies and providers to bring driver and motorist services to the communities/venues that show the greatest need.

The department currently has 13 FLOW mobiles and a staff of 30 to serve the entire state. During the previous fiscal year, FLOW's participated in 231 homeless events, 75 veteran events, 20 military events, 122 senior events, over 150 community events, nine juvenile offender events and several collaborative events with Tax Collectors and other elected officials resulting in 12,168 credentialing issuances.

Replacing the aging FLOW mobile and adding one additional FLOW mobile to the fleet will allow the department to expand and continue to be proactive with communities and customers providing credentialing services to those who may otherwise be unable to obtain them.
Safety Campaigns Education Requirements
$1,500,000 Total Trust Funds

This issue requests $1,500,000 in recurring funding from the Highway Safety Operating Trust Fund for the department to implement data-driven safety and education campaigns based on highway safety trends.

The Florida Department of Highway Safety and Motor Vehicles is charged with providing highway safety and security through excellence in service, education and enforcement. The department is leading the way to a safer Florida through the efficient and professional execution of its core mission: the issuance of driver licenses, vehicle tags and titles and operation of the Florida Highway Patrol. Department-led campaigns will promote highway safety and awareness, as well as departmental community-based initiatives with the goal of educating Floridians and drivers on Florida’s roadways regarding safe driving behaviors. These initiatives also will work toward the department’s ultimate goal of reducing serious bodily injury and fatal crashes. Funding would be expended, in part, for safety and education campaigns established in Chapters, 320, 322, and s. 403.7145, Florida Statutes. These safety and education campaigns include, but are not limited to:

- Move Over Act
- Driver Improvement
- Seat Belt Usage
- Motorcycle and Bicycle Safety
- Child Restraint Requirements
- Drowsy Driving Prevention
- Hit & Run Awareness
- Distracted Driving Awareness
Florida Highway Patrol Statewide Building Access Control System
$660,000 Total Trust Funds

This issue requests $660,000 in funding from the Highway Safety Operating Trust Fund to provide a single building access control system with credentialing for Florida Highway Patrol (FHP) facilities throughout the State of Florida.

A statewide access control system would provide access to all FHP facilities, including the Regional Communications Centers, Troop Headquarters and Middleburg Vehicle Installation Facility. This system would operate in the same manner as the currently installed system at the Neil Kirkman Building to meet Federal Bureau of Investigation Criminal Justice Information Services Security Policy. Providing a one-badge entry system based on approved access levels will aid in immediate access and response times to possible threats such as an active shooter situation or other emergency scenario at a FHP facility. This system will allow for rapid intervention in any active threat situation and assist in preventing potential harm to department personnel and the members of the public.

An access control system operates utilizing a proximity badge that contains a code that restricts access into office buildings during non-business hours, but also designates limited access areas within the buildings during business hours and after hours. Proximity badges will be issued to all FHP members and provide access to specified restricted areas within their office building, depending upon an individual’s security clearance level, which is determined by the Bureau of Office Services within the department.
Enterprise Content Management Study
$250,000 Total Trust Funds

This issue requests $250,000 in funding from the Highway Safety Operating Trust Fund for the procurement of services to conduct a feasibility study for an Enterprise Content Management (ECM) Solution.

The department manages multiple instances of electronic document storage to support the issuance of motor vehicle titles and driver licenses. Ten or more documents are scanned to issue a title for a motor vehicle, including the application for the title, the current title, the manufacturer’s certificate of origin, power of attorney (POA) and odometer disclosure. To issue a driver license, supporting documentation can include the customer’s birth certificate, immigration documents, social security card and proof of address documents.

All scanned documents are stored in the department’s Oracle databases. Because these data stores are separate silos, workflows within the department must remain largely manual. To provide a 360 degree view of a driver, all documents must be linked to that driver’s record, including all correspondence and sanction letters.

The department proposes to seek industry expertise to perform a detailed review of its current document management processes and produce a detailed plan with specific requirements for acquisition and implementation of an ECM. This solution will support multiple processes, including the capture process, document management, web content management, search capability, records management and workflow management. It will benefit the department by:

- Reducing storage costs by eliminating redundant documents and/or documents which have exceeded the mandated retention period (physical and electronic)
- Reducing costs by allowing use of more efficient storage platforms other than relation databases, which is the current storage medium at the department
- Consolidating the department’s document storage, which will simplify business processes and application integration efforts
- Increasing business continuity by ensuring that document content is available, archived and properly secured, which will enable access during a disaster recovery exercise or incident
- Providing enhanced document search features to support documentation requests and business needs
- Supporting formal Quality Assurance processes by ensuring that documents are free from errors and omissions
- Supporting redaction functionality to protect sensitive information
**Increased Costs for Volume Licensing Agreement**

$691,292 Total Trust Funds

This issue requests $691,292 in funding from the Highway Safety Operating Trust Fund to address increased costs associated with the Microsoft Enterprise Agreement and upgrade services in order to better manage the department's equipment statewide.

This agreement contains the licensing to support the department's email, computer administration, and software development. It also contains partial server licensing to support department-specific operations. This is a three year agreement, based on the state's negotiated state term contract for Microsoft licensing.

The vendor has modified its product offering, providing a more robust device management and end point encryption. This means the department can ensure that devices are performing optimally and citizens’ data is protected against security breaches through establishing encryption on each device, implementing automated deployment of patches and providing self-service download and installation capability of pre-approved software. This is a critical need for the department, as it supports thousands of users statewide, operating multiple devices.

The department currently has more than 4,400 users licensed for Office 365 and approximately 2,475 device licenses for the Windows Enterprise operating system. The department cannot fully utilize the Windows Enterprise licensing because of this licensing count difference. To take advantage of this offering, the department must upgrade its services to adopt a user-based model, meaning it will allow multiple devices to be covered by a single user license.
Rapid Application Development Toolset
$522,001 Total Trust Funds

This issue requests $522,001 in funding for Fiscal Year 2017-18 from the Highway Safety Operating Trust Fund for the purchase of a Rapid Application Development Toolset (RAD) solution.

The department has many independent “End-User Developed” (EUD) applications that were developed by business users who had a certain level of experience in development. These EUD applications were developed in Microsoft Access, FoxPro and other technologies to meet a business need that was either minimal in the beginning, or for which development resources were not available. Supported functions include case tracking, invoice reconciliation and inspections. Industry standards may or may not have been followed in the development of these applications and, in the event of a failure or when staff turnover occurs within the business unit, can become emergency issues for Information Systems Administration to resolve.

The department proposes the procurement of a cloud-based hosted RAD solution to assist with both rewriting and reengineering existing EUD and maintained systems, and the development of smaller systems that support department functions. This may also be beneficial to the department to meet new state and federal mandates quickly with less impact to other programs and services.
Critical Life Safety Repairs and Maintenance of Facilities - Statewide
$3,060,700 Total Trust Funds

This issue requests $3,060,700 in funding from the Highway Safety Operating Trust Fund for Critical Life Safety Repairs and Maintenance.

The department owns and is responsible for over 40 facilities statewide. Items included in this request are major and minor renovations to the Neil H. Kirkman Building in Tallahassee. The department continues to address HVAC, electrical/wiring, plumbing and asbestos issues as part of the overall renovations plans.

Florida Highway Patrol fixed capital outlay issues include compliance with ADA/Accessibility and Surveys for Bradenton, Deland, Pensacola and Cross City stations. Funding is also requested to repair the exterior of the FHP Marathon Station.

The Division of Motorist Services' issues include roofing and interior renovations of the Jacksonville Bureau of Administrative Review (BAR) Office.
Attachment # 3
June 30, 2016

TO: Robert R. Kynoch, Director
    Division of Motorist Services

VIA: William “Ray” Graves, Chief
     Bureau of Motorist Compliance

FROM: William R. Henderson, Human Services Administrator
     Medical Review Program

SUBJECT: Medical Advisory Board

It is requested that the name of the following physicians be added to the agenda of the next Cabinet meeting for a four year appointment to the Department’s Medical Advisory Board:

Dr. Oen-Hiang Cynthia Tie (American Board of Dermatology)
1903 Welby Way
Tallahassee, Florida 32308

Dr. Walter Calvin Melton, Jr. (Chiropractic Physician)
2056 Centre Pointe Lane
Tallahassee, Florida 32308

Dr. Joel H. Kramer (Ophthalmologist)
3499 Lakeshore Drive
Tallahassee, Florida 32312

Dr. Stanley Joseph Whitney (Neurologist)
Tallahassee Neurology Associates
2868 Mahan Drive, Suite 5
Tallahassee, Florida 32308

Dr. Andrea Lee Randell (Internal Medicine)
Capital Regional Medical Group
2770 Capital Medical Blvd., Suite 200
Tallahassee, Florida 32308
Dr. Rick Damron (Internal Medicine)
Capital Regional Medical Group
2770 Capital Medical Blvd., Suite 200
Tallahassee, Florida 32308

It is also requested that the names of the following physicians on our Department’s Medical Advisory Board be added to the Cabinet agenda for a four year extension:

Dr. Gurusami M. Lakshmin, Chairman (Internal Medicine)
Neil Kirkman Building, MS 86
Tallahassee, Florida 32399

Dr. Viet Ngoc Bui (Ophthalmologist)
2020 Fleischman Road
Tallahassee, Florida 32308

Dr. Ricardo Ayala (Neurologist)
Tallahassee Neurological Clinic, P.A.
1401 Centerville Road, Suite 300
Tallahassee, Florida 32308

Dr. Jeffrey B. Raskin (Gastroenterology)
1475 Northwest 12th Avenue
Miami, Florida 33136

Dr. Francis C. Skilling, Jr. (Ophthalmologist)
2020 Fleishmann Road
Tallahassee, Florida 32308

Dr. David Yin-Kai Huang (Pulmonary Disease)
Tallahassee Pulmonary Clinic, P.A.
1401 Centerville Road, Suite G-02
Tallahassee, Florida 32308

Dr. Ira Jay Goodman (Neurologist)
Compass Clinic
100 West Gore Street, Suite 607
Orlando, Florida 32806
Dr. Frederick Flink (Optometrist)
3499 Thomasville Road, Suite 3
Tallahassee, Florida 32309

All of the physicians listed are licensed to practice medicine pursuant to Section 322.125(1), Florida Statutes, and have no disciplinary actions taken against them. Copies of their curriculum vitae are attached.

WRG/wrh
Attachments
OEN-HIANG CYNTHIA TIE

License Number: ME78591

Data As Of 4/14/2016

Profession: Medical Doctor
License: ME78591
License Status: CLEAR/ACTIVE
Qualifications: Dispensing Practitioner
License Expiration Date: 1/31/2017
License Original Issue Date: 07/21/1999
Address of Record: 1903 WELBY WAY
TALLAHASSEE, FL 32308

Controlled Substance Prescriber: No
Discipline on File: No
Public Complaint: No

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OEN-HIANG CYNTHIA TIE
1903 Welby Way
Tallahassee, FL 32308
Telephone: (850) 402 9444

PERSONAL
- Date of birth: December 20, 1965
- Nationality: United States Citizen

CLINICAL EXPERIENCE
- University of Miami, Miami, FL, department of Dermatology.
  Voluntary Instructor, September 1999 – January 2002
- Cleveland Clinic Florida, Ft Lauderdale, FL, department of Dermatology.
  Associate Staff, August 1999 – March 2000.

EDUCATION
- Dermatology Residency: University of Miami, Miami, Florida
  Areas of interest: general and pediatric dermatology.
- Transitional internship: Marshall University, Huntington, West Virginia
  July 1995 - June 1996
- University of Leiden, The Netherlands; School of Medicine:
  January 1992 - Medical Doctor degree

LICENSURE
- Diplomate American Board of Dermatology
- Florida
- The Netherlands

01/13/2015
PROFESSIONAL ASSOCIATION
- American Medical Association
- Fellow of American Academy of Dermatology
- Florida Society of Dermatology
- Capital Medical Society
- Florida Medical Association
- Contact Dermatitis Association
- International Society of Dermatology

HOSPITAL AFFILIATION
- University of Miami Hospital and Clinics/ Sylvester Cancer Center (until January 2002)
- Jackson Memorial Hospital, Miami, Florida (until December 2005)
- Veteran Administration Medical Center Miami (until November 2001)
- Cedars Medical Center, Miami, Florida (until November 2001)
- Tallahassee Memorial Hospital, Tallahassee, Florida (active)
- Capital Regional Medical Center, Tallahassee, Florida (active)

RESEARCH EXPERIENCES
June 1994 - June 1995 - Research Associate, Dept. of Dermatology, University of Miami, Miami.
December 1993 - June 1995 - Clinic Coordinator, Dept. of Dermatology, University of Miami and
Department of Veterans Affair, Miami, in collaboration with University of Arizona,
Tucson.
Project: National Project of Nutritional Prevention of Cancer.
June 1993 - June 1994 - Research Fellowship, Department of Dermatology, University of Miami,
Project: Interrelationship Between the Cutaneous Immune System, Ultraviolet Light and
Skin Cancer.
April 1992 - June 1993 - Research Fellowship, Department of Immunology and Microbiology,
University of Miami
Project: Effects of Ultraviolet B Irradiation on the Cutaneous Immunology in Humans
PUBLICATIONS


Machler BC, Tie OHC, Resnik BI, Taylor JR. Analysis of a sunscreen’s photoprotective effect on Langerhans cell density in human skin. accepted as poster in 1995 annual meeting of American Association for Cancer Research.


Department of Health

WALTER CALVIN MELTON JR

License Number: CH8122

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<th>Data As Of 4/14/2016</th>
<th>CHIROPRACTIC PHYSICIAN</th>
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<td>2056 CENTRE POINTE LANE</td>
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Controlled Substance Prescriber: No
Discipline on File: No
Public Complaint: No

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WALTER CALVIN MELTON, JR. D.C.
2806 Sterling Drive
Tallahassee, FL 32312

EDUCATION
National College of Chiropractic, Lombard, Illinois
Doctor of Chiropractic, August 2000
Suma Cum Laude

National College of Chiropractic, Lombard, Illinois
Bachelor’s of Science, Human Biology, August 1998
Cum Laude

Florida State University, Tallahassee, Florida
Bachelor’s of Science, Biological Sciences, April 1997

AWARDS AND HONORS
Who’s Who Among Students in American Universities & Colleges
National College of Chiropractic
1998-2000

Greater Tallahassee Chamber of Commerce
Small Business of the Year Runner Up
2012

Greater Tallahassee Chamber of Commerce
Healthcare of the Year Runner Up
2013

WORK EXPERIENCE
Downtown Chiropractic and Sports Development Center
Tallahassee, FL
January 2006-Present
(Owner/Founder)

Triumph Sports and Wellness dba Body Wisdom
Tallahassee, FL
January 2009-Present
(Owner)

Grant-Melton Chiropractic Clinic
Tallahassee, FL
September 2000-2008
(Owner)

Dr. Steven Arculeo
Chicago, IL
October 1999-August 2000
PERSONAL BIO

Dr. Cal Melton is a chiropractor and owner of Downtown Chiropractic and Body Wisdom Spa. He received his D.C. from National University of Health Sciences formally known as National Chiropractic College. He eventually moved back to Tallahassee to work with his uncle, a Chiropractor, Dr. Paul Grant. Dr. Melton comes from a long and distinguished line of Chiropractors. He is the 12th Chiropractor in the family and 3rd generation. Dr. Melton’s, great uncle, Dr. Leo L. Spear’s was a Chiropractic Pioneer and founder of Spears Chiropractic Hospital in 1943 (the largest Chiropractic hospital in the world) located in Denver, Colorado. Spears Hospital also incorporated the Spears Free Clinic and Hospital along with the Spears Traveling Clinic for poor children and to service remote communities. Dr. Spears also wrote and published The Spears Painless System of Chiropractic and Other Developments which is still currently used today. Dr. Melton currently resides in Tallahassee with his wife Corrie Melton and their son’s Phillip and William.

LICENSES AND CERTIFICATES

State of Florida, Chiropractic Physician License #CH8122

National Board of Chiropractic Examiners, Certificate of Attainment
Parts I, II and III

Accelerated Recovery Performance Specialist

PROFESSIONAL MEMBERSHIPS

Florida Chiropractic Association Present
American Chiropractic Association Present
National University of Health Sciences Present
Tallahassee Chamber of Commerce Present
Tallahassee Young Entrepreneurs Organization – networking group of young business owners with generated revenues over $500,000 per year
United Way of the Big Bend - Campaign Leadership Committee
Tallahassee Gold’s Gym and the Wellness Works Program (Committee member) - offering local businesses an opportunity to see how regular chiropractic adjustments can offer relief not only for pain but also for stress
Goodwill Industries – working in conjunction with Goodwill Executives and Staff to establish a wellness program for the employees
Tallahassee Chamber Leads Group - Chair Leads Group 3 – served and chaired Leads Group 3
COMMUNITY SERVICES

Florida Chiropractic Association Medicare Committee Advisory Board - assisted First Coast Service Options in amending and effectively enforcing federal Medicare chiropractic guidelines

Community Human Service Partnership – United Way of the Big Bend, City of Tallahassee and Leon County partner to form a citizen-driven funding distribution process

CHSP Appeals Committee
American Cancer Society - Making Strides Against Breast Cancer
American Lung Association
Florida Public Relations Association
St. Francis Wildlife Association
St. Peters Anglican Church – sponsored child for Uganda mission trip
St. Peters Anglican Church
American Heart Association Ball
Maclay North Side Dolphins Swim team
Leon Lions Baseball
Florida High Baseball Program
Chiles Football Program
Leon Lions Lacrosse
Citizen's Academy Alumni Association – Leon County Sheriff's Department
Leon County Sheriff's Office Explorer Post #15
Boys and Girls Club of Florida – donation of products and services
Earth Month
Junior League of Tallahassee – Operation Prom Dress
Florida Autism Foundation – donation for silent auction
3rd Oxygen Ball – American Lung Association
Wounded Warrior Project
Ryde for the Babies – Sweat Therapy and March of Dimes
Goodwill Industries-Big Bend
Ovarian Cycle: Ride to Change the Future
Boys Town volunteer community service through St. Peters Anglican Church

Day of Dance for Your Health
Guatemala mission trip through St. Peters Anglican Church
Community Human Service Partnership
Ryde for the Babies – Sweat Therapy and March of Dimes
Professional Women’s Forum Committee – staff placement on Committee and involvement at Professional Women’s Forum
Leon County Exchange - working health fairs through the University of Florida
Department of Health

JOEL H KRAMER

License Number: ME14538

Data As Of 4/14/2016
Profession: Medical Doctor
License: ME14538
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2018
License Original Issue Date: 12/31/1973
Address of Record: NOT PRACTICING IN FLORIDA
Controlled Substance Prescriber: No
Discipline on File: No
Public Complaint: No

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CURRICULUM VITAE

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<td>TALLAHASSEE FLORIDA 1971-2011</td>
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<td>RETIRED AS OF JANUARY 2012</td>
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ACTIVE MEDICAL STAFF,
TALLAHASSEE MEMORIAL
HOSPITAL 1971---2012 (RETIRED)
PAST CHAIRMAN DEPT OF SURGERY
PAST CHAIRMAN OPHTHAL. SECTION
PAST CHAIRMAN
EXECUTIVE COMMITTEE OF
HOSPITAL STAFF

MEDICAL LICENSE STATE OF FLORIDA 0014538

BOARD CERTIFIED OPHTHALMOLOGY 1973
FELLOW AMERICAN ACADEMY OF OPHTHALMOLOGY
FLORIDA MEDICAL ASSOCIATION
CAPITAL MEDICAL SOCIETY
AMERICAN MEDICAL ASSOCIATION

CONSULTANT, FLORIDA DEPT. OF LABOR - WORKMAN’S COMPENSATION
MEDICAL PANEL. SERVED MANY YEARS, NOW RETIRED

EXPERT WITNESS FOR STATE OF FLORIDA, AGENCY FOR HEALTHCARE
ADMINISTRATION. SERVED MANY YEARS, NOW RETIRED

FOUNDING PHYSICIAN OF TALLAHASSEE MEMORIAL HOSPITAL
INSTITUTIONAL REVIEW BOARD IN MID 1970’S. SERVED ON COMMITTEE
ALMOST CONTINUOUSLY SINCE THAT TIME.
CURRENTLY VICE CHAIRMAN (FEBRUARY 2013)

JOEL KRAMER MD
3499 LAKESHORE DRIVE
TALLAHASSEE FLORIDA 32312
Department of Health

STANLEY JOSEPH WHITNEY

License Number: ME70854

Data As Of: 4/14/2016

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<td>2868 MAHAN DRIVE, SUITE 5</td>
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Stanley Joseph Whitney, M.D.
2868 Mahan Drive, Suite 5
Tallahassee, FL 32308

Education and Board Certification

American Board of Psychiatry and Neurology, Buffalo Grove, IL - Board Certified - 1997,
Recertification - 2007

University of Mississippi Medical Center, Department of Neurology – Jackson, Mississippi
Neurology Resident - June 1996

University of Mississippi School of Medicine – Jackson, Mississippi Doctor of Medicine – June
1992

Experience


Capital Regional Medical Center Chairman of Board of Trustees - current

Capital Regional Medical Center Board of Trustees 2011- current

Capital Regional Medical Center Chairman of Department of Medicine 2006 – 2010

Capital Regional Medical Center Chairman Medical Care Review Committee 2005 – 2010

Capital Regional Medical Center Medical Care Review Committee member 2002 – 2010

Capital Regional Medical Center Medical Executive Committee 2006 – 2010

Affiliations and Memberships

Capital Regional Medical Center, Tallahassee, FL - Active staff privileges

Tallahassee Memorial Healthcare, Tallahassee, FL - Courtesy staff privileges

Florida Medical Association

American Academy of Neurology, Minneapolis, MN

Delegate for American Academy of Neurology at Neurology on the Hill, Washington, D.C.
2012-2014
ANDREA LEE RANDELL

License Number: ME59307

Data As Of 4/14/2016
Profession: Medical Doctor
License: ME59307
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2017
License Original Issue Date: 02/14/1991
Address of Record:
2770 CAPITAL MEDICAL BLVD
SUITE 200
TALLAHASSEE, FL 32308

Controlled Substance Prescriber: Yes
Discipline on File: No
Public Complaint: No

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CURRICULUM VITAE
ANDREA RANDELL, M.D.
NOVEMBER 6, 2007

NEW PRACTICE DATE ANTICIPATED: 1/1/08 with HCA.

BORN: Cleveland, Ohio, 9/8/61.

EDUCATION:
Chemistry Major.
1982 to 1983. Stetson University, Deland, Florida. Received Bachelor of Science degree
in chemistry.
1983 to 1987. University of Florida Medical School, Gainesville, Florida. Received
M.D. degree.
1987 through 1990. Internship and residency at Chandler Medical Center in internal
medicine. University of Kentucky.

JOBS HELD:
1990 through 1991 – Woodford Memorial Hospital, Versailles, Kentucky. Worked as a
locum tenens emergency room physician.
1991 through 2007 – Senior partner with Medical Group of North Florida in internal
medicine.

CONTACT PERSON: Donna Arnold, Personnel Director

HOBBIES: Include horseback riding, gardening, and woodworking.

CHILDREN: Eric, 23 years old, is in vet school at the University of Florida.
Alex, 18 years old, is a freshman at Florida State University
Sara, 17 years old, junior in Chiles High School
CURRICULUM VITAE
ANDREA RANDELL, M.D.

PERSONAL DATA:

Born: September 8, 1961, Cleveland, Ohio
Children: Eric Theodore, born January 15, 1984
          Alexander Joseph, born December 13, 1988
          Sarah Rachel, born August 28, 1990
Residence: 315 Hiawatha Farms Road South
           Monticello, Florida 32344
Office: Capital Regional Medical Group
       2770 Capital Medical Boulevard, Suite 200
       Tallahassee, Florida 32308
Telephone: Home: (850) 668-9386
           Work: (850) 878-8235

EDUCATION:


7/1/1982 – 6/1/1983 Undergraduate: B.S. Chemistry, Stetson University, Deland, Florida


7/1/1987 – 6/30/1990 Residency: Internal Medicine, Chandler Medical Center, University of Kentucky,
               Lexington, Kentucky

EMPLOYMENT:

2008 – Present
Capital Regional Medical Group
2770 Capital Medical Boulevard, Suite 200, Tallahassee, Florida 32308

1991-2008
Medical Group of North Florida
2626 Care Drive, Suite 200, Tallahassee, Florida 32308

1988-1991
Woodford Memorial Hospital, Emergency Room Physician
Versailles, Kentucky

LICENSURE:

1988  State of Kentucky
1991  State of Florida
PROFESSIONAL AFFILIATIONS:

American College of Physicians
American Medical Association
University of Florida Medical Alumni Association

HOBBIES:

Whitewater canoeing, horseback riding, English Bulldogs, and needlepoint

REFERENCES:

John Thompson, M.D.
Chairman, Department of Medicine
Chandler Medical Center
University of Kentucky
800 Rose Street
Lexington, Kentucky 40536
(606) 257-5116

Ann Cook, M.D.
113 Cameron Way
Anderson, South Carolina 29621

Hugh M. Hill, M.D.
Associate Dean of Students
College of Medicine
Box 1216 JHMHC
University of Florida
Gainesville, Florida 32601
Department of Health

RICK A DAMRON

License Number: ME42103

Data As Of 6/30/2016

Profession: Medical Doctor
License: ME42103
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2018
License Original Issue Date: 06/17/1983
Address of Record: 2770 CAPITAL MEDICAL BLVD.
                   SUITE 200
                   TALLAHASSEE, FL 32308

Controlled Substance Prescriber: Yes
Discipline on File: No
Public Complaint: No

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RICK DAMRON, M.D.

EDUCATION:

1971-1972 Centre College, Danville, Kentucky
September 1973-June 1976 Eastern Kentucky University, Richmond, Kentucky
Summa Cum Laude, BS Degree
September 1976-May 1980 University of Kentucky, College of Medicine
MD Degree

RESIDENCY AND TRAINING:

July 1980-June 1983 Internship, Residency, and Chief Residency
East Tennessee State University, College of Medicine
Johnson City, Tennessee
Department of Internal Medicine

PROFESSIONAL EXPERIENCE:

1983-1984 Staff Physician, Emergency Room
Tallahassee Community Hospital, Tallahassee, Florida

1985-1988 Chairman, Emergency Department
Tallahassee Community Hospital
Private Practice of Internal Medicine
Tallahassee Community Hospital, Tallahassee, Florida

January 1988-January 2008 Founding Member Internal Medicine
Medical Group of North Florida a/k/a/ Tallahassee Adult Medical Group

February 2008-Present Physician, Capital Regional Medical Group
Tallahassee, Florida

CERTIFICATIONS:

Certified American Board of Internal Medicine 1983-present

HOSPITAL AFFILIATION:

July 1983-February 2009 Active Staff, Tallahassee Memorial Hospital, Tallahassee, Florida
1983-Present Active Staff, multiple memberships, Capital Regional Medical Center, Tallahassee, Florida
MEDICAL SOCIETY MEMBERSHIP:

1983-Present  Member of Florida Medical Association
1983-Present  Member, Capital Medical Society

ELECTIVE OFFICES, COMMITTEE MEMBERSHIPS AND DIRECTORSHIPS:

1991-Present  Medical Consultant, Director of Medical Clinic, St. Marks Powder, St. Marks, Florida
2003-Present  Medical Director, Director of Medical Affairs, Eden Springs Nursing Home and Rehab, Crawfordville, Florida
2002-2003  Chairman, Board of Trustees, Tallahassee Community Hospital
1995-2003  Member, Board of Trustees, Tallahassee Community Hospital
1989-1994  Medical Director, Disc Village Natural Bridge Recovery Center
1990-1992  Chairman, Utilization Review Committee, Tallahassee Community Hospital
1992  Chairman, Board of Trustees, Tallahassee Community Hospital
1990-1991  Member of Board of Trustees, Tallahassee Community Hospital
1985-1990  Chairman, Emergency Room Committee, Tallahassee Community Hospital
1988-1990  Ombudsman, District 3 HRS, Department of Aging and Adult Services
1984-1987  Medical Director, Emergency Services, Tallahassee Community Hospital

PERSONAL:

Born: 1953 in Blackville, Kentucky
Elementary and High School Education: Pike County Kentucky School Systems
Divorced with one adult child.
Residence: 1423 Spruce Avenue, Tallahassee, Florida 32303
MEDICAL ADVISORY BOARD
DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
(Membership as of 04/14/16)

Physician

Dr. Gurusami M. Lakshmin, Chairman
Neil Kirkman Building, MS 86
Tallahassee, Florida 32399
Original Appt. Date: 11/2007
License Number: ME26991

Specialty
Internal Medicine
(850) 617-2418
(850) 508-3092 Cel
boblakshmin@flhsmv.gov
glakshmin@comcast.net

Current Term

Dr. Jeffrey Barry Raskin
13100 Southwest 108th Place
Miami, Florida 33176
Original Appt. Date: 09/1992
License Number: ME12425

Gastroenterology
(305) 243-8644 Ext. 3


Dr. Ricardo Ayala
1401 Centerville Road, Suite 300
Tallahassee, Florida 32308
Original Appt. Date: 09/1994
License Number: ME56053

Neurology
(850) 878-8121
(850) 671-3317 Fax


Dr. Francis Curie Skilling
2020 Fleischmann Road
Tallahassee, Florida 32308-4599
Original Appt. Date: 01/2007
License Number: ME20991

Ophthalmology
(850) 878-6161
(850) 942-7848 Ext. 114 (private voicemail)
(850) 656-0200 Fax
skill@eyeassociates-tlh.com

11/2010 - 11/2014

Dr. Frederick F. Flink
3499 Thomasville Road, Suite 3
Tallahassee, Florida 32309
Original Appt. Date: 01/2007
License Number: OPC1149

Optometry
(850) 894-3710
(850) 894-0925 Fax

11/2010 - 11/2014

Dr. David Y. Huang
Tallahassee Pulmonary Clinic, P.A
1401 Centerville Road, Suite G-02
Tallahassee, Florida 32308
Original Appt. Date: 01/2007
License Number: ME55299

Pulmonary Disease
(850) 878-8714
(850) 567-3985 Cel
(850) 385-7933 Home
(850) 489-2187 Pager
(850) 431-4526 Fax
vinkaihuang@msn.com
gatorhuang@msn.com

Dr. Ira J. Goodman
100 West Gore Suite 607
Orlando, Florida 32806
Original Appt. Date: 01/2007
License Number: ME41137

Neurology
(407) 210-1320
(321) 202-2582 Fax

Dr. Viet Bui
2020 Fleischman Road
Tallahassee, Florida 32308
Original Appt. Date: 06/2011
License Number: ME104798

Ophthalmology
(850) 878-6161
(850) 656-0200 Fax
vbui@eyeassociates-tlh.com

Dr. Ethan Ben Kass
5491 North University Drive #201
Coral Springs, Florida 33067
Original Appt. Date: 12/2012
License Number: OS4676

Psychiatry
(954) 796-5010

Dr. Gregory A. Lambe
3894 Highway 90 West
Marianna, Florida 32446
Original Appt. Date: 12/2013
License Number: CH4466

Chiropractic
(850) 482-2966 Cel
(850) 526-2994 Fax
lambe@digitalexp.com
greglambe@icloud.com

11/2010 - 11/2014
06/2011 - 06/2015
12/2012 – 12/2016
12/2013 – 12/2017
Department of Health

GURUSAMI M LAKSHMIN

License Number: ME26991

Data As Of 4/14/2016

Profession: Medical Doctor
License: ME26991
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2018
License Original Issue Date: 09/17/1976
Address of Record:

MS 86
2900 APALACHEE PKWAY
TALLAHASSEE, FL 32399
UNITED STATES

Controlled Substance Prescriber: No
Discipline on File: No
Public Complaint: No

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Qualifications and Experiences:

- Board certified in Internal Medicine
- Fellow of American College of Physician
- Staff Internist and Trainee in Spinal cord Injury center, West Roxbury V.A. Hospital, Boston.
- Private practice as Internist Solo-16 years.
- Group Internist practice – 23 years
- Multiple committee chairmanship – Hospital
- Chairman of Dept. of Medicine – Hospital
- Medical Director – Nursing Home
- Vast experience in adult primary care including chronic medical illnesses: diagnosis, acute and long term medical management from office to hospital and home visits to nursing home care.
- Chairman of Medical Advisory Board –DHSMV since Aug. 2008 – part time.
- Medical consultan- Dept. of Health, Division of Disability Determination, State of Florida in Tallahassee – Review individual cases for disability eligibility assessment and impairment severity
- Presented medical viewpoints in IID (Ignition Interlock Device) on behalf of Medical Advisory Board during IID administrative hearing.
CURRICULUM VITAE
GURUSAMI M. LAKSHMIN, M.D., F.A.C.P.

PERSONAL INFORMATION

Date of Birth : May 13, 1945
Place of Birth : Madras, India
Citizenship : United States
Home Address : 3348 Charleston Rd
Tallahassee, FL. 32309
Professional Address : 2900 Apalachicoo Pkway
MS.86, Tallahassee, FL. 32399
Social Security No. : 084-48-1025
Fl. State Lic. No. : ME 26991- (Valid through Jan 31st 2016)
Home Telephone : 850-668-8786
Office Telephone : 850-617-2418
Cell Phone : 850-508-3092

PRESENT POSITION

Chairman
Part Time Position Medical Advisory Board,
Since 08/2008 Dept. Of highway Safety and Motor Vehicles
2900 Apalachicoo Pkway, MS. 86.
Tallahassee, FL. 32399.

EDUCATION

I graduated from Jawaharlal Institute of Postgraduate Medical Education and
Research (J.I.P.M.E.R.), Pondicherry, University of Madras, India in 1968.
Graduation included one year of rotating internship in Medicine, Surgery,
Pediatrics and Ob/Gyn : June 1,1961 to Dec 1968.

I had my training in Internal Medicine at the Brooklyn-Cumberland Medical

Straight Medical Intern : 6/28/70-6/27/71
First Year Medical Residency : 7/01/71-6/30/72
Second year Medical Residency : 7/01/72-6/30/73
Chief Medical Resident : 7/01/73-6/30/74

(All of the above training was at the same hospital)
BOARD CERTIFICATION

Board certified on 6/19/1974 in Specialty of in Internal Medicine.
Recertified by the American Board of Internal Medicine on 10/25/1980.

PREVIOUS PROFESSIONAL POSITIONS AND APPOINTMENTS

1. Tutor in Microbiology, J.I.P.M.E.R., Pondicherry, India from 1968-1970

2. Associate Attending-Internal Medicine at Greenpoint Hospital, Brooklyn Jewish Medical Center, Brooklyn, New York from July 1974 to Oct. 1975.


5. Private Practice. Tallahassee, Florida.
   Medical Group of North of Florida from 08/1991- 02/2008
   Capital Regional Health Care from 02/2008- 08/2008.
   Capital Regional Medical Group from 08/2010 -06/2015

6. Medical Consultant: Dept. of Health, Division of Disability Determination, State of Florida in Tallahassee from July 2010 – April 2012

ADMINISTRATIVE RESPONSIBILITIES/MEMBERSHIPS/ OTHER ACTIVITIES

Medical Director-Perry Health Facility (N.H.) Perry, FL. (1979-2000)
Chief of Medical Staff- Doctors Memorial Hospital, Perry, FL, (1980-1981)
Chair Person Critical Care Committee (1988-1990)
Executive Committee Member- Doctors Memorial Hospital, (1989-1990)
Member Critical Care Committee- Tallahassee Community Hospital (1992-1996)
Chief Executive Officer- Medical Group of North Florida, (1996-1997)
Member Performance Improvement Committee- T.C.H. (1997-2001)
Chair Person of Medical Care Review Committee- T.C.H. (2002-2003)
Mentor for Medical Students in office- (1999-2005)
Department of Health

VIET NGOC BUI

License Number: ME104798

Data As Of 4/14/2016
Profession Medical Doctor
License ME104798
License Status CLEAR/ACTIVE
License Expiration Date 1/31/2017
License Original Issue Date 06/11/2009
Address of Record
2020 FLEISCHMANN ROAD
TALLAHASSEE, FL 32308
UNITED STATES

Controlled Substance Prescriber Yes
Discipline on File No
Public Complaint No

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CURRICULUM VITAE

NAME: Viet N. Bui, M.D.
E-MAIL: vbui@eyeassociates-tlh.com
CITIZENSHIP: United States
MEDICAL LICENSES: Louisiana, Washington, and Florida
LANGUAGES: English and Vietnamese
ADDRESS: 2020 Fleischmann Rd
Tallahassee, FL 32308
PH. NO: (850) 878 6161

EDUCATION & EMPLOYMENT:

- Eye Associates of Tallahassee. Tallahassee, FL. August 2009 to present.

MEMBERSHIPS:

- American Academy of Ophthalmology (AAO)
- American Medical Association (AMA)
- American Society of Cataract and Refractive Surgery (ASCRS)
- Capital Medical Society (CMS)
- Florida Medical Association (FMA)
- Florida Society of Ophthalmology
• Florida Department of Transportation: Advisory Board

CERTIFICATIONS:
• American Board of Ophthalmology 2008
• Apodized Diffractive IOL Symposia Certification
• Bausch & Lomb Hansatome Microkeratome
• Intralase Certification (iLASIK)
• Moria M2 Microkeratome
• VISX Excimer Laser Certification
• Ziemer Amadeus II Microkeratome

HONORS AND AWARDS:
• Spirit of Caring Award. Ochsner Clinic Foundation. New Orleans, LA, 2002

PRESENTATIONS:
PUBLICATIONS:


RICARDO AYALA

License Number: ME56053

Data As Of 4/14/2016

Profession: Medical Doctor
License: ME56053
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2018
License Original Issue Date: 10/16/1989
Address of Record:
1401 CENTERVILLE ROAD
SUITE 300
TALLAHASSEE, FL 32308
UNITED STATES

Controlled Substance Prescriber: Yes
Discipline on File: No
Public Complaint: No

The information on this page is a secure, primary source for license verification provided by the Florida Department of Health, Division of Medical Quality Assurance. This website is maintained by Division staff and is updated immediately upon a change to our licensing and enforcement database.
CURRICULUM VITAE

RICARDO AYALA, MD
TALLAHASSEE NEUROLOGICAL CLINIC, P.A.
2001 CENTREVILLE ROAD, SUITE 200
TALLAHASSEE, FLORIDA 32308
TELEPHONE: (850) 870-6121
FAX: (850) 674-3937

Research Office:
AMD Corporation
1328 North Magnolia Drive
Tallahassee, Florida 32306
Telephone: (850) 656-6377
Fax: (850) 656-7377

BIRTH:

EDUCATION AND EXPERIENCE:
1983-present: Actively Affiliated at Tallahassee Memorial Hospital, Capital Regional Medical Center, HealthSouth Rehabilitation Hospital.
1994-present: Principle Investigator of Clinical Trials
1993-2005: Private Practice, Tallahassee Neurology Clinic, P.A.
1992-1993: Fellow in Epilepsy and Electroencephalography, University of Miami/Jackson Memorial Hospital; under the supervision of Richard Eugene Ramsey, MD
1989-1992: Fellow in Pediatric Neurology, University of Miami/Jackson Memorial Hospital; under the supervision of Richard Eugene Ramsey, MD
1986-1989: Intern and Resident in Pediatrics, Chief Resident in Pediatrics, Maimonides Medical Center; affiliates to SUNY at Brooklyn, New York.
1983-1985: Intern and Resident in Internal Medicine, Roosevelt Hospital, University of Guatemala, Central America.
1977-1983: Medical Student at the School of Medicine, San Carlos of Guatemala National University, Central America- M.D.

CERTIFICATIONS:

PROFESSIONAL ASSOCIATIONS:

STATE MEDICAL LICENSES:
Florida # ME 0556089, DEA # PA 02095049. Board certified in Pediatrics and Neurology.

ACADEMIC EXPERIENCE:
Junior Instructor at Maimonides Medical Center and the University of Miami (Duties as Chief Resident and Fellow), The Epilepsy Foundation of South Florida, Neurology Physician (1989-1999), Pediatric Emergency Physician at: Jackson Memorial Hospital, Hialeah Hospital, North Shore Medical Center; and South Miami Hospital. Medical Director of Neurdiagnostics at Tallahassee Memorial Hospital 1993-2001.

PUBLICATIONS:

CLINICAL TRAVEL EXPERIENCE:
Epileptic Drugs and Vagal Stimuluses with R. Eugene Ramsey, MD
Jeffrey B Raskin

License Number: ME12425

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CURRÍCULUM VITAE

January 2, 2014

I. PERSONAL

2. Name: Jeffrey B. Raskin
3. Home phone: (305) 243-8644 Ext. 3
4. Office phone: 
5. Home address: 

6. Current Academic Rank: Professor of Medicine

6a. Current Track of Appointment: 
7. Primary Department: Department of Medicine
Division of Gastroenterology

8. Secondary or Joint Appointments: Professor of Oncology
9. Citizenship: United States

II HIGHER EDUCATION

11. Institution:
University of Miami, Coral Gables, Florida; Bachelor of Science; August 1958-May 1961

University of Miami School of Medicine, Coral Gables, Florida; Doctor of Medicine; August 1961- June 1965

12. Non-Institutional:
Jackson Memorial Hospital, Miami, Florida; Internship; June 1965- June 1966

Jackson Memorial Hospital, Miami, Florida; Resident; Internal Medicine; July 1966-August 1966; September 1968 - July 1970

Jackson Memorial Hospital, Miami, Florida, Fellowship, Division of Gastroenterology; July 1970 – July 1972

13. Certification, licensure:
National Board of Medical Examiners, 1966

American Board of Internal Medicine; Diplomate; October 1972
American Board of Internal Medicine; Diplomate, Subspecialty: Gastroenterology; October 1972

III EXPERIENCE

14. Academic:
University of Miami School of Medicine; Division of Gastroenterology; Professor of Medicine; June 1986- Present

University of Miami School of Medicine, Department of Medical Oncology; Professor of Oncology; September 1986- Present

University of Miami School of Medicine, Department of Pediatrics; January 1994- January 2009

University of Miami School of Medicine, Department of Medical Oncology; Associate Professor of Oncology; September 1985- August 1986

University of Miami School of Medicine; Division of Gastroenterology; Associate Professor of Medicine; June 1976- May 1986

University of Miami School of Medicine; Division of Gastroenterology; Assistant Professor of Medicine; June 1972- June 1976

University of Miami School of Medicine; Teaching Associate; January 1972- July 1972

15. Hospital Appointments:

- Attending Physician:
  Jackson Memorial Hospital, Miami, Florida

  Veterans Administration Hospital, Miami, Florida; July 1996- Present

  University of Miami Hospitals and Clinics, Miami, Florida

  University of Miami Hospital, Miami, Florida

- Administrative Position:
  Interim Chief; Division of Gastroenterology, University of Miami School of Medicine, Miami, Florida. January 2002- February 2008

  Cye Mandel Chair in Gastroenterology, University of Miami School of Medicine, Miami, Florida. June 2001- Present
Director, Training Program in Gastroenterology, University of Miami School of Medicine, Miami, Florida. July 1988- June 2011

Director of Endoscopy Training, Division of Gastroenterology, University of Miami School of Medicine, Miami, Florida. July 1986- 2008

Chief, Diagnostic and Therapeutic Gastrointestinal Endoscopy, Jackson Memorial Hospital, Miami, Florida, 1980- 2009

Director, Gastrointestinal Diagnostic Unit, Jackson Memorial Hospital, Miami, Florida, 1980-2009

Coordinator, Endoscopy Unit, Veterans Administration Hospital, Miami, Florida, 1980- July 1986

16. Non-Academic: N/A

17. Military: N/A
United States Air Force- Sewart Air Force Base, Tennessee; Captain; August 1966- August 1968
IV PUBLICATIONS

18. Books and monographs published:


19. Juried or referred Journal articles or exhibitions:

20. Other works, publications and abstracts:


88. Stollman, N. and Raskin, J.D. Diverticular Disease of the Colon. THE LANCET. Vol 363, No 9409, pp 631-639, 2004


94. Feldman, PA, Fregien N, Cohen, D, Raskin, JB. Prevalence of cytomegalovirus DNA in Colonic tissue of patients with Inflammatory Bowel Disease. GASTROENTEROLOGY BOWEL DISEASE. 2007 (In Review)


96. Kerman, D and Raskin, JB. TB Or Not TB: An Atypical Etiology of Colitis. GASTROENTEROLOGY. A 484; October, 2007

21. Other works accepted for publication:

V. Professional

22. Funded Research Performed

1) Double Blind Trial of Darbid, Combim in the Therapy of Duodenal Ulcer Disease. 1972

2) Double Blind Trial of Loperamide in Chronic Diarrhea. 1974

3) Double Blind Study of the Effect of Cimetidine and Antacids on the Therapy of Gastric Ulcer Disease. 1975

4) National Pancreatic Cancer Project (NCI) 1975 – 1986

5) Pancreatic and Gastric Tumors

PANCREAS

9173 – Phase III Pancreas Adjuvant
9277 – Phase III Unresectable Pancreas
9283 – Phase III Unresectable Pancreas
9376 – Phase II Advanced Measurable Pancreas
9382 – Phase III Advanced Unmeasurable Pancreas
9482 – Phase II Advanced Measurable Pancreas
9982 – Phase I, II Unresectable Pancreas
GASTRIC

8174 – Phase III Gastric Adjuvant
8180 – Phase III Gastric Adjuvant
8281 – Phase III Local Advanced Gastric
8380 – Phase II, III Metastatic Gastric
8480 – Phase II Advanced Gastric

6) Bioavailability of Cimetidine Following Surgery for Duodenal Ulcer
   1978

7) Evaluation and Application of the Morphine-Prostigmin Test in Ampullary Stenosis
   1978

8) Role of Gentamycin in Contrast Media during ERCP: Prevention of Sepsis
   1977

9) Role of PABA Excretion in the Diagnosis of Pancreatic Disease
   1977

10) Comparison of Standard Endoscopy Biopsy Techniques vs Brush Cytology in
    Diagnosing Gastrointestinal Malignancy
    PRINCIPAL INVESTIGATOR
    1981 – 1982

11) Comparison of Standard Endoscopy Biopsy Techniques vs Endoscopic Needle
    Aspiration Cytology in Evaluation of Gastrointestinal Lesions
    PRINCIPAL INVESTIGATOR
    1979 – 1982

12) Double Blind Comparison of Pirenzipine vs Placebo in Duodenal Ulcer Disease
    PRINCIPAL INVESTIGATOR
    1981 – 1984

13) Treatment of Upper Gastrointestinal Bleeding caused by Gastritis, Duodenitis,
    Gastric Ulcer or Duodenal Ulcer with Arbacet (Prostaglandin)
    PRINCIPAL INVESTIGATOR
    1982 – 1985

14) Double Blind Comparison of Tagamet vs Sinequan in Duodenal Ulcer Disease
    PRINCIPAL INVESTIGATOR
    1983 – 1984

15) Randomized Double-Blind Comparison of Arbacet (Prostaglandin) and Placebo in
    the Treatment of Aspirin or Non-steroidal anti-inflammatory Drugs induced Gastric
    Damage in Uncomplicated Rheumatoid Arthritis
PRINCIPAL INVESTIGATOR
1983 – 1985

16) Double Blind Comparison between Arbacet (Prostaglandin) vs Placebo in the Treatment of Gastric Ulcer Disease
PRINCIPAL INVESTIGATOR
1983 – 1985

17) A Double-Blind Study of the Safety and Efficacy of Etindidine 100mg and 400mg in the Treatment of Active Duodenal Ulcer Disease
PRINCIPAL INVESTIGATOR
1985

18) A Double Blind, Placebo Controlled Efficacy and Safety Study of Misoprostol in the Treatment of Duodenal Ulcers Refractory to Conventional Therapy
PRINCIPAL INVESTIGATOR
1985 – 1986

19) Study of Serum Bile Acid Assay in Response to Provocative Testing in Patients with Papillary Stenosis
PRINCIPAL INVESTIGATOR
1985 – 1986

20) The Role of Colonoscopy in the Therapy of Acute Intestinal Pseudo-obstruction
PRINCIPAL INVESTIGATOR
1984 – 1986

21) A Prospective Study in Assessing the Source of Sepsis with the Placement of Percutaneous Endoscopic Gastrostomy Tubes
PRINCIPAL INVESTIGATOR
1984 – 1986

22) Double Blind, Placebo Controlled Study of the Efficacy and Safety in Preventing the Recurrence of Acute Upper GI Bleeding with Misoprostol
PRINCIPAL INVESTIGATOR
1985 – 1986

23) Misoprostol vs Placebo for Treating Severe Acute UGI Bleeding
PRINCIPAL INVESTIGATOR
1986 – 1987

24) Ranitidine vs Placebo HS for Treatment of Gastric Ulcer Disease
PRINCIPAL INVESTIGATOR
1986 – 1988

25) Gastrozepine in the Short and Long Term Treatment of Peptic Ulcer Disease
26) A Comparative Study to Evaluate Two Different Doses (150mg QID vs 150mg BID) of Ranitidine in Duodenal Ulcer Disease
PRINCIPAL INVESTIGATOR
1987 – 1989

27) A Multicenter Study of the Efficacy and Safety of HS HOE 760 vs HS Ranitidine in the Treatment of Uncomplicated Active Benign Gastric Ulcer Disease
PRINCIPAL INVESTIGATOR
1987 – 1989

28) Zantac 150mg HS vs Placebo HS in the Maintenance Treatment of Healed Gastric Ulcers
PRINCIPAL INVESTIGATOR
1988 – 1990

29) A Comparison of Ranitidine 300mg and Cimetidine 800mg administered at Bedtime for Treatment of Large Duodenal Ulcers (above 10mm)
PRINCIPAL INVESTIGATOR
1989

30) A Comparison of Ranitidine 300mg and Cimetidine 800mg Administered at Bedtime for the Treatment of Small Duodenal Ulcers (below 10mm)
PRINCIPAL INVESTIGATOR
1989

31) Dose Ranging Study of Misoprostol in Preventing Diclofenac Induced UGI Lesions
PRINCIPAL INVESTIGATOR
1989

32) A Comparison of Ranitidine 300mg HS, BID, TID, QID in the Treatment of Duodenal Ulcer Disease
PRINCIPAL INVESTIGATOR
1990 – 1991

33) A Comparison of Ranitidine 150mg and 300mg HS for Maintenance of Healed Duodenal Ulcers
PRINCIPAL INVESTIGATOR
1990

34) Double Blind Comparative Study of Efficacy and Safety of Misoprostol and Ranitidine in the Prevention of NSAID induced Gastric Ulcers and UGI Symptoms
PRINCIPAL INVESTIGATOR
1990 – 1991
35) Double Blind, Placebo Controlled Study of the Efficacy and Safety of Misoprostol in the Healing of NSAID-induced Gastric Ulcers
   PRINCIPAL INVESTIGATOR
   1990 – 1993

36) A Study of the Effect of Misoprostol 50mcg, 100mcg and 200mcg vs Placebo on the Antiarthritic Efficacy of the Upper Gastrointestinal Injury Induced by Diclofenac 50mg TID in Patients with Rheumatoid Arthritis
   PRINCIPAL INVESTIGATOR
   1991 – 1992

37) Double Blind, Placebo controlled Comparative Study of the Efficacy and Safety of Three Dosage Regimens of Misoprostol in the Prevention of NSAID Induced Gastric Ulcers
   PRINCIPAL INVESTIGATOR
   1991 – 1992

38) Comparison of Ranitidine 300mg BID, 150mg BID and Placebo in Rx of ASA or NSAID Associated GU in OA/RA Patients
   PRINCIPAL INVESTIGATOR
   1992 – 1993

39) A Comparison of Ranitidine 300mg BID and Placebo in Rx of ASA or NSAID Associated DU in OA/RA Patients
   PRINCIPAL INVESTIGATOR
   1992 – 1993

40) A Comparison of Ranitidine 300mg BID, 150mg BID and Placebo for Maintenance of Healed ASA/NSAID GU or DU in OA/RA Patients
   PRINCIPAL INVESTIGATOR
   1992 – 1993

41) A Comparison of Ranitidine 300mg BID, Ranitidine 150mg BID and Placebo for Prophylaxis of ASA/NSAID GU or DU in OA/RA Patients with No History of GU or DU
   PRINCIPAL INVESTIGATOR
   1992 – 1993

42) A Comparison of Ranitidine 300mg BID, Ranitidine 150mg BID and Placebo for Prophylaxis of ASA/NSAID GU or DU in OA/RA Patients with a History of GU or DU
   PRINCIPAL INVESTIGATOR
   1992 – 1993
43) A Multicenter, randomized, Double Blind Trial Evaluation of Healing and Relapse Rates of GR 122311X Compared with GR88502X, Ranitidine and Placebo in Patients with DU
PRINCIPAL INVESTIGATOR
1992 – 1993

44) A Multicenter, Randomized, Double Blind Trial Evaluation of Healing and Relapse Rates of GR 122311X Compared with GR88502X, Ranitidine and Placebo in Patients with GU
PRINCIPAL INVESTIGATOR
1992 – 1995

45) A Comparison of the Efficacy and Gastroduodenal Safety of a Fixed Combination of Diclofenac/Misoprostol vs Diclofenac/Placebo vs Placebo/Placebo in Treating the Signs and Symptoms of Rheumatoid Arthritis
PRINCIPAL INVESTIGATOR
1992

46) A Multicenter Prospective Double Blind randomized Parallel Comparison of the Efficacy and Tolerability of Famotidine vs Ranitidine in the Short Term Treatment of Esophagitis due to Gastroesophageal Reflux Disease
PRINCIPAL INVESTIGATOR
1992 – 1993

47) A Multicenter Randomized Double Blind Placebo Controlled Evaluation of Healing and Relapse Rates Following Oral GR1223IIX in Combination with Clarithromycin Compared to GR1223IIX, Clarithromycin and Placebo in Patients with Duodenal Ulcer Disease
PRINCIPAL INVESTIGATOR
1993

48) Double Blind, Placebo Controlled Comparative Study of the Efficacy and Upper GI Safety of Diclofenac 75mg BID, Diclofenac 50mg/ Misoprostol 200mcg TID and Diclofenac 75mg/Misoprostol 200mcg BID in Treating Signs and Symptoms of OA
PRINCIPAL INVESTIGATOR
1994

49) The Uncleared Fundal Pool in Acute Upper GI Bleeding: Implications and Outcomes
PRINCIPAL INVESTIGATOR
1995 – 1997

50) Prevalence of Occult Celiac Disease in Patients with Iron Deficiency Anemia: A Prospective Study
PRINCIPAL INVESTIGATOR
1995-1998

51) NIH – Multicenter Randomized Trial of DSRS vs TIPS
   PRINCIPAL INVESTIGATOR – Lennox Jeffers, M.D.
   Co-Investigator – Jeffrey B. Raskin, M.D.
   1995 – 2005

52) Prospective Trial of Alcohol vs Alcohol/Epinephrine in the Prevention of
    Recurrent Upper GI Bleeding with a Visible Vessel in Duodenal Ulcers
   PRINCIPAL INVESTIGATOR
   1999

53) A Multicenter, Randomized, Double-Blind, Placebo Controlled Study to Evaluate
    the Efficacy and Safety of AD5FGF-4 in Patients with Stable Angina
   PRINCIPAL INVESTIGATOR – Sergio Medrano, M.D.
   Co-Investigator – Jeffrey B. Raskin, M.D.
   2001 – 2003

54) Flexible Sigmoidoscopy vs Colonoscopy as the Initial Evaluation of Young Adults
    with Rectal Bleeding: A Prospective Study
   PRINCIPAL INVESTIGATOR
   2002 – Present

55) The Incidence of Adult Celiac Disease Presenting in Patients with IBS: A
    Prospective Study
   PRINCIPAL INVESTIGATOR
   2002 – 2004

56) The Role of Herpes Virus in Inflammatory Bowel Disease
   PRINCIPAL INVESTIGATOR
   2002

57) Correlation Between Clinical Activity, Endoscopic Severity, Pathological Findings
    and Immunological Parameters in Inflammatory Bowel Disease (IBD)
   PRINCIPAL INVESTIGATOR – Yeon Ahn, M.D.
   Co-Investigator - Jeffrey B. Raskin, M.D.
   2003

58) Core @ B-1,6-N-Acetylglicosaminyltransferase (C2GnT) and the Metastatic
    Potential of Colon Cancer
   PRINCIPAL INVESTIGATOR
   2003

59) The Role of Helicobacter Pylori in Patients who Present with Esophageal Variceal
    Bleeding
   PRINCIPAL INVESTIGATOR
2002-2004

60) Evaluation of Gabapentin for the Treatment of Irritable Bowel Syndrome
   Principal Investigator
   2004

61) Cyclo-Oxygenase 2 Inhibitors and the Prevention of Post-ERCP Pancreatitis: A
   Prospective Study
   Principal Investigator
   2004

62) Prospective Study of Helicobacter Pylori and NSAIDS
   Principal Investigator
   2004

63) Prevalence of cytomegalovirus and Epstein Barr virus DNA in human colorectal
    carcinoma
   Principal Investigator
   2005 – Present

64) Prevalence of cytomegalovirus, Epstein Barr virus and human herpes 6 virus DNA
    in intestinal mucosa of patients with Inflammatory Bowel Disease
   Principal Investigator
   2005 – Present

23. Editorial responsibilities:

24. Professional and Honorary Organizations:
   College: Kappa Sigma – Social Fraternity
             Alpha Epsilon Delta – National Pre Med Honorary

   Medical School: Alpha Kappa Kappa – Medical Fraternity
                   Student American Medical Association (SAMA)

   Medical: American College of Physicians (Fellow)
             American College of Gastroenterology (Fellow)
             American Gastroenterological Association (Fellow)
             American Society for Gastrointestinal Endoscopy (Fellow)
             American Society of Internal Medicine
             American Society of Contemporary Medicine and Surgery
             Southern Gut Association
             Florida Society of Internal Medicine
             Florida Medical Association
             Dade County Medical Association (Miami)
             American Medical Association
Florida Gastroenterological Society
Florida Society of Gastrointestinal Endoscopy
The Royal Society of Medicine, London, England
Southern Medical Association
Pan American Medical Association

Scientific: New York Academy of Sciences

25. Honors and Awards:
Florida Gastroenterologic Society, Distinguished Service Award,
September 2011

Florida Gastroenterologic Society, James L. Borland Sr. Memorial Award,
September 2003

University of Miami School of Medicine, Distinguished Alumni Award,
October 2004

American Gastroenterological Association Foundation, Mentor Research Scholar
Award, May 2007

26: Post-Doctoral Fellowships

27: Other Professional Activities:
• VISITING PROFESSORSHIPS:
  1. University of Texas Health Science Center-Division of Gastroenterology
     San Antonio, Texas
     January 22-24, 1978

  2. Portsmouth Naval Hospital – Department of the Navy
     Portsmouth, Virginia
     September 15-16, 1978

  3. University of Texas Health Science Center – Division of Gastroenterology
     San Antonio, Texas
     November 19-21, 1980

  4. North East Ohio Universities – College of Medicine
     Department of Medicine
     Canton, Ohio
     January 16-17, 1984

  5. University of Alabama
     Division of Gastroenterology
     Birmingham, Alabama
     June 21-23, 1988
6. University of Florida  
   Health Science Center – College of Medicine  
   Jacksonville, Florida  
   September 12-13, 1989

7. University of Alabama  
   Division of Gastroenterology  
   Birmingham, Alabama  
   September 27-29, 1994

8. Vanderbilt University  
   Division of Rheumatology  
   Nashville, Tennessee  
   May 15-17, 1996

9. Allegany University Medical Center  
   Division of Gastroenterology  
   Hahnemann University Medical College of Pennsylvania  
   Philadelphia, Pennsylvania  
   April 30, 1998

10. Mayo Clinic  
    Division of Gastroenterology  
    Tallahassee, Florida  
    February 18-19, 2004

11. Albany Clinic  
    Division of Gastroenterology  
    Albany, New York  
    Winter, 2005

12. North Shore University Hospital (NYU)  
    Division of Gastroenterology  
    Manhasset, New York  
    November 6-7, 2006

13. Ohio State University  
    Division of Gastroenterology  
    Columbus, Ohio  
    July 24-25, 2007

• INVITED PRESENTATIONS AT SCIENTIFIC MEETINGS:  
   1. American Academy of General Practice – Annual Meeting  
      Miami, Florida
July, 1971
"Symposium on Gastrointestinal Disease"

2. Florida Medical Association – Annual Meeting
   Miami, Florida
   May, 1974
   "Use Of Peritoneoscopy in the Diagnosis of Intra-Abdominal Disease"

3. American College of Gastroenterology – Annual Meeting
   Miami, Florida
   September, 1974
   "Colonoscopy and Polypectomy in the Management of Colon Cancer"

4. Interstate Post-Graudate Medical Association – Annual Meeting
   Hollywood, Florida
   October, 1974
   "Gastric Surgery Sequelae"

5. American Society of Contemporary Medicine and Surgery – Annual Meeting
   Miami, Florida
   March, 1976
   "UGI Bleeding"

6. Society of Gastrointestinal Assistants – Annual meeting
   Miami, Florida
   May, 1976
   "Laparoscopy"

7. Southern Medical Association – Annual Meeting
   New Orleans, Louisiana
   November, 1976
   "GI PostGraduate Course"

8. American Society of Contemporary Medicine and Surgery – Annual Meeting
   Hollywood, Florida
   February, 1977
   "ERCP in the Diagnosis of Pancreatic Disease: 331 Case Experience"

9. Florida Gastroenterology Society
   Hollywood, Florida
   February, 1977
   "Endoscopic Retrograde Cholangiopancreatography: Current Status"

10. Southern Medical Association
    Dallas, Texas
    November, 1977
    "Tailor Made Pancreatic Surgery for Chronic Pancreatitis"
11. Southern Medical Association  
   Dallas, Texas  
   November, 1977  
   “Ampullary Stenosis: Clinical Presentation, Diagnosis and management”

12. Post-Graduate Course – Baptist Hospital  
   Jacksonville, Florida  
   January, 1978  
   “Clinical Usefulness of Cimetidine”  
   “Medical Surgical Grand Rounds”

13. American Society for Gastrointestinal Endoscopy  
   Mid-Winter PostGraduate Course  
   Miami, Florida  
   February, 1978  
   “Acute Pancreatitis”  
   “ERCP – Role in Chronic Pancreatitis”  
   “Ampullary Stenosis”

14. First International Congress on Colonoscopy and Diseases of Large Bowel  
   Miami, Florida  
   March, 1978  
   “Endoscopic Biopsy Techniques”

15. American Society For Gastrointestinal Endoscopy – Annual Meeting  
   Las Vegas, Nevada  
   May, 1978  
   “Rectal Bleeding – Analysis of 304 Cases”

16. American College of Gastroenterology – Annual Meeting  
   Denver, Colorado  
   September, 1978  
   “Ampullary Stenosis: Clinical Presentation, Diagnosis and Management”

17. American College of Gastroenterology – Annual Meeting  
   Denver, Colorado  
   September, 1978  
   “Evaluation of Overt and Occult Gastrointestinal Bleeding: Analysis of 304 Cases”

18. American Association of Anatomists – Annual Meeting  
   Hollywood, Florida  
   April, 1979  
   “ERCP: A Clinical Anatomical Guide to Diseases of the Pancreas and Biliary Tree”
19. Florida Gastroenterologic Society – Annual Meeting  
   Marco Island, Florida  
   September, 1979  
   “Ampullary Stenosis: Morphine-Prostigmin Test in Making Clinical Decisions”

20. American Medical Association – Post Graduate Course  
    Tampa, Florida  
    February, 1980  
    “Evaluation and Management of Common GI Problems: Peptic Ulcer Disease”

21. American Institute of Medical Education and Research  
    Mid-Winter Course  
    Palm Springs, California  
    February, 1980  
    “Techniques of ERCP”

22. American Society for Gastrointestinal Endoscopy – Annual Meeting  
    Post Graduate Course  
    Salt Lake City, Utah  
    May, 1980  
    “Ampullary Stenosis – Is it a Real Entity?”

23. American Society of Cytology – Annual Meeting  
    Boston, Massachusetts  
    November, 1980  
    “Transendoscopic Fine Needle Aspiration Cytology – A Novel Techniques in the Diagnosis of Gastrointestinal Lesions”

24. American Society for Gastrointestinal Endoscopy – Annual Meeting  
    New York City, New York  
    May, 1981  
    “Transendoscopic Needle Aspiration Cytology-A Comparison with Standard Biopsy Techniques”

25. American Society for Gastrointestinal Endoscopy – Annual Meeting  
    New York City, New York  
    May, 1981  
    “ERCP in Alcoholic Pancreatitis”

26. First International Symposium on Aging  
    Bal Harbour, Florida  
    April, 1981  
    “Intestinal Gas”

27. Fourth Annual Lawnwood Medical Symposium  
    Ft. Pierce, Florida
July, 1981
“Colonoscopy”
“ERCP and Papillotomy”

28. American Institute of Medical Education and Research
   Chicago, Illinois
   July, 1981
   “Techniques of ERCP and Endoscopic Papillotomy”

29. Pan American Conference – Annual Meeting
   Bal Harbour, Florida
   July, 1981
   “The Role of ERCP in Biliary Tract Disease”

30. Florida Society of Gastrointestinal Assistants – Annual Meeting
    Sanibel Island, Florida
    September, 1981
    “Endoscopic Sclerotherapy of Esophageal Varices”

31. Southern Medical Association – Annual Meeting
    New Orleans, Louisiana
    November, 1981
    “Transendoscopic Needle Aspiration Cytology – A Comparison with Standard
    Biopsy Techniques”

32. American Pancreatic Association and National Pancreatic Cancer Project
    Chicago, Illinois
    November, 1981
    “Computerized Tomography in Assaying Effect of Therapy in Pancreatic
    Cancer: Preliminary Results”

33. American Society for Gastrointestinal Endoscopy
    Chicago, Illinois
    May, 1982
    “National ASGE Survey on Upper Gastrointestinal Bleeding – Multivariate
    Analysis of Predictors of Outcome”

34. First Internal Medicine Conference – Universidad Central Del Este
    San Pedro de Macoris, Republica Dominicana
    June, 1982

35. Southern Medical Association – Annual Meeting
    Atlanta, Georgia
    November, 1982
    “Transendoscopic Needle Aspiration Cytology: A Comparison with Brush
Cytology"

36. American Society of Contemporary Medicine and Surgery – Annual Meeting
   Atlanta, Georgia
   November, 1982
   "Transendoscopic Needle Aspiration Cytology: A Comparison with Brush
   Cytology"

37. American Society for Gastrointestinal Endoscopy – Annual Meeting
   Washington, D.C.
   May, 1983
   "The National ASGE Colonoscopy Survey – Preliminary Analysis of
   Complications of Colonoscopy"

38. American Institute of Medical Education and Research
   Chicago, Illinois
   July, 1983
   "ERCP and Endoscopic Papillotomy"

39. Florida Society of Gastrointestinal Assistants – Annual Meeting
   West Palm Beach, Florida
   September, 1983
   "Intestinal Gas"

40. Interstate Post Graduate Medical Association – 68 Annual Meeting
   Hollywood, Florida
   October, 1983
   "Esophageal Origin of Chest Pain"
   "Managing Peptic Ulcer: Changing Concepts"

41. Brooklyn College of Pharmacy Alumni Meeting
   Miami, Florida
   October, 1983
   "Physiology of Acid Secretion and Current Understanding of Ulcer
   Pathophysiology"

42. American Society of Abdominal Surgeons- 8 Annual Symposium
   Tampa, Florida
   November, 1983
   "Management of Retained Stones: Stones with T-tube in Place, Stones with
   T-tube Removed, ERCP Papillotomy, Re-Operation, Do Nothing"

43. American College of Gastroenterology – 5 Annual International Conference
   Orlando, Florida
February, 1984
“Biliary Obstruction – Endoscopic Approach, Endoprosthesis and Drainage”
“Bipolar Electrocautery in Upper GI Hemorrhage”

44. American Society for Gastrointestinal Endoscopy – Annual Meeting
   New Orleans, Louisiana
   May, 1984
   “The National ASGE Colonoscopy Survey – Analysis of Colonoscopic Practices and Yield”

45. American Society for Gastrointestinal Endoscopy – Scientific Meeting
   New Orleans, Louisiana
   May, 1984
   “The National ASGE Colonoscopy Survey – Complications of Colonoscopy”

46. Annual Pharmacology Symposium
   South Miami Hospital
   June, 1984
   “Agents Used in Peptic Ulcer Disease – Tagamet vs Zantac”

47. American Institute of Medical Education and Research
   Chicago, Illinois
   July, 1984
   “ERCP and Endoscopic Papillotomy”

48. Sebastian Summer Medical Symposium
   Indialantic, Florida
   August, 1984
   “Endoscopic Diagnosis”

49. American Institute of Medical Education and Research
   San Francisco, California
   October, 1984
   “ERCP and Endoscopic Papillotomy”

50. Southern Medical Association-Annual Meeting
    New Orleans, Louisiana
    November, 1984
    “Intestinal Pseudo-Obstruction – Therapeutic Role of Colonoscopy”

51. American Society of Abdominal Surgeons-Annual Meeting
    Tampa, Florida
    November, 1984
“Management of Retained Gallstones”
“Post-Cholecystectomy Pain-Value of Biliary manometry”

52. 6th Annual International Gastroenterology Conference
Orlando, Florida
February, 1985
“How Common is Papillitis? A Role for Biliary manometry”
“Bipolar Coagulation of Upper Gastrointestinal Hemorrhage”

53. National Foundation for Ileitis and Colitis
Miami Beach, Florida
March, 1985
“Inflammatory Bowel Disease- Endoscopic Diagnosis”

54. American Society of Contemporary Medicine and Surgery-Annual Meeting
Orlando, Florida
March, 1985
“Ampullary Stenosis-Diagnosis and Management”
“Peptic Ulcer Disease”

55. American Society for Gastrointestinal Endoscopy-Annual Meeting
New York City, New York
May, 1985
Developed and Presented “1985 Endoscopic PhotoQuiz”

56. American Gastroenterologic Association-Annual meeting
New York City, New York
May, 1985
“Effect of 15@-15-methyl Prostaaglandin E2 on Acute Upper Gastrointestinal Hemorrhage”

57. Florida Association of General Surgeons-Annual meeting
Palm Beach, Florida
September, 1985
“Retained Common Duct Stones-Endoscopic Approach”

58. American Institute of Medical Education and Research
Chicago, Illinois
October, 1985
“Techniques of Endoscopic Control of GI Hemorrhage”
“Techniques of ERCP and Endoscopic Papillotomy”

59. First Annual Medical Surgical Review
Ft. Pierce, Florida
October, 1985
“New Concepts-management of Peptic Ulcer Disease”

60. American College of Gastroenterology – 50th Annual Scientific Meeting
    Miami Beach, Florida
    October, 1985
    “Efficacy of Radiation Therapy for Pancreatic Ascites and Pleural Effusions”

61. Symposium on the Endoscopic, Radiographic and Surgical Management of Bile
    Duct Strictures
    Miami, Florida
    October, 1985
    COURSE DIRECTOR

62. American Society of Abdominal Surgeons-Tenth Annual Symposium
    Miami, Florida
    November, 1985
    “Post-Cholecystectomy Syndrome-Endoscopic Management of Biliary Strictures”

63. Puerto Rico Medical Association Annual Convention
    San Juan, Puerto Rico
    November, 1985
    “Management of Peptic Ulcer Disease”

64. Southern Medical Association-Anual Meeting
    Orlando, Florida
    November, 1985
    “Esophageal Histopathology of Acquired Immunodeficiency Syndrome”

65. Annual Pharmacology Symposium – Cedars of Lebanon Hospital
    Miami, Florida
    April, 1986
    “New Concepts-Management of Peptic Ulcer Disease”

66. University of Miami Department of Radiology Post Graduate Course-Radiology of
    Hepatobiliary and Pancreatic Diseases
    Miami, Florida
    April, 1986
    “Jaundice”

67. Disease of the Month Conference-Tallahassee Memorial Regional Medical Center
    Tallahassee, Florida
    April, 1986
    “Post Cholecystectomy Syndrome”
    “Post Gastrectomy Syndrome”

68. American Society for Gastrointestinal Endoscopy – Annual Meeting
San Francisco, California
May, 1986
"Balloon Dilation of Recto-Sigmoid Strictures: Transendoscopic Approach"

69. American Gastroenterological Association – Annual Meeting
San Francisco, California
May, 1986
“The Effect of Pirenzepine on the Healing of Active Duodenal Ulcer Disease”

70. American Institute of Medical Education and Research
Chicago, Illinois
June, 1986
“Techniques of Endoscopic Control of GI Hemorrhage”
“Techniques of ERCP and Endoscopic Papillotomy”

71. National Foundation of Ileitis and Colitis
Inflammatory Bowel Disease Update
Scientific Program
Orlando, Florida
September, 1986
“Endoscopic Recognition of Inflammatory Bowel Disease”

72. American Institute of Medical Education and Research
New Orleans, Louisiana
October, 1986
“ERCP and Endoscopic Papillotomy”
“Endoscopic control of GI Hemorrhage”

73. Sociedad Medico Del Norte
Arencibo, Puerto Rico
October, 1986
“Gastric and Duodenal Ulcer Disease”

74. IV World Federation of Nuclear Medicine and Biology
Buenos Aires, Argentina
November, 1986
“Quantitative Hepatobiliary Scintigraphy in the Diagnosis of Papillary Stenosis”

75. Update For Gastroenterologists
Bonneventure, Florida
January, 1987
“Pepic Ulcer Disease-Nocturnal Suppression Acid”

76. 8th Annual International Gastroenterology Conference
Orlando, Florida  
February, 1987  
"Papillary Stenosis"  
"Management of Peptic Ulcer Disease"

77. Georgetown University Postgraduate Course  
Vale, Colorado  
March, 1987  
"Management of Cancerous Polyps"  
"Cytoprotective Agents"

78. Southern Medical Association-Annual Meeting  
Dallas, Texas  
November, 1987  
"Tuberculous Peritonitis: An Uncommon Entity in the United States"

79. American Society of Abdominal Surgeons  
Tampa, Florida  
November, 1987  
"Role of ERCP and Abdominal Injuries"  
"Endoscopic Management of Biliary Strictures"

80. Georgetown University Postgraduate Course  
Vale, Colorado  
February, 1988  
"Campylobacter - Current Status"  
"Pharmacologic Management of Stress Related Mucosal Damage (SRMD)"

81. Tarzana Regional Medical Center Gastroenterology Symposium  
Tarzana, California  
March, 1988  
"Cytoprotection Agents - Current Status"

82. 3rd International Congress on Colonoscopy and Diseases of the Large Bowel  
Miami, Florida  
March, 1988  
"Rationale for Screening, Follow-Up and Colonoscopic Regimes in Patients with Colon Polyps and Colon Cancer"

83. First Annual Gastroenterology Symposium  
Atlantic City Medical Center  
Atlantic City, New Jersey  
March, 1988  
"Campylobacter - Current Status"  
"Cytoprotection Agents - Current Status"
84. ASGE Postraduate Course  
   New Orleans, Louisiana  
   May, 1988  
   COURSE DIRECTOR

85. 14th Annual Gulf Coast Internal Medicine Conference  
    Northwest Florida Academy of Internal Medicine  
    Pensacola, Florida  
    September, 1988  
    “Screening for Colorectal Cancer”

86. American College of Gastroenterology Postgraduate Course  
    New York City, New York  
    October, 1988  
    “Massive Hematemesis”

87. American Society of Abdominal Surgeons  
    Annual Gastrointestinal Surgery Conference  
    Tampa, Florida  
    January, 1989  
    “Stress Related Mucosal Damage”  
    “Cytotprotection – Clinical Application”

88. American College of Clinical Pharmacology Annual Course  
    Sarasota, Florida  
    February, 1989  
    “Drugs for the Treatment of Peptic Ulcer Disease”

89. Orlando Regional Medical Center International Gastroenterology Conference  
    Orlando, Florida  
    February, 1989  
    “C Pylori Controversy: Do We Live With It?”  
    “Massive Hematemesis”

90. 13th Annual Scientific Clinical Congress of Abdominal Surgeons  
    National Study Center for Continuing Medical Education  
    Tampa, Florida  
    April, 1989  
    “Role of ERCP and Ampullary Manometry in Ampullary Disease”  
    “Endoscopic Intervention for Biliary Strictures”

91. American College of Gastroenterology – Post Graduate Course  
    New Orleans, Louisiana  
    October, 1989  
    “Diagnosis and Management of UGI Endoscopic Complications”
92. University of Florida
   Seminar on GI Diseases
   Boca Raton, Florida
   November, 1989
   “Campylobacter Pylori”
   “Update on Cytoprotection”

93. Clinical Congress of Abdominal Surgeons
   Orlando, Florida
   March, 1990
   “Role of ERCP and Ampullary manometry”
   “Endoscopic Intervention for Biliary Strictures”

94. Cuban Medical Conference
   Miami, Florida
   July, 1990
   “Prostaglandins in the Treatment of NSAID Induced Gastric Damage”

95. American College of Gastroenterology Annual Postgraduate Course
   Boston, Massachusetts
   August, 1990
   “Update of Treatment of Peptic Ulcer Disease”

96. American Society of Abdominal Surgeons-15th Annual Seminar
   Tampa, Florida
   November, 1990
   “Role of ERCP and Manometry in Ampullary Disease”
   “Endoscopic management in Biliary Strictures”

97. American Society of Gastrointestinal Endoscopy Postgraduate Course
   San Diego, California
   February, 1991
   Moderator: “Polemics of Esophageal Disease”

98. Primary Care Symposia on GI Diseases
   University of Miami School of Medicine
   Turnberry Isle, Florida
   March, 1991
   COURSE DIRECTOR

99. American Society of Gastrointestinal Endoscopy – Annual Meeting
   New Orleans, La
   May, 1991
   “An Evaluation of Quantitative Hepatobiliary Scintigraphy in the Diagnosis of
   Papillary Stenosis”
   “An Evaluation of Serum Bile Salt Response to Provocative Testing and
Biliary Manometry in the Diagnosis of Patients with Papillary Stenosis”

100. South Texas Chapter Texas Academy of Family Physicians – Annual Seminar
Rockport, Texas
May, 1991
“Arthritis Non-Steroidal Drugs – Prostaglandin Gastric Consequences”

101. 7th International Conference on Experimental Drugs
Berlin, Germany
October, 1991
“Double Blind Comparison Study of the Efficacy and Safety of Misoprostol and Ranitidine in the Prevention of NSAID-Induced Gastric Ulcers and Upper GI Symptoms. Preliminary Findings”

102. American College of Gastroenterology
Boston, Massachusetts
October, 1991
Poster Presentations:
- Disparative Methods of Pneumatic Dilation (PD) are Effective in Initial Symptom Relief for Achalasia (ACH): A Randomized Trial.
- An Evaluation of Serum Bile Salt Response to Provocative Testing and Nardi Test (NT) in Patients with Papillary Stenosis

103. American Society of Gastrointestinal Endoscopy – Annual Meeting
9th Interim Postgraduate Course
Washington, DC
January, 1992
Moderator: GI Diseases

104. Annual Gastrointestinal Assistants Endoscopy Course
Van Nuys, California
February, 1992
"The Role of the Endoscopic Needle (Injection or Aspiration) in Diseases of the Upper Gastrointestinal Tract"
"Endoscopic Needle Aspiration Cytology in the Diagnosis of malignant Diseases of the Gastrointestinal Tract"

105. American Gastroenterological Association - Annual Meeting
San Francisco, California
May, 1992
"Misoprostol and Ranitidine in the Prevention of NSAID-Induced Gastric and Duodenal Ulcer Disease”

106. American Society of Gastrointestinal Endoscopy - Annual Meeting
San Francisco, California
May, 1992  
Moderator: Appropriate Use of Technology in the Diagnosis and Treatment of GI Diseases - Colon.

107. Northeastern Ohio Universities College of Medicine 4th Annual Update in Internal Medicine  
Rootstown, Ohio  
May, 1993  
"Advances in Diagnostic and Therapeutic Endoscopy of the Biliary Tree"

108. American Gastroenterological Association - Annual Meeting  
Boston, Massachusetts  
May, 1993  
"Efficacy and Safety of Three Dosage Regimens of Misoprostol in Preventing NSAID-Induced gastric and Duodenal Ulcer Disease"

109. American Gastroenterological Association Annual Meeting  
Boston, Massachusetts  
May, 1993  
Moderator: AGA Topic Forum- "GI Cancer"

110. Ileitis and Colitis Foundation Annual Meeting  
Miami, Florida  
February, 1994  
"Diagnosing Inflammatory Bowel Disease"

111. American Society of Consultant Pharmacist 16th Mid Year Conference  
Boca Raton, Florida  
May 11, 1994  
"Approaches for the Prevention of NSAID-Induced GI Damage"

112. Southern Medical Association 88th Annual Meeting  
Orlando, Florida  
November 2-6, 1994  
Symposium on "GERD" The Difficult Patient

113. American College of Gastroenterology Regional PostGraduate Course  
Orlando, Florida  
February 18-19, 1995  
"NSAID Gastropathy"

114. Interamerican Pharmaceutical Association Annual Meeting  
Miami, Florida  
March 19, 1995  
"NSAID Gastropathy"
115. American Society of Gastrointestinal Endoscopy
Annual Meeting
San Diego, California
May, 1995
Meet The Professor Luncheon
"Diagnosis and Management of Endoscopic Complications"

116. 21st Annual Gulf Coast Internal Medicine Conference Annual Meeting
Pensacola, Florida
February 1, 1996
"Update of Duodenal Ulcer Disease: H.pylori"
"NSAID-Induced Gastropathy"

117. 17th Annual International Gastroenterology Conference
Lake Buena Vista, Florida
February 28, 1996
"NSAID-Induced GI Hemorrhage"
"H. pylori"

118. American Society of Gastrointestinal Endoscopy"
Annual Meeting
San Francisco, California
May 22-24, 1996
Seminar Moderator: Endoscopic Complications

119. 22nd Annual Gulf Coast Internal Medicine Conference Annual Meeting
Pensacola, Florida
February, 1997
"Pathophysiology and Management of NSAID Gastropathy"

120. 18th Annual International Gastroenterology Conference
Lake Buena Vista, Florida
February, 1997
"Patient Assessment and Management in the Treatment of Upper GI
Bleeding" "H Pylori"

121. National Therapeutic Endoscopy Course
Miami, Florida
February, 1997
"Gastroesophageal Reflux Disease"

122. American Society of Gastrointestinal Endoscopy Annual Meeting
Washington, D.C.
May 12-18, 1997
Seminar Moderator: Endoscopic Complications
123. First Year Fellow GI Endoscopy Course  
   Orlando, Florida  
   September 1998  
   Course Director

124. American College of Physicians Annual Meeting  
   San Diego, California  
   April 1, 1998  
   "Risks and Benefits of NSAID Therapy"

125. American Society of Gastrointestinal Endoscopy  
   Annual Meeting  
   New Orleans, La.  
   May 15-22, 1998  
   Seminar Moderator: Endoscopic Complications: Prevention and Management

126. American College of Gastroenterology  
   63 Annual Scientific Meeting  
   Boston, Massachusetts  
   October 12-14, 1998  
   "Successful Colonoscopic Drainage of a Lymphatic Cyst of the Colon"

127. American Society of Gastrointestinal Endoscopy Annual Meeting  
   Orlando, Florida  
   May 16-22, 1999  
   "Meet The Professor Luncheon"  
   Endoscopic Complications: Prevention and Management

128. Gastroenterology 99  
   Clinical Implications in Gastroenterology  
   Vancouver, Canada  
   August 27 - September 2, 1999  
   "Cox-2 Specific Inhibition - Upper GI Effects and other Safety Issues"

129. Third Annual Southeastern First Year Fellows Course Director  
   Orlando, Florida  
   October 1-3, 1999

130. Fourth Annual Southeastern First Year Fellows Course Director  
   Ft. Lauderdale, Florida  
   September 22-24, 2000

131. The Toxicology Forum 2001 Annual Winter Meeting  
   Washington, D.C.  
   February, 2001
"Clinical Experience with COX Inhibitors"

132. American College of Gastroenterology Annual Meeting
Las Vegas, Nevada
October, 2001
"Etiology of Persistent Dysphagia/Odynophagia in HIV Patients"

133. American College of Gastroenterology Annual Meeting
Las Vegas, Nevada
October, 2001
"Prevalence of Celiac Disease in Patients Presenting with Iron Deficiency Anemia - A Prospective Study"

134. American College of Gastroenterology Annual Meeting
Las Vegas, Nevada
October, 2001
"Endoscopic Findings in Post Transplant Patients with Persistent Dyspepsia"

135. American College of Gastroenterology Annual Meeting
Las Vegas, Nevada
October, 2001
RESIDENT RESEARCH AWARD PAPER
"The Relationship Between Viral Load/CD4 Counts and Esophageal Ulcers in HIV Patients"

136. American College of Gastroenterology Annual Meeting
Seattle, Washington
October, 2002
"Non Helicobacter Pylori, Non-NSAID PUD:
137. 5th Annual Southeastern First Year Fellows Course DIRECTOR
    Orlando, Florida
    September 2002

138. Harvard UM Annual Pre Med Course
    Ft. Lauderdale, Florida
    February 14, 2003
    "Colon Cancer Screening"

139. University of Miami School of Medicine Internal Medicine Primary Care
    Physicians Course
    Coconut Grove, Florida
    February 22, 2003
    "Cox-2 Inhibitors In the GI Tract"

140. Annual Southeastern First Year Fellow Course
    Orlando, Florida
    September, 2003
    COURSE DIRECTOR

141. American College of Gastroenterology 68th Annual Scientific Meeting
    Baltimore, Maryland
    October 15, 2003
    "A 38 year old Man with Paroxysmal Nocturnal Hemoglobinuria and Rectal Bleeding: A Case Report"

142. American College of Gastroenterology 68th Annual Scientific Meeting
    Baltimore, Maryland
    October 15, 2003
    "A Prospective Study of the Prevalence of Cytomegalovirus and Human Herpes 6 Virus in Patients with Inflammatory Bowel Disease"

143. Florida Gastroenterologic Society – Annual Meeting
    Orlando, Florida
    September, 2004
    “A Prospective Comparison of Colonoscopy and Flexible Sigmoidoscopy for the Evaluation of Young Adults with Rectal Bleeding”

144. Annual Southeastern First Year Fellow Course
    Orlando, Florida
    October, 2004
    COURSE DIRECTOR

145. American College of Gastroenterology – Annual Scientific Meeting
    Orlando, Florida
    October, 2004
    “A 49 year old man with Dysphagia and a Large Pedunculated Mass: A
146. Southern Medical Association – Annual Scientific Meeting
    New Orleans, Louisiana
    November, 2004
    “A 49 year old man with Dysphagia and a Large Pedunculated Mass: A
    Case Report”

147. ACG/FGS Regional Postgraduate Course
    Ft. Lauderdale, Florida
    March 31 – April 3, 2005
    PROGRAM DIRECTOR

148. ACG/FGS Regional Postgraduate Course
    Ft. Lauderdale, Florida
    March 31 – April 3, 2005
    “Controversies with H Pylori Infestation”

149. American Society for Gastrointestinal Endoscopy – Annual Meeting
    Chicago, Illinois
    May, 2005
    “Endoscopic Criteria used to Distinguish Benign from Malignant Polyps”

150. Annual Southeastern First Year Fellow Course
    Orlando, Florida
    September, 2006
    COURSE DIRECTOR

151. Annual Southeastern First Year Fellow Course
    Orlando, Florida
    September, 2007
    COURSE DIRECTOR

152. American College of Gastroenterology Annual Meeting
    Philadelphia, Pennsylvania
    October 12-15, 2007
    “CMV and EBC in Inflamed UC Colonic Mucosa”
    “Tbc vs Crohn’s in Immunocompromised patient”

VI. TEACHING

28. Teaching Awards Received:

29: Teaching Specialization
VII SERVICE

31. University Committee and Administrative Responsibilities

32. Community Activities
FRANCIS C SKILLING JR

License Number: ME20991

Data As Of 4/14/2016

Profession             Medical Doctor
License                ME20991
License Status         CLEAR/ACTIVE
License Expiration Date 1/31/2017
License Original Issue Date 12/31/1973
Address of Record      2020 FLEISCHMANN ROAD
                        TALLAHASSEE, FL 32308-4599
Controlled Substance Prescriber No
Discipline on File No
Public Complaint No

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https://appsmqa.doh.state.fl.us/MQASearchServices/HealthcareProviders/LicenseVerification... 4/14/2016
Francis C. Skilling, Jr., M.D.

Curriculum Vitae

Education:

A.B. Degree, English Literature, Spring Hill College, Mobile, AL, 1968
M.D. Degree, University of Alabama in Birmingham School of Medicine, 1972
Intern in Internal Medicine, University of Miami School of Medicine, 1973
Resident in Ophthalmology, University of Texas Medical Branch, 1975-78
Masters in Business Administration, MBA Program for Physicians, University of South Florida, 1994-96

Certification:

American Board of Ophthalmology, 1979 (permanent)

Professional Organizations:

Capital Medical Society
Florida Medical Association
American Medical Association
Florida Society of Ophthalmology
American Academy of Ophthalmology, Fellow
Society to Prevent Blindness
University Appointment:

Clinical Associate Professor in Ophthalmology
FSU College of Medicine, 2003-present

Member Selection Committee, FSU College of Medicine, active

Teaching Experience:

Preceptor in Ophthalmology, TMH Family Practice Program, 1980-present

Clinical Preceptor in Ophthalmology, FSU College of Medicine, 2005-Present

Hospital Appointments:

Tallahassee Memorial Hospital, Senior Active Staff, 1978—current

Capital Regional Medical Center, Senior Active Staff, 1980—current

Committee Appointments:

President, CMS Service Corp., 2004-present
Member, CRMC Board of Trustees, 2011-2014
President, Medical Executive Committee, CRMC, 1992-93
Member, Medical Executive Committee, TMH, 1996
Member, Publications Committee, Capital Medical Society, 1985-present
Clinical Experience:

Private Ophthalmology Practice, Eye Associates of Tallahassee, P.A. 1978-present

Managing Partner, Eye Associates of Tallahassee, P.A. 1995-present

Volunteer Experiences and Outreach Programs:

Local:
We Care Program, Capital Medical Society
Children's Medical Services, Dept of Children & Families
Florida State Hospital, Ophthalmology Consultant

State:
Division of Blind Services
Medicaid Provider since 1979

International:
Institute for Latin American Concern (ILAC), Preceptor in Dominican Republic for Creighton University medical students

International Eye Foundation
Volunteer Ophthalmologist, Nakuru, Kenya
Volunteer Ophthalmologist, St. Kitts and Nevis, West Indies

Military Service:

Medical Officer, U.S. Navy and Marine Corps, 1973-75

Managed Care Experience:

President, Health Plan Southeast, 1990-94

Licensure:

State of Florida, unrestricted medical license since 1973
(updated 18 December 2014)
Department of Health

DAVID YIN-KAI HUANG

License Number: ME55299

Data As Of 4/14/2016
Profession: Medical Doctor
License: ME55299
License Status: CLEAR/ACTIVE
License Expiration Date: 1/31/2018
License Original Issue Date: 06/13/1989
Address of Record:
1401 CENTERVILLE ROAD
SUITE G-02
TALLAHASSEE, FL 32308

Controlled Substance Prescriber: Yes
Discipline on File: No
Public Complaint: No

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https://appsmdo.doh.state.fl.us/MQA?SearchServices/HealthcareProviders/LicenseVerification... 4/14/2016
Curriculum Vitae

DAVID Y. HUANG, M.D.

PERSONAL:
Birthdate: January 4, 1961
Birthplace: Taipei, Taiwan
Citizenship: United States
Residence Address: 3681 Letitia Lane
Tallahassee, FL 32312
(850) 385-7933 Home   (850) 567-3985 Cell
Office Address: Tallahassee Pulmonary Clinic, P.A.
1401 Centerville Rd, Suite G-02
Tallahassee, FL 32308
(850) 878-8714   Beeper (850) 489-2187   Fax (850) 431-4526
Marital Status: Married with 4 children
Hobbies: Tennis, jogging, fishing

CURRENT POSITIONS:
Partner in Tallahassee Pulmonary Clinic, P.A.: July 1992-current (March 2012)
Medical Director, Tallahassee Memorial Sleep Center: 2009-current
Internal Medicine Clerkship Faculty, Florida State University College of Medicine: 2003-current

EDUCATION:
B.S., May 1982; University of Florida; Gainesville, Florida
M.D., June 1985; University of Florida College of Medicine; Gainesville, Florida

POSTGRADUATE TRAINING:
Internship - University of Texas Southwestern Affiliated Hosp (Parkland Memorial Hosp and Dallas VAMC)
Dallas, TX; July 1985 - June 1986
Specialty: Internal Medicine
Residency - University of Texas Southwestern Affiliated Hosp
Dallas, TX; July 1986 - June 1988
Specialty: Internal Medicine
Fellowship - University of Florida (Shands Teaching Hospital and Gainesville VAMC)
Gainesville, FL; July 1989 - June 1992
Specialty: Pulmonary Medicine and Critical Care Medicine

ACADEMIC APPOINTMENTS:
Instructor, Introduction to Clinical Medicine course for second-year medical students
University of Texas Southwestern Medical School at Dallas
September 1986 - May 1987
Assistant Professor of Internal Medicine, Clinical Track
University of Texas Southwestern Medical Center at Dallas
Department of Internal Medicine, Division of General Internal Medicine
July 1988 - June 1989
Internal Medicine Clerkship Faculty
Florida State University College of Medicine, Tallahassee Campus
July 2003 - current

HONORS AND MEMBERSHIPS:
Phi Beta Kappa, 1982
Alpha Omega Alpha, 1985
Member of American College of Physicians, 1989
Fellow of American College of Chest Physicians, 1995
Fellow of American Academy of Sleep Medicine, 1999

BOARD CERTIFICATION:
Diplomate, Internal Medicine, American Board of Internal Medicine (ABIM): September, 1988
Diplomate, Pulmonary Disease, ABIM: November, 1992. Recertified in 2002
Diplomate, Critical Care Medicine, ABIM: November, 1993. Recertified in 2003
Diplomate, Sleep Medicine, American Board of Sleep Medicine (April, 1999) and ABIM (Nov, 2009)
LICENSURE:
State of Florida, No. ME 0055299

HOSPITAL AFFILIATIONS:
Tallahassee Memorial Hospital: 1992-current, Active medical staff
Capital Regional Medical Center: 1992-current, Courtesy medical staff (formerly Tallahassee Community Hosp)
HealthSouth Rehabilitation Hospital of Tallahassee: 1992-current, Consulting medical staff
HealthSouth Sleep Disorders Center of Tallahassee: 2002-2007, Medical Director
Tallahassee Memorial Sleep Center: 2009-current, Medical Director

COMMITTEES and VOLUNTEER TEACHING:
Pharmacy and Therapeutics Committee, Tallahassee Memorial Hospital (TMH) 1993-current
Anticoagulation Subcommittee of Pharmacy and Therapeutics Committee, TMH 1994-2008
Anti-infective (Antibiotic) Subcommittee of Pharmacy and Therapeutics Committee, TMH 1994-2008
Pneumonia and Asthma lectures to Florida A & M Physical Therapy students yearly 1993-2000
Pulmonary Medicine lectures to TMH Family Practice housestaff yearly 1996-2005
Chairman of Department of Medicine, TMH 1998-2000
Medical Executive Committee, TMH 2000-2003
CRT Committee, TMH 2000-2004
Cardiovascular Surgery Case Review Committee, Capital Regional Medical Center 2001-2005
Physician Volunteer at Neighborhood Health Services to assist with indigent patients quarterly 2002-2003
Chairman of Clinical Ethics Committee, TMH 2004-current
Medical Advisory Committee for the Chief Medical Officer (John Mahoney, M.D.), TMH 2005-2008

PRESENTATIONS since 1993:
1993 Asthma Update, TMH luncheon seminar
1995 Cardiopulmonary Exercise Testing, TMH luncheon seminar
1998 Positive Pressure Therapy, Tallahassee Pulmonary Symposium sponsored by American Lung Assoc
1998 Seven Consecutive Cases of Peri-operative Pulmonary Embolism with a Bad Outcome, Tri-state
Consecutive Case Conference on Lung Disease sponsored by American Thoracic Society of Florida, S.
Carolina, Georgia
1998 Upper Airway Resistance Syndrome, TMH Sleep Medicine Conference
1998 CPAP, BiPAP, and AutoCPAP, TMH Sleep Medicine Conference
1999 Obesity and Obstructive Sleep Apnea, Obesity Symposium sponsored by Capital Medical Society
1999 The Difficult Asthmatic, dinner sponsored by Rhone-Poulenc
1999 Evaluation of the Sleepy Patient, TMH Sleep Medicine Conference
2000 The History of Sleep Medicine, TMH Sleep Medicine Conference
2000 The Drowsy Driver, TMH Sleep Medicine Conference
2001 Sleep Medicine in the 21st Century, TMH Sleep Medicine Conference
2001 The Drowsy Driver, Forestry Service of U.S. Department of Agriculture
2002 Education for Physicians on End-of-Life Care (EPEC) core curriculum sponsored by TMH:
   1. Gaps in End-of-Life Care
   2. Communicating Bad News
   3. Withholding and Withdrawing Treatment
2002 Moderator: Five Consecutive Cases of Pulmonary Embolism with a Bad Outcome, Tri-state
Consecutive Case Conference on Lung Disease sponsored by American Thoracic Society of Florida, S.
Carolina, Georgia
2002 End-of-Life Issues, TMH Family Practice Residency Program luncheon
2002 Pulmonary Function Testing, Lecture for first year students at Florida State University College of
Medicine
2003 Sleep Medicine in the 21st Century, Tallahassee Pulmonary Symposium sponsored by American Lung
Assoc
2003 The Drowsy Driver, TMH Family Practice Residency Program luncheon
2003 Chronic Cough, TMH Family Practice Residency Program luncheon
2003 Education for Physicians on End-of-Life Care (EPEC) core curriculum sponsored by TMH:
   1. Communicating Bad News
   2. Medical Futility
   3. Withholding and Withdrawing Treatment
2004 Obstructive Sleep Apnea-Hypopnea Syndrome, University of Washington Orthodontics Department
2004 Education for Physicians on End-of-Life Care (EPEC) core curriculum sponsored by TMH:
  1. Gaps in End-of-Life Care
  2. Communicating Bad News
  3. Sudden Illness
  4. Medical Futility
  5. Withholding and Withdrawing Treatment
2004 Obstructive Sleep Apnea and Nasal CPAP, Patient education seminar sponsored by American Homepatient, HealthSouth Sleep Disorders Center, and Tallahassee Pulmonary Clinic
2005 The History of Sleep Medicine, Florida State University College of Medicine Grand Rounds
2005 DVT: Understand the Risk, TMH Luncheon Seminar
2005 Obstructive Sleep Apnea and Nasal CPAP, Patient education seminar sponsored by American Homepatient, HealthSouth Sleep Disorders Center, and Tallahassee Pulmonary Clinic
2005 Restless Legs Syndrome: The Facts, TMH Luncheon Seminar
2005 Pulmonary Hypertension, TMH Family Practice Residency Program luncheon
2005 Clinical Ethics, TMH Leadership Retreat
2006 Update on Narcolepsy, TMH Luncheon Seminar
2006 Restless Legs Syndrome, Presentation at Premier Health and Fitness Club
2006 Clinical Ethics, Leadership Tallahassee Seminar held at TMH
2007 Obstructive Sleep Apnea and Restless Legs Syndrome, Capital Medical Society Monthly Meeting
2007 Obstructive Sleep Apnea, Tallahassee Pulmonary Symposium sponsored by American Lung Assoc
2008 Case Presentations, Tallahassee Pulmonary Symposium sponsored by American Lung Assoc
2008 Women and Sleep, TMH Luncheon Seminar at A Woman's Place
2008 Clinical Ethics, TMH Ethics Committee meeting
2008 Restless Legs Syndrome, Presentation at Premier Health and Fitness Club
2009 Women and Sleep, Presentation at Premier Health and Fitness Club
2010 Adolescents and Sleep, Presentation at Premier Health and Fitness Club
2010 Case Presentations, Tallahassee Pulmonary Symposium sponsored by American Lung Assoc
2010 The Drowsy Worker, Big Bend EAP Association Chapter
2010 The Drowsy Driver, Presentation at Tallahassee Memorial Sleep Center Conference
2010 Clinical Ethics at TMH, Bioethics Seminar at FSU College of Medicine
2011 Update on Restless Legs, Presentation to Capital Pharmacist Society
2012 Challenging Case Studies, Tallahassee Memorial Sleep Symposium

BIBLIOGRAPHY:

REFERENCES:

1. Spencer Gilleon, M.D.
   1405 Centerville Road, Suite 500
   Tallahassee, FL 32308
   (850) 877-0101

2. F. Ray Dolly, M.D.
   1401 Centerville Road, Suite G-02
   Tallahassee, FL 32308
   (850) 878-8714

3. Robert Rowland, M.D.
   1401 Centerville Road, Suite 700
   Tallahassee, FL 32308
   (850) 216-0120

4. Eloise Harman, M.D.
   Box 100225
   University of Florida College of Medicine
   Gainesville, FL 32610
   (352) 392-2666

5. John P. Mahoney, M.D.
   1899 Elder Court
   Tallahassee, FL 32308
   (850) 431-5888 or 878-5143
IRA JAY GOODMAN

License Number: ME41137

**Data As Of 4/14/2016**

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CURRICULUM VITAE
IRA J. GOODMAN, M.D.

PERSONAL HISTORY:

Business Address: Compass Clinic
100 W. Gore Street, Suite 607
Orlando FL, 32806-1051

Business Phone: (407) 210-1320
Business Fax: (321) 202-2582

Date of Birth: July 8, 1952

Place of Birth: Wilkes-Barre, Pennsylvania

Marital Status: Married, One son, One daughter

WORK HISTORY:

Compass Clinic
100 W. Gore Street, Suite 607
Orlando FL, 32806-1051
(407) 210-1320
May 2011- Present

Orlando Regional Medical Center
1414 Kuhl Avenue
Orlando FL, 32806
July 2004- May 2011
(407) 841-5111

Neurological Services of Orlando
3849 Oakwater Circle
Orlando FL, 32806
(407) 240-1762
May 1990- July 2004
EDUCATION:

Undergraduate:  
Dickinson College  
Carlisle, Pennsylvania  
Bachelor of Science, Biology (1974)  
Magna Cum Laude

Graduate:  
Medical College of Pennsylvania  
Philadelphia, Pennsylvania  
Doctor of Medicine (1979)

Honors Recognition:  
Anatomy, Neuro-Anatomy  
Physiology, Pharmacology  
Clinical Neurology

Postdoctoral:  
Orlando Regional Medical Center  
Orlando, Florida  
Internship, Internal Medicine (1979-1980)  
Barry Sieger, M.D., Chairman Medical Residency Program

Postdoctoral:  
Shands Teaching Hospital and Veterans Administration Medical Center, University of Florida School of Medicine.  
Gainesville, Florida  
Residency, Neurology (1980-1983)  
Melvin Greer, M.D., Chairman Department of Neurology.  
Research involved multiple clinical drug trial in Epilepsy.  
Publications focused on clinical application of Evoked Potential

LICENSURE:  
Florida Medical License ME0041137

BOARD CERTIFIED:  
Certified in Neurology by the American Board of Psychiatry and Neurology

SOCIETIES:  
American Academy of Neurology  
Florida Neurologic Association
American Association for the Study of Headache
Southern Medical Association
Southern EEG Society
Florida Medical Association

**HONORS & DISTINCTIONS:**

Dept of Highway & Motor Vehicles
Medical Advisory Panel (2006 – Present)

2003
Appointed to Gov. Bush Advisory Council on Impaired Drivers

2000-2014
Top Neurologist in Central Florida
14 Consecutive Years
Orlando Magazine/Orlando Florida

2011
US News and World Report
Named among the top US Neurologists

1987-1989
Attending Physician of the Year Award
Orlando Regional Medical Center

**HOSPITAL AFFILIATIONS:**

Orlando Regional Medical Center
Doctor Phillips Hospital
Winnie Palmer Hospital
Lucerne Hospital
Florida Hospital

**MEMBERSHIPS AND COMMITTEES:**

July 1999-2004
Vice Chairman: Dept of Medicine
Orlando Regional Healthcare System

1997
Chairman: Spring Epilepsy Symposium
Epilepsy Association of Central Florida
Speakers: Park Davis
Speakers: Novartis
Speakers: Glaxo Welcome

1995
Advisory Board
Lifestyles Index for Persons w Epilepsy
1994- Present
Chairman: Department of Neurology
Orlando Health

1983
Professional Advisory Board
Epilepsy Association of Central Florida

PROFESSIONAL APPOINTMENTS:

2006-Present
Faculty- UCF Neuroscience

2004-Present
Faculty- FSU School of Medicine

10/1/1999-12/31/2004
Neurological Services of Orlando, PA
Private Practice/ Adult Neurology

1998-Present
Associate Clinical Professor
Department of Neurology
University of Florida, School of Medicine

1994- 2011
Director of Medical Education
Department of Neurological Services
Orlando Regional Healthcare Systems

1995-2011
Director- State Funded Memory Disorders
Clinic-Orlando

1995-Present
Associate Clinical Professor
Department of Medicine
University of Florida, School of Medicine

1983-2011
Attending in Neurology
Internal Medicine Residency Program
Orlando Regional Medical Center

1983-1994
Neurology Consultants PA
Private Practice/Adult Neurology

ACADEMIC AND RESEARCH:

2009
Published
Switching from oral Cholinesterase
Inhibitors to the Rivastigmine patch
A Review of Clinical Data

2008
Review Article
Practical Utility of Urinary Assay in the Diagnosis of Alzheimer's Disease

2007-2008
Principal Investigator-Validation Study
For Dipstick Measurement of Urine NTP

2007
Principal Investigator and Lead Author
A Multi-center Blinded Prospective Study of Neural Thread Protein in Patients with Suspected Alzheimer’s Disease” J AM MED DIR ASSOC
Volume 8, Issue 1 pgs. 21-30

2006- 2007
Organizer Annual International Brain Conference at University of Central FL

2006
Poster presentation on Urine Thread Protein in MCI at 27th Annual International Neurophysiology Meet Edinburgh, Scotland

2006
Poster presentation Urine Neural Thread Protein in Alzheimer’s Disease Annual American Medical Directors Association Meeting, Dallas Texas

2006
Lecture-Urine Neural Thread Protein Biomarker in AD Alzheimer’s Disease Initiative Research Sub-committee meeting, Orl FL

2006
Poster Presentation-Urine Neural Thread Protein Biomarker in AD American Psychiatric Association New York City, NY

2006
Presentation on Alzheimer’s Disease

ACADEMIC AND RESEARCH CONTINUED:
Biomarkers at International Bologna Neurologic Conference, Bologna, Italy

2006
Poster presentation on Urine Neural Thread Protein in Alzheimer's at APA National Meeting, Toronto, Canada

2005
Presentation to FDA on Urine Neural Thread Protein in Alzheimer's Disease Washington, DC

2003
Speaker: Acute Management of Stroke
Geriatric Medicine Conference
Orlando Regional Healthcare System
Lake Buena Vista, Florida

2000-Present
Numerous Lectures: Diagnosis and Treatment of Alzheimer's Disease

1999, April
Grand Rounds: Headache Management

1999, March
Invited Speaker: Treatment Options in Dementia
East Central Florida Memory Disorder Clinic

1999, February
Features Speaker: Treatment of Alzheimer's
Walt Disney World Contemporary Resort

1999, January
Grand Rounds: Management of Stroke
Halifax Hospital, Daytona Beach, Florida

1998
Principal Investigator, Alzheimer’s Study

1998-1999
Co-Investigator-BMS-204352
/Neuroprotection Stroke

1998-1999
Principal Investigator
Pregabalin Study in Epilepsy

1998, October
Speaker: The Treatment of Epilepsy
Dept of Corrections, Orlando, Florida

1998, September
Guest Speaker: War Against Seizures

ACADEMIC AND RESEARCH CONTINUED:
1998, August
University of Florida, Gainesville
Grand Rounds: AED Use in Neurologic Cond
Tallahassee Memorial Hospital

1998, March
Speaker: Update in Epilepsy, Ortho McNeil

1998, March
Grand Rounds: AED Use in Neurological Cond
Eisenhower Army Hospital

1998, January
Speaker: New Approaches to Epilepsy
Florida Pharmacy Association

1997, July
Speaker: Update on Migraine
Veterans Administration Medical Center
Orlando, Florida

1997, May
Speaker: Status Epilepticus
Spring Epilepsy Symposium
Epilepsy Association of Central Florida

1997, April
Speaker: Update on epilepsy
Veterans Administration Medical Center
Gainesville, Florida

1997, March
Speaker: Update on Migraine and Epilepsy
Annual Internal Medicine Conference
Lake Buena Vista, Florida

1995
Principal Investigator-SB202026
Treatment of Alzheimer’s Disease

1995
Principal Investigator, Phosphenytoin in
Treatment of Acute Stroke

1995
Principal Investigator-Alpha Interferon
Treatment of Multiple Sclerosis

1995
Cost benefit Analysis of Epilepsy Treatment
Vol 1, Number 3 Nov/Dec 1995
American Journal of Managed Care
1995, October

Speaker: Special Topics in Epilepsy
University of Florida
Orlando, Florida, Swan & Dolphin Resort

1995

Faculty Member-Mastering epilepsy
Regional Consultants Meeting (July 20-23)

1995

Faculty Member: Current Management of
Epilepsy Home Study Program

1985

Publication: Auditory Brain-Stem Potential
With Unilateral Posterior Hemorrhage
Arch Neurol, 1985: 42 (8) 767-768

2013

Unilateral Perseveration: Acost A, L, Goodman I J,
Heilman, KM. Cogu. Behavior Neurol. 2013 Dec, 26
(4) 181-188
Department of Health

FREDERICK FLINK

License Number: OPC1149

Data As Of 4/14/2016

Profession: CERTIFIED OPTOMETRIST

License: OPC1149

License Status: CLEAR/ACTIVE

Qualifications: Oral Prescriptive Authority

License Expiration Date: 2/28/2017

License Original Issue Date: 01/01/1801

Address of Record:
3499 THOMASVILLE ROAD
SUITE 3
TALLAHASSEE, FL 32309-3425

Controlled Substance Prescriber: No

Discipline on File: No

Public Complaint: No

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Dr. Frederick F. Flink  
Optometrist

Board Certified in Ocular Therapeutics - Certified by the Florida Board of Optometry in 1987 to diagnose and treat anterior segment eye diseases and glaucoma.

Personal

Marital Status: Married.

Resided:  
Miami Beach, FL (1947-48); Green Cove Springs, FL (1948-57);  
Miami Springs, FL (1957-70); Chicago, IL and suburbs (1970-85);  
Tallahassee, FL (1985 - Present).

Education

Bachelor of Science - B.S. - University of Miami (Coral Gables, FL) - 1970.  
Major: Chemistry.  
Minors: Biology, Psychology.


Post Doctorate Continuing Education - over five hundred hours of course work attended and completed with emphasis on Ocular Pathology and Contact Lenses.

Licensed Optometrist


Memberships/Offices/Appointments

Board Member of the Lighthouse of the Big Bend, Inc. (November, 2011 - Present)  
Medical Advisory Board Member of the Florida Department of Highway Safety and 
Kepsor Vehicles (May, 2007 - Present)  
State of Florida At Risk Drivers Council (July, 2003 - May, 2007)  
Northwest Florida Optometric Association  
(Vice President - May, 2002 - March, 2003; President - March, 2003 - March, 2005)  
Florida Optometric Association  
Southern Council of Optometrists  
American Optometric Association
Attachment # 4
Annual Performance Report

Providing Highway Safety and Security through Excellence in Service, Education, and Enforcement

Fiscal Year 2015–2016
Since being appointed to the position of Executive Director of the Florida Department of Highway Safety and Motor Vehicles (DHSMV), our agency has reached more customers than ever before. Florida is now the third largest state in the nation with nearly 20 million people and a record tourism population, and almost every one of them will be a customer of the department at some point in their life.

This far-reaching department affects the lives of Floridians and visitors in a very real way. A driver credential not only helps verify the driver received the proper education and training to operate a motor vehicle safely on Florida roads, but, for many, is the sole source of identification that they will use to purchase a home, buy a vehicle, get a job or apply for a bank account. Safe drivers not only save lives but help keep Florida’s transportation system moving. From the issuance examiner at the counter to the Florida Highway Patrol trooper on the road, each DHSMV member plays an integral part in providing highway safety and security through excellence in service, education and enforcement.

DHSMV members are encouraged every day to model themselves as champions for safety and go the extra mile to protect and serve the citizens and visitors of our state. This past year, we strategically promoted highway safety through the release of the updated official Florida Driver License Handbook in conjunction with leading several robust safety campaigns. We also began to analyze our crash and citation data to identify safety trends on our roadways, which has enhanced our partnerships with law enforcement agencies statewide.

As leaders in service, DHSMV members go above and beyond to put our customers and each other first, working with national, state and local partners to provide customers the best service possible while ensuring safety and security. This year, we have been able to offer the driver license exam in even more languages to ensure drivers understand the rules of the road. We deployed two more mobile issuance vehicles to meet some of our most vulnerable customers where they are and provided even more information and service through our website for customer convenience.

As the number and needs of our customers continue to grow, I have encouraged our members to act as agents of progress, fostering and enacting ways in which our department can improve, innovate and excel in the way we do business. DHSMV’s Motorist Modernization efforts continue on track, having already launched portions of the multi-phase effort to upgrade decades-old systems, with each member and partner playing a role in identifying areas for process improvement and bringing those ideas to life. Once completed, the Motorist Modernization project will improve DHSMV’s service delivery with a centralized portal for customers, provide more accurate and secure data collection and reporting and improve DHSMV’s interactions with business partners and industry organizations.

I am proud of the progress we have made over the past year and, as we continue to find ways in which we can improve our processes and services, I remain committed to creating solutions that best serve our state. A Safer Florida is our vision and through deliberate highway safety education and enforcement efforts, we strive to ensure all drivers on Florida roads Arrive Alive.

Terry L. Rhodes
Executive Director
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Florida Department of Highway Safety and Motor Vehicles By the Numbers

In 2015...

- 1,874 troopers keeping our roads safe.
- Over 19.8 million registered vehicles in Florida.
- There are over 15.9 million licensed drivers in Florida.
- Troopers patrolled over 42,891,557 miles.
- There were 374,340 total traffic crashes in Florida.
- 12,784 troopers investigated crashes out of a total of 374,340 (33%).
- 907 were fatalities (2.4%).
- 505 alcohol-related fatalities (55%).
- 633 non-motor vehicle fatalities (70%).
- 584 pedestrians fatalities (65%).
- 2,939 traffic citations issued last year: 22% were issued by FHP.
- More than 3.4 million traffic tickets were issued last year.
News and Accomplishments

LEADERS IN SERVICE

QUARTER 1:
- **DHSMV customer call center opened in Kissimmee**: DHSMV opened a new call center in Kissimmee at the former driver license office on North Orange Blossom Trail. Members are able to take calls and assist customers with driver license and motor vehicle issues, which should help reduce the call center wait times.
- **DHSMV provided partner training to tax collector staff**: DHSMV staff hosted a training session for tax collector members around the state. Attendees received information and training on crash and public records, Uniform Traffic Citation fields and administrative support.
- **Florida Licensing on Wheels (FLOW) events across the state**: FLOW mobiles continued to go across the state in support of Florida’s inmate re-entry program, reaching out to homeless populations, senior and minority communities and other outreach facilities to issue driver licenses, ID cards, registrations and handle other credentialing inquiries.

QUARTER 2:
- **DHSMV released two new specialty plates**: DHSMV released the Fallen Law Enforcement Officers and Florida Sheriffs Association license plates available statewide to the public. Fallen Law Enforcement Officers specialty plate fees are distributed through Police and Kids Foundation, Inc. and the Florida Sheriffs Association fees are distributed through the Florida Sheriffs Association.
- **DHSMV provided Uniform Traffic Citation training**: DHSMV members facilitated a Uniform Traffic Citation procedures presentation with the Department of Veterans Affairs Police Services Bay Pines in Pinellas County.
- **Veterans joined the ranks at DHSMV**: DHSMV hired 24 veterans this quarter. Eight DHSMV veterans received the Governor’s Veterans Service Award. DHSMV also participated in the “Greenlight a Vet” program, installing green lightbulbs in front of the DHSMV headquarters.
- **Florida Licensing on Wheels (FLOW) events across the state**: FLOW mobiles continued to go across the state in support of Florida’s inmate re-entry program, reaching out to homeless populations, senior and minority communities and other outreach facilities to issue driver licenses, ID cards, registrations and handle other credentialing inquiries. Of note, FLOW participated in a reinstatement event sponsored by Representative Kionne L. McGhee, Representative Cynthia Stafford and the 11th Judicial Courts; partnered with the office of Commissioner Francis Suarez (District 4) to visit senior condominum communities in Miami-Dade; and participated in a coordinated event at the Miami Field Office with the Department of Homeland Security Citizenship and Immigration Services field offices.

QUARTER 3:
- **DHSMV released new Woman Veteran License Plate**: DHSMV issued the first Women Veteran specialty license plate to Colleen Krepstekies, the Director of Legislative and Cabinet Affairs for the Department of Veterans Affairs. The Woman Veteran specialty plate is now available in local DHSMV and tax collector offices.
- **DHSMV participated in tax collector continuing education training**: DHSMV staff conducted continuing education training for tax collectors in Orlando with approximately 100 tax collectors and their staff in attendance.
- **Two new FLOW mobiles hit the road**: DHSMV’s newest Florida Licensing on Wheels (FLOW) mobiles hit the road, serving the Tampa and Miami areas. These FLOW mobiles joined 11 other mobile issuance units across the state, assisting customers with limited access and mobility. The newest RV units were completely refurbished by PRIDE and are equipped with all of the technology to issue driver licenses, ID cards, registrations and other credentialing services.
- **Veterans joined the ranks at DHSMV**: DHSMV hired 24 veterans this quarter.
- **Florida Licensing on Wheels (FLOW) events across the state**: FLOW mobiles continued to go across the state in support of Florida’s inmate re-entry program, reaching out to homeless populations, senior and minority communities and other outreach facilities to issue driver licenses, ID cards, registrations and handle
other credentialing inquiries. Of note, FLOW teams participated in an ID and voter registration initiative with local high schools where they received over 200 voter registration applications; participated in reinstatement events for the office of County Commissioner Sally Heyman in Miami-Dade and Senator Geraldine Thompson in Orlando; and worked at the Florida Capitol Rotunda, providing replacement license plates, driver licenses, ID cards and registration renewals to members of the Florida Legislature, their staff and the visiting public.

QUARTER 4:

- **DHSVM released new Veteran’s specialty license plates:** DHSVM approved statewide distribution of three new military service special license plates: Air Force Combat Action Medal, Navy Submariner and World War II Veteran.

- **DHSVM opened Pembroke Pines and Coral Reef offices for Saturday operations:** The Pembroke Pines and Coral Reef offices in Broward County began Saturday operating hours. These offices received large numbers of customers from the start and will continue to remain open for Saturday operation allowing DHSVM to serve more customers.

- **DHSVM launched Russian language translation system for driver tests:** DHSVM successfully piloted and launched testing for the Class E knowledge exam in Russian which has been added to the Automated Driver License Testing System. This enhancement allows offices and third party administrators to give the Class E knowledge exam in Russian text and audio.

- **FHP Honor Guard placed second in national competition:** FHP Honor Guard placed second in the Steve Young National Honor Guard competition and demonstration in Washington D.C. The team was one of two that was invited to attend a special ceremony at the Pentagon transporting the U.S. Honor Flag.

- **Veterans joined the ranks at DHSVM:** DHSVM hired 25 veterans this quarter.

- **Florida Licensing on Wheels (FLOW) events across the state:** FLOW mobiles continued to go across the state in support of Florida’s inmate re-entry program, reaching out to homeless populations, senior and minority communities and other outreach facilities to issue driver licenses, ID cards, registrations and handle other credentialing inquiries. Of note, FLOW participated in a summer youth employment and financial empowerment program with the City of Miami to prepare future leaders by teaching them about financial education. With ID cards in hand, students were able to apply for local employment opportunities, internship positions, colleges and open bank accounts. FLOW teams attended the Women’s Veterans Resource event sponsored by State Representative Gwyndolen Clarke-Reed in Oakland Park. FLOW teams also participated in Operation Fresh Start as part of a joint effort with the Palm Beach County Clerk of Court, Palm Beach County Sheriff’s Office and the State Attorney’s Office to provide a convenient opportunity for Palm Beach residents to have their invalid driver licenses reinstated after careful review of their outstanding non-criminal warrants.

**AGENTS OF PROGRESS**

QUARTER 1:

- **Colonel Gene Spaulding chosen as Director of Florida Highway Patrol:** Colonel Gene Spaulding, formerly Troop Commander of Troop G in Jacksonville, was chosen to be the 14th Director of the Florida Highway Patrol. Colonel Spaulding has been with the patrol for 22 years. During his career, he has served in locations throughout the state including Orlando, West Palm Beach and Ocala.

- **FHP graduated new Troopers:** The Florida Highway Patrol welcomed 56 new Troopers. New Trooper Juan Perez was honored with the Executive Director’s Award for achieving the highest grade point average at the Academy and Trooper Robert Davis earned the Director’s Award for demonstrating extraordinary courtesy and dedication during the 28 weeks of training. Alachua County Sheriff Sadie Darnell delivered the keynote address.
Florida Department of Highway Safety and Motor Vehicles

News and Accomplishments continued

QUARTER 2:

- **Florida Highway Patrol promoted three new majors:** Colonel Gene Spaulding held promotional ceremonies to promote three captains to the rank of major. Major John Gourley will lead field operations for Troop C in the Tampa area. Major Brannon Snead was chosen to lead FHP's Bureau of Criminal Investigations and Intelligence. Major Jeff Dixon was chosen to head up FHP's commercial vehicle enforcement operations as Troop I commander.

- **FHP graduated 12 new auxiliary members:** FHP welcomed 12 members to the Florida Highway Patrol Auxiliary. The new auxiliary troopers successfully completed a rigorous testing, background investigation and a remote learning program. The FHP Auxiliary is an armed, professionally trained volunteer law enforcement organization dedicated to providing direct assistance and operational support to FHP and the citizens of Florida.

- **New regional communications center opened:** FHP partnered with the Florida Department of Transportation and the North Florida Transportation Planning Organization to open a state-of-the-art facility for monitoring and responding to incidents on Florida roadways in a coordinated effort to keep Florida safe.

QUARTER 3:

- **DHSVM released updated official Florida Driver License Handbook:** DHSVM released an updated edition of the official Florida Driver License Handbook with enhanced safety information for existing and potential Florida drivers. DHSVM updated the handbook with clear and easy-to-understand content and graphics to help readers effectively comprehend Florida traffic laws and regulations regarding the operation of a motor vehicle on Florida roads. The handbook is available in English, Spanish and Haitian-Creole in print to all DHSVM, tax collector and school districts statewide and by download on the DHSVM website and available on iTunes.

- **FHP graduated 44 new Troopers:** Members of the FHP 132nd basic recruit class graduated putting 44 new troopers on the road to help promote a safer Florida. The 132nd basic recruit class went through 29 weeks of extensive training, covering topics such as firearms, vehicle operations, defensive tactics, first aid and law enforcement academics.

- **Florida Highway Patrol promoted new Chief of Patrol Operations and Major of the FHP Training Academy:** Colonel Gene Spaulding promoted Mark Brown as the new Chief of Patrol Operations for the northern region. Chief Brown graduated from the 97th basic recruit class and began his career in Charlotte County. Nancy Rasmussen was promoted as the first female Major of the FHP Training Academy having served 24 years with the patrol.

QUARTER 4:

- **FHP graduated 36 new Troopers:** DHSVM welcomed 36 members of the 133rd basic recruit class to the division of the Florida Highway Patrol, including 13 veterans. These Troopers joined more than 1,800 Troopers who patrol the state's roads each day to provide protection and assistance to Florida residents and visitors.

- **DHSVM partnered with Veterans Florida for Troops to Truckers initiative:** DHSVM staff attended the kickoff meeting for Troops to Truckers arranged by the Florida Trucking Association and Veterans Florida. DHSVM is part of the initiative to provide a pathway for veterans and soon-to-be veterans employment opportunities through the transportation industry.

- **DHSVM supported Ounce of Prevention Fund of Florida to promote healthy child development:** DHSVM displayed blue pinwheels at the DHSVM headquarters building and FHP Troopers attended events at the Florida Capitol and statewide in honor of Child Abuse Prevention month.

- **DHSVM Examiner awarded AAMVA 2015 Examiner of the Year:** DHSVM examiner Curtis Berryhill was named 2015 Examiner of the Year for the State of Florida by the International Driver Examiner Certification Board and American Association of Motor Vehicle Administrators (AAMVA).
News and Accomplishments continued

- **DHSMV conducted DAVID training for law enforcement**: DHSMV partnered with the Altamonte Springs Police Department to conduct four in-service trainings on the Driver and Vehicle Information Database (DAVID) system.

- **DHSMV teams awarded 2016 Prudential Productivity Awards**: Three teams at DHSMV earned 2016 Prudential Productivity Awards as a result of their efforts to bring cost savings, cost avoidance and increased efficiencies to DHSMV. Awards were presented to members of the Florida Highway Patrol and divisions of Motorist Services, Information Systems Administration and Administrative Services.

- **DHSMV successfully completed the data center move with AST**: DHSMV driver license and motor vehicle systems went offline accommodate the Agency for State Technology's data center move of DHSMV servers. DHSMV members worked throughout the weekend to ensure all systems were fully tested and functional for customers. Servers were successfully restored and online services were available on schedule.

- **Florida Highway Patrol recruiting statewide**: The Florida Highway Patrol actively recruited new Troopers and non-sworn staff statewide with messaging appearing on social media, billboards, radio and major Florida International airports in Jacksonville, Miami, Pensacola, Orlando and Tampa in an attempt to recruit returning military members to serve the state.

CHAMPIONS FOR SAFETY

QUARTER 1:

- **DHSMV led statewide safety campaigns**:
  - DHSMV teamed up with the Florida Department of Transportation and other safety advocates to bring awareness to the dangers of drowsy driving during Florida’s Drowsy Driving Prevention Week. The campaign reached more than five million viewers.
  - DHSMV promoted National Child Passenger Safety Week, reminding parents and caregivers to choose the appropriate car seat for young children.

- **FHP Troopers to the rescue**:
  - Trooper Phillip McMillan responded to a call on the Skyway Bridge in Tampa regarding a male contemplating suicide. Trooper McMillan spoke with the man until he was able to get close enough to pull him from the wall, saving his life.
  - Trooper Paul Rawald stopped an impaired, reckless driver with a child passenger on I-75 in Hernando County. When the driver got out of the vehicle it began to roll toward a ditch with the unrestrained toddler still inside. Trooper Rawald ran and jumped into the vehicle to stop it, saving the toddler from possible injury or death.
  - FHP Corporal Jim Covert was traveling northbound on the Skyway Bridge in Tampa when he observed a subject attempting to commit suicide by jumping from the bridge. Corporal Covert acted quickly and was able to save the person’s life.
  - Troopers Montague Haight and Peter Hooker responded to assist the Orange County Sheriff’s Department with a suspicious vehicle. When the Troopers saw the front seat passenger in distress, Trooper Haight began rescue breathing for the subject until medical services arrived.
  - Trooper Chris Davidson witnessed a crash in Tampa in which a car overturned, trapping the driver inside. Due to the unstable position of the vehicle, Trooper Davidson feared the car would roll again and pulled the injured driver from the shattered side window.

QUARTER 2:

- **Trooper of the Year honored by Cabinet**: The Florida Cabinet honored Trooper Bradford Wagner as the Florida Highway Patrol 2015 Trooper of the Year. Trooper Wagner is assigned to FHP Troop K in Land O’ Lakes and has been with the patrol for more than 25 years. On two separate occasions in 2014, Trooper Wagner’s instincts saved lives.
News and Accomplishments continued

- **DHSMV led driving safety campaigns:**
  - DHSMV marked its annual Delete Teen Crashes day with events throughout the state to remind teens to keep their hands on the wheel, eyes on the road and mind on driving.
  - FHP’s commercial vehicle enforcement Troopers led an enforcement campaign of Ticketing Aggressive Cars and Trucks (TACT), aimed at educating motorists about the dangers of aggressive driving around large trucks.
  - DHSMV reminded motorists and pedestrians to use extreme caution and safely share the road during the Halloween weekend while trick-or-treaters were out and about in Florida neighborhoods.

- **FHP Troopers to the rescue:** FHP Troopers Christopher Rowley and Daniel Cruz rescued a man from a burning car after a crash on I-75 left the driver unresponsive. Trooper Cruz put the fire out while Trooper Rowley broke the car window and pulled the driver to safety. The man was transported to the hospital with several pending criminal charges for DUI and driving a stolen vehicle.

**QUARTER 3:**

- **DHSMV led driving safety campaigns:**
  - The Florida Cabinet resolved to make January Move Over Month. All month long, DHSMV promoted Florida’s Move Over Act in a statewide effort to educate drivers about the importance of moving over a lane or slowing down 20 miles per hour below the posted speed limit for law enforcement, first responders and services vehicles along the roadside. The campaign paid media reached just under 27.5 million people and earned media efforts reached at least 14.4 million people.
  - DHSMV hosted press conferences across the state, highlighting the victims of hit and run crashes and their families in recognition of Hit and Run Awareness Week. The overall paid media garnered 590,879 impressions and earned media efforts reach at least 14.8 million people.
  - DHSMV partnered with the Florida Department of Business and Professional Regulation, Florida Department of Transportation, Florida Sheriffs Association, Florida Police Chiefs Association, Visit Florida and the Florida Restaurant and Lodging Association to spread the message that as people celebrate Spring Break in Florida, not to drive drunk. Throughout March, law enforcement agencies paid special attention to enforcing the state’s drinking age laws and working to keep impaired drivers off the road. The overall paid media garnered just fewer than eight million impressions and earned media reach was at least seven million people.
  - FHP’s commercial vehicle enforcement Troopers lead an enforcement campaign of Ticketing Aggressive Cars and Trucks (TACT), aimed at educating motorists about the dangers of aggressive driving around large trucks.

- **Lt. Channing Taylor received FHP Medal of Valor and Purple Heart award:** FHP Lt. Channing Taylor received FHP’s Medal of Valor and Purple Heart award in recognition of his outstanding bravery, gallantry and courage in the line of duty. Lt. Taylor observed a red pickup truck entering a parking lot of a gas station in Brevard County without its headlights on and conducted a traffic stop. After the initial contact with the driver, the passenger of the vehicle produced a revolver and fired at Lt. Taylor striking him in the shoulder. Lt. Taylor found cover and with a clear line of sight, engaged the subject with this service weapon, fatally wounding him. The driver was immediately taken into custody. It was later learned the suspect had a suicide pact with the driver.

- **FHP assisted in cargo theft ring arrests:** The FHP Commercial Vehicle and Cargo Theft Task Force assisted with the arrests of five Miami-Dade County residents in connection with an organized cargo theft ring. The suspects travelled from Miami-Dade County in a rental vehicle to search for tractor-trailers they could easily steal and then return and sell the property on the black market.
News and Accomplishments continued

QUARTER 4:

- **DSHMV revitalized “Arrive Alive” license plate and safety campaign:** DSHMV unveiled the newest version of its “Arrive Alive” license plate now featured as the front license plate of Florida Highway Patrol vehicles. The license plates are part of DSHMV’s “Arrive Alive” campaign, which dates back to 1970, to reduce traffic-related deaths on Florida roads.

- **DSHMV led statewide driving safety campaigns:**
  - Throughout the month of April, DSHMV reminded motorists to fully focus on driving and not drive distracted. DSHMV partnered with the Florida Department of Transportation, Florida Sheriffs Association, Florida Police Chiefs Association, Students Against Destructive Decisions and the Florida Teen Safe Driving Coalition to spread the message, Focus on Driving, Florida.
  - DSHMV launched the Motorcycle and Bicycle Safety Awareness Month in May in partnership with the Florida Department of Transportation, Florida Sheriffs Association, Florida Police Chiefs Association and Ride Smart Florida to remind motorists that there is only one road and we must share it.

- **DSHMV launched proactive Emergency Contact Information (ECI) registration campaign:** In April, DSHMV Executive Director Terry L. Rhodes was honored at the 10-year anniversary of the organization To Inform Families First (Tiffany), a non-profit organization dedicated to promoting emergency contact registration. DSHMV launched a proactive statewide campaign to increase ECI registrants statewide for all driver license and ID card holders, especially in conjunction with Florida’s hurricane season.

- **FHP Troopers to the rescue:**
  - FHP Trooper rescued a kidnapped woman on I-95 in West Palm Beach after she spotted the Trooper, began honking the horn and the Trooper pulled the vehicle over and arrested her captor.
  - Trooper Jacky Gomez responded to a call along Florida’s Turnpike in Miami and discovered a silver Infiniti parked in the emergency shoulder, engine off with three children ages three, five and seven asleep and unattended in the vehicle. Trooper Gomez rescued the children and as the father returned to the vehicle 20 minutes later, he was arrested in consultation with the State Attorney’s Office and DCF and charged with child neglect.
  - While investigating a school bus crash that was transporting 20 pre-school children ages one to five years old, Lieutenant Michael Long discovered the driver had an expired license. As they waited for another bus to arrive to transport the children, Lt. Long, Lt. Ellery Collado, Captain Julio Pajon and FHP employees Vivian Ghindoc and Romy Gonzalez provided water, coloring books and crayons to the children stuck inside the bus.
  - FHP Communication training officer Jonathan Folsom noticed skid marks on the road and lights emanating from a wooded area as he travelled home after work. He stopped to investigate and found an overturned vehicle on fire and immediately called 911. Working with the Tallahassee Police Department and a volunteer firefighter, they were able to pull a small child from the burning car before the vehicle exploded.
  - FHP Troopers responded to a carjacking along Florida’s Turnpike in Lake Worth, which escalated to a potential hostage situation in a local residence. Troopers, along with Lake County deputies, were able to safely remove the hostages and the suspect later surrendered on scene and was taken into custody.
  - Trooper Jeff O’Pry assisted a family whose car hydroplaned off of the interstate and hit a tree in Bay County, by helping the family, their 18 year old daughter and the family dog get out of the vehicle. Trooper O’Pry continued to follow up with the family and visited the daughter in the hospital after her surgery.
  - Trooper Danielle Poulin assisted a special needs juvenile in Pinellas County who was found riding a pedicycle on the Sunshine Skyway Bridge. Trooper Poulin assisted in identifying the juvenile and transported them to a local therapeutic recreation department where staff was able to identify the juvenile and contact their mother.
Revenue Information

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<th>Annual</th>
<th>Trust Funds</th>
<th>General Revenue</th>
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<td>$375,625,486</td>
<td>$2,290,050,980</td>
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Where The Money Comes From

- Licenses Plates and Decals
- Motor Vehicles Titles
- Driver Licenses
- Other
- Driving Records/Transcript
- Fines and Forfeitures
- Motor Fuel Use Tax

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<th>Amount</th>
<th>Percentage</th>
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<tr>
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<td>$180,230,789</td>
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<td>$604,973,759</td>
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<td>$1,242,734,328</td>
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Where The Money Goes

- Department of Transportation
- DHSMV Agency Funding
- General Revenue Funded Programs
- Other
- Specialty Plate Organizations
- Motor Fuel Use Tax

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<tr>
<th>Amount</th>
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<td>$35,203,001</td>
<td>1.54%</td>
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Performance Measures and Standards

Percentage of FHP Calls for Service Responded to within 30 Minutes or Less

- Target: 85%
- Annual Average: 70.49%

FHP percentage of time spent on active patrol or crash investigation

- Target: 75%
- Annual Average: 71.78%

Percentage of Level III inspections on Commercial Motor Vehicles

- Target: 35%
- Annual Average: 40.51%
Performance Measures and Standards continued

Percentage of targeted transactions reviewed for quality assurance

Target: 5%
Annual Average: 5.91%

Percentage of Motorist Services Offices with a wait time of less than 30 minutes

Target: 95%
Annual Average: 91.97%

Motorist Services Call Center wait times

Target: 12:00:00
Annual Average: 12:59:00
Performance Measures and Standards continued

Motorist Services Customer Satisfaction
Target: 85%
Annual Average: 92.45%

- 07/15: 90.28%
- 08/15: 89.81%
- 09/15: 91.34%
- 10/15: 90.04%
- 11/15: 90.02%
- 12/15: 91.11%
- 01/16: 91.04%
- 02/16: 91.11%
- 03/16: 94.11%
- 04/16: 94.11%
- 05/16: 90.96%
- 06/16: 91.11%

First Time Pass Rate for Class E Driver's License Knowledge Test
Target: 70%
Annual Average: 63.98%

- 07/15: 65.48%
- 08/15: 65.74%
- 09/15: 62.34%
- 10/15: 62.34%
- 11/15: 63.51%
- 12/15: 63.68%
- 01/16: 65.36%
- 02/16: 64.28%
- 03/16: 63.18%
- 04/16: 63.18%
- 05/16: 62.56%
- 06/16: 63.18%

Employee Satisfaction
Target: 80%
Fiscal Year 2015/2016: 73.56%

- Fiscal Year 2014/2015: 68.53%
- Fiscal Year 2015/2016: 73.56%
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<tr>
<th>Contract Award Month/Year</th>
<th>Vendor</th>
<th>Description</th>
<th>Procurement Method</th>
<th>Purchase Order/Contract Number</th>
<th>Total Contract Price (original term)</th>
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<td>August 2015</td>
<td>DataWorks Plus, LLC</td>
<td>Rapid ID Server Maintenance and Support</td>
<td>Single Source</td>
<td>ACF942</td>
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<td>Taser International</td>
<td>2,050 Tasers w/Repair, Training and Warranty.</td>
<td>Single Source</td>
<td>ADA1C2 Contract No.: HSMV-0190-16</td>
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<td>Enforcement Electronic Services</td>
<td>Speedometer, Radar, Laser Calibration Certification and Radar Repair</td>
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<td>Verification of Lawful Status</td>
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<td>National Motor Vehicle Title Information System</td>
<td>Single Source PRB931784</td>
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<td>Colonial Press</td>
<td>Printing of Florida Class E Driver License Handbook</td>
<td>008-16-ITB</td>
<td>Contract No.: HSMV-0311-16</td>
<td>$830,000.00</td>
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<td>December 2015</td>
<td>The Winvale Group</td>
<td>The Daptiv Project Portfolio Management (PPM) solution is a performance tracking tool that allows DHSMV to better allocate resources in order to efficiently manage the Department's Information Services Administration (ISA) projects</td>
<td>Single Source PR9070900</td>
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<td>FLIR Detection, Inc.</td>
<td>IdentifiFinder-2, Gamma Neutron Radiological Isotope Identification Device</td>
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<td>AE250C</td>
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<td>Cornerstone On Demand</td>
<td>Learning Management System</td>
<td>004-16-RFP</td>
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<td>Law Enforcement Supply</td>
<td>Uniform Accessories</td>
<td>010-16-ITB</td>
<td>Multiple PO's</td>
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<td>March 2016</td>
<td>Collision Forensic Solutions</td>
<td>Leica Robotic Total Station Mapping</td>
<td>019-16-ITB</td>
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### Purchases Made In Excess Of $100,000 And Not In Conjunction With State Contracts
**July 2015 through June 2016**

<table>
<thead>
<tr>
<th>Contract Award Month/Year</th>
<th>Vendor</th>
<th>Description</th>
<th>Procurement Method</th>
<th>Purchase Order/Contract Number</th>
<th>Total Contract Price (original term)</th>
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<td>March 2016</td>
<td>Florida Bullet</td>
<td>Ammunition</td>
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<td>Dana Safety Supply, Inc.</td>
<td>FHP Vehicle Partitions</td>
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<td>April 2016</td>
<td>American Aluminum Accessories, Inc.</td>
<td>FHP Vehicle Cargo Storage Boxes</td>
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<td>Institute of Police Technology and Management</td>
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<td>May 2016</td>
<td>American Association of Motor Vehicle Administrators</td>
<td>Commercial Driver License Information</td>
<td>Single Source PR9367334</td>
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<td>Communications International, Inc.</td>
<td>Radar, Laser Calibration Certifications and Repairs</td>
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<td>---------------------------------------------------------------------------</td>
<td>--------</td>
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</tr>
</tbody>
</table>
| 1      | Percent of calls for service responded to by FHP within 30 minutes        | 15.00% | 5 = > 85%  
4 = 70 - 84%  
3 = 55 - 69%  
2 = 40 - 54%  
1 = < 39%  | 70.5%  | 4     | 0.60             |
| 2      | Florida Highway Patrol Percent of Time Spent on Active Patrol and Crash Investigations | 10.00% | 5 = > 81%  
4 = 71 - 80%  
3 = 61 - 70%  
2 = 51 - 60%  
1 = < 50%  | 71.8%  | 4     | 0.40             |
| 3      | Percent of Level III Inspections Performed on Commercial Vehicles        | 7.50%  | 5 = > 40%  
4 = 36 - 40%  
3 = 33 - 35%  
2 = 30 - 32%  
1 = < 29%  | 40.5%  | 5     | 0.38             |
| 4      | Percent of Targeted Transactions Reviewed for Quality Assurance         | 15.00% | 5 = >7%  
4 = 5 - 7%  
3 = 3 - 4%  
2 = 1 - 2%  
1 = < 1%  | 5.9%   | 4     | 0.60             |
| 5      | Percent of Motorist Services Offices* with a Wait Time of Less Than 30 Minutes | 10.00% | 5 = 91 - 100%  
4 = 85 - 90%  
3 = 80 - 84%  
2 = 71 - 79%  
1 = < 70%  | 92.0%  | 5     | 0.50             |
|       | *Offices in Volusia, Broward and Miami-Dade                              |        |                  |                      |       |                 |
| 6      | Motorist Services Call Center Wait times                                | 7.50%  | 5 = < 12:00  
4 = 12:01 - 14:00  
3 = 14:01 - 16:00  
2 = 16:01 - 18:00  
1 = > 18:01  | 12:59  | 4     | 0.30             |
| 7      | Motorist Services Customer Satisfaction                                 | 5.00%  | 5 = 86 - 100%  
4 = 76 - 85%  
3 = 66 - 75%  
2 = 56 - 65%  
1 = < 55%  | 92.5%  | 5     | 0.25             |
<table>
<thead>
<tr>
<th>Number</th>
<th>Measure</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>First Time Pass Rate for Class E Driver's License Knowledge Test</td>
</tr>
<tr>
<td></td>
<td>5.00%</td>
</tr>
<tr>
<td></td>
<td>5 = &gt; 80%</td>
</tr>
<tr>
<td></td>
<td>4 = 70 - 79%</td>
</tr>
<tr>
<td></td>
<td>3 = 60 - 69%</td>
</tr>
<tr>
<td></td>
<td>2 = 50 - 59%</td>
</tr>
<tr>
<td></td>
<td>1 = &lt; 49%</td>
</tr>
<tr>
<td></td>
<td>64.0%</td>
</tr>
<tr>
<td></td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>0.15</td>
</tr>
<tr>
<td>9</td>
<td>Employee Satisfaction</td>
</tr>
<tr>
<td></td>
<td>5.00%</td>
</tr>
<tr>
<td></td>
<td>5 = 86 - 100%</td>
</tr>
<tr>
<td></td>
<td>4 = 76 - 85%</td>
</tr>
<tr>
<td></td>
<td>3 = 66 - 75%</td>
</tr>
<tr>
<td></td>
<td>2 = 56 - 65%</td>
</tr>
<tr>
<td></td>
<td>1 = &lt; 55%</td>
</tr>
<tr>
<td></td>
<td>73.7%</td>
</tr>
<tr>
<td></td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>0.15</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>80%</td>
</tr>
<tr>
<td></td>
<td><strong>3.33</strong></td>
</tr>
</tbody>
</table>

**Subjective Leadership Assessment**

<table>
<thead>
<tr>
<th>Number</th>
<th>Measure</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>How do you define success in your agency?</td>
</tr>
<tr>
<td>2</td>
<td>What services does your agency provide that are most undervalued?</td>
</tr>
<tr>
<td>3</td>
<td>What outcomes do you plan to accomplish as agency head as it relates to your short and long term priorities?</td>
</tr>
<tr>
<td></td>
<td>a. Do your resources align with your priorities in order to achieve these outcomes?</td>
</tr>
<tr>
<td></td>
<td>b. How do your priorities align with the agency's legislative proposals and legislative budget requests?</td>
</tr>
<tr>
<td></td>
<td>c. What are the drivers and resistors that will help or hinder you from meeting these priorities?</td>
</tr>
<tr>
<td></td>
<td>d. How does the agency organizational structure support these priorities?</td>
</tr>
<tr>
<td></td>
<td>e. How are you measuring progress toward outcomes?</td>
</tr>
<tr>
<td>4</td>
<td>What program areas of your agency face challenges in achieving desired outcomes?</td>
</tr>
<tr>
<td></td>
<td>a. What major issues are contributing to each area's weaknesses?</td>
</tr>
<tr>
<td></td>
<td>b. What internal or external threats exist?</td>
</tr>
<tr>
<td></td>
<td>c. What are the strategies you have planned to address these issues?</td>
</tr>
<tr>
<td></td>
<td>d. What major changes need to occur to achieve the desired outcomes?</td>
</tr>
<tr>
<td>5</td>
<td>What do you view as the greatest risk in the next fiscal year or calendar year?</td>
</tr>
<tr>
<td>---</td>
<td>--------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>a. How do you plan to mitigate the risk and address this issue?</td>
</tr>
<tr>
<td>6</td>
<td>What current agency responsibilities do you consider unnecessary or obsolete, or would be best accomplished by another agency?</td>
</tr>
<tr>
<td>7</td>
<td>Stakeholders:</td>
</tr>
<tr>
<td></td>
<td>a. Identify your stakeholder groups and opportunities for stakeholders to interact/provide input to your agency.</td>
</tr>
<tr>
<td></td>
<td>b. What are the top issues communicated by stakeholders, and what plans are in place to address these issues?</td>
</tr>
<tr>
<td></td>
<td>c. How do you assess whether or not your stakeholder needs are met?</td>
</tr>
</tbody>
</table>

**Total Average of Rankings (20% Weight)**

<table>
<thead>
<tr>
<th>Department of Highway Safety and Motor Vehicles</th>
<th>Weight</th>
<th>Score</th>
<th>Weighted Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Objective Performance Measures Score</td>
<td>80%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Subjective Leadership Assessment Score</td>
<td>20%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Subjective Leadership Assessment Score Breakdown**

| Governor | Attorney General | Chief Financial Officer | Commissioner of Agriculture |

<table>
<thead>
<tr>
<th>Governor &amp; Cabinet Scores Added/4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Score</td>
</tr>
</tbody>
</table>

**Weighted Average Scale**

<table>
<thead>
<tr>
<th>Significantly Exceeds Expectations</th>
<th>4.6 and above</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exceeds Expectations</td>
<td>3.6 - 4.5</td>
</tr>
<tr>
<td>Meets Expectations</td>
<td>2.6 - 3.5</td>
</tr>
<tr>
<td>Does Not Meet Expectations</td>
<td>1.6 - 2.5</td>
</tr>
<tr>
<td>Falls Expectations</td>
<td>1.5 and below</td>
</tr>
</tbody>
</table>
1. How do you define success in your agency?

A. Improve Employee Morale
   - Employee roundtables that advise me where improvements or enhancements need to be made within the agency;
   - Humanizing the Florida Highway Patrol to ensure people relate to them and understand there is a person behind the badge;
   - Annual Climate Survey for all DHSMV members.

B. Expand Overall Efficiencies
   - Continuous improvement in data-driven process initiatives that inform policy decisions;
   - Further build a strong Quality Assurance Unit.

C. Enhance Customer Service
   - Direct feedback from stakeholder surveys that enables the department to address our partners’ needs and concerns;
   - Robust communication and partnerships with stakeholders making Florida a nationwide leader in maintaining highway safety and security;
   - Improvement of office space and locations for a better customer experience.

DHSMV is a far-reaching agency that serves almost every citizen and visitor in Florida, and it’s my responsibility to never be complacent in order to better serve and protect our citizens and visitors. A Safer Florida is our vision, and through deliberate highway safety education and enforcement efforts, I strive to ensure all drivers on Florida roads Arrive Alive.

2. What services does your agency provide that are most undervalued?

The DHSMV’s credentialing and titling services are often undervalued. Our processes aren’t just simply to take a picture and put a customer’s information on a card or piece of paper. We also must make sure the product we issue is valid and legal. These processes are quite complex and require us to verify information across several databases. Validating credentials and titles helps to reduce fraud in our state and across the nation, which is why I am focused on further building a strong Quality Assurance Unit within our agency. This unit works closely with law enforcement, including the Florida Highway Patrol, to find trends and curb fraud before it starts.
3. What outcomes do you plan to accomplish as agency head as it relates to your short term and long term priorities?

Each day our agency looks for ways to improve our processes, in particular the data that we collect. This data collection is critical as it allows us to evaluate highway safety trends and statistics. My priority is to continuously evaluate our internal processes to ensure that they align with the department's long-term goal of how we review and assess our data as it relates to our mission of highway safety and security. In this way, my goal is to provide the state with meaningful and accurate highway safety measurements that will place the department in a better position to most effectively maintain A Safer Florida.

a. Do your resources align with your priorities in order to achieve these outcomes?

Highway safety and security is met with a mixture of education, enforcement and analysis. The department has focused on the importance of the Office of Performance Management which analyzes department data and reviews highway safety trends in new ways. We have launched a new driver safety unit, published an enhanced driver handbook and initiated statewide safety and enforcement campaigns. These campaigns target the most dangerous driving behaviors and are aimed towards Florida’s most at-risk customers.

b. How do your priorities align with the agency’s legislative proposals and legislative budget requests?

One of the most concrete ways in which we strive to meet our long-term goals is through the department’s Motorist Modernization efforts. This program involves DHSMV members critically reviewing our current internal processes in an effort to update decades-old driver license and motor vehicle systems. Motorist Modernization is the department’s number one legislative priority and will not only provide better service to our 20 million and growing customers moving forward, it will ensure more accurate data collection for highway safety analysis. Motorist Modernization will also improve the way that the department interacts with our business and external stakeholders. Other legislative proposals and budget requests serve to maintain compliance with federal and state regulations and to ensure DHSMV keeps funding and updates safety standards.

c. What are the drivers and resistors that will help or hinder you from meeting these priorities?

Each legislative proposal and budget request will drive the department to successfully accomplish its short and long-term goals. Limited legislative funding would slow down Motorist Modernization efforts and reduce the department’s educational scope for driver safety. Another resistor the department is working through is a high attrition rate among employees, mainly through retirement. In addition, as Florida’s population grows and new drivers are added to our roads each year, DHSMV strives to reach each person to communicate the importance of driver safety, but human behavior is hard to predict. The success of the department also is
linked to other stakeholders such as courts, tax collectors, partnering law enforcement agencies, states attorney offices, tag agencies and dealerships working in tandem as part of a large, coordinated effort.

d. How does the agency organizational structure support these priorities?

The department has re-emphasized the importance of the Office of Performance Management, created a driver safety unit within the Division of Motorist Services and re-aligned the Bureau of Dealer Services to provide more risk-based assessments. Risk-based assessments will allow the department to reduce unnecessary regulations and will be less cumbersome on businesses licensed by the department. In addition, each subject area is working in partnership with the Motorist Modernization efforts to ensure that current and future needs of the department are met within this major department project.

e. How are you measuring your progress toward outcomes?

The department has set specific performance measures with anticipated outcomes, developing baselines and trends throughout each quarter for evaluation. As we look more critically at our data and processes, the department learns more about whom we serve and what are their needs. We are in the process of performing quality assurance and audits of our different processes to determine where we can improve the way we do business and serve our customers. This continuous evaluation and resetting baselines will allow us to react to an ever changing environment and improve service delivery to the citizens and visitors of our state.

4. What program areas of your agency face challenges in achieving desired outcomes?

Information Systems Administration, Florida Highway Patrol and Motorist Services all face some challenges in their day-to-day operations.

a. What major issues are contributing to each area’s weaknesses?

Technology advancements mean DHSMV's customers are ever-changing and have different demands than they did just a few years ago. As a result, the department's Information Systems Administration division must constantly make system improvements allowing us to be more efficient and accurate in the maintenance of data.

I am committed to changing the perception of the department, which would include making our systems more agile. It is clear that we must understand our customers' needs. Accuracy is just as important as efficiency and by creating edit checks that reduce errors at the point of capture, we will have additional data elements that can help us make data-driven decisions.
Several of the program areas at the department face higher attrition rates than others. When someone leaves that has been at the department for quite some time, it means their experience and knowledge also leaves.

In addition, the department’s call center agents have a very complex and challenging job. They aren’t simply call takers, they are counselors to the thousands of customers that call each month, and each customer has their own individual story and their own set of issues. Call center agents are critical to the success of the agency. Agents must be intimately familiar with all aspects of the agency and must also often be able to de-escalate an upset customer on the other side of the phone. Ensuring we have the personnel and resources available to do this very tough job is often challenging.

b. What internal or external threats exist?

Resistance to change still exists within the agency, but I continue to emphasize the importance of not being complacent. I have challenged my Executive Leadership Team to be change agents and to model that behavior to those on their teams. This year, we have incorporated a new motto: Leaders in Service, Agents of Progress, Champions for Safety. This motto provides purpose for our members so they understand just how they are making Florida a safer state and lets them know the direction in which I want to take the agency.

Additionally, the department is working through a high attrition rate among employees, mainly through retirement, which results in a loss of institutional knowledge and experience.

c. What are the strategies you have planned to address these issues?

This year, there have been several management changes, and I have focused on putting change agents across the department that will contribute to our success. With a renewed focus on ensuring we are making data-driven decisions, we have educated members on the benefits of data analytics and important of the accuracy of data at the point of capture.

Additionally, we continue to build partnerships with the Cabinet, the Legislature and our stakeholders to illustrate our need for funding to support critical infrastructure and data analytics capabilities.

d. What major changes need to occur to achieve the desired outcomes?

Transforming the organization to an analytics-based organization with the focus on measurable, repeatable and reliable results. This shift will allow the department to enhance its business processes, fight fraud and better protect Florida’s citizens and visitors.

5. What do you view as the greatest risk in the next fiscal year or calendar year?
With the Motorist Modernization effort, combined with the change in staffing and the increasing needs of our external customers, the greatest risk the department faces is not having the financial and human resources necessary to meet our ambitious goals. The Cabinet and Legislature have been incredibly supportive of the direction the department is heading and that support has allowed us to make enormous strides in these efforts.

a. How do you plan to mitigate the risk and address the issue?

In order to provide the Cabinet and the Legislature with information necessary to make important decisions, the department strives to provide all members with valuable data analytics so that they can see first-hand the power and potential of this information in providing customer service and making strategic highway safety decisions. In addition, the department seeks to provide this to all partners and stakeholders to maximize their informed decision-making to create an even more consumer-friendly experience for all Floridians.

6. What current agency responsibilities do you consider unnecessary or obsolete, or would be best accomplished by another agency?

All positions are valuable. Over the last few years, the department has made great strides in looking at opportunities to outsource certain program activities - and refocusing members on different processes to more efficiently serve our customers.

7. Stakeholders:

a. Identify your stakeholder groups and opportunities for stakeholders to interact/provide input to your agency.

- Cabinet
- Legislature
- Tax Collectors
- Local and state law enforcement agencies
- Local, state and federal government
- Educational institutions
- Businesses
- Citizens
- Visitors

This year, the department has taken a more proactive approach to stakeholder involvement and enhancing our partnership with each respective group. Stakeholder groups interact daily with the department and also at state and national conferences as well as at regularly scheduled events.

b. What are the top issues communicated by stakeholders, and what plans are in place to address these issues?
For the first time in several years, the department disseminated a stakeholder survey to obtain feedback directly from our partners. This has allowed us to effectively communicate and address their needs as well as ensure we are coordinating our efforts toward A Safer Florida.

The department regularly meets with any stakeholder that wants to address the department’s Motorist Modernization effort. We take their input and feedback and incorporate it as best as possible so we can create a system that truly better serves all of our customers.

In order to enhance and emphasize public safety, this year, the department also reinvigorated its Arrive Alive safety campaign. This version of Arrive Alive is even better than the last. This time around, we have partnered with local law enforcement and state agencies to address highway safety trends in an effort to reduce serious bodily injury and fatal crashes. This coordinated effort is expected to have a tangible impact and reduce the number of crashes and fatalities in the state.

c. How do you assess whether or not your stakeholder needs are met?

Through feedback obtained in the stakeholder survey and conducting roundtable meetings, I have been able to receive increased input from our stakeholder groups. We continue to address any concerns they have and will communicate with them on an ongoing basis so they know they are our partner in meeting the agency’s mission for the people of the State of Florida.