1. Respectfully submit the Minutes for the August 20, 2013 Cabinet Meeting.

   Attachment #1.
   Recommend Approval.

2. Respectfully request approval to publish a Notice of Proposed Rulemaking to Amend Rule 15A-3.006, Proof of Insurance, allowing drivers to provide proof of insurance either by paper or electronically, the Department requests approval to file for final adoption if no requests for rule hearings are received as a result of the notice.

   Attachment #2.
   Recommend Approval.


   Attachment #3.
   Recommend Approval.


   Attachment #4.
   Recommend Approval.

5. Respectfully submit approval of an Appointment to the Medical Advisory Board.

   Attachment #5.
   Recommend Approval.
GOVERNOR SCOTT: Now we'd like to recognize Executive Director Julie Jones with the Department of Highway Safety and Motor Vehicles to present their agenda. Good morning.

MS. JONES: Good morning, Governor, Cabinet Members. Governor, I would like to ask for your indulgence and pause before I start my items and take the opportunity to recognize the Highway Safety Advisory Council.

This group of people you don't hear a lot about. They were established twenty-five years ago to help the Department understand unique cultural needs of South Florida and that initiative has reached farther north in the State, the Orlando I-4 Corridor. They continue to advise, to assist patrol, they help with hiring, they do any number of things and have been doing this for twenty-five years. They are here in Miami and so if I could recognize. There's nineteen members. I think we have eight or nine of them here.

Just talk a little bit about what they've done. Along with supporting the Department, they support several troops that we have in initiatives to do outreach to child welfare, charities, especially at Christmas time. We've got initiative
going and not long ago Board Member Frank Bango (phonetic), his company Certs Corporation International, if you remember we lost Trooper Angwon (phonetic) in a tragic accident in Miami-Dade.

Mr. Bango paid for the entire funeral. These are the kinds of support initiatives that this group does within this community but also extends throughout the State. It's unique for us to be here so if I could just bring several of them up?

With us today is Carlos Arobeda (phonetic). He's retired Chairman of the Bank of America South Florida and former Chairman of the Miami Chamber of Commerce and very uniquely he is now in the very rarified era I think occupied and owned by presidency of the United States. He received the Silver Buffalo Award this year, which is the highest scouting award. Usually only Presidents of the United States get this. He dedicated fifty-three years as an adult to scouting. So, we're very, very proud he's on our Board.

Claudia Queeg (phonetic), which you most recently appointed to the Board of Trustees for Florida International University if Vice President of the East Coast and Caribbean Operations with
Herman Prego (phonetic) is the President of Excaliber Towing and is a supporter in many community outreach initiatives to underprivileged children.

Julio Gonzalez Raul is the President of the Raul Group. He's a member of the Brigade 2506 and founding member of the Advisory Board. Mr. Raul is well known for his keen understanding of the community in the specific issues that affect it.

Eddie Silva is President of World International Security Services and he is a dedicated supporter for law enforcement in the State.

Michael Stein is the Corporate Vice President of International Division for Baptist Health South Florida, longtime member of the council, and again strong supporter of the Highway Patrol. He has been trying to -- as he turns buildings in the community, allow Highway Patrol to bring in canine units to train inside buildings. So, we use these closed off buildings until they're renovated to do training. First in the State to do that.

Manual De Leon (phonetic) is the Ford Motor Company Dealer here in Miami for over thirty years,
strong supporter of law enforcement, also supports many charity works in Miami-Dade including -- migrant workers and Catholic charities. He is also the founding President of the Salucha Foundation Scholarships of South Florida (phonetic).

Alex Gonzalez is the President of our Advisory Council and he currently serves as the Director of Governmental Affairs for Waste Management and previously managed the company's international operations in Latin America. Mr. Gonzalez serves on numerous boards including the Miami-Dade International Trade Consortium and then the Economic Development Committee and he was a past member of the Board of Directors of the prestigious Institute of the Americas.

Lastly, Mr. Modesto Verges (phonetic). He retired from Ford Motors and became a Highway Safety Employee in 2002. He has been an invaluable asset. He does all of the translations into Spanish, when you visited -- in Orlando and you asked me to reach out to them, Modesto helped with that. So, translating radio ads in Spanish, all our outreach to the Hispanic communities in Florida Modesto coordinates.

I want to make a special thanks to Modesto for
his assistance in his role in the Advisory Council.

GOVERNOR SCOTT: Do you want to bring them up and get a picture?

MS. JONES: I think Alex has just a few words if he could.

GOVERNOR SCOTT: Okay. Good morning.

MR. GONZALEZ: Good morning Governor, Good morning Cabinet Members and Executive Director Jones. I just want to say a few words. As you heard I've served with several boards both here in the United States and international and I couldn't be prouder to be involved in this board because this is all about saving lives. It's all about serving the people of the State of Florida.

There's millions of people that have to go every year to get Driver's Licenses, service centers, and I've always said they're smiling, they're friendly, they're always accommodating to the public. Nobody likes to go renew their Driver's License and a lot of people don't know they can do it online so they actual visit. Of course, the troopers who what I think is the toughest job in the world because there's nothing more dangerous than pulling somebody over on a dark road knowing that your nearest backup may be over an hour away.
I want to recognize that and I want to recognize the efforts of Director Jones for supporting us. I also want to say that we are very concerned about saving lives. If I may take a moment, personal privilege, we can also give lives. I am recipient of kidney transplant nearly four months ago, right down the street at Jackson Hospital. That's because somebody in their Driver's License was a transplant donor and it's very easy to do that. I encourage to continue saving lives but we can give lives merely through out Driver's License.

I thank you very much for giving me this opportunity.

(Off the record while a picture was taken.)

GOVERNOR SCOTT: On behalf of the Cabinet I just want to thank every individual that's involved with Highway Safety because you do a great job and I think everybody in this room probably has been impacted by things that Highway Safety has done to save our lives or help us when we're stranded on the highway.

MS. JONES: Thank you, Governor. As Executive Director of Highway Safety and Motor Vehicles, just to do a little bit of an overview for the audience,
half the agency is the Florida Highway Patrol but
the other half of the agency supports our Highway
Safety Mission by keeping dangerous drivers off the
road.

So, all our Driver's License services and
registration services for vehicles goes towards
that ultimate goal of good customer service,
getting a product to the people of the State of
Florida, but also maintaining high standards for
public safety. So, when I go over my annual report
you'll see things associated with both reliable
service and public safety.

Today I have two agenda items for your
consideration and approval. I would respectfully
request approval for the minutes from May 8th, 2013
and June 4th, 2013 Cabinet Meetings.

GOVERNOR SCOTT: Is there a motion?
CFO ATWATER: So moved.
ATTORNEY GENERAL BONDI: So moved.
GOVERNOR SCOTT: Is there a second?
CFO ATWATER: Second.
GOVERNOR SCOTT: Any comments or objections?
Hearing none, the motion carries.
MS. JONES: Thank you, Governor.
MS. JONES: Item Number 2 is approval of the Department's Annual Performance Report for last year, which includes the last quarter of last year. I'm pleased to report we had a successful year and made substantial progress in several areas.

I would like to highlight some important items -- our accomplishments. Department collaborated with Department of Financial Services and the National Insurance Crime Bureau to help alert drivers about staged crashes and tactics used by criminals to prey on innocent motorists and thank you CFO for that.

In a similar effort we conducted news conferences across the State to educate drivers on responsibilities if you're involved in a crash and consequences if you leave the scene. Hit and runs have tremendous economic consequence for not only the insurance industry but on motorists so we were focusing on that.

Alex mentioned organ donation. Motor Services saw participation in emergency contact registrations and Organ Donor Programs. Organ Donor Programs are up 6.75 percent this year and I think thanks a large part in what we did in the St. Augustine Meeting, highlighting that particular
program. We're 55 percent real ID compliant with Driver's License and ID Cards. So, we're well beyond where we need to be in order to be fully compliant by December 1 of 2017.

We continue to transition Driver's License offices to Tax Collectors. So, we have a hundred and seventy offices in fifty-seven counties now.

Not to do with the report itself but I want to remind everyone we're doing a lot of messaging this month about highway safety and being vigilant with back to school children standing on the roadways, school busses, school bus stops. If we can make sure through this venue to make people aware school started this week. Very important.

My fiscal report is very positive. Initial registrations are up over five percent last year, which is substantial. Again, this is people moving into the State and then people also feeling confident about the economy and increasing their fleet, buying more new cars.

We're busy this year promoting safety awareness campaigns. Last meeting I talked about Drive Sober, Get Pulled Over. Smoke and Fog, our Move Over Law. One accident that happened this year that hit very close to home, our own Trooper
Falucia Andrews (phonetic) was a victim of a horrible crash when she, herself, was standing on the side of the road working a crash. Her injuries were very substantial.

Governor, I really appreciate you and Mrs. Scott stopping by the hospital. That meant a lot to patrol and it meant a lot to Falucia. This accident reminds how important it is not only to move over when you see parked emergency vehicles but also to drive safely and do not drive drunk or drugged.

When I presented next year's plan at the last meeting, remember we tweaked? We're not only tracking now alcohol related but we're tracking drug related accidents and fatalities. So, any impairment now instead of just alcohol. So, getting people to remember you have to stay sober and it's not just alcohol.

Trooper Andrews is a Miami native and she's a graduate of Miami-Dade College. We have her here today at your request, Governor. So, Falucia?

GOVERNOR SCOTT: Tell us how you're doing. How are your knees?

MS. ANDREWS: It's still an uphill battle for me but I'm blessed and I thank you guys for
recognizing me. I thank my chain of command. I'm sorry.

GOVERNOR SCOTT: You were injured very badly.

MS. ANDREWS: Yes, sir.

GOVERNOR SCOTT: And fortunately you have a wonderful family and the Highway Safety is a wonderful family too.

MS. ANDREWS: Yes.

GOVERNOR SCOTT: So, why don't we come down and get a picture?

ATTORNEY GENERAL BONDI: And we'll keep praying for your full recovery. You look great.

MS. ANDREWS: Thank you.

(Off the record while a picture was taken.)

MS. JONES: Governor, the driver that hit Falucia was charged with driving under the influence and reckless driving. He's still in the court system. So, that was a drunk driver that his a Florida Highway Patrol Investigator on the side of the road. It crushed her car. She had, as you know, in the hospital it was a very, very difficult time initially. It's a miracle she survived, actually.

GOVERNOR SCOTT: We have great law enforcement that are willing to go out and take care of things
like that.

ATTORNEY GENERAL BONDI: Governor, may I ask one question and Colonel, thank you for all your promotion of being an organ donor. Can you just tell us briefly in case no one knows how to become an organ donor because it's a very simple process?

MS. JONES: You can go to the Highway Safety website and do it online, you can go into any Driver's License Office and ask for that and you can also Google Donate Life and they'll also have a website that points -- they point to one another. Very, very easy process.

ATTORNEY GENERAL BONDI: And can save a lot of lives.

MS. JONES: That's correct.

ATTORNEY GENERAL BONDI: Thank you.

MS. JONES: Governor, now onto my --

GOVERNOR SCOTT: Commissioner Putnam had a question.

MS. JONES: I'm sorry.

COMMISSIONER PUTNAM: Well, it's actually related to your performance measure so I'll -- it was probably premature. I'll wait till the end of your presentation.

MS. JONES: Okay. Good. We ended the year with
thirty-two of thirty-seven measures within --
progress on our greatest challenge. We met our
performance standards in the public safety
categories including public safety education
patrol, investigative hours, education enforcement,
marketing activities and the number of commercial
motor vehicle inspections conducted. We exceeded
standards for our field intelligence and criminal
investigations work done timely.

This year's result indicates that there's an
increase of highway crashes and injuries. I kind of
predicted this about six months ago. This is a part
of a nationwide trend and we believe it's due to
more cars on the road but also when we changed this
past Legislative session, the fiscal Responsibility
PIP Law it required all damaged vehicles to be put
on crash record in order to track that activity
where previously only vehicles that were damaged
including injury or fatality.

So, that skewed our numbers a little bit but
Crashes are still up nationwide. One of the biggest
stories is the significant reduction in the total
number of motor vehicle fatalities, especially
alcohol related and those involving teen drivers.

For my new plan this coming year, remember I
added mature drivers in this category to start to track that and due media campaigns much like what we've done with teens. We've been very successful with teens. In part we believe the reduction in teen fatalities can be attributed to a decrease in the number of licensed teen drivers on the road.

They're waiting longer to get their licenses but it's also our continuing efforts and those of our partners and these are industry partners, as well, to educate young people on the risk associated with unsafe driving behavior. So, from an early age teens are now hearing don't text, don't drink, drive responsibly. In this social norming effort we've had a very positive effect.

Our annual crash report facts will be published probably at the end of September and will have all of the specific data behind these methods that I'm talking about.

Reliable service delivery, our main gage for reliable service delivery is green, finally. We meet and exceed the service delivery goals related to the issuance of business licenses, Driver's Licenses, and motor vehicle titles and registrations.

Our standard related to Driver's License
Office wait times is still yellow, specifically, but we're very encouraged with the process of the progress that we made this year. So, for the year we're 22 percent improvement in wait time. So, we're up to 89.6 percent of people spending less than thirty minutes for a Driver's License appointment.

Now, CFO, at the beginning of last year you challenged that maybe we set the bar too high at 95 percent but we're actually creeping very close to that and we'll continue to keep that bar high.

The struggle for us is enhancing online services in making sure the data is secure. We've had to make some changes in our virtual office in order to properly secure against some schemes that the FBI alerted us to. This frustrates some of our customers. We're going to put forward an LBR next year to enhance our virtual office online system that allows for you to -- instead of putting in information from your registration or your Driver's License to create an account much like the bank and many other online transactions that you do with other companies.

I think that's going to help us. So, we've had some negative comments on our customer surveys but
we're still at eighty percent of our customers who
took our online surveys rate us satisfactory or
very satisfactory and we're just a hair over 1
percent away from making this particular gauge
green.

The only red gauge I've got and this is my
perennial one but I'm glad to say that we're
really, really close on this one is our customer
service call center. In the amount of time our
customers are on hold for reaching a service
representative, you know, we've taken numerous
steps this year including the installation of a new
phone system, we shifted appointment center FTE
people, bodies to the call center itself, added
extra lines.

Because of all of that we have had an enormous
increase in the service level this quarter. Over
the year this gauge is still red but this past
month we've seen significant improvement. For the
year we had a decrease in wait times by 15 percent.
I think we're going to continue to see the
technology in the staffing catch up to make this
green in the very near future.

My two meetings -- areas and this reporter
Eleven Technology and Count Creation (phonetic) and
we continue to maintain the green standard, our stop standard for all of those areas.

For all of you, Governor especially, you've been very demanding on setting metrics and not counting widgets but outcomes and positive outcomes and challenging us. I think we've set very challenging goals, we've benchmarked our successes and we have very specific plans on a couple service areas that we need to make improvements we believe in the transparency that you and the Cabinet have demanded of us in the accountability and this is how I think we guarantee our reliable service and public service that we want to give to the people of the State of Florida.

GOVERNOR SCOTT: Thank you very much.

Commissioner?

COMMISSIONER PUTNAM: Thank you, Governor. Director Jones, thank you for as always an outstanding presentation. I note that the number of commercial vehicle inspections has risen significantly. What's the trend line on how -- what the compliance rate is with these motor carriers? Are you seeing changes in the federal laws and the changes in state laws really cracking down on truck drivers? Are you seeing fewer violations and fewer
weight violations?

MS. JONES: We're still seeing a lot of cheating on weight and we're still encountering trucks that are going around, trying to take the bypass routes. Although the industry has been very cooperative in implementing the new federal laws especially with texting and some of the other regulatory compliance type issues that we put into statute this past year.

We still struggle with some of the medical regulations and every trucker in the State has to have a medical cert with us by January 1st of 2014. We're probably not even thirty percent there. So, that's going to be an issue for us.

We're also encountering judges that are adjudicating truck drivers that have violations and not allowing us to put those violations against their Commercial Driver License. We're addressing that with the courts now and it's a policy issue. It's tradition and it's been identified by several judges around the State that we need to stop doing this and it's a programming issue because the Federal Law is very clear that if you're adjudicated guilty then you need to have even an adjudication withheld it needs to go against your
Commercial Driver's License.

So, there's still clean up in the long.

Relative to compliance, I think the increased number of inspections and if you remember we raised the bar by eight thousand inspections for this next year. So, our metric is much higher. So, we have more troopers on the road and I'm glad to say we started yesterday two simultaneous academy's of a hundred and one troopers.

This leaves us seventy-four vacancies of which only thirteen are troopers now. That is unheard of in the last twenty years of patrol. Now, the other fifty-nine positions are specialized or are supervisory related. So, more troopers on the road have been able to push the needle on this metric and I think yes we are getting more compliance but simultaneous with that we're also by looking at more trucks -- more violations.

GOVERNOR SCOTT: So, as you've gotten more troopers on the road, have you seen the percentage of calls that take longer than thirty minutes to respond to, has that number gone down and are the numbers that are longer than thirty minutes, is that a geographic issue? Is that some particular part of the State where you're uniquely
shorthanded?

MS. JONES: It's two issues. We have several counties in the State where the Sheriff's Department does not respond to crashes at all. That means that where the Sheriff's Departments do have specialized traffic units and we work together and have synergy. We support the general public in those counties a lot quicker.

They'll go, they'll start, they'll respond to an accident. We respond to a majority of the fatalities but for accidents, crashes where we have good solid partners, our weight times are down. Where we have rain incidents and a lot of what's happening in the panhandle, the more bad the weather is, the worse the crashes are. It's going to create longer weight times.

We're working with the Sheriff's Departments right now. We have a joint committee with the Sheriff's Association to try to better staff and we're relying on the Sheriff's to tell us for urban, suburban, and rural counties more specifically to tell us what their needs are so we are working together and the association is helping us with those counties that do not work wrecks at all.
I'm also going to put an LDR forward and I've talked to Representative Christafulli. I have not talked to the -- yet about regaining the hundred and fifty positions that we lost in the big budget crunch in '08. Maybe some or part of those to get those back now that our vacancies are down. I think that will help.

To answer your question, a certain amount of it is staffing, a certain amount of it is geographics, and in rural counties where there are no subject matter experts, some of our rural counties have twenty deputies. So, we have to pull people from adjacent counties, especially our traffic homicide investigators. So, we're tweaking the staffing, we're trying to increase the staffing. The -- actually in the past year, about a hundred and fifty positions that were specialized were over ranked back in the field as troopers, as well.

So, I think you're going to see that needle move. The Colonel is working very hard to make sure that we're delivering a good product to our customers but also to our fellow law enforcement agencies.

GOVERNMENT SCOTT: We're also hiring a lot of
veterans.

MS. JONES: The Colonel told me yesterday he visited with both incoming classes and they were a little -- it was a little military and he said how many have been in the military and he said twenty to twenty-five people of that hundred and one raised their hands. So, we're continuing to do that.

Also, in our communications area, our dispatch areas too for those who don't want to tote a gun we can still put you to work for patrol.

GOVERNOR SCOTT: You've done a great job but State's prior business arrangement for hiring veterans or our unemployment rate for veterans is way down. It's below our statewide number. Anything else?

MS. JONES: So, with that, that's my annual report.

GOVERNOR SCOTT: Thank you very much. You all did a great job. Thank you. Thank you.
CERTIFICATION OF THE
DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
ADMINISTRATIVE RULES FILED WITH THE
DEPARTMENT OF STATE

I do hereby certify:

[ x ] (1) That all statutory rulemaking requirements of Chapter 120, F.S., have been complied with; and

[ x ] (2) There is no administrative determination under subsection 120.56(2), F.S., pending on any rule covered by this certification; and

[ x ] (3) All rules covered by this certification are filed within the prescribed time limitations of paragraph 120.54(3)(e), F.S. They are filed not less than 28 days after the notice required by paragraph 120.54(3)(a), F.S., and

[ x ] (a) Are filed not more than 90 days after the notice; or

[ ] (b) Are filed not more than 90 days after the notice not including days an administrative determination was pending; or

[ ] (c) Are filed more than 90 days after the notice, but not less than 21 days nor more than 45 days from the date of publication of the notice of change; or

[ ] (d) Are filed more than 90 days after the notice, but not less than 14 days nor more than 45 days after the adjournment of the final public hearing on the rule; or

[ ] (e) Are filed more than 90 days after the notice, but within 21 days after the date of receipt of all material authorized to be submitted at the hearing; or

[ ] (f) Are filed more than 90 days after the notice, but within 21 days after the date the transcript was received by this agency; or

[ ] (g) Are filed not more than 90 days after the notice, not including days the adoption of the rule was postponed following notification from the Joint Administrative Procedures Committee that an objection to the rule was considered; or

[ ] (h) Are filed more than 90 days after the notice, but within 21 days after a good faith written proposal for a lower cost regulatory alternative to a proposed rule is submitted which substantially accomplishes the objectives of the law being implemented; or

1
Are filed more than 90 days after the notice, but within 21 days after a regulatory alternative is offered by the small business ombudsman.

Attached are the original and two copies of each rule covered by this certification. The rules are hereby adopted by the undersigned agency by and upon their filing with the Department of State.

Rule Number:

15A-3.006

Under the provisions of subparagraph 120.54(3)(e)6., F.S., the rules take effect 20 days from the date filed with the Department of State or a later date as set out below:

Effective: __________________________

Julie Jones

Executive Director

Title

Department of Highway Safety and Motor Vehicles

Agency

3

Number of Pages Certified
DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

CHAPTER 15A-3

RULE NUMBERS: 15A-3.006:

BUREAU OF FINANCIAL RESPONSIBILITY - RULES AND
REGULATIONS RELATING TO FINANCIAL RESPONSIBILITY LAW

RULE TITLE: Identification Cards

Summary of Rule

To provide a format for proof of insurance cards to incorporate legislative changes that allow for electronic devices to be used as proof of insurance.

Statement of Facts and Circumstances Justifying the Rule

The Department proposes amending ch. 15A-3.006, F.A.C., in order to establish and implement uniform procedures regarding proof of insurance documentation. The 2013 Legislature amended ss. 316.646 and 32.02, F.S., to permit drivers to provide proof-of-insurance in an electronic format in lieu of a paper card.

Federal Standards Statement

There are no federal standards related to the formatting of proof of insurance cards.

Summary of Hearing

The Notice of Proposed Rule Development was noticed in the October 17, 2013, Florida Administrative Register, Volume 39, Number 203, setting out a public workshop for October 31, 2013. There were attendees to the workshop and minor changes were made a result of comments received by the agency.

The Notice of Proposed Rule will be published in the November 21, 2013, Florida Administrative Register, Volume 39, Number 227, setting out a Public Hearing for December 13, 2013. If a request for a hearing is received by the agency a hearing will be held.
NOTICE OF PROPOSED RULE

DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
Division of Motorist Services
RULE NO.: RULE TITLE:
PURPOSE AND EFFECT: To provide a format for proof of insurance cards to incorporate legislative changes that allow for electronic devices to be used as proof of insurance.
SUMMARY: The rule is amended to provide standards regarding an electronic format for proof of insurance, in addition to paper-formatted proof of insurance cards.

SUMMARY OF STATEMENT OF ESTIMATED REGULATORY COSTS AND LEGISLATIVE RATIFICATION: The Agency has determined that this will not have an adverse impact on small business or likely increase directly or indirectly regulatory costs in excess of $200,000 in the aggregate within one year after the implementation of the rule. A SERC has not been prepared by the agency.
The Agency has determined that the proposed rule is not expected to require legislative ratification based on the information expressly relied upon and described herein: The nature of the rule, input from the affected industry, and the preliminary analysis conducted to determine whether a SERC was required.
Any person who wishes to provide information regarding a statement of estimated regulatory costs, or provide a proposal for a lower cost alternative must do so in writing within 21 days of this notice.
RULEMAKING AUTHORITY: 324.042, F.S.
LAW IMPLEMENTED: 320.025, 324.022, 627.733, F.S.
IF REQUESTED WITHIN 21 DAYS OF THE DATE OF THIS NOTICE, A HEARING WILL BE HELD AT THE DATE, TIME AND PLACE SHOWN BELOW:
DATE AND TIME: December 13, 2013, 2:00 p.m.
PLACE: Department of Highway Safety and Motor Vehicles, 2900 Apalachee Parkway, Room B130, Tallahassee, Florida 32399
Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodations to participate in this workshop/meeting is asked to advise the agency at least 5 days before the workshop/meeting by contacting: Jean Hoover, Highway Safety Specialist, 2900 Apalachee Parkway, Tallahassee, FL. 32399-0500, Room A202, jeanhooover@flhsmv.gov.
If you are hearing impaired or speech impaired, please contact the agency using the Florida Relay Service, 1 (800) 955-8771 (TDD) or 1 (800) 955-8770 (Voice).
THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE IS: Jean Hoover, Highway Safety Specialist, 2900 Apalachee Parkway, Tallahassee, FL. 32399-0500, Room A202, jeanhooover@flhsmv.gov
THE FULL TEXT OF THE PROPOSED RULE IS:

15A-3.006 Identification Cards.
(1) For renewals and new policies issued after June 1, 2014 Effective October 1, 1989, proof that personal injury protection benefits and property damage liability insurance have been purchased when required under Sections 627.733 and 324.022, F.S., shall be made by the applicant at the time of registration of any motor vehicle owned as defined in Section 627.732, F.S. Insurers shall furnish uniform proof of insurance cards in paper or electronic formats such as prescribed by the Department. Such proof of insurance card shall also indicate the existence of any bodily injury liability insurance voluntarily purchased.
(2) The required paper or electronically-formatted proof of insurance I.D. card must be provided for all policies issued or renewed with personal injury protection/property damage liability and bodily injury liability (PIP and property damage liability on and after October 1, 1989. Such proof of insurance Effective October 1, 1990, such I.D. card shall indicate the vehicle year, make and VIN number of up to two insured vehicles per proof insured up to a maximum of 25. No more than two vehicles may be shown on a single proof of insurance when the policy covers more than two vehicles but less than 25. When more than 25 vehicles are insured under any policy, the term “Fleet Coverage” must be indicated. Proof of insurance I.D. cards must be furnished on renewal policies at least annually thereafter.
(3) New proof of insurance I.D. cards shall be provided whenever there is a change in the required information. Electronically-formatted proof of insurance requires the same information as the paper proof of insurance.
(a) Specifications for paper or electronic proof of insurance I.D. card specifications are as follows:
1. Size: 3 1/2 inches × 2 1/4 inches, if paper card is issued.
2. Color: Optional
3. Information:
   a. Header - Florida Automobile Insurance Identification Card.
   b. Company Number: Numeric Florida identification number of the insurance company (not group).
   c. Company Name: Insurer's full legal company name or group name provided on the insurance policy.
   d. Named Insured: First and last name(s) of the insured as indicated on the policy.
   e. Policy Type: Must include an indicator of the type of coverage provided: personal injury protection/property damage liability, bodily injury liability.
   f. Policy Number: Alphanumeric assigned policy number, self-insurance license, or contract number.
   g. Effective Date: Numeric policy effective date, date the terms and conditions of the policy commence (special characters allowed). Effective date must include month, day and year.
   h. Vehicle Identification Number (VIN):
      (i) Vehicle(s) Year and Make (not to exceed two vehicles per proof of insurance)
      (ii) Fleet Coverage (more than twenty five vehicles insured)
   i. Not valid more than one year from effective date.
   j. Warning of violation of Section 316.646, F.S., must be present on all I.D. cards, “Misrepresentation of insurance is a first degree misdemeanor.”

FLORIDA AUTOMOBILE INSURANCE IDENTIFICATION CARD
(NAME OF INSURANCE COMPANY OR GROUP)

POLICY NUMBER/FLORIDA CODE NO.* ________________________ EFFECTIVE DATE** ________________________

___ PERSONAL INJURY

PROTECTION BENEFITS/

PROPERTY DAMAGE

LIABILITY***

NAMED INSURED

YEAR, MAKE AND VIN NUMBER, OR FLEET COVERAGE

(IF MORE THAN TWENTY-FIVE VEHICLES INSURED)

NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE

*Company code immediately follows the policy number and is always preceded by a
Effective date must include month, day and year.

Boxes must be checked in accordance with coverage(s) provided.

(b) Sequence of Information. Items a. through i. must be formatted as shown in the exhibit above. 1 through 6 must be shown in the order indicated. Item i. 7 must be printed across the bottom of the proof of insurance card.

(4) Captions. Items 1, 3, 4, 5, and 7 must be captioned as shown in the exhibit. In Item 3, policy number and effective date must be shown on the same line. Additional information may be added to the front side of the proof of insurance card but not above the required information other than Item (3)(a) 3, i. 7. The reverse side of any foldover, which is part of the paper proof of insurance, I.D.-card mailing may also be used for additional information. Warning of violation (Item (3)(a) 3, i) may be printed on the reverse side of a paper proof of insurance I.D.-Card.

Rulemaking Specific Authority 316.646(5), 324.042 FS. Law Implemented 316.646(1), 320.02(5), 324.022, 627.733 FS. History-New 5-23-78, Formerly 15A-3.06, Amended 12-11-89, 3-25-93.

NAME OF PERSON ORIGINATING PROPOSED RULE: Julie Gentry, Bureau Chief, Department of Highway Safety and Motor Vehicles

NAME OF AGENCY HEAD WHO APPROVED THE PROPOSED RULE: Governor and Cabinet

DATE PROPOSED RULE APPROVED BY AGENCY HEAD: November 19, 2013

DATE NOTICE OF PROPOSED RULE DEVELOPMENT PUBLISHED IN FAR: October 17, 2013
15A-3.006 Identification Cards.

(1) For renewals and new policies issued after June 1, 2014 Effective October 1, 1989, proof that personal injury protection benefits and property damage liability insurance have been purchased when required under Sections 627.733 and 324.022, F.S., shall be made by the applicant at the time of registration of any motor vehicle owned as defined in Section 627.732, F.S. Insurers shall furnish uniform proof of insurance purchased cards in paper or electronic formats such as prescribed by the Department. Such proof of insurance card shall also indicate the existence of any bodily injury liability insurance voluntarily purchased.

(2) The required paper or electronically-formatted proof of insurance I.D. card must be provided for all policies issued or renewed with personal injury protection/property damage liability and bodily injury liability PIP and property damage liability on and after October 1, 1989. Such proof of insurance Effective October 1, 1990, such I.D. card shall indicate the vehicle year, make and VIN number of up to two insured vehicles per proof insured up to a maximum of 25. No more than two vehicles may be shown on a single proof of insurance when the policy covers more than two vehicles but less than 25. When more than 25 vehicles are insured under any policy, the term “Fleet Coverage” must be indicated. Proof of insurance I.D. cards must be furnished on renewal policies at least annually thereafter.

(3) New proof of insurance I.D. cards shall be provided whenever there is a change in the required information. Electronically-formatted proof of insurance requires the same information as the paper proof of insurance.

(a) Specifications for paper or electronic proof of insurance I.D. card specifications are as follows:

1. Size: 3 1/2 inches x 2 1/4 inches, if paper card is issued.
2. Color: Optional
3. Information:
   a. Header - Florida Automobile Insurance Identification Card,
   b. Company Number: Numeric Florida identification number of the insurance company (not group),
   c. Company Name: Insurer’s full legal company name or group name provided on the insurance policy,
   d. Named Insured: First and last name(s) of the insured as indicated on the policy,
   e. Policy Type: Must include an indicator of the type of coverage provided: personal injury protection/property damage liability, bodily injury liability.
   f. Policy Number: Alphanumeric assigned policy number, self-insurance license, or contract number.
g. Effective Date: Numeric policy effective date. Date the terms and conditions of the policy commence (special characters allowed). Effective date must include month, day and year.

h. Vehicle Identification Number (VIN):

(i) Vehicle(s) Year and Make (not to exceed two vehicles per proof of insurance)

(ii) Fleet Coverage (more than twenty five vehicles insured)

i. Not valid more than one year from effective date.

j. Warning of violation of Section 316.646, F.S., must be present on all I.D. cards. "Misrepresentation of insurance is a first degree misdemeanor."

FLORIDA AUTOMOBILE INSURANCE IDENTIFICATION CARD

(NAME OF INSURANCE COMPANY OR GROUP)

POLICY NUMBER/FLORIDA CODE NO.** __________ EFFECTIVE DATE** __________

____ PERSONAL INJURY PROTECTION BENEFITS/PROPERTY DAMAGE LIABILITY***

____ BODILY INJURY LIABILITY***

NAMED INSURED
YEAR, MAKE AND VIN NUMBER, OR FLEET COVERAGE

(IF MORE THAN TWENTY-FIVE VEHICLES INSURED)

NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE

*Company code immediately follows the policy number and is always preceded by a
dash.

**Effective date must include month, day and year.

***Boxes must be checked in accordance with coverage(s) provided.

(b) Sequence of information: Items a through i must be formatted as shown in the exhibit above. 1 through 6 must be shown in the order indicated. Item i, 7 must be printed across the bottom of the proof of insurance card.

(4) Captions. Items 1, 3, 4, 5, and 7 must be captioned as shown in the exhibit. In Item 2, policy number and effective date must be shown on the same line. Additional information may be added to the front side of the proof of insurance card but not above the required information other than Item (3)(a)3, i. The reverse Reverse side of any foldover, which is part of the paper proof of insurance, I.D. card mailing may also be used for additional information. Warning of violation (Item (3)(a) 3, i) may be printed on the reverse side of a paper proof of insurance I.D. Card.

Rulemaking Specific Authority 316.646(5), 324.042 FS. Law Implemented 316.646(1), 320.02(5), 324.022, 627.733

FS. History—New 5-23-78, Formerly 15A-3.06, Amended 12-11-89, 3-25-93.
First Quarter Performance Report: Fiscal Year 2013 — 2014

Providing Highway Safety and Security Through Excellence In Service, Education, and Enforcement

Julie Jones, Executive Director
News

Public Safety

July 4th Holiday Fatal Crashes Down 42 Percent: During the holiday enforcement period, July 4-7, the Florida Highway Patrol increased the number of troopers on patrol to ensure a safer Florida. Crash data show that traffic fatalities during the holiday enforcement period dropped by 42 percent from last year’s holiday period. During the four-day period, troopers arrested 109 impaired drivers, issued more than 3,800 speeding citations, investigated 1,964 crashes and assisted more than 2,000 motorists.

Interstate-10 Eight State Effort Yields Results: FHP led a collaborative effort with the seven states transected by I-10 on a unified enforcement operation during the Labor Day weekend. During the four-day enforcement effort, "I-10-8 on 10, One Road, One Mission," FHP was successful in keeping I-10 fatality free. The Patrol held press conferences in Jacksonville, Tallahassee and Pensacola to publicize the campaign.

Put It Down, DNT TXT N DRV Activities: The Department received numerous media calls regarding the new texting law. In addition to a Public Service Announcement that ran in 69 Florida high schools, several universities ran the message on their digital billboards during home football games. FHP scheduled activities across the state (primarily at high schools) to highlight the new law.

Reliable Service Delivery/ Leverage Technology

DHSMV Enhances Address Verification System: The Department implemented new address verification enhancements to our vehicle registration database. The enhancements allow for verification of the address against postal codes to automatically correct inaccuracies (e.g., changes “road” to “street” in the system to align with the address name used by the U.S. Post Office). The enhancements improve the integrity of customer data as well as reduce the amount of mail returned to the Department and tax collector offices as non-deliverable.

Talent Creation and Development

Florida Highway Patrol Training Academy Makes History: FHP’s Training Academy made history in August with the start of the first “Dual Class”. The two classes include 83 recruits (as of Oct. 17, 2013) slated to graduate in February, 2014. In September, the Patrol put 77 new troopers on the road when it graduated its largest class in 13 years.

Florida Highway Patrol Names New Lt. Colonel Over Commercial Vehicle Enforcement: Troy Thompson, with over 19 years of experience with the Department of Transportation and FHP, was chosen as the new Lieutenant Colonel of Commercial Vehicle Enforcement with the Florida Highway Patrol.
Revenue Information

<table>
<thead>
<tr>
<th>1st Quarter</th>
<th>Trust Funds</th>
<th>General Revenue</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$407,408,461</td>
<td>$220,970,353</td>
<td>$628,378,814</td>
</tr>
</tbody>
</table>

Where The Money Comes From

- License Plates and Decals
- Motor Vehicle Titles
- Motor Fuel Use Tax
- Fines and Forfeitures
- Driver Licenses
- Driving Records/Transcript
- Other

Where The Money Goes

- HSMV Agency Funding
- Specialty Plate Organizations
- Dept of Transportation
- General Revenue Funded Programs
- Dept. of Education
- Other

First Quarter Performance Report: Fiscal Year 2013 - 2014
# Performance Measures and Standards

### PUBLIC SAFETY
- Protect the lives and personal security of our residents and visitors through enforcement, service and education.

**98.9%** FOR FY 2013/14 (Through September 30, 2013)

<table>
<thead>
<tr>
<th>Measure</th>
<th>1st Quarter Actual</th>
<th>1st Quarter Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Highway crashes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1. % change in highway fatalities to previous year</td>
<td>98.5%</td>
<td>0% or reduction</td>
</tr>
<tr>
<td>2. % change in highway crashes to previous year</td>
<td>-2.9%</td>
<td>0% or reduction</td>
</tr>
<tr>
<td>3. % change in commercial vehicle crashes to previous year</td>
<td>UNK</td>
<td>1.3% or reduction</td>
</tr>
<tr>
<td>4. % change in mature drivers involved in fatal crashes to previous year</td>
<td>UNK</td>
<td>0% or reduction</td>
</tr>
<tr>
<td>5. % change in teen drivers involved in fatal crashes to previous year</td>
<td>-1.4%</td>
<td>0% or reduction</td>
</tr>
<tr>
<td>6. % change in impaired-related fatalities to previous year</td>
<td>-6.0%</td>
<td>1.3% or greater reduction</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>1st Quarter Actual</th>
<th>1st Quarter Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>B. Highway safety education and enforcement</td>
<td>98.8%</td>
<td></td>
</tr>
<tr>
<td>7. % of duty hours spent on patrol and investigation activities</td>
<td>70.5%</td>
<td>73%</td>
</tr>
<tr>
<td>8. Number of highway safety education hours provided</td>
<td>2,058</td>
<td>2,025</td>
</tr>
<tr>
<td>9. Number of safety education and enforcement-related marketing activities</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>10. Number of commercial vehicle inspections performed</td>
<td>28,351</td>
<td>21,830</td>
</tr>
<tr>
<td>11. % of insured motorists</td>
<td>92.5%</td>
<td>95%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Measure</th>
<th>1st Quarter Actual</th>
<th>1st Quarter Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>C. Criminal investigations</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>12. % of criminal investigation cases resolved within 90 days</td>
<td>94.5%</td>
<td>90%</td>
</tr>
<tr>
<td>13. % of field intelligence reports reviewed, analyzed, adjudicated and shared within 30 days</td>
<td>98.5%</td>
<td>90%</td>
</tr>
</tbody>
</table>

### RELIABLE SERVICE DELIVERY
- Provide efficient and effective services that exceed the expectations of our customers and stakeholders.

**97.3%** FOR FY 2013/14 (Through September 30, 2013)

<table>
<thead>
<tr>
<th>Measure</th>
<th>1st Quarter Actual</th>
<th>1st Quarter Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. Motorist transactions successfully completed</td>
<td></td>
<td></td>
</tr>
<tr>
<td>14. % of registration transactions successfully completed</td>
<td>99%</td>
<td>95%</td>
</tr>
<tr>
<td>15. % of title transactions successfully completed</td>
<td>97.5%</td>
<td>95%</td>
</tr>
<tr>
<td>16. % of driver license and identification card transactions successfully completed</td>
<td>96.0%</td>
<td>95%</td>
</tr>
<tr>
<td>17. % of disabled parking permit transactions successfully completed</td>
<td>98.7%</td>
<td>98%</td>
</tr>
<tr>
<td>B. Customer services completed timely</td>
<td>99.1%</td>
<td></td>
</tr>
<tr>
<td>18. % of calls for service responded to by FHP within 30 minutes</td>
<td>63.4%</td>
<td>65%</td>
</tr>
<tr>
<td>19. % of driver license office customers waiting 30 minutes or less for service</td>
<td>93.9%</td>
<td>95%</td>
</tr>
<tr>
<td>20. % change in average wait time for Customer Service Center calls to previous year</td>
<td>-11.5%</td>
<td>5.0% or greater reduction</td>
</tr>
<tr>
<td>21. % of business licenses issued within 5 days</td>
<td>99.9%</td>
<td>98%</td>
</tr>
</tbody>
</table>

- Indicates actual ≥95% of standard.
- Indicates actual <95% and ≥80% of standard.
- Indicates actual <80% of standard.
Performance Measures and Standards

C. Customer Satisfaction  ●
22. % of customers who rate services as satisfactory or better (2)  79.6%

67.7%  85%

LEVERAGE TECHNOLOGY – Build upon the Department’s successful integration of technology into the way we do business.
97.9%  ● FOR FY 2013/14 (Through September 30, 2013)

A. Customer technology use ●
23. % of customers being served via Internet  91.9%
17.6%  21%

24. % of motor vehicle and vessel titles issued electronically  50.1%
40.1%  35%

B. New technology projects ●
25. % of new projects in progress which are “On Time and Budget”  99.8%
79.7%  80%

C. Computer support uptime available to our partners ●
26. % of State provided Data Center system uptime  100%
100%  99.9%

27. % of Partner provided Data Center system uptime  100%
100%  99.9%

28. % of Network provided Data Center system uptime  99.93%
99.93%  99.99%

29. Effectiveness of data and systems security preventative measures  100%
100%  100%

30. % of time dedicated to research and development  15.9%
15.9%  15%

TALENT CREATION AND DEVELOPMENT – Build a business environment that regards our members as our most valuable resource.
98.2%  ● FOR FY 2013/14 (Through September 30, 2013)

31. % of members who rate job satisfaction as satisfactory or better  78.9%
78.9%  75%

32. % of members participating in a discretionary leadership course or program  5.8%
5.8%  6.25%

33. % of members participating in a discretionary technology course or program (3)  0.5%
0.5%  5%

34. % of members participating in a discretionary service delivery course or program  11.8%
11.8%  6.25%

35. Increase % of positions filled by internal promotion  26.1%
26.1%  30%

● Indicates actual ≥95% of standard.
○ Indicates actual <95% and ≥80% of standard.
• Indicates actual <80% of standard.
Performance Measures

The Department of Highway Safety and Motor Vehicles' Performance Dashboard can be viewed at www.flhsmv.gov.

Performance Explanation

1) % change in highway and commercial vehicle crashes to previous year – Due to changes in the crash reporting requirements prescribed in Section 316.066, Florida Statutes, baseline data for the prior year is unavailable.

2) % of customers who rate services as satisfactory or better – Customers are dissatisfied with additional authentication requirements for online transactions. We are working on process improvements to address these concerns while maintaining appropriate levels of security over personal information.

3) % of members participating in a discretionary technology course or program – Department leadership remains committed to this ambitious effort of encouraging our members to make use of available continuing education opportunities.

Purchases

Purchases Made In Excess Of $100,000 And Not In Conjunction With State Contracts
July Through September 2013

<table>
<thead>
<tr>
<th>Description</th>
<th>Vendor</th>
<th>Total Contract Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Commercial Driver Information System (CDLIS) is a data communication</td>
<td>American Association of Motor Vehicle</td>
<td>$1,162,671.36</td>
</tr>
<tr>
<td>network provided by the American Association of Motor Vehicle Administrators</td>
<td>Administrators Arlington, VA</td>
<td></td>
</tr>
<tr>
<td>that allows for the cooperative exchange of commercial driving information</td>
<td></td>
<td></td>
</tr>
<tr>
<td>and assists in meeting the goals of the basic tenant “that each driver</td>
<td></td>
<td></td>
</tr>
<tr>
<td>nationwide, have only one driver license and one record.” Single Source,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Order No. PO#7268337</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The purpose of this system is to obtain a turnkey public safety software</td>
<td>CTS America Pensacola, FL</td>
<td>$14,425,000.00</td>
</tr>
<tr>
<td>system that is centrally managed and supported in Tallahassee. The system</td>
<td></td>
<td></td>
</tr>
<tr>
<td>includes a Computer Aided Dispatch System, Records Management System, Field</td>
<td></td>
<td></td>
</tr>
<tr>
<td>– Based Reporting and Mobile Computer Terminals. ITN#008-13, Order No. PO#327086</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The intent of the Public Safety Academy Housing, Inc. and the Florida Public</td>
<td>Public Safety Academy Housing, Inc.</td>
<td>$1,150,000.00</td>
</tr>
<tr>
<td>Safety Institute (FPSI ) is to provide housing in support of law enforcement</td>
<td>Tallahassee, FL</td>
<td></td>
</tr>
<tr>
<td>, corrections, correctional probation juvenile justice and related training</td>
<td></td>
<td></td>
</tr>
<tr>
<td>conducted at the FPSI. Contract#HSMV-0008-14.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Proposed Legislative Budget Request

Fiscal Year 2014-15

Julie Jones, Executive Director
What We Believe...

OUR MISSION
Providing Highway Safety and Security through Excellence in Service, Education, and Enforcement

OUR VISION
A Safer Florida!

OUR VALUES
WE BELIEVE IN:
Service by exceeding expectations;
Integrity by upholding the highest ethical standards;
Courtey by treating everyone with dignity and respect;
Professionalism by inspiring confidence and trust;
Innovation by fostering creativity; and
Excellence in all we do!

Fiscal Year 2013-14 Budget per GAA

<table>
<thead>
<tr>
<th>Division</th>
<th>FTE</th>
<th>Approved Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office of Executive Director and Administrative Services</td>
<td>252</td>
<td>$20,600,431</td>
</tr>
<tr>
<td>Florida Highway Patrol</td>
<td>2,475</td>
<td>$248,753,963</td>
</tr>
<tr>
<td>Motorist Services</td>
<td>1,526</td>
<td>$114,199,238</td>
</tr>
<tr>
<td>Information Technology</td>
<td>166</td>
<td>$29,364,787</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>4,419</td>
<td><strong>$412,918,419</strong></td>
</tr>
</tbody>
</table>

*excludes administered funds
# Fiscal Year 2014 - 15 Legislative Budget Request

<table>
<thead>
<tr>
<th>Issue</th>
<th>FTE</th>
<th>Trust Fund</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Motorist Services Modernization Phase 1</td>
<td></td>
<td>Non-Recurring: 10,668,628</td>
<td>10,918,628</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 250,000</td>
<td></td>
</tr>
<tr>
<td>2. Driver Related Issuance and Vehicle Enhancements -Year 2</td>
<td></td>
<td>Non-Recurring: 922,050</td>
<td>922,050</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 922,050</td>
<td></td>
</tr>
<tr>
<td>3. Enhance Traffic Enforcement Efforts -Additional Troopers</td>
<td>75.0</td>
<td>Non-Recurring: 3,973,350</td>
<td>9,316,815</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 5,343,465</td>
<td></td>
</tr>
<tr>
<td>4. Relocate Tallahassee Regional Communication Center</td>
<td></td>
<td>Non-Recurring: 1,991,913</td>
<td>1,991,913</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 1,991,913</td>
<td></td>
</tr>
<tr>
<td>5. Replacement of FHP Pursuit Vehicles</td>
<td></td>
<td>Non-Recurring: 6,934,237</td>
<td>6,934,237</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 6,934,237</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 4,891,257</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>75.0</td>
<td>Non-Recurring: 22,447,198</td>
<td>34,974,900</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Recurring: 12,527,702</td>
<td></td>
</tr>
</tbody>
</table>
Motorist Services Systems Modernization Phase 1

$10,918,628 Total Request
$10,668,628 Non-recurring Trust Fund
$250,000 Recurring Trust Fund

Provides funding to consolidate motorist renewal notifications, centralize fee calculations, and redesign the driver license issuance system to a modern technology framework that facilitates operating efficiencies, decreases wait times in offices and produces cost savings from reducing mainframe transactions.

This issue requests $10.9M for Fiscal Year 2014-15 to begin implementation of the Motorist Modernization project. This is a three year project. The Department projects a total project cost of $20.9M of which only $250,000 is recurring.

There are currently multiple challenges to delivering efficient services, including silo systems for driver license and motor vehicle services and supporting aging platforms with limited and decreasing subject matter experts. The goal of Motorist Modernization is to reduce costs and gain efficiencies by streamlining the motorist services technology footprint (hardware and software) and centralize motorist information for ease of access.

Phase I of motorist services modernization will implement the following over the next three years:

1. Redesign database structure to a customer-centric data model and implement controls to support data quality. By redesigning the database, the Department can eliminate inefficiencies, redundancies and discrepancies present in the current database to ensure data accuracy.

2. Replace of the Florida Driver Licensing Information System (FDLIS) and supporting systems. FDLIS is a client/server application deployed in the tax collector and driver license offices statewide to support the basic driver licensing process workflow. Data is housed locally and periodically synched to department databases. This presents several risks as law enforcement is not provided immediate access to changes made to driver records and in the event of a synchronization failure, drivers that believe they are licensed, in fact do not possess a valid license and need to return to an office to resolve a technology error.

3. Merge and re-engineer the driver license and vehicle registration renewal processes. The Department will re-engineer the renewal notice process creating a cost savings for the Department by allowing tax collectors the option to assume the administration role for the driver license renewal process, as they currently do with motor vehicle registration renewals.

4. Expand the Fee Engine. Over time, different fee calculation routines have been inserted into motorist services systems. The Department now maintains a dozen different fee calculation routines, resulting in months of staff time allocated when legislative and other changes need to be made. A fee calculator was created as part of the DRIVE program in support of the Electronic Filing System (EFS). The Department plans to utilize this fee calculator for all future motorist services development, adding fees as systems are reengineered.
(5) Create a MyDMV Portal. GoRenew.com is the Department's current self-service portal for motorist services. Also known as "Virtual Office," it provides limited access to services for motorists. In attempting to establish better authentication practices, ease of use has been significantly impaired. The Department proposes to create a user-friendly "MyDMV" portal that will allow motorists to access more services, allowing citizens to interact with the Department via this self-service portal instead of having to go to a tax collector or state office.

Completion of this phase of Motorist Modernization will allow the Department to improve customer service, meet the needs of the tax collectors performing issuance activities, increase data availability and quality, increase the ability to integrate with business partners and better support public safety.

Cost

The Department is requesting $10.9M in 2014-15. This project will result in an estimated $5M in savings and cost avoidance in outlying years.
Driver Related Issuance and Vehicle Enhancements Year 2
$922,050 Total Request
$922,050 Non-recurring Trust Fund

Provides funding to complete implementation of the Driver Related Issuance and Vehicle Enhancements project that facilitates operating efficiencies and cost savings from reducing mainframe transactions.

This issue requests $922,050 for Fiscal Year 2014-15 to complete implementation of the Driver Related Issuance and Vehicle Enhancements (DRIVE) project which began in Fiscal Year 2013-14.

DRIVE will improve Department's ability to provide customer service, meet the needs of tax collectors performing issuance activities and integrate with business partners.

The continued implementation of DRIVE will allow the Department to:

(1) Reengineer the Electronic Filing System (EFS), which is utilized by the motor vehicle dealers and the tax collector offices statewide to record motor vehicle titles and registrations. Reengineering this system will allow for motor vehicle dealers to submit title and registration documents to the state electronically, rather than using paper-based processes. This will benefit the Department (less in-house scanning), tax collectors (reduced shipping costs), motor vehicle dealers (reduced operating costs), and consumers (reduced errors and more timely registrations). In addition, more entities will be able to participate in the EFS process, reducing their operating costs as well.

(2) Migrate from a vendor supplied Driver License Capture application to a department owned Capture application. Capture is the software used during a driver license transaction to "capture" the driver's photo and proof of identity documents. Capture currently is a bundled component of the Department driver license contract, which also includes inventoried consumables (cardstock, print, laminates) and remote office computer equipment. The Department has found that the current Capture system is not reliable, resulting in failed transactions and downtime during which licenses cannot be issued at affected offices. The current vendor contract expires in 2015. Creating an in-house application will allow the Department to separate the components of the contract in order to encourage competition and leverage purchasing needs by combining driver license and motor vehicle equipment needs.

Both of these projects will be developed and implemented by June 30, 2015.

Cost

The Department is requesting $922,050 in 2014-15. This project will result in an estimated $2,000,000 in cost savings for the Department and its agents in outlying years.
Enhance Traffic Enforcement Efforts – Additional Troopers
$9,316,815 Total Request
$3,973,350 Non-recurring Trust Fund
$5,343,465 Recurring Trust Fund

Provides funds for 75 additional Florida Highway Patrol (FHP) troopers with road patrol responsibilities. These additional positions are critical to reducing response times and keeping Florida's highways safe.

This issue requests $9.3M for Fiscal Year 2014-15 of which $3,973,350 is non-recurring to fund seventy-five additional Florida Highway Patrol troopers with road patrol responsibilities.

Between Fiscal Years 2007-08 and 2009-10, sworn positions appropriated to FHP were reduced by 152 positions. Also, in Fiscal Year 2007-08, funding for the FHP Training Academy was reduced as part of overall budget balancing actions for the Department of Highway Safety and Motor Vehicles. This reduction represented funding for a third academy recruit class.

In order to fill vacant trooper positions and to offset the impacts of attrition and separations due to retirements and resignations FHP has undertaken an aggressive recruitment strategy and projects to have all 1,685 sworn positions filled by February 2014.

The 75 additional Law Enforcement positions requested will alleviate the impact in counties where positions were reduced previously. These additional Law Enforcement positions will also allow the Patrol to reduce crash response times and furthers the Florida Highway Patrol's ability to meet the Department's performance standard of responding to all calls for service within 30 minutes.

This issue includes all initial costs required to fully outfit a new trooper position as well as recurring costs. One-time costs include the purchase of a pursuit vehicle, firearms and non-lethal defense equipment, information technology and communications equipment, and speed measuring devices.

COST

The Department is requesting $9.3M for Fiscal Year 2014-15 of which $3.9M is nonrecurring to fund seventy-five additional Florida Highway Patrol troopers with road patrol responsibilities.
Relocate the Tallahassee Regional Communication Center
$1,991,913 Non-recurring Trust Fund

Provides Fixed Capital Outlay funds to relocate the Tallahassee Regional Communication Center (TRCC) dispatch function to the Kirkman building.

Relocating the TRCC dispatch into the Department of Highway Safety and Motor Vehicles (HSMV) General Headquarters consolidates a mission critical function and permits the space currently occupied by the TRCC in the Carlton Building to be more effectively utilized by other state partners.

The Tallahassee Regional Communications Center (TRCC) is staffed 24 hours - 365 days a year. Integrated with the Statewide Law Enforcement Radio System, known as SLERS, the center is able to dispatch for nine statewide law enforcement entities including FHP across 18 counties. Communications personnel in the TRCC receive calls for service from the motoring public as well as other law enforcement agencies. These calls for service range from providing motorists with roadside assistance to answering emergency calls.

The TRCC has been located in leased space at the Carlton Building, part of the Capital Complex, since 2003. With advances in technology and continuing partnerships with other agencies, the configuration and space constraints of the TRCC space in the Carlton Building are no longer conducive to achieving the highest and most effective functionality of the dispatch center. These constraints prevent the use of technologies utilized in the Department’s other Regional Communication Centers including video monitors connected to the Florida Department of Transportation traffic cameras. Space limitations force consoles to be positioned with personnel facing various directions, making it difficult to dispatch and communicate with each other during larger incidents that require cross-county collaboration.

Strategically, this issue will help consolidate a mission critical function into the Department Headquarters and provide better security and control over law enforcement operations. This would also allow the Carlton Building to be utilized for other state agencies’ needs.

COST

The Department is requesting $1,991,913 in nonrecurring funding for Fiscal Year 2014-15 to relocate the Tallahassee Regional Communication Center. This relocation supports officer safety by enabling several technical improvements to the Tallahassee Regional Communication Center that the current facility is unable to accommodate.
Replacement of Motor Vehicles – FHP Pursuit Vehicles
$6,934,237 Recurring Trust Fund

Provides funds to replace older, higher mileage pursuit vehicles and supply Troopers with safe, reliable, cost effective vehicles used to maintain safety and security on the roadways of Florida.

The Florida Highway Patrol (FHP) depends on safe, reliable pursuit vehicles to enforce traffic laws, deter and respond to criminal activities and provide security to everyone travelling on our roadways. FHP Pursuit vehicles are driven an average of 21,000 miles per year.

Currently, the Department of Management Services’ (DMS) criterion for vehicle replacement allows police pursuit vehicles to be replaced at 80,000 miles. Vehicle usage reports from the Florida Highway Patrol Fleet Office project FHP will have 820 pursuit vehicles which will meet or exceed the 100,000 miles by June 30, 2014. After utilizing Fiscal Year 2013-14 appropriations to replace 381 vehicles FHP will have 439 pursuit vehicles exceeding 100,000 miles.

During enforcement actions, Florida Highway Patrol troopers regularly drive their police vehicles at a high rate of speed on crowded interstate highways. These older, less reliable vehicles will become increasingly unsafe to operate. Continued use of these vehicles will place our troopers and the motoring public at risk. Additionally, as critical components in the vehicles deteriorate, the high mileage vehicles cost more to operate. Prior to budget reductions that began in FY 2008-09 the FHP had a recurring budget that allowed a Fleet Maintenance Program with 20% annual replacement. Reductions to the Acquisition of Motor Vehicles category in FY 2008-09 and FY 2009-10 resulted in the Department falling behind on the replacement of high mileage vehicles. Accordingly, the fleet became older and more expensive to maintain with fleet maintenance costs increasing over 51% between Fiscal Years 2008-09 through 2012-13. However, the escalation in fleet maintenance costs has begun to level off beginning with FY 2012-13 due to the Legislature appropriating additional funding for the replacement of pursuit vehicles in FY 2011-12 and FY 2012-13.

FHP has a recurring base appropriation of $5 million for the acquisition of motor vehicles which allows for the replacement of 174 vehicles annually. An additional $6.9 million in recurring funding will allow the Patrol to reestablish the fleet maintenance program that was eliminated with the FY 2008-09 budget reductions, replacing 20% of the fleet annually. Replacing high mileage vehicles with newer, more reliable vehicles will enhance the Patrol’s ability to save lives through active traffic safety enforcement, respond to calls for service in a timely manner, and patrol the highways to remove impaired or hazardous drivers and deter criminal activities.

COST

The level of funding needed to replace 415 vehicles in Fiscal Year 2014-15 based on an anticipated per vehicle cost of $28,805 is $11,954,075. The Department has a base budget of $5,019,838; we are requesting an additional appropriation of $6,934,237 to replace these vehicles.
Critical Repairs and Mold Remediation  
$4,891,257 Non-Recurring Trust Fund

Provides Fixed Capital Outlay funds for projects necessary to continue operations and provide quality services to the residents of Florida.

**Kirkman Building Improvements** - The Kirkman Building, located in Tallahassee, was built in 1956, with additions made in subsequent years. The building is comprised of 380,836 square feet. Items included in this request are critical life safety repairs including major renovations noted on the Department of Management Services deficiency list, necessary HVAC upgrades, and projects to meet ADA requirements. The non-recurring funding requested for the Kirkman Building totals $2,565,555.

**Florida Highway Patrol Facility Maintenance** - This issue requests funding for maintenance and repairs to Florida Highway Patrol facilities statewide as part of a five year plan. Due to weather events, water intrusion has caused mold and mildew problems statewide. Maintaining facilities in a safe and cost-effective manner requires the periodic repair and replacement of roofing. The non-recurring funding requested for Florida Highway Patrol stations totals $1,220,342.

**Motorist Services Facility Maintenance** – This issue requests funding for maintenance and repairs for driver license facilities in offices not outsourced to tax collectors. Due to weather events, water intrusion has caused mold and mildew problems statewide. Maintaining facilities in a safe and cost-effective manner requires the periodic repair and replacement of roofing. The non-recurring funding requested for Motorist Services facilities totals $1,105,360.

**Cost**

This issue requests $4,891,257 in non-recurring funding to conduct critical repairs during the 2014-15 fiscal year.
October 15, 2013

TO: Boyd Walden, Director
Division of Motorist Services

VIA: Julie Gentry, Chief
Bureau of Motorist Compliance

FROM: Michael Sarvis, Human Services Administrator
Medical Review Section

SUBJECT: Candidate for Medical Advisory Board Membership

We are also requesting that the name of the following physician be added to the agenda of the next Cabinet meeting for a four-year appointment to the department’s Medical Advisory Board:

Dr. Gregory A. Lambe, D.C.P.A. (chiropractic physician)
3894 Highway 90 West
Marianna, Florida 32446

Dr. Lambe is licensed to practice chiropractic medicine in this state pursuant to Section 322.125(1), Florida Statutes and is a member in good standing with the Florida Chiropractic Association. A copy of his curriculum vitae is attached.

JG/ms
October 9, 2013

Mr. Michael Sarvis
Human Services Administrator
Medical Review Section
Neil Kirkman Building MS 86
Tallahassee, Fl. 32399-0500

Dear Mr. Sarvis,

I have reviewed the material you have sent regarding the role and responsibilities of the Florida Highway and Motor Vehicles Department. More specifically those duties the Medical Advisory Board Members assume. I believe that providing input in order to make our highways safer for our communities is important. I am therefore requesting consideration to be placed on the Florida Medical Advisory Board and will do my best to be contributory to the state of Florida and the people of our communities.

Sincerely,

Greg Lambe, D.C.P.A.
CIRRICULUM VITAE
GREGORY A. LAMBE, D.C.P.A.

NAME: GREGORY A. LAMBE
HOME ADDRESS: 3478 SPRING HOLLOW DRIVE
MARIANNA, FLORIDA 32448

BUSINESS ADDRESS: 3894 HIGHWAY 90 WEST
MARIANNA, FLORIDA 32446

PHONE CONTACTS: HOME: (850) 526-4257
OFFICE: (850) 482-2966
FAX: (850) 526-2994
CELL: (850) 557-7050

DATE OF BIRTH: 8/22/1958
SPOUSE: CYNTHIA A. LAMBE

UNDERGRADUATE CLASSES

<table>
<thead>
<tr>
<th>COLLEGE</th>
<th>DATES</th>
<th>DEGREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHIPOLA COLLEGE</td>
<td>9/76-5/78</td>
<td>A.A.</td>
</tr>
<tr>
<td>SAN JACINTO COLLEGE</td>
<td>9/79-5/81</td>
<td>ADD'L CLASSES</td>
</tr>
<tr>
<td>UNIVERSITY OF HOUSTON</td>
<td>9/81-5/82</td>
<td>ADD'L CLASSES</td>
</tr>
<tr>
<td>TX CHIROPRACTIC COLLEGE</td>
<td>9/76-5/83</td>
<td>D.C. DEGREE</td>
</tr>
</tbody>
</table>

INTERNERSHIP

TEXAS CHIROPRACTIC COLLEGE 9/82 THRU 5/83
LICENSURE

STATE OF FLORIDA LICENSE # CH 0004466
TAX ID # 59-3180216
MEDICARE PROVIDER # 88071
UPIN # U08609

PROFESSIONAL ASSOCIATIONS

AMERICAN CHIROPRACTIC ASSN.
FLORIDA CHIROPRACTIC ASSN. 83-PRESENT
WORK CARE REFERRAL 92-95
NORTH CENTRAL FLORIDA CHIROPRACTIC SOCIETY 83-99
PANHANDLE AREA HEALTH NETWORK 94-04
SOUTHEAST ACADEMY OF SPINAL CARE 95-97
CONSULTANT TO THE FLORIDA BOARD OF CHIROPRACTIC EXAMINERS 1998-2003

PROFESSIONAL MANAGEMENT ASSOCIATIONS

PINNACLE MANAGEMENT 92-95
WARD MANAGEMENT 87-91
PARKER RESEARCH FOUNDATION 83- PRESENT

WORK HISTORY

LAMBE CHIROPRACTIC CENTER
3894 HIGHWAY 90 WEST
MARIANNA, FLORIDA 32446
11/1983 THRU PRESENT

- THIRTY YEARS CONTINUOUS PRACTICE IN ONE LOCATION
- NO MALPRACTICE CLAIMS OR LEGAL CLAIMS SINCE BEGINNING PRACTICE IN 1983
**License Verification**

Data As Of **10/7/2013**

<table>
<thead>
<tr>
<th><strong>GREGORY A LAMBE</strong></th>
<th><strong>LICENSE NUMBER:</strong> CH4466</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Profession</strong></td>
<td>CHIROPRACTIC PHYSICIAN</td>
</tr>
<tr>
<td><strong>License/Activity Status</strong></td>
<td>CLEAR/ACTIVE</td>
</tr>
<tr>
<td><strong>License Expiration Date</strong></td>
<td>3/31/2014</td>
</tr>
<tr>
<td><strong>Discipline on File</strong></td>
<td>NO</td>
</tr>
<tr>
<td><strong>Address of Record</strong></td>
<td>3894 HIGHWAY 90, MARIANNA, FL 32446, UNITED STATES</td>
</tr>
</tbody>
</table>

**License Original Issue Date**: 11/10/1983

**Public Complaint**: NO

The information on this page is a secure, primary source for license verification provided by The Florida Department of Health, Division of Medical Quality Assurance. This website is maintained by Division staff and is updated immediately upon a change to our licensing and enforcement database.