

# First Quarter Performance Report

*Providing Highway Safety and Security through Excellence in Service, Education, and Enforcement*

Fiscal Year 2015–2016

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NOVEMBER 1, 2015



## News

### LEADERS IN SERVICE

#### **Florida Licensing on Wheels (FLOWmobile) Out in the Community:**

- Processed driver license reinstatements for 65 individuals who had their driving privileges restored during a “Driver License Reinstatement Day” in St. Petersburg.
- Issued ID Cards to homeless individuals and veterans at these following locations: AIM Kids and Miami Rescue Mission; Renaissance Homeless Shelter in Tallahassee; the Orlando IDignity event; the James A. Haley VA Medical Center; the Daystar Life Center in St. Petersburg; Red Shield Lodge and Salvation Army Adult Rehab Centers in Tampa.
- Assisted at Inmate Re-Entry Programs (issuing ID cards to soon-to-be released inmates) at the following facilities: Polk, Baker and Dade/Homestead Correctional Institutions, Coleman Federal Correctional Institution, Gulf Correctional Institution, Calhoun Correctional Institution, Lancaster Correctional Institution, Franklin Correctional Institution and Florida State Prison in Daytona Beach.

**DHSMV Partners with US Citizenship and Immigration Services (USCIS):** The Department’s Florida Licensing on Wheels (FLOW) is now participating in naturalization ceremonies around the state to issue driver license and identification cards to new U.S. citizens.

**DHSMV Customer Call Center Opens in Kissimmee:** The Department opened a new Call Center in Kissimmee at the former driver license office on North Orange Blossom Trail. New members are currently taking calls and assisting customers with driver license and motor vehicle issues.

**Private Rebuilt Vehicle Inspections Extended:** The Private Rebuilt Inspection program was extended to 2018 through recent legislation. A number of changes were made to enhance consumer protection and compliance in the program standards. The eight certified PRVIP facilities in Miami will continue to perform vehicle inspections in Dade County, along with the department. The department will continue to conduct comprehensive oversight to ensure compliance. Currently, approximately 65-75% of all rebuild inspections are performed in PRVIP facilities.

**Reciprocal Driver License Agreements with Foreign Countries:** DHSMV is working with Italy, Japan, Brazil, Columbia, Panama, Peru and United Kingdom delegations to secure driver license reciprocal agreements which would waive both our written and driving test requirements. Florida has similar agreements with Canada, France, Germany, Taiwan and South Korea.

**Real ID Compliance:** As of August 2015, 72.91 percent of all driver licenses and identification cards issued are Real ID compliant.

### AGENTS OF PROGRESS

**New Director Chosen to Lead the Florida Highway Patrol:** Colonel Gene Spaulding, formerly Troop Commander of Troop G in Jacksonville, was chosen to be the 14th Director of the Florida Highway Patrol. Colonel Spaulding has been with the Patrol for 22 years. During his career, he has served in locations throughout the state including Orlando, West Palm Beach and Ocala. Colonel Spaulding began his new role on August 21.

**FHP Graduates 56 Troopers:** On September 30, 2015, the Florida Highway Patrol welcomed 56 new troopers. FHP honored new Trooper Juan Perez with the Executive Director’s Award for achieving the highest grade point average at the Academy. The Patrol presented the Director’s Award to new Trooper Robert Davis for demonstrating extraordinary courtesy and dedication during the 28 weeks of training. Alachua County Sheriff Sadie Darnell delivered the keynote address during the graduation ceremony.

**DHSMV Demonstrates New Systems at Tax Collectors’ Forum:** The Department’s Motorist Modernization staff presented a preview of system improvements that are in development and hosted a Cyber Café that gave tax collector staff hands-on experience with the redesigned Electronic Filing and Electronic Temporary Registration systems and the new Capture system. Also discussed were future enhancements to driver license issuance and renewal, and the MyDMV Portal, which will provide greater self-service opportunities to customers by offering more online transactions.



**DHSMV Provides Partner Training to Tax Collector Staff:** Members from the Bureau of Records hosted a training session for Tax Collector members from around the state at the Department of Revenue. Attendees received information and training on Crash and Public Records, the Uniform Traffic Citation Field, and Administrative Support.

**DHSMV Participates in the Automobile Dealers Independent Advisory Board Meeting:** Members from DHSMV participated in a meeting held with the Automobile Dealers Independent Advisory Board to discuss industry related issues, which included the privatized MV Rebuilt pilot, curb stoning, and dealer stops.

**Trooper Awarded First Place at the National Level:** Trooper Erick McGuire (Troop I – Jacksonville) won first place at the North American Inspector's Championship last week. Each year, the Commercial Vehicle Safety Alliance (CVSA) hosts the event that is open to jurisdictions across North America. Fifty-one commercial motor vehicle officers from all over the country participated in the event that reviews how well these officers conduct vehicle inspections.

**FHP Member Recognized:** The Florida Highway Patrol and Mothers Against Drunk Driving (MADD) awarded Trooper Jose Ramirez (Troop D – Orlando) the 2015 Hurd-Smith Award for arresting the most impaired drivers in a calendar year. This is his third time achieving this honor.

**FHP Member Recognized:** Troop F Auxiliary Major John Prescott (Collier County) was recognized by a local news station during their 4th annual "7 Who Care" Awards luncheon. ABC 7 honors seven citizens who go above and beyond in their volunteer activities to make their community a safer and more enjoyable place to live and work.

## CHAMPIONS FOR SAFETY

**Multi-State I-95 Safety Campaign Results in Zero Fatalities:** For the second time this year, FHP participated in a multi-state awareness/enforcement campaign called Safe 95 on I-95 from August 4-9. The Patrol partnered with law enforcement agencies from every state along the east coast in an effort to keep I-95, one of the nation's busiest interstates, safe and fatality-free. The effort was a success with zero fatalities reported on I-95 during the enforcement period.

**DHSMV Promoted Drowsy Driving Prevention Week:** The Department of Highway Safety and Motor Vehicles and the Department of Transportation teamed up with safety advocates to bring awareness to the dangers of drowsy driving during Florida's *Drowsy Driving Prevention Week* September 1-5. The campaign reached more than five million viewers.

**DHSMV Highlights Child Passenger Safety Week:** The Department promoted *National Child Passenger Safety Week* September 13-19, reminding parents and caregivers to choose the appropriate car seat for young children. In Florida during 2014, there were 32 deaths and over 700 injuries caused by crashes in which children under 18 were not secured in car seats or wearing seat belts. The Department also promoted *National Seat Check Saturday*, highlighting local car seat check-up events.

**FHP Participates in Drive Sober or Get Pulled Over Campaign:** FHP and other law enforcement agencies enforced a national *Drive Sober or Get Pulled Over* enforcement campaign August 21 through September 7.

**FHP Joins Hands Across the Border:** FHP joined forces with law enforcement in Georgia and Alabama for the 24th annual *Hands Across the Border* traffic safety campaign. The event promotes safe driving behavior to reduce crashes and traffic fatalities during the Labor Day weekend.

**FHP Hosts Youth Leadership Academy:** The inaugural Florida Highway Patrol's Youth Leadership Academy brought together teens from across the Big Bend to learn about leadership, defensive driving, firearm, water and hunting safety, basic first aid, and took a visit to the Florida State Capitol. Reporters with The Florida Channel visited the Academy for a firsthand look at the first aid training and interviewed a few of the teens.

**Trooper McMillan Saves a Life:** Trooper Phillip McMillan (Troop C – Tampa) responded to a call at the Skyway Bridge regarding a male contemplating suicide. Trooper McMillan spoke with the man until he was able to get close enough to pull him from the wall, saving his life. This is the fourth time this year that a trooper has prevented a suicide on this bridge.

**Trooper Rawald Saves a Life:** Trooper Paul Rawald (Troop C – Tampa) stopped an impaired, reckless, driver with a child passenger on I-75 in Hernando County. When the driver got out of the vehicle, it began to roll toward a ditch with the unrestrained toddler still inside. Trooper Rawald ran and jumped into the vehicle to stop it, saving the toddler from possible injury or death.



**Trooper Covert Saves A Life:** On September 29, FHP Corporal Jim Covert (Troop C – Tampa) was traveling northbound on the Sunshine Skyway Bridge when he observed a subject attempting to commit suicide by jumping from the bridge. Corporal Covert acted quickly and was able to save the person's life by preventing them from jumping.

**Troopers Haight and Hooker Save a Life:** Troopers Montague Haight and Peter Hooker (Troop K – Orlando) responded to assist the Orange County Sheriff's Department with a suspicious vehicle. When the troopers saw the front seat passenger in distress, Trooper Haight began rescue breathing for the subject until emergency medical services arrived. The subject was transported to the hospital.

**Trooper Rescues Entrapped Crash Victim:** Trooper Chris Davidson (Troop I – Tampa) witnessed a crash in which a car overturned trapping the driver inside. Due the unstable position of the vehicle, Trooper Davidson feared the car would roll again and pulled the injured driver from the shattered side window.

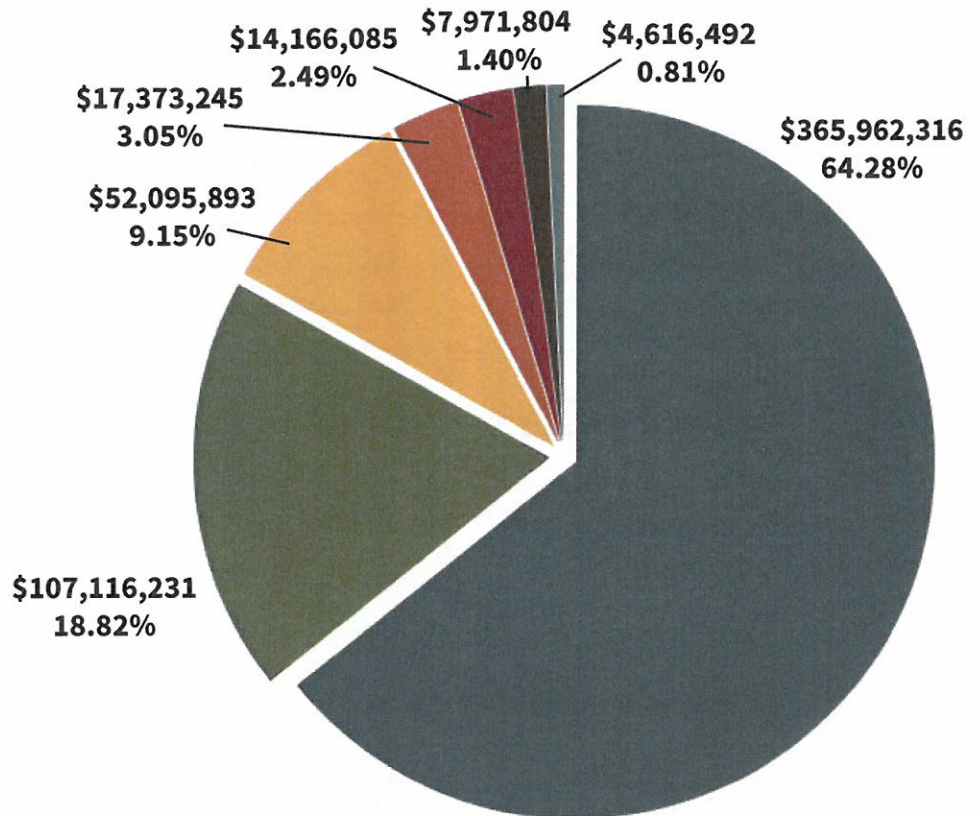
**Motorists Services attends National Night Out:** DHSMV members attended a National Night Out event on August 4 hosted by the Margate Police Department in conjunction with the City of Margate. National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make neighborhoods safer, better places to live.

## Revenue Information

1st Quarter	Trust Funds	General Revenue	Total
	\$488,591,130	\$80,710,936	\$569,302,066

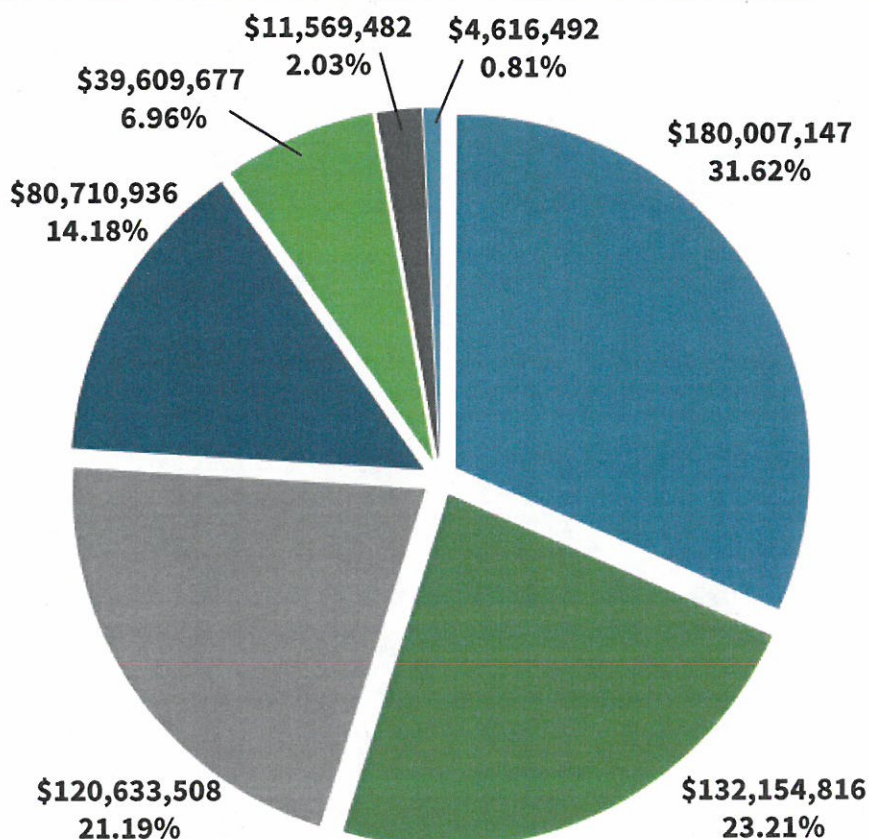
### Where The Money Comes From

- Licenses Plates and Decals
- Motor Vehicles Titles
- Driver Licenses
- Driving Records/Transcript
- Other
- Fines and Forfeitures
- Motor Fuel Use Tax



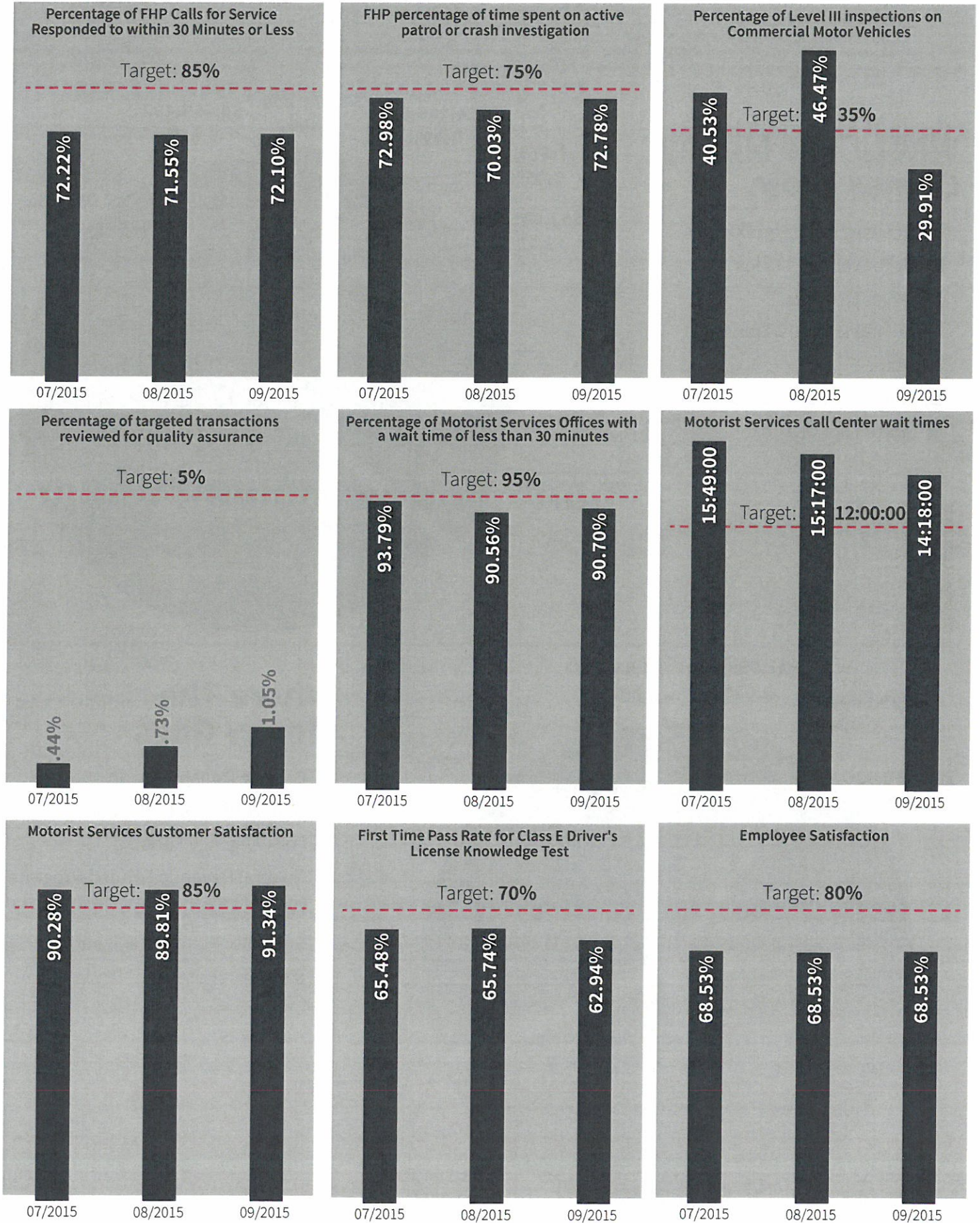
### Where The Money Goes

- Dept of Transportation
- Department of Education
- HSMV Agency Funding
- General Revenue Funded Programs
- Other
- Specialty Plate Organizations
- Motor Fuel Use Tax





## Performance Measures



## Purchases

### Purchases Made In Excess Of \$100,000 And Not In Conjunction With State Contracts July through September 2015

Description	Vendor	Total Contract Price
FHP: Single Source, Order No. ACF942 Rapid ID server maintenance and support	DataWorks Plus, LLC	\$301,417.91
FHP: Single Source, Order No. ADA1C2 (Contract No. HSMV-0190-16) 2,050 Tasers with training, repair and warranty.	Taser International	\$3,211,115.75

