



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 04/12/24	Information Notice (INFO) INFO 24-008
SUBJECT: UPDATE: Operation of Law Transactions (1985 or older) – FRAUD ALERT	

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) saw an increase in the number of potentially fraudulent transactions processed using one of the following Operation of Law processes (Towing and Storage, Labor and Storage, Landlord Tenant, Warehouseman’s Liens) due to the customer not obtaining a title when purchasing a motor vehicle. Florida is a title state and requires a title for indicia of ownership.

After reviewing these transactions for six months, providing applicable denial and approval guidance, Motorist Services Support will no longer require these transactions to be forwarded for review.

Details:

Effectively immediately, please review each application for title applying to [TL-26](#), Transfer of Certificate of Title Upon Sale for Towing and Storage Lien or Application for Certificate of Destruction by Towing or Transport Company, and Chapters [713](#) and [715](#), of the Florida Statutes, according to the revised procedure, dated 04/08/24 for compliance. The remaining Operation of Law transactions should be reviewed for compliance with applicable procedure.

If you find non-compliance, reject the transaction. If you suspect fraud, please follow the steps in motor vehicle procedure TL-56, Suspected Title, Registration, and/or Odometer Fraud.

Conclusion:

If you need additional information, please contact your next level of management or Field Support at 850-671-3801 option 2.