



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

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| DATE: 10/25/23 | Information Notice (INFO) INFO 23-030 |
| SUBJECT: ORION – Motor Vehicle Issuance (MV Issuance) Initial Release | |

Overview:

Florida Highway Safety and Motor Vehicles (FLHSMV) is announcing Release 1 of the Office of Motorist Modernization’s Phase II –Motor Vehicle Issuance (MV Issuance) system. This release will introduce inquiry only functionality in the new ORION MV Issuance (MVI), Enterprise Administration module and updates to existing Global module in ORION. FRVIS and all existing ORION functionality will remain available.

Details:

On October 26, 2023, Hillsborough, Manatee, and Brevard counties and select FLHSMV GHQ offices will pilot this functionality and have their ORION updated with the functionality below. On November 9th, 2023, these features will be available statewide. FRVIS-only offices and License Plate Agencies (LPA) will not be included in this initial ORION MVI release.

ORION modules:

The Global Administration module is being updated to ORION Administration and an additional module, Enterprise Administration, will be introduced.

- The ORION Administration module will be used by field offices and FLHSMV to manage ORION office settings, devices, workstations, users, and service account inquiries.
- The Enterprise Administration module will be used by FLHSMV to manage agency setup, kiosks, and external vendor setup.

MV Issuance with inquiry only functionality will be added as a new module in ORION.

The module will include the following functionality:

- Customer Inquiry and Customer Summary: Customer Inquiry will allow users to perform searches on individual and business customers. Customer Summary will return the following information for a customer record on tabs similar to the DL Issuance module:
 - Messages & Motor Vehicle and Parking Permit Ownership
 - Customer Details
 - Roles & Attributes
 - Address
 - Contacts
 - Stops
 - Lien Holder
 - Correspondence

- Vehicle Inquiry and Vehicle Summary: Users will be able to perform a vehicle inquiry by selecting the Advanced Search tab on the Customer/Advanced Query screen. Vehicle Summary will return the following information for a vehicle record on tabs similar to the DL Issuance module:
 - Messages
 - Overview
 - Insurance
 - Stops
 - Brands
 - Liens
 - Title History
 - Registration History

- MV History Inquiry: Users will be able to perform a history search for the following motor vehicle details:
 - Title
 - Registration
 - Customer
 - Parking Permit
 - Front End/Sample Plates
 - Dealer Temporary Plate

For more detailed coverage of the functionality above, please access the Learning and Development Office's (LDO)'s curriculum 'MV Issuance: Inquiry,' found below:

- Tax Collectors members can access the courses [here](#).
- FLHSMV members can access the courses [here](#).

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.