



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 02/24/23	Information Notice (INFO) INFO23-008
SUBJECT: Notice of Planned Outage for PDPS – Problem Driver Pointer System	

Overview:

AAMVA has a planned outage for the PDPS – Problem Driver Pointer System starting February 25, 2023 at 12:00 AM Eastern Standard Time and ending February 25, 2023 at 12:01 PM Eastern Standard Time. The outage may be extended past 12:01 PM. This outage will impact transactions in ORION – Driver License Issuance system.

Details:

The following transactions are impacted by the PDPS outage and will have their credential printed through CIPS, the customer will receive a receipt of their transaction and a Temporary Permit valid for 60 days:

- Original DL
- Renew DL
- Temporary DL
- Original CDL
- Renew CDL
- Replace CDL

The following transactions are not impacted by the PDPS outage and will have their credential printed at the end of the transaction:

- Replace DL
- Original CLP
- Replace CLP
- Original ID
- Renew ID
- Replace ID
- Clearance (Receipt only)
- Scan Only
- Contributions and Transcripts
- FDLE Letter
- TC Misc Transactions
- Exam Only

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.