



**INFORMATION NOTICE**

**DIVISION OF MOTORIST SERVICES**

<b>DATE: 02/10/23</b>	<b>Information Notice (INFO) INFO23-003</b>
<b>SUBJECT: Liens Against Motor Vehicles and Vessels</b>	

**Overview:**

[Sections 713.78](#) and [713.585, Florida Statutes](#), provides that Towing and Storage and Labor and Storage Operators must use a third-party mailing service approved by the Department to send, by certified mail, all required notices to owner and lieholders. The third-party mailing services must also provide vehicle and mailing information to the department via an electronic data exchange.

This data exchange is now live and FRVIS has been updated to display the following transmission details captured by the third-party service: vehicle identification number or vessel hull number, license plate or vessel registration number, the name and address of the towing and storage operators or repair shop, the physical location address of the motor vehicle or vessel, the date the storage charges were assessed, the date the notice was mailed, and the date when the notice was delivered.

The information in FRVIS can be used to **verify** that the paper application being submitted at the counter by the that Towing and Storage and Labor and Storage Operators to obtain the title is genuine and accurate.

The two third-party mailing vendors approved by the Department are:

- Auto Data Direct: <https://www.add123.com/>
- Beacon Software: <https://www.beaconsoftco.com/>

## Details:

FRVIS has been updated to display the “Notice of Lien” screen when a Title/Vehicle Query is performed on a VIN that has a lien notice transmitted by a third-party mailing service to FLHSMV. The Notice of Lien screen includes the following information:

- VIN
- Vessel Hull Number
- Plate/Vessel Number
- Plate State
- Lien Type (displayed as ‘Lien notice for towing and storage’ OR ‘Lien notice for mechanical repair and storage’)
- Lienor
- Address, City, State, Zip
- Notification Mailed Date
- Delivered Date
- Repair Dropoff Date
- Repair Completed Date
- Owner Notified Date
- Daily Storage Amount
- Amount Due
- Repair Amount
- Tow Date/Date of Assessment of Charges

The screenshot shows a software window titled "MTRFQ300 - TITLE/VEHICLE QUERY" with a sub-window titled "MTRFX027 - Notice of Lien". The background window has a sidebar with menu items like "INQUIRY INFORMATION", "VEHICLE TYPE", "VEHICLE INFO", "TITLE INFO", "ISSUE DATE", "VEHICLE OWNER(S)", "ADDRESS", and "RES COUNT". The "Notice of Lien" window contains the following data:

VIN	123456789012345678901	Plate/Vessel #	TEST
Vessel #		Plate State	FLORIDA
Lien Type	Lien notice for mechanical repair and storage		
Lienor	SILVA Company		
Address	10091 BRECKSVILLE ROAD		
City	BRECKSVILLE		
State	OH	Zip	44124 1421
Notification Mailed	07/18/2018	Delivered	07/18/2018
Repair Dropoff Date	11/19/2021	Daily Storage Amt	9,999.99
Repair Compl. Date	11/23/2021	Amount Due	0.00
Owner Notified Date	11/23/2021	Repair Amount	*123456789
Tow Date/Date of Assessment of Charges			

The information captured on the Notice of Lien screen is provided from the third-party mailing service. If any documentation presented by the customer does not match the information displayed, reject the transaction.

When any Title is issued with an Acquired By of 'W – TOWING & STORAGE' or 'B – LABOR & STORAGE,' or a Certificate of Destruction is issued, FRVIS will now store the 'Notice of Lien' information on Title History.

To view 'Notice of Lien' information in Title History, retrieve a record that has had a Title Issued with the above Acquired By types or a Certificate of Destruction the 'OTHER LIEN' button will be enabled:

MTRFQ306 - Title History Inquiry

TITLE NUM 100225261 TRANS.ID 530817660 RETR ALL PTD

VEH ID NUM 123456789012345678901 ... VOIDED

ISSUE DATE / AUDIT NO. 01/13/2023 / ... AMENDED

TITLE STATUS DATE 01/13/2023 ELEC. TITLE STATUS PAPER TITLE

CERT DEST ISS DT TITLE STATUS ORIGINAL - USED

CERT REPOSS DATE TITLE TYPE LAND CRAFT

AUTHORIZED LEGAL OWNERSHIP

DESTRUCTION DATE REPL. REASON DESC.

TOW TYPE REPL. REASON DESC.

TOW DATE CANC. REASON

TITLE CANCEL DATE PREV REG STATE

PREV TITLE STATE FL - FLORIDA CURR STATE FL - FLORIDA

PRV TTL ISS DATE DUP TTL RSN

SALVAGE TYPE (NONE) TRANSACTION CODE

SALES TAX REG NUM TRANSF EQU. FLAG

SALES TAX EXEMPT TOP FLAG

PROCESSED DATE 01/13/2023 FAST TITLE FLAG

DEALER LIC NUM DUPL TITLE FLAG

NON DLR AGENT NUM

EMPLOYEE

NMVTIS PRE STATE/NUM

UNSTRUCTURED NAME

COMMENT

MAIL TO CUSTOMER

OWNER NUM - NAME 1 TOWING & RECOVERY SERVICE JOINT CODE NONE DETAILS

HISTORY DETAIL

LIEN

BRAND

FEES

REGIS.

REFUND INFO

IMAGES

OTHER LIEN

PRINT

INSPECTION DETAILS

INSPECTION STATUS

INSPECTION DATE

INSPECTION REASON

INSPECTION CUSTOMER

Selecting the 'OTHER LIEN' box will display the Notice of Lien screen:

MTRFQ306 - Title History Inquiry

MTRFX027 - Notice of Lien

VIN 123456789012345678901 Plate/Vessel # TEST

Vessel # Plate State FLORIDA

Lien Type Lien notice for mechanical repair and storage

Lienor SILVA Company

Address 10091 BRECKSVILLE ROAD

City BRECKSVILLE

State OH Zip 44124 1421

Notification Mailed 07/18/2018 Delivered 07/18/2018

Repair Dropoff Date 11/19/2021 Daily Storage Amt 9,999.99

Repair Compl. Date 11/23/2021 Amount Due 0.00

Owner Notified Date 11/23/2021 Repair Amount \*123456789

Tow Date/Date of Assessment of Charges

Please continue to use [TL-25: Transfer of Certificate of Title Upon Sale for Labor, Service or Storage Lien](#) and [TL-26: Transfer of Certificate of Title Upon Sale for Towing and Storage Lien or Application for Certificate of Destruction by Towing or Transport Company](#), for instructions on processing and documentation requirements.

As this new system is being rolled out to third-party mailing vendors, not all motor vehicles or vessels for Towing and Storage or motor vehicles for Labor and Storage liens have been entered in the system:

- If FRVIS displays the Notice of Lien screen while processing, please check the information displayed against the documents presented. If they do not match, reject the transaction.
- If FRVIS does not display the Notice of Lien screen, follow [TL-25](#) and [TL-26](#) for required documents and timeline, and if the documentation meets the requirements please process.

**Conclusion:**

If you need additional information, please contact your next level of management or the Field Support Center.