

INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 02/10/23 Information Notice (INFO)

SUBJECT: Liens Against Motor Vehicles and Vessels

Overview:

<u>Sections 713.78</u> and <u>713.585</u>, <u>Florida Statutes</u>, provides that Towing and Storage and Labor and Storage Operators must use a third-party mailing service approved by the Department to send, by certified mail, all required notices to owner and lieholders. The third-party mailing services must also provide vehicle and mailing information to the department via an electronic data exchange.

This data exchange is now live and FRVIS has been updated to display the following transmission details captured by the third-party service: vehicle identification number or vessel hull number, license plate or vessel registration number, the name and address of the towing and storage operators or repair shop, the physical location address of the motor vehicle or vessel, the date the storage charges were assessed, the date the notice was mailed, and the date when the notice was delivered.

The information in FRVIS can be used to **verify** that the paper application being submitted at the counter by the that Towing and Storage and Labor and Storage Operators to obtain the title is genuine and accurate.

The two third-party mailing vendors approved by the Department are:

Auto Data Direct: https://www.add123.com/

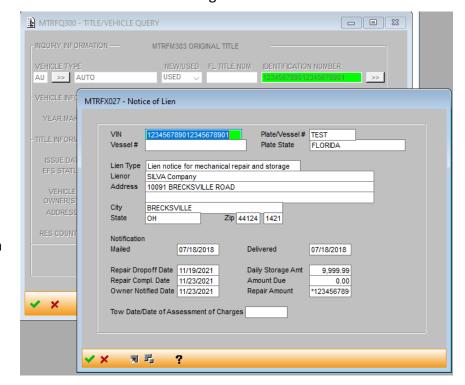
Beacon Software: https://www.beaconsoftco.com/

Details:

FRVIS has been updated to display the "Notice of Lien" screen when a Title/Vehicle Query is performed on a VIN that has a lien notice transmitted by a third-party mailing service to FLHSMV. The Notice of Lien screen includes the following information:

- VIN
- Vessel Hull
 Number
- Plate/Vessel
 Number
- Plate State
- Lien Type

 (displayed as
 'Lien notice for
 towing and
 storage' OR 'Lien
 notice for
 mechanical
 repair and
 storage')
- Lienor
- Address, City, State, Zip
- Notification Mailed Date
- Delivered Date
- Repair Dropoff Date
- Repair Completed Date
- Owner Notified Date

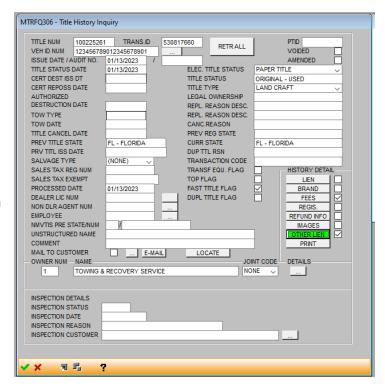


- Daily Storage Amount
- Amount Due
- Repair Amount
- Tow Date/Date of Assessment of Charges

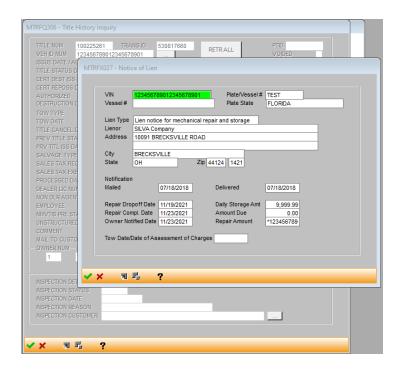
The information captured on the Notice of Lien screen is provided from the third-party mailing service. If any documentation presented by the customer does not match the information displayed, reject the transaction.

When any Title is issued with an Acquired By of 'W – TOWING & STORAGE' or 'B – LABOR & STORAGE,' or a Certificate of Destruction is issued, FRVIS will now store the 'Notice of Lien' information on Title History.

To view 'Notice of Lien' information in Title History, retrieve a record that has had a Title Issued with the above Acquired By types or a Certificate of Destruction the 'OTHER LIEN' button will be enabled:



Selecting the 'OTHER LIEN' box will display the Notice of Lien screen:



Please continue to use <u>TL-25: Transfer of Certificate of Title Upon Sale for Labor, Service or Storage Lien</u> and <u>TL-26: Transfer of Certificate of Title Upon Sale for Towing and Storage Lien or Application for Certificate of Destruction by Towing or Transport Company</u>, for instructions on processing and documentation requirements.

As this new system is being rolled out to third-party mailing vendors, not all motor vehicles or vessels for Towing and Storage or motor vehicles for Labor and Storage liens have been entered in the system:

- If FRVIS displays the Notice of Lien screen while processing, please check the information displayed against the documents presented. If they do not match, reject the transaction.
- If FRVIS does not display the Notice of Lien screen, follow <u>TL-25</u> and <u>TL-26</u> for required documents and timeline, and if the documentation meets the requirements please process.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.