



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

<b>DATE: 10/13/22</b>	<b>Technical Advisory (TA) RS/TL22-036</b>
<b>SUBJECT: Emergency Order (EO) 092422 – Exception for Identification Requirements</b>	

**Overview:**

Under normal circumstances, system users perform a single transaction to issue a Duplicate with Transfer for a Total Loss. However, to waive the fees for a duplicate title that has been lost or destroyed during Hurricane Ian, users must perform two separate transactions where the identification requirements vary. As a result, FLHSMV is authorizing an exception for identification requirements during the period for which [Emergency Order \(EO\) 092422](#) is effective.

**Details:**

As previously mentioned in [RS/TL22-032](#) and [RS/TL22-033](#), if the insurance company wishes to obtain a salvage title in their name, they must obtain title as outlined in procedure [TL-36](#), Total Loss Settlements Involving Insurance Companies.

During the period for which EO is effective, if the insurance company is submitting a Power of Attorney (with a wet or electronic signature), they are not required to submit a copy of the identification for the customer.

**Note:** This exception applies to both secure and non-secure POAs.

**Conclusion:**

If you need additional information, please contact your next level of management or the Field Support Center.