



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

<b>DATE: 07/12/22</b>	<b>Technical Advisory (TA) Number RSTL22-018</b>
<b>SUBJECT: Towing and Storage/ Repair and Storage-Show Cause Letters</b>	

**Overview:**

Effective July 1, 2022, the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) will discontinue the requirement of a certified “show cause” letter.

**Details:**

Per s. 713.78 or s. 713.585, F.S., when a customer fails to pay a towing company for a tow or when a customer fails to pay a repair company for repairs made, the towing or repair company can utilize a notification process that can result in them obtaining title to customer’s property. Part of this process involves the tow or repair company using a third party to mail a certified notice to the owner’s address as reflected in our records.

Previously, FLHSMV would send the customer a certified “show cause” letter if the customer’s address has changed in our records between the time the third party mailed the notice and when the tow or repair company presents the application for title at an office. The show cause letter is not required by statute and is being discontinued.

Per s. 713.78, F.S., if any of the documents are incomplete or incorrect, the application must be rejected. This may mean the Notice of Claim of Lien, newspaper advertisement, notification to law enforcement and Notice of Sale must be reprocessed, re-advertised and resubmitted.

**Conclusion:**

If you need additional information, please contact your next level of management or the Field Support Center.