

DATE: 02/08/22

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

Technical Advisory (TA) Number

RSTL22-003

SUBJECT: UPDATE - Postage Fee Increase Effective January 9, 2022

Overview:

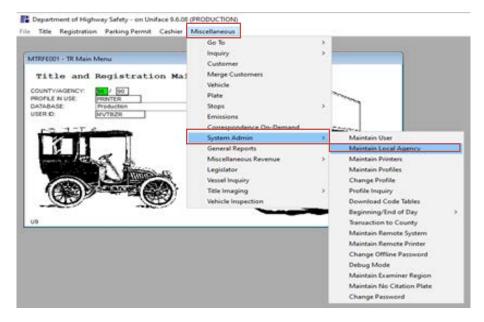
Update concerning the affected transactions due to the USPS postage rate increase, effective January 9, 2022. This change affected FRVIS, MyDMV Portal, and Virtual Office (VO).

Details:

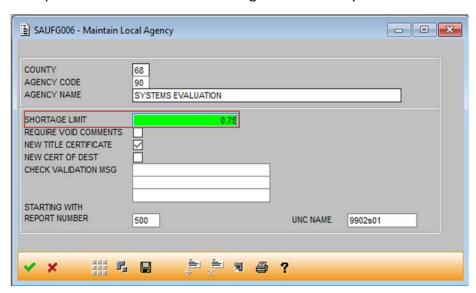
As of February 3, 2022, the transactions affected by the USPS postage rate increase have been processed. All tax collector offices are encouraged to reset their shortage limit to their desired amounts. Failure to reset the shortage limit could result in transactional errors.

Please follow these steps to make the necessary updates:

1. Navigate to the Maintain Local Agency screen through the Miscellaneous menu option and selecting the System Admin drop-down.



2. Update the amount in the shortage limit field to your desired amount.



Conclusion:

If you need additional clarification or assistance, contact your next level of management or the Field Support Center.