



**INFORMATION NOTICE**

**DIVISION OF MOTORIST SERVICES**

<b>DATE:</b> <b>9/07/22</b>	<b>Information Notice</b> <b>INFO22-013</b>
<b>SUBJECT: Notice of Planned Outage for Statewide Database</b>	

**Overview:**

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) has scheduled a statewide database deployment in preparation for the ACE Project performance improvements. Statewide deployment will occur on September 11, 2022, beginning at 7:00 am, concluding at 12:00 pm.

**Details:**

On Sunday, September 11, 2022, beginning 7:00 am (EST), FLHSMV will be taking down the services listed below for a Planned Outage. The services will be unavailable until Sunday, September 11, 2022, at 12:00 pm (EST). The Technical Assistance Center (TAC) will release a communication once services are back online.

Below is a list of the affected systems, please review. If the system(s) you use is not listed, you should not be impacted by this outage:

Division	Services/Application Name	Downtime	Comment
	Virtual Office (VO)		Unavailable
	Online Shopping Cart		Unavailable
	Commercial Vehicle Information Systems and Networks (CVISN)		Unavailable
	Motorist Maintenance (ORION)		Unavailable
	Transcript Service		Unavailable
	ORION: Electronic Filing System (EFS)		Unavailable
	KIOSK		Unavailable
	MyDMV Portal		Unavailable
	DAVID		Bypass mode
	Crash Report Purchasing		Unavailable
	Electronic Lien Title (ELT)		Unavailable

**Conclusion:**

If you experience a service disruption lasting longer than a few minutes outside of this maintenance window, or for questions related to this activity, please contact TAC at 850-617-3801.