

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: 12/17/21 Technical Advisory RS/TL21-038

SUBJECT: Heavy Truck Renewal with 12/31/2021 Expiration Date

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) discovered an issue in FRVIS on December 1, 2021 with the Renew Regular Registration transactions related to Heavy Truck registrations owned by an individual. Due to the FLHSMV Deployment Mortarium dated December 18, 2021, thru January 3, 2022, an emergency deployment was scheduled on Thursday, December 16th to release this bug fix statewide for the affected December 31st expirations.

Details:

Currently, when attempting a transaction for the affected individuals, FRVIS is calculating and placing an annual renewal expiration date and calculating the tax months for a biennial renewal.

After the December 16, 2021 release, FRVIS will prompt the question for choosing an Annual or Biennial renewal when processing a Heavy Truck registration owned by an individual and the correct expiration date and tax months will be calculated.

This correction will allow the Tax Collector offices to proceed normally with processing the affected transactions.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.