



TECHNICAL ADVISORY
DIVISION OF MOTORIST SERVICES

DATE: 12/07/21	Technical Advisory RS/TL21-036R
SUBJECT: UPDATE-Heavy Truck Renewals	

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) discovered an issue on December 1, 2021 that heavy truck registration renewals are not being process correctly by FRVIS. Replacement registration is not working correctly.

Details:

When processing a Regular Registration Renewal for heavy truck registration under 8,000 GVW owned by an individual FRVIS no longer asks the pop-up question about renewing for annual or biennial.

FRVIS now automatically calculates an annual expiration date and will calculate the tax months for a biennial renewal.

Please do not process any registration replacements as the system is calculating expiration dates incorrectly. Please process all registration replacements through registration renewals.

Tax Collector supervisors/managers have the role to manually complete a current workaround correction of the tax months. Field Support Center will correct the expiration date.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.