



TECHNICAL ADVISORY
DIVISION OF MOTORIST SERVICES

DATE: 11/02/21	Technical Advisory RS/TL21-032
SUBJECT: UPDATE -High Speed Renewal, Class 41 Heavy Truck Bugs, and Workarounds	

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) will be releasing system changes for the Florida Real-time Vehicle Information System (FRVIS) on October 29, 2021 at 7:00 p.m. (EST) for select Pilot sites. A statewide release will be performed on November 4, 2021 at 7:00 p.m. (EST). The Systems Evaluation Unit will conduct production testing.

Details:

Since the deployment of the 2019 legislative release for House Bill 87 (authorizing individuals who own heavy truck to renew during their birth month) FLHSMV has received reports of fee discrepancies during renewals of heavy trucks.

FRVIS:

- Due to the expiration date tabulating incorrectly, it is causing the annual and biennial renewal fees to calculate incorrectly in FRVIS for Class 41 trucks.

High Speed Renewal :

- “When attempting to process through Highspeed Renewal, the expiration date is not calculated is correctly.”

UPDATE:

- The pilot deployment scheduled for October 29, 2021 at 7:00 p.m. (EST) will:
 - Correct expiration calculation that caused the fee discrepancies for pilot site
 - Users should be able to clear the stops on pilot sites and follow regular registration renewal procedures

- The pilot sites include the following servers for production testing:

No.	County	MV Site	DL Site	Server Name
1.	Miami	0115		0115S01
2.	Hillsborough	0301	K77	0301K77S01
3.	Polk	0505	L77	0505L77S01
4.	Palm Beach	0601	P73	0601P73S01
5.	Leon	1302	B77	1302B77S01
6.	Sarasota	1604		1601M70
7.	Lee	1801		1801S01
8.	Brevard	1901	H78	1901H78S01
9.	Hardee	3001	M80	3001M80S01
10.	Santa Rosa	3301	A78	3301A78S01
11.	Jefferson	4602		4602S01
12.	HSMV (Separate Agency)	6803		6801S01\SeparateAgency
13.	HSMV - Tampa Regional	6824		6824S01
14.	HSMV – Panama City Regional VII	6829		6829S01
15.	HSMV - Jax Regional	6839		6839S01
16.	System Evaluation Prod Site		Q90	Q90S01
17.	System Evaluation Prod Site	8514	Z90	8514Z90S01

Note: Please follow your current office procedures to clear a Registration Stop.

Below are screenshots of the FRVIS screens showing the registration stop before and after the stop is cleared:

This is what you will see before the stop is cleared. Reporting Agency is “EXAM”, Issue Type is “UF”, and Comments are “WRAP 4200 Heavy Truck Bug”.

The screenshot shows a software window titled "MTRFM002 - MAINTAIN REGISTRATION STOP". The window contains the following fields:

- LICENSE PLATE NUMBER: JA105AL
- REPORT AGENCY: EXAM
- REPORTING AGENCY DESC: EXAMINING SECTION
- ISSUE TYPE: UF
- ISSUE TYPE DESC: UNPAID FEES
- ISSUE DATE: 10/15/2021
- CLEAR TYPE: (empty)
- CLEAR TYPE DESC: (empty)
- CLEAR DATE: (empty)
- COMMENTS: WRAP4200 HEAVY TRUCK BUG

The CLEAR TYPE field is highlighted with a blue border. The bottom of the window features a toolbar with icons for save, print, and help.

This is what the stop should look like after it is cleared. Notice the Clear Type is “S” as satisfied with a date. These stops are clearable with your standard operating procedures and there is no need to contact “MV Stops” to assist in clearing these stops.

The screenshot shows the same software window "MTRFM002 - MAINTAIN REGISTRATION STOP" after the stop has been cleared. The fields are now:

- LICENSE PLATE NUMBER: JA105AL
- REPORT AGENCY: EXAM
- REPORTING AGENCY DESC: EXAMINING SECTION
- ISSUE TYPE: UF
- ISSUE TYPE DESC: UNPAID FEES
- ISSUE DATE: 10/15/2021
- CLEAR TYPE: S
- CLEAR TYPE DESC: SATISFIED
- CLEAR DATE: 10/15/2021
- COMMENTS: WRAP4200 HEAVY TRUCK BUG

The CLEAR TYPE field is highlighted with a blue border. The bottom of the window features the same toolbar as the previous screenshot.

- The statewide deployment scheduled for November 4, 2021 at 7:00 p.m. (EST) will:
 - Remove all stops and then process the renewal using standard regular renewal transactions
 - Correct expiration calculation that caused the fee discrepancies for all sites

Thank you in advance for your cooperation and assistance with our enhancement efforts. We will keep you updated on our progress and do the best we can to minimize the impact to you and your customers.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.