



TECHNICAL ADVISORY
DIVISION OF MOTORIST SERVICES

DATE: 10/19/2021	Technical Advisory RS/TL21-030
SUBJECT: MVRN File, Class 41 Heavy Truck Bugs, and Workarounds	

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) has been alerted to fee discrepancies between the MVRN file and FRVIS. FLHSMV has reviewed the errors and determined a workaround for processing some of the affected customers over the counter.

Details:

Since the deployment of the 2019 legislative release for House Bill 87 (authorizing individuals who own heavy truck to renew during their birth month) FLHSMV has received reports of fee discrepancies during renewals of heavy trucks. The errors are found when a mail-in renewal is processed, and the fees are calculated in FRVIS. These errors are not found in the MVRN file. Based on these errors, FLHSMV has identified workarounds using the Express Renewal process for these trucks. However, there is no workaround for Highspeed Renewals that have errors. FLHSMV is working hard to get the issues corrected, deployed, and tested for pilot by the end of October. A follow-up notice will be sent when the fix has been released statewide and the modification log will be updated in FRVIS.

FRVIS:

- Due to the expiration date tabulating incorrectly, it is causing the annual and biennial renewal fees to calculate incorrectly in FRVIS for Class 41 trucks where the vehicle has full year registration use, gross vehicle weight is 5,001 - 7,999 lbs., TRT/TK or TR/TR and the vehicle is owned by an individual.

MVRN File:

- The MVRN files have the correct fees and will not need to be re-run. It is safe to release the notices to your print vendors. However, when attempting to process via the Highspeed Renewal process, the expiration date is not calculated correctly.

Workaround:

- A Registration Stop has been placed on the affected records in the file so that they do not get processed in the Highspeed Renewal process with an incorrect expiration date.
 - Records with the Registration Stop will fail and write to the error log.
 - Please direct agents to clear the Registration Stop.
 - This is the only the Registration stop that can be cleared following this process.
 - To clear, please update the stop with s Clear Type “S – Satisfied”.
 - Print the “scan cover sheet” and follow the standard procedure for submitting it to GHQ, as outlined in RS-50.
 - The affected records must be processed over the counter using the Express Renewal process.

Note: Please follow your current office procedures to clear a Registration Stop.

Below are screenshots of the FRVIS screens showing the registration stop before and after the stop is cleared:

This is what you will see before the stop is cleared. Reporting Agency is “EXAM”, Issue Type is “UF”, and Comments are “WRAP 4200 Heavy Truck Bug”.

LICENSE PLATE NUMBER			
JA105AL			
REPORT AGENCY	>>	REPORTING AGENCY DESC	
EXAM	>>	EXAMINING SECTION	
ISSUE TYPE	>>	ISSUE TYPE DESC	ISSUE DATE
UF	>>	UNPAID FEES	10/15/2021
CLEAR TYPE	>>	CLEAR TYPE DESC	CLEAR DATE
[Green Box]	>>		
COMMENTS WRAP4200 HEAVY TRUCK BUG			

This is what the stop should look like after it is cleared. Notice the Clear Type is “S” as satisfied with a date. These stops are clearable with your standard operating procedures and there is no need to contact “MV Stops” to assist in clearing these stops.

LICENSE PLATE NUMBER	REPORT AGENCY	REPORTING AGENCY DESC	ISSUE TYPE	ISSUE TYPE DESC	ISSUE DATE	CLEAR TYPE	CLEAR TYPE DESC	CLEAR DATE	COMMENTS
JA105AL	EXAM	EXAMINING SECTION	UF	UNPAID FEES	10/15/2021	S	SATISFIED	10/15/2021	WRAP4200 HEAVY TRUCK BUG

Thank you in advance for your cooperation and assistance with our enhancement efforts. We will keep you updated on our progress and do the best we can to minimize the impact to you and your customers.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.