

INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 09/18/20	Information Notice (INFO) INFO20-030
SUBJECT: Electronic Signature on form HSMV 83039	

Overview:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV) authorizes the acceptance of an electronic signature on HSMV 83039 Disabled Parking Placard for the Veterans Administration (VA) only.

Details:

Veteran members of the Veterans Administration began receiving denial letters for their disabled parking permit applications due to an invalid signature from the provider. However, due to the high risk of COVID-19 exposure, the VA cannot obtain original signatures from their providers. The VA has instructed all providers to use their Personal Identification Verification (PIV) cards to sign and submit form 83039 through their secure portal. The PIV is a very secure method of signing documents and is marked with a drawn signature, and a specific mark/time stamp authenticating that it is not a fraudulent signature. Once the form is signed by the provider, it is sent to the VA Medical Records, Legal Release of Information Office, which emails or mails the document directly to the client for submission to FLHSMV.

Examples of signatures:

- **Drawn signature**



- **Digital certificate using PIV card**



Conclusion:

If you need additional information, please contact your next level of management, or the Field Support Center, or VA Medical Records, Legal Release of Information office at (561) 422-6681.