



TECHNICAL ADVISORY
DIVISION OF MOTORIST SERVICES

DATE: 9/18/2020	Technical Advisory (TA) Number DL20-021 and RSTL20-011
SUBJECT: Executive Order Numbers 20-224 and 20-225 – Relief Due to Hurricane Sally Effective September 16, 2020 to November 14, 2020	

Overview:

The Governor’s Executive Order Numbers 20-224 and 20-225 declares a state of emergency exists in 13 counties within the State of Florida, due to the severity and magnitude of Hurricane Sally. With these Executive Orders, the Governor offers relief to citizens affected by this severe weather.

For customers in the affected counties, the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) authorizes tax collectors to: 1) **Waive the fees to replace** titles, registration certificates, handicap permits, driver licenses or identification cards; 2) **Waive all late fees** to renew registration certificates, handicap permits, driver licenses and identification cards; 3) **Waive driver license reinstatement fees** if the customer’s driver license was suspended because offices in their home county were unable to provide services due to the storm; and, 4) **Replace at no charge**, Indicia held by motor vehicle dealers that were lost or damaged due to the effects of the storm.

This technical advisory applies to customers and dealers in the following affected counties:

- | | | |
|----------|----------|------------|
| Bay | Gulf | Santa Rosa |
| Calhoun | Holmes | Walton |
| Escambia | Jackson | Washington |
| Franklin | Liberty | |
| Gadsden | Okaloosa | |

Details:

The driver license reinstatement fees will be waived for customers impacted by closures of Tax Collector issuance offices, County Clerk of Courts and Department of Revenue offices in the above-named counties for the following suspensions:

- D6 - FAILED TO APPEAR ON TRAFFIC SUMMONS
- D6 - FAILED TO COMPLETE CT ORDERED SCH
- D6 - SCHOOL ELECTED WHEN NOT ELIGIBLE
- D6 - FAIL TO COMPLY TRAFFIC SUMMONS

D6 - FAILED TO PAY TRAFFIC FINE(PENALTY)
D6 - CRIMINAL-FAIL TO PAY
D6 - CRIMINAL-FAILED TO APPEAR
D6 - SCH ELECTION MADE FAILED TO ATTEND
SUSP - VIO 322.058 F.S. SUPPORT DELQ
SUSP - FAIL TO PAY CT FINANCIAL OBLIGATION
SUSP - NON-COMPLIANCE GENETIC TESTING
FR1 - FR LIABILITY ACCIDENT (SUSPENSION)
FR2 - FR COURT ORDERED PIP (SUSPENSION)
FR3 - FR JUDGEMENT (SUSPENSION)
FR7 - FR PIP CANCEL (SUSPENSION)
FR8 - FR PIP CANCEL (SUSPENSION)
FR9 - FR PIP CANCEL (SUSPENSION)
WORTHLESS CHECK

If the effective date of their suspension falls on a date when a government office is closed in the customer's home county, FLHSMV will waive the reinstatement fee.

The waiver of reinstatement fees to assist our impacted customers is available in FDLIS statewide.

Example: A customer in Escambia County whose license was suspended on September 16, 2020 due to a D6 sanction may resolve the D6 and visit any issuance office statewide to reinstate a license with no reinstatement fee.

To determine when a county's clerk of court has opened, visit the [Florida Court Clerks and Comptrollers website](#).

Reinstatement fees will be waived for non-owners or customers in the above-named counties who were unable to provide driver services to reinstate a Financial Responsibility "7" Case (PIP Cancellation) during the period offices in their home county were closed.

Financial Responsibility "7" Case (PIP Cancellation) reinstatement fees will be waived for non-owners or customers who state they were unable to surrender their tag due to office closures in their home county. This will be done by entering a compliance date prior to the suspension effective date in the "FR Tag Surrender" or "Non-owners Clearance" screen in FDLIS.

Customers in affected counties who present their current insurance information in effect after their suspension date, may have reinstatement fees waived by the Bureau of Motorist Compliance. Send a faxed request to (850) 617-5161 with a copy of the insurance card or policy, noting the customer is waiting in an office, and the record will be cleared immediately. If you have questions or concerns, email FRField@flhsmv.gov.

Motor Vehicle Dealers Indicia

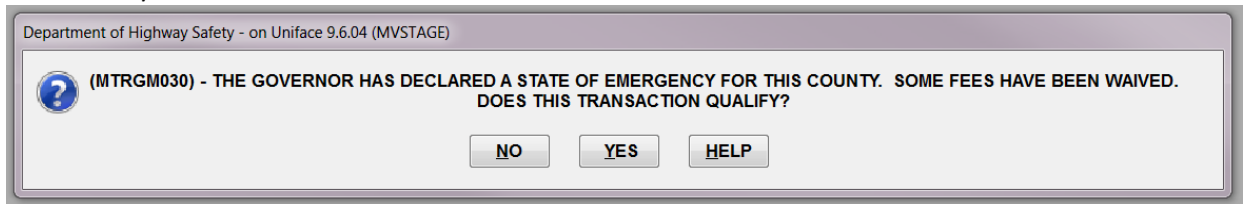
Motor Vehicle dealers in affected counties who have lost metal license plates and pre-printed temporary tags may replace them at no fee. The metal license plates must be replaced by the dealer's host agency. The pre-printed temporary tags can be replaced by the dealer's local Tax Collector.

Duplicate Title Certificates

Customers applying for a duplicate title for vehicles due to the adverse weather conditions of Hurricane Sally, and whose liens have been satisfied, will have the \$10 Expedited Title Print-On-Demand fee waived.

All offices will have the ability to waive the fees in FRVIS by selecting "Yes" to the following prompt.

Please be reminded, when processing no fee transactions "EO #20-225" must be shown in the comments/remarks field.



FLHSMV anticipates a need to accommodate other situations where the customer's ability to receive services are not timely. FLHSMV will consider these scenarios as they are discovered and may issue additional Technical Advisories to address these situations.

Conclusion: If you need additional information, please contact your next level of management or the Field Support Center.