

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: September 10, 2019

**Technical Advisory (TA) Number
DL19-021 and RS/TL19-016**

**SUBJECT: Executive Order Number 19-189 and 19-190 - Relief Due
To Hurricane Dorian-UPDATE**

Overview:

The Governor's Executive Order Number 19-189 declared a state of emergency exists in specific counties. The Governor's Executive Order Number 19-190 expanded the state of emergency to all 67 counties.

Due to the severity and magnitude of Hurricane Dorian, with these Executive Orders, the Governor offers relief for services to victims affected by the storm.

The driver license reinstatement fees will be waived for customers impacted by Tax Collector issuance offices, County Clerk of Courts and Department of Revenue closures in the above-named counties for the following suspensions:

D6 - FAILED TO APPEAR ON TRAFFIC SUMMONS
 D6 - FAILED TO COMPLETE CT ORDERED SCH
 D6 - SCHOOL ELECTED WHEN NOT ELIGIBLE
 D6 - FAIL TO COMPLY TRAFFIC SUMMONS
 D6 - FAILED TO PAY TRAFFIC FINE(PENALTY)
 D6 - CRIMINAL-FAIL TO PAY
 D6 - CRIMINAL-FAILED TO APPEAR
 D6 - SCH ELECTION MADE FAILED TO ATTEND
 SUSP - VIO 322.058 F.S. SUPPORT DELQ
 SUSP - FAIL TO PAY CT FINANCIAL OBLIGATION
 SUSP - NON-COMPLIANCE GENETIC TESTING
 FR1 - FR LIABILITY ACCIDENT (SUSPENSION)
 FR2- FR COURT ORDERED PIP (SUSPENSION)
 FR3 - FR JUDGEMENT (SUSPENSION)
 FR7 - FR PIP CANCEL (SUSPENSION)
 FR8 - FR PIP CANCEL (SUSPENSION)
 FR9 - FR PIP CANCEL (SUSPENSION)
 WORTHLESS CHECK

If the effective date of their suspension is August 30, 2019 or after, and their home county was unable to provide driver license services, upon proof that the above sanction was paid, we will reinstate the suspension without requiring a reinstatement fee.

The waiver of reinstatement fees is available in FDLIS statewide to assist our impacted customers.

Example: A customer who has an outstanding D6 sanction issued from Franklin County that was effective on or after August 30, 2019, who was unable to meet court compliance due to an office closure may visit any issuance office statewide to reinstate at no cost.

To determine when a county's clerk of court has opened, visit the [Florida Court Clerks and Comptrollers website](#).

Reinstatement fees will be waived for non-owners or customers in the above-named counties who were unable to provide driver services to reinstate a Financial Responsibility "7" Case (PIP Cancellation) with a suspension effective date of August 30, 2019 or after, until further notice.

Financial Responsibility "7" Case (PIP Cancellation) reinstatement fees will be waived for non-owners or customers who state they were unable to surrender their tag due to Hurricane Michael. This will be done by entering a compliance date prior to the suspension effective date in the "FR Tag Surrender" or "Non-owners Clearance" screen in FDLIS.

Customers who present their current insurance information in effect after their suspension date may have reinstatement fees waived by the Bureau of Motorist Compliance. Send a faxed request to (850) 617-5161 with a copy of the insurance card or policy, noting that the customer is waiting in the office and the record will be cleared immediately. If you have questions or concerns, email FRField@flhsmv.gov.

Commercial Driver Licenses

Customers with CDL Disqualifications effective August 30, 2019 or after for "Failed to File Medical Certification" who met medical certification requirements prior to the effective date but their home county was unable to provide driver license services, will be eligible to have the reinstatement fee waived upon review by the CDL Helpdesk. Update the customers CDL Medical Certification in FDLIS and scan the certification into the customer record. Call the CDL Helpdesk at (850) 617-2581 for review of the disqualification fee waiver if the sanction is effective during the time period designated above.

If a customer calls your office regarding a CDL Disqualification for a "Failed to File Medical Certification" that occurred during this time period, direct the customer to the CDL Helpdesk at (850) 617-2606 for a CDL Medical Certification expedited processing.

Motor Vehicle Dealers Indicia

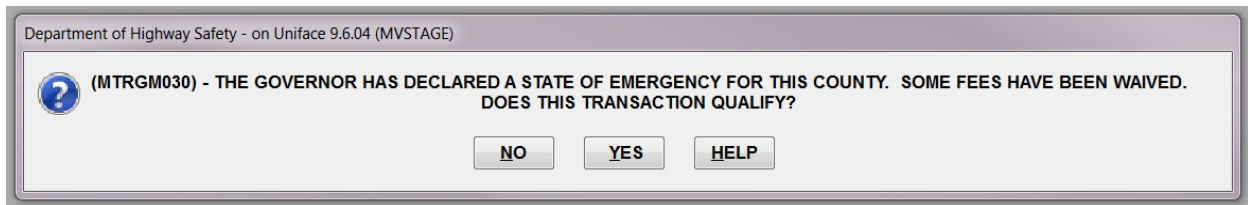
Motor Vehicle dealers who have lost metal license plates and pre-printed temporary tags may replace them at no fee. The metal license plates must be replaced by the dealer's host agency. The pre-printed temporary tags can be replaced by the dealer's local Tax Collector.

Duplicate Title Certificates


Customers applying for a title for vehicles due to Hurricane Michael, and whose liens have been satisfied, will have the \$10 Expedited Title Print-On-Demand fee waived.

All offices will have the ability to waive the fees in FRVIS by selecting “Yes” to the following prompt.

Please be reminded, when processing no fee transactions “EO #19-189” must be shown in the comments/remarks field.



Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)

 (MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?

The department anticipates a need to accommodate other situations where the customer’s ability to receive services was not timely. The department will consider these situations as they are discovered and may issue additional Technical Advisories to address these situations.

Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.