

## DIVISION OF MOTORIST SERVICES

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| <b>DATE: August 30, 2019</b>  | <b>Technical Advisory (TA) Number<br/>DL19-021 and RS/TL19-016</b> |
| <b>SUBJECT: Executive Orders 19-189 and 19-190 - Relief due to<br/>Hurricane Dorian</b> |  |

### Overview:

The Governor's Executive Order Number 19-189 declared a state of emergency exists in specified counties. The Governor's Executive Order Number 19-190 expanded the state of emergency to all 67 counties.

Due to the severity and magnitude of Hurricane Dorian, with these Executive Orders, the Governor offers relief for services to victims affected by the storm.

### Details:

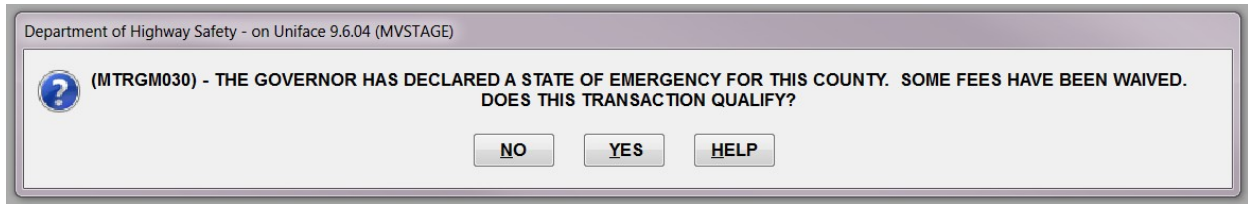
The Department of Highway Safety and Motor Vehicles will implement the following accommodations for customers impacted by the storm:

- Residents of the affected counties may not be charged a delinquent fee for late renewal of driver licenses or registrations that resulted from office closures in the affected counties. The reinstatement fees will be waived for customers impacted by such closures for the following suspensions:
  - D6 (Fail to Comply)
  - Child Support/Genetic Testing
  - Failure to Pay Financial Obligation
  - Worthless Check
  - Financial Responsibility "7" Case (PIP Cancellation)

Delinquent fees for renewal of driver licenses or registrations may also be waived for customers adversely affected by this severe weather in counties where office closures did not take place.

- Fees for duplicate and replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no fee replacement reason screen.

- Fees for duplicate and replacement title certificates, registrations and disabled parking permits may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their title, registration or parking permit. All offices in the affected areas will see the following prompt on all transactions; select “yes” only for those issuances covered in the executive order.



- This technical advisory applies to all offices acting on the behalf of the department. We will notify all offices via updated technical advisories if further changes are needed.
- When processing a replacement or duplicate transaction, or waiving a late fee, please indicate **“EO #19-189” in the comments/remarks field.**

## Conclusion:

If you need additional information, please contact your next level of management or the Field Support Center.