



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 05/04/2018	Information Notice (INFO) INFO18-004
SUBJECT: Use of Non-OEM Toner Prohibited	

Overview:

We must ensure that only Lexmark Original Equipment Manufacturer (OEM) toner is used in the Lexmark printers as required by the Department’s maintenance contract and the Lexmark printer warranty. Lexmark printers are the printers provided under the Department’s contract with Dell for motor vehicle services. These printers are provided by the Department or also available for purchase through the Department.

Details:

The vendor has reported that non-OEM toner is being used in Lexmark printers, which may damage the printers. The service contract and warranty specifically requires the use of OEM toner, which means we cannot use recycled toner or any other brand of toner. Using non-Lexmark-OEM toner voids the printer warranty and the county may be financially responsible for any service calls caused by using non-OEM toner, as well as the cost of a replacement printer.

Lexmark OEM toner may be purchased at the State contract price through the Lexmark Portal - www.shop.lexmark.com/flhsmv

Lexmark Toner Cartridge	Part Number	Unit Price
Lexmark T65X Black Print Cartridge Extra High Corporate	T654X34G	\$ 184.50
Lexmark T60, T652, T654, T656 High Yield Corporate Print Cartridge	T650H84G	\$ 144.26
Oil Fuse Wiper	40X2665	\$ 16.85

Lexmark 520XN Extra High Yield Corporate Cartridge	52D0X0N	\$ 211.50
Lexmark 520Z Black Return Program Imaging Unit	552D0Z00	\$ 25.15
MS71X High Yield Corporate Cartridge for labels	52D0H0N	\$ 144.26

You may register for access to the site by contacting your Tax Collector liaison or email TCSupport@flhsmv.gov.

Conclusion:

The Department appreciates your support and commitment to ensuring appropriate Lexmark OEM toner is used to maintain the integrity of decals and ensure documents print properly.