

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: 04/28/2017 Technical Advisory RS/TL17-011

SUBJECT: ORION Electronic Filing System (EFS) Release

Overview:

The following software modifications to ORION EFS will be released statewide on Sunday, April 30, 2017.

A planned outage is scheduled from 9:00 to 11:00 a.m. on Sunday, April 30, 2017; the ORION EFS will be unavailable during this time. TAC will inform everyone when the system is back online and available for use.

Details:

After Sunday's deployment:

- The system will give agents the ability to void logs at the helpdesk.
- The issue which caused failed log searches by the agent/customer has been fixed.
- The Employee Search report now returns more accurate results.
- The User Interface alignment issues on the Vehicle Identification Number Decoding screen have been fixed.
- The vehicle color is now displayed on the Vehicle Details screen.
- The Log Number and Log Status have been separated into two fields in the Log Activity Summary Report.

If you need additional information, please contact your next level of management or the Field Support Center.