

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: October 10, 2017 Technical Advisory

DL17-040 and

RS/TL17-029

SUBJECT: Executive Order Number 17-262 - Relief due to Tropical

Storm Nate

Overview:

The Governor's Executive Order Number 17-262 declares that on October 5, 2017, the National Hurricane Center issued a tropical storm warning for many Florida counties. Tropical Storm Nate was forecasted to make landfall on Sunday, October 8, 2017, somewhere between the western Panhandle of Florida and Louisiana posing a severe threat to many Florida residents.

With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

Details:

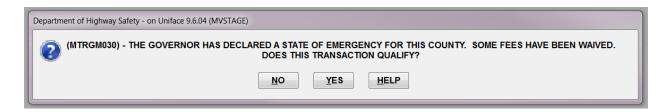
The Executive Order declares a state of emergency for the following counties:

Escambia	Santa Rosa	Okaloosa	Walton
Holmes	Washington	Bay	Jackson
Calhoun	Gulf	Gadsden	Liberty
Franklin	Leon	Wakulla	Jefferson
Madison	Taylor	Hamilton	Suwannee
Lafayette	Dixie	Columbia	Gilchrist
Levy	Baker	Union	Bradford
Alachua			

Effectively immediately, the Department of Highway Safety and Motor Vehicles will implement the following procedures through November 3, 2017:

Residents of the above-named counties may not be charged a delinquent fee for renewal of
driver licenses or registrations that resulted from office closures in these affected counties.
Delinquent fees for renewal of driver licenses or registrations may also be waived for customers
adversely affected by this severe weather in the above-named counties where office closures
did not take place.

- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in an above-named county in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no fee replacement reason screen.
- Fees for <u>duplicate</u> title certificates and <u>duplicate or replacement</u> registrations, handicapped parking permits, and vehicle license plates may be waived for any customer adversely affected by this severe weather in an above-named county in a way that caused the customer to lose their title or registration, handicapped parking permit or damage to the vehicle license plate. All offices in the affected areas can waive the fees in FRVIS by selecting "Yes" to the following prompt.



- The discretional authority has also been extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction or waiving a late fee, please indicate "EO #17-262" in the comments/remarks field.

If you have any questions, please contact your next level of management or the Field Support Helpdesk.