



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: September 7, 2017	Technical Advisory DL17-034 and RS/TL17-023
SUBJECT: Executive Order Number 17-235 - Relief due to Hurricane Irma	

Overview:


The Governor's Executive Order Number 17-235 declared a state of emergency exists in every county in the State of Florida due to the severity and magnitude of Hurricane Irma. With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

Details:

Effective September 8, 2017, the Department of Highway Safety and Motor Vehicles will implement the following procedures through October 9, 2017:

- Residents of Florida may not be charged a delinquent fee for late renewal of driver licenses or registrations that resulted from office closures. Delinquent fees for renewal of driver licenses or registrations may also be waived for customers adversely affected by this severe weather in counties where office closures did not take place.
- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by this severe weather in a way that caused the customer to lose their title or registration. All offices will have the ability to waive the fees in FRVIS by selecting "Yes" to the following prompt.

Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)

 (MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?

- The discretionary authority will also be extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction, or waiving a late fee, please indicate **“EO #17-235” in the comments/remarks field.**

If you have any questions, please contact your next level of management or the Field Support Center.