



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: July 31, 2017	Technical Advisory DL17-024 and RS/TL17-020
SUBJECT: Executive Order Number 17-204 - Relief due to Tropical Storm Emily	

Overview:

The Governor's Executive Order Number 17-204 declares that on July 31, 2017, the National Hurricane Center issued a tropical storm warning for many Florida counties. Tropical Storm Emily is forecasted to produce severe weather including heavy wind and rain posing a severe threat to many Florida residents.

With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

Details:

The Executive Order declares a state of emergency for the following counties:

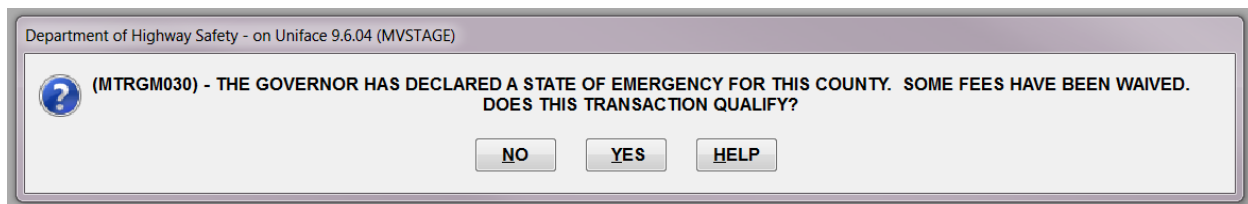
Brevard	Hernando	Monroe	Seminole
Broward	Highlands	Okeechobee	St. Lucie
Charlotte	Hillsborough	Orange	Sumter
Citrus	Indian River	Osceola	Volusia
Collier	Lake	Palm Beach	
DeSoto	Lee	Pasco	
Glades	Manatee	Pinellas	
Hardee	Martin	Polk	
Hendry	Miami-Dade	Sarasota	

Effectively immediately, the Department of Highway Safety and Motor Vehicles will implement the following procedures through August 29, 2017:

- Residents of the above-named counties may not be charged a delinquent fee for renewal of driver licenses or registrations that resulted from office closures in these affected counties. Delinquent fees for renewal of driver licenses or registrations may also be waived for customers

adversely affected by this severe weather in the above named counties where office closures did not take place.

- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in an above-named county in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting “Tax Collector Issuance Error” on the no fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by this severe weather in an above-named county in a way that caused the customer to lose their title or registration. All offices in the affected areas can waive the fees in FRVIS by selecting “Yes” to the following prompt. This functionality will be available July 31, 2017. If you have an agency that does not require the fee override, please contact the Field Support Helpdesk to remove the fee override option.



- The discretionary authority has also been extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction or waiving a late fee, please indicate **“EO #17-204” in the comments/remarks field.**

If you have any questions, please contact your next level of management or the Field Support Helpdesk.