



## TECHNICAL ADVISORY

### DIVISION OF MOTORIST SERVICES

**DATE: May 1, 2017**

**Technical Advisory  
DL17-017 and RS/TL17-012**

**SUBJECT: Enterprise Database Infrastructure (EDI) Cutover**

#### **Overview:**

The Department of Highway Safety and Motor Vehicles (DHSMV) has been working for the last several months on the EDI project, allowing us to move the Oracle databases into a private cloud solution. The new platform will improve performance and allow for computing and storage capabilities that adapt to fluctuating workload demands and will feature a much improved disaster recovery site, meaning less downtime and fewer availability issues.

#### **Details:**

The cutover is scheduled for the weekend of June 16, 2017. Beginning Friday night, June 16, 2017, at 7:00 p.m. EST, all DHSMV systems will continue to be down throughout the weekend as systems are moved and tested. During this time period, state and county offices will not be able to process and customers will not have access to DHSMV online applications. Although we do not anticipate any issues with the cutover, we will revert back to the current environment if necessary. If the first cutover attempt is unsuccessful, we have reserved the next weekend, beginning at 7:00 p.m. EST on June 23, 2017, as a back-up.

Any tax collectors with offices typically open on Saturday, including license plate agents, will be closed on June 17, 2017 and potentially on June 24, 2017. We have asked tax collector offices to anticipate and prepare for pre-printed temporary license plate requests.

All offices will need to complete customer transactions on Friday, June 16<sup>th</sup>, and potentially June 23<sup>rd</sup>, in time to complete all end of day processes and to be completely out of all DHSMV systems by 7:00 p.m. EST.

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