

TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: May 10, 2017

Technical Advisory DL17-013 and RS/TL17-010

SUBJECT: Executive Order Number 17-120 – Emergency Management/Wildfires - Extension

Overview:

The Governor's Executive Order Number 17-120 declared a state of emergency in every county in the State of Florida due to ongoing wildfire danger. With this Executive Order, the Governor offers relief for services provided to citizens affected by wildfires.

Details:

The Florida Department of Highway Safety and Motor Vehicles (DHSMV) has continued to monitor wildfire activity and its effect on Florida. The Executive Order indicated that there were 107 active wildfires affecting 23,827 acres of wildlands. Today it was reported that there are 125 wildfires affecting 31,154 acres. The DHSMV is extending the initial 30-day period to the full 60-day period covered by the Executive Order. This will expire on June 10, 2017. The following procedures will remain in effect.

- State of Florida residents may not be charged a delinquent fee for renewal of driver licenses or registrations that result from office closures due to the wildfires. Delinquent fees for the renewal of driver licenses or registrations may also be waived for any customers adversely affected by wildfires.
- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by wildfires in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement. Tax collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no-fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by wildfires in a way that caused the customer to lose their title or

registration. All offices in the affected areas will have the ability to waive the fees in FRVIS by selecting "Yes" to the following prompt:

	Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)	
l	(MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?	
	<u>NO</u> <u>Y</u> ES <u>H</u> ELP	

- This discretionary authority is also extended to offices that act on behalf of the DHSMV to process these services.
- When processing a replacement or duplicate transaction, or waiving a late fee, please indicate "EO #17-120" in the comments/remarks field.

NOTE: PLEASE INDICATE THE ABOVE IN THE COMMENTS/REMARKS FIELD. WE RAN AN INITIAL REPORT AND THIS IS NOT BEING DONE. USING THE COMMENT ABOVE ALLOWS US TO MONITOR AND REPORT ACCURATELY.

If you have any questions, please contact your next level of management or the DHSMV Field Support Center.