



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: April 13, 2017	Technical Advisory DL17-013 and RS/TL17-010
SUBJECT: Executive Order Number 17-120 – Emergency Management/Wildfires	

Overview:


The Governor's Executive Order Number 17-120 declared a state of emergency in every county in the State of Florida due to ongoing wildfire danger. With this Executive Order, the Governor offers relief for services provided to citizens affected by wildfires.

Details:

The Florida Department of Highway Safety and Motor Vehicles (DHSMV) will continue to monitor wildfire activity and its effect on Florida. The DHSMV will implement the following procedures for a 30-day period. After this 30-day period, we will reassess the situation and see if additional time needs to be granted.

- State of Florida residents may not be charged a delinquent fee for renewal of driver licenses or registrations that result from office closures due to the wildfires. Delinquent fees for the renewal of driver licenses or registrations may also be waived for any customers adversely affected by wildfires.
- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by wildfires in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement. Tax collector offices may waive the \$6.25 service fee by selecting "Tax Collector Issuance Error" on the no-fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by wildfires in a way that caused the customer to lose their title or registration. All offices in the affected areas will have the ability to waive the fees in FRVIS by selecting "Yes" to the following prompt:

Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)

 (MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?

- This discretionary authority is also extended to offices that act on behalf of the DHSMV to process these services.
- **When processing a replacement or duplicate transaction, or waiving a late fee, please indicate "EO #17-120" in the comments/remarks field.**

CONCLUSION:

If you have any questions, please contact your next level of management or the DHSMV Field Support Center.