

## **INFORMATION NOTICE**

# **DIVISION OF MOTORIST SERVICES**

DATE: 6/09/2015

Information Notice (INFO) RS/TL15-009

SUBJECT: Miami-Dade Expressway Authority Registration Hold

**Phone Number Change** 

#### Overview:

Recently, the **Miami-Dade Expressway Authority** changed its Registration Hold release contact information. This change will allow all **Miami-Dade Expressway Authority** customers to call one phone number for all matters pertaining to tolls.

#### **Details:**

Since June 1, 2015, the phone number (800) 848-6541 for the Registration Hold has been out of service. Customers may now contact the **Miami-Dade Expressway Authority** at **(855) 277-0848** as a one phone call resolution.

#### The number has also been updated on the DHSMV website.

Customers with Internet access can make a payment by logging on to <a href="www.PAYMDXTOLLS.com">www.PAYMDXTOLLS.com</a>. They can access their account using the license plate number and account number, driver license number, or invoice number. If a customer is making a payment online, he/she will need to provide an email address to obtain a Registration Hold Release clearance letter.

### **Conclusion:**

If you have questions or need additional information, please contact the Field Support Center.