



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 5/01/2015	Information Notice (INFO) RS/TL15-005
SUBJECT: Damaged Form HSMV 82994 (VOID Printed On Front) Do Not Use.	

Overview:

Recently we learned that some agencies have received cases of secure form HSMV 82994 with the word "VOID" printed on the front. These forms are **damaged** and **cannot** be used.

Details:

Please open all cases of secure form HSMV 82994 and inspect them before you provide them to other offices or dealers. If you discover VOID forms, please call Kim Crews at (850) 617-2927 and report this information.

PRIDE will arrange for the delivery of replacement forms and pick-up of damaged (VOID) forms usually within 24 to 48 hours of receiving our notification.

If you have already provided damaged (VOID) forms to dealers and they have used them for transactions, you **must** reject the work when you receive it. Notify the dealer at that time that a **VOID** form HSMV 82994 **IS NOT** valid. Please advise the dealer to return any damaged (VOID) forms they have to your office and provide them with replacement forms.

We are sending an Information Notice to dealers, as well, reporting this issue, so they are aware they **cannot** use VOID forms to process their dealer transactions. They should return the damaged forms to the agency they received them from, so that agency can replace them immediately.

Conclusion:

We sincerely apologize for this inconvenience and appreciate your cooperation. If you have any questions or need additional information, please contact Kim Crews at (850) 617-2927.