

May 29, 2015

Communications Training Officer Elise Hodges
Ft. Myers Regional Communications Center
4700-3 Terminal Drive
Ft. Myers, FL 33907

Dear CTO Hodges:

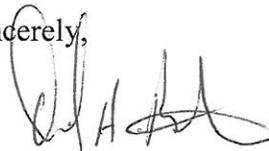
Congratulations! It is a pleasure to inform you that you have been selected as the Florida Highway Patrol *Duty Officer of the Quarter* for January through March 2015.

On Tuesday, March 24, 2015, you received a 911 transfer call on a crash with occupants seen physically fighting inside. You were able to gather information from the caller so you could alert the first responders to what type of situation they were responding to. You also displayed empathy to the callers and assured them that help was on the way.

In addition to handling that call for service, you were working an incident involving a semi-truck that had overturned as well as numerous requests from troopers over the radio. You were able to quickly dispatch the above call for service, continue working the current radio operations and still give the caller your undivided attention.

Your work ethic, professional knowledge, dedication and perseverance make you a real asset to the Florida Highway Patrol. You are congratulated for being selected as the Florida Highway Patrol *Duty Officer of the Quarter* for January through March 2015.

Sincerely,



Colonel David Brierton
Director
Florida Highway Patrol

DB/rs

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File

August 10, 2015

Duty Officer Richard Lieto
Orlando Regional Communications Center
133 S. Semoran Blvd., Suite A
Orlando, FL 32807

Dear Duty Officer Lieto:

Congratulations! It is a pleasure to inform you that you have been selected as the Florida Highway Patrol *Duty Officer of the Quarter* for April through June 2015.

On Sunday, June 14, 2015, you had just reported to work and copied the location and a driver's license number at the request of Lt. Channing Taylor, while preparing to run the subject through FCIC/NCIC Lt. Taylor said "I've been shot."

You remained calm and immediately initiated the emergency alert tone button on your radio console. You placed the channel on 10-24/10-33 emergency traffic and proceeded to have units' en-route to the scene of the shooting. You were also taking information from Lt. Taylor pertaining to the suspect vehicle and its location as the vehicle attempted to flee the scene.

Not long after the initial transmission, you helped facilitate multiple FHP units along with the Brevard County Sheriff's Office and Brevard County Fire Rescue to the scene of the shooting and the scene was secured.

Your work ethic, professional knowledge, dedication and perseverance make you a real asset to the Florida Highway Patrol. You are congratulated for being selected as the Florida Highway Patrol *Duty Officer of the Quarter* for April through June 2015.

Sincerely,



Lt. Colonel Kelly Hildreth
Acting Director
Florida Highway Patrol

KH/rs

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File

November 10, 2015

Duty Officer Krystal Miller
Jacksonville Regional Communications Center
7322 Normandy Boulevard
Jacksonville, FL 32205

Dear Duty Officer Miller:

Congratulations! It is a pleasure to inform you that you have been selected as the Florida Highway Patrol *Duty Officer of the Quarter* for July through September 2015.

On Saturday, July 25, 2015, you were working the Gainesville console when a trooper checked out a stopped vehicle with someone lying on the ground. As the trooper approached the subject, he jumped up and fired at the trooper, fleeing into the adjacent wooded area. You immediately put out 10-33 traffic on the radio and got other law enforcement officers enroute to the area. This incident lasted several hours, involved several agencies, as well as closing the Interstate. You also coordinated several aspects of this call, which included entering accurate and up to date CAD notes.

Your work ethic, professional knowledge, dedication and perseverance make you a real asset to the Florida Highway Patrol. You are congratulated for being selected as the Florida Highway Patrol *Duty Officer of the Quarter* for July through September 2015.

Sincerely,



Colonel Gene Spaulding
Director
Florida Highway Patrol

GS/rs

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File