

June 12, 2019

Ms. Esther Maldonado
Florida Highway Patrol-Troop F
5023 53rd Avenue East
Bradenton, Florida 34203

Dear Ms. Maldonado:

Congratulations for being selected as the Florida Highway Patrol *Civilian Employee of the Quarter* from January through March 2019.

During this quarter, you assisted Troop J with the coordination of lodging accommodations for several members and some of the immediate family members of Sergeant Daniel Hinton. You were also there to help Sergeant Hinton's family after your shift and you even helped on the weekend.

You are commended for your exceptional job performance and your willingness to go above and beyond your job duties. Your actions help better the Florida Highway Patrol.

Sincerely,



Colonel Gene Spaulding
Director
Florida Highway Patrol

GSS/mes

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File

September 11, 2019

Ms. Valerie Pavlas
Florida Highway Patrol-Troop A
6030 County Road 2321
Panama City, Florida 32404

Dear Ms. Pavlas:

Congratulations for being selected as the Florida Highway Patrol *Civilian Employee of the Quarter* from April through June 2019.

During this quarter, Troop A had five civilian staff changeovers. Even though the new hires are not your direct reports, you stepped up by helping with much of the administrative work. You did all this in addition to your already demanding administrative duties in the troop commander's office, as well as continuing to assist other civilian staff with crash records and filling in at the public window.

You are a consistent model for courtesy and exemplary service in all of your dealings with members of the Division and most especially with members of the public. Your performance has remained constant despite the fact you remain displaced from your home due to Hurricane Michael. You are commended for your exceptional job performance and your willingness to go above and beyond your job duties. Your actions help better the Florida Highway Patrol.

Sincerely,



Colonel Gene Spaulding
Director
Florida Highway Patrol

GSS/mes

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File

December 4, 2019

Ms. Delaina Bruce
Florida Highway Patrol-Troop H
2100 Mahan Drive
Tallahassee, Florida 32308

Dear Ms. Bruce:

Congratulations for being selected as the Florida Highway Patrol *Civilian Employee of the Quarter* from July through September 2019.

During this quarter, the Troop Records Technician and Administrative Secretary positions were both vacant. You took the initiative to become CJIS certified to be able to assist with filling public records requests, crash record sales and other administrative duties. Not only did you assume the additional tasks, you still were able to account for every item on the troop's annual inventory list and completed your other assigned duties.

You are commended for your exceptional job performance and your willingness to go above and beyond your job duties. Your actions help better the Florida Highway Patrol.

Sincerely,



Colonel Gene Spaulding
Director
Florida Highway Patrol

GSS/mes

cc: Terry Rhodes, Executive Director
FHP Executive Staff
Troop Commanders
Personnel File