



# DIVISION OF MOTORIST SERVICES COMPLAINT AFFIDAVIT

**FOR OFFICIAL USE ONLY**

<p style="text-align: center;"><b>TYPE OF COMPLAINT</b></p> <p><input type="checkbox"/> Motor Vehicle Dealer</p> <p><input type="checkbox"/> Mobile Home Dealer</p> <p><input type="checkbox"/> Mobile Home Manufacturer</p> <p><input type="checkbox"/> RV Dealer/Manufacturer</p> <p><input type="checkbox"/> Odometer Fraud</p> <p><input type="checkbox"/> Other</p>	<p>Date Opened: _____ Date Closed: _____</p> <p>Closing Code: _____</p> <p>Complaint #: _____</p> <p>Investigator: _____</p>
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<b>COMPLAINANT INFORMATION</b>
<p>Name: _____ Date of Birth: _____ E-mail Address: _____</p> <p>Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>Home Telephone Number: _____ Work Telephone Number: _____ FAX Number: _____</p> <p>Driver License/ID Number (In lieu of FL DL/ID, an Out of State/U.S. Territory DL can be used): _____</p> <p>In lieu of DL or ID, a U.S. or Out of Country Passport can be used : _____</p>

<b>DEALERSHIP INFORMATION</b>
<p>Dealership Name: _____</p> <p>Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>E-mail Address: _____ FAX Number: _____</p> <p>Dealer License Number (if known): _____</p>

<p>Salesperson's Name (if known): _____</p>
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<b>VEHICLE/MOBILE HOME/INSPECTION INFORMATION</b>
<p>Make/Model/Year: _____ Date Purchased: _____ Date Delivered: _____</p> <p>Vehicle Identification Number: _____ Tag Number: _____</p>

<b>MOBILE HOME, RECREATIONAL VEHICLE, OR PARK TRAILER INFORMATION</b> (Complete this section only if a mobile home, recreational vehicle or park trailer is involved in your complaint.)
<p>Name of Manufacturer: _____</p> <p>Manufacturer's Address: _____</p> <p>City/County/State/Zip Code: _____</p> <p>HUD Label (red/silver metal tag on rear of unit): _____</p> <p>Florida Seal Number if unit is a recreational vehicle or park trailer (by HUD Label or front): _____</p>

**DESCRIBE THE NATURE OF YOUR COMPLAINT:** Please explain your complaint, listing events in the order in which they occurred. It is important to verify that dates listed are accurate. Enclose copies of any documentation you have related to your complaint.

**WHAT ACTIONS DO YOU FEEL WILL SATISFY YOUR COMPLAINT?**

**Note:** You may complete the form, save the document to your computer, scan and attach ALL supporting documents, including purchase agreement, contracts receipts, cancelled checks, proof of vehicle insurance, registration, inspection reports, warranty documents, repair invoices or any other documents relating to your complaint and email us your completed file. Otherwise, please print off the form and mail the complaint form and copies of all related documentation so that we may address your concerns as quickly as possible.

Please view the list below and locate the Regional Office responsible for the county the dealer is located and either email or mail your complaint and all supporting documents to the appropriate regional office.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**Division of Motorist Services  
BUREAU OF DEALER SERVICES  
MOTOR VEHICLE FIELD OPERATIONS - REGIONAL OFFICES**

**Region 1/9**

Motor Vehicle Field Operations  
1135 Banks Road  
Margate, Florida 33063  
Telephone = (954) 969-4216  
FAX = (954) 969-4237

**Responsible for Broward County**

[DmvRegion1@flhsmv.gov](mailto:DmvRegion1@flhsmv.gov)

901 Northpoint Parkway, Suites 115 & 116  
West Palm Beach, Florida 33407  
Telephone = (561) 640-6820  
FAX = (561) 640-6835

**Responsible for Indian River, Okeechobee, Martin,  
Palm Beach and St. Lucie Counties**

[DmvRegion9@flhsmv.gov](mailto:DmvRegion9@flhsmv.gov)

**Region 2**

Motor Vehicle Field Operations  
318 Southeast 25th Avenue  
Ocala, Florida 34471  
Telephone = (352) 732-1267  
FAX = (352) 732-1459

**Responsible for Alachua, Gilchrist, Lake, Levy,  
Marion and Putnam Counties**

[DmvRegion2@flhsmv.gov](mailto:DmvRegion2@flhsmv.gov)

**Region 3**

Motor Vehicle Field Operations  
9550 Regency Square Boulevard, Suite 100  
Jacksonville, Florida 32225  
Telephone = (904) 365-2681  
FAX = (904) 723-2001

**Responsible for Baker, Bradford, Clay, Columbia,  
Flagler, Duval, Nassau, St. Johns and Union  
Counties**

[DmvRegion3@flhsmv.gov](mailto:DmvRegion3@flhsmv.gov)

**Region 4/5**

Motor Vehicle Field Operations  
2575 South Volusia Avenue, Suite 300  
Orange City, Florida 32763  
Telephone = (386) 736-5107  
FAX = (386) 775-5233

**Responsible for Brevard, Seminole and Volusia  
Counties**

[DmvRegion4@flhsmv.gov](mailto:DmvRegion4@flhsmv.gov)

4101 Clarcona-Ocoee Road, Suite 160  
Orlando, Florida 32810  
Telephone = (407) 445-7400  
FAX = (407) 445-7411

**Responsible for Orange and Osceola Counties**

[DmvRegion5@flhsmv.gov](mailto:DmvRegion5@flhsmv.gov)

**Region 6**

Motor Vehicle Field Operations  
NET PARK, Suite 2228  
5701 East Hillsborough Avenue  
Tampa, Florida 33610  
Telephone = (813) 612-7110  
FAX = (813) 612-7111

**Responsible for Citrus, Hernando, Hillsborough,  
Pasco, Pinellas, Polk and Sumter Counties**

[DmvRegion6@flhsmv.gov](mailto:DmvRegion6@flhsmv.gov)

**Region 7**

Motor Vehicle Field Operations  
Neil Kirkman Building  
2900 Apalachee Parkway, Room B-142, MS-76  
Tallahassee, Florida 32399-0600  
Telephone = (850) 617-2999  
FAX = (850) 617-5180

**Responsible for Dixie, Franklin, Gadsden, Hamilton,  
Jefferson, Lafayette, Leon, Liberty, Madison,  
Suwanee, Taylor and Wakulla Counties**

[DmvRegion7@flhsmv.gov](mailto:DmvRegion7@flhsmv.gov)

**Region 71 - Panama City Sub-Office**

6030 County Road 2321  
Panama City, Florida 32404  
Telephone = (850) 767-3660  
FAX = (850) 872-7764

**Responsible for Bay, Calhoun, Gulf, Jackson,  
Holmes, Walton and Washington Counties**

[DmvRegion7@flhsmv.gov](mailto:DmvRegion7@flhsmv.gov)

**Region 72 – Pensacola Sub-Office**

100 Stumpfield Road  
Pensacola, Florida 32503  
Telephone = (850) 475-5415  
FAX = (850) 475-5423

**Responsible for Escambia, Okaloosa and Santa  
Rosa Counties**

[DmvRegion7@flhsmv.gov](mailto:DmvRegion7@flhsmv.gov)

**Region 8**

Motor Vehicle Field Operations  
323 10th Avenue West, Suite 200  
Palmetto, Florida 34221  
Telephone = (941) 723-4551  
FAX = (941) 723-4553

**Responsible for Charlotte, Collier, Desoto, Glades,  
Hardee, Hendry, Highlands, Lee, Manatee and  
Sarasota Counties**

[DmvRegion8@flhsmv.gov](mailto:DmvRegion8@flhsmv.gov)

**Region 10**

Motor Vehicle Field Operations  
12601 NW 42<sup>nd</sup> Avenue  
Opa Locka, Florida 33056  
Telephone = (786) 804-4190  
FAX = (305) 953-3160

**Responsible for Dade and Monroe Counties**

[DmvRegion10@flhsmv.gov](mailto:DmvRegion10@flhsmv.gov)