



TECHNICAL ADVISORY

DIVISION OF MOTORIST SERVICES

DATE: June 10, 2016	Technical Advisory DL16-014 and RS/TL16-014
SUBJECT: Executive Order Number 16-136 - Relief due to Tropical Storm Colin	

Overview:

The Governor’s Executive Order Number 16-136 declared that on June 6, 2016, the National Hurricane Center issued a tropical storm warning for many Florida counties. Tropical Storm Colin produced severe weather including heavy wind and rain posing a severe threat to many Florida residents. With this Executive Order, the Governor offers relief for services to victims affected by this severe weather.

Details:

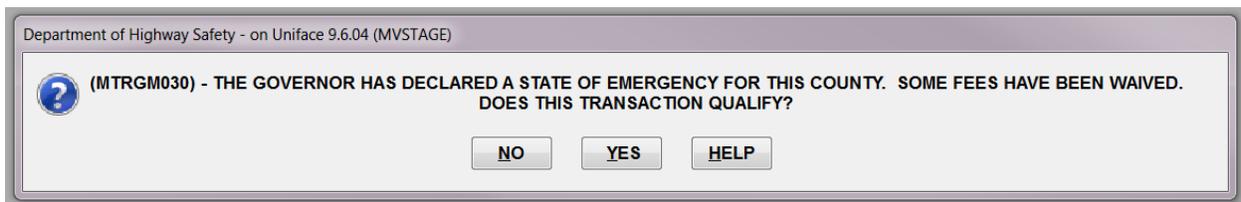
The Executive Order declares a state of emergency for the following counties:

Alachua	Flagler	Manatee	St. Johns
Baker	Franklin	Marion	Sumter
Bradford	Gilchrist	Nassau	Suwannee
Brevard	Hernando	Orange	Taylor
Citrus	Hillsborough	Pasco	Union
Clay	Jefferson	Pinellas	Volusia
Columbia	Lafayette	Putnam	Wakulla
Dixie	Lake	Sarasota	
Duval	Levy	Seminole	

Effectively immediately, the Department of Highway Safety and Motor Vehicles will implement the following procedures through July 6:

- Residents of the affected counties may not be charged a delinquent fee for renewal of driver licenses or registrations that resulted from office closures in these affected counties. Delinquent fees for renewal of driver licenses or registrations may also be waived for customers adversely affected by this severe weather in the above named counties where office closures did not take place.

- Fees for replacement driver licenses and identification cards may be waived for any customer adversely affected by this severe weather in an above named county in a way that caused the customer to lose their driver license or identification card. In these cases, offices will process a no-fee replacement and Tax Collector offices may waive the \$6.25 service fee by selecting “Tax Collector Issuance Error” on the no fee replacement reason screen.
- Fees for duplicate title certificates and duplicate registrations may be waived for any customer adversely affected by this severe weather in an above named county in a way that caused the customer to lose their title or registration. All offices in the affected areas will have the ability to waive the fees in FRVIS by selecting “Yes” to the following prompt. This functionality will be available June 10, 2016. If you have an agency that does not require the fee override, please contact the Field Support Helpdesk to remove the fee override option



Department of Highway Safety - on Uniface 9.6.04 (MVSTAGE)

 (MTRGM030) - THE GOVERNOR HAS DECLARED A STATE OF EMERGENCY FOR THIS COUNTY. SOME FEES HAVE BEEN WAIVED. DOES THIS TRANSACTION QUALIFY?

- The discretionary authority has also been extended to the offices that act on behalf of the department to process these services.
- When processing a replacement or duplicate transaction or waiving a late fee, please indicate **“EO #16-136” in the comments/remarks field.**

CONCLUSION:

If you have any questions, please contact your next level of management or the Field Support Helpdesk.