



INFORMATION NOTICE

DIVISION OF MOTORIST SERVICES

DATE: 2/14/2014	Information Notice (INFO) RS/TL14-007
SUBJECT: February Statewide FRVIS Release	

Overview:

The statewide February FRVIS Release is scheduled for download the evening of February 21, 2014, for use in offices on Saturday, February 22 or Monday, February 24, 2014.

Details:

Attached is a copy of the modification log for you to review and familiarize yourself with before the release. The modification log is a helpful tool for understanding FRVIS changes.

Conclusion:

If you encounter any problems related to the release, please check the FRVIS Release Issue Board to determine if someone has already reported the problem. If so, you may find a work-around. If the problem is not on the log and you still have questions, please contact the Field Support Center.

THE FOLLOWING MODIFICATIONS WERE MADE FOR FEBRUARY 2014:

*****Release Issues*****

Don't forget to check this link on the Motorist Services page of PartnerNet under System Status before calling the Field Support Center to report problems related to the new release.

1. The ELT exception reason of "Pre-existing Out-of-State Lienholder" should only be used for an Original Title Transaction. The issue that allowed this reason to be used for other transactions has been resolved.
2. The following additional edits have been added to minimize the misuse of exception reasons "001-Individual is the Lienholder", "002-Multi-Individual Customer is the Lienholder", and "011-Business is an Infrequent Lienholder":
 - a. A lienholder may add a lien using the 001 exception reason no more than 3 times during a 12-month period.
 - b. To use the 002 exception reason, the lienholder must have the new role, "Multi-Individual Lienholder", added to his customer record by the Field Support Help Desk. A lienholder with this role will no longer be allowed to use exception reason 011.
 - c. A maximum of 3 liens may be added for a particular lienholder customer during a 12-month period using the 002 exception reason.
 - d. A maximum of 2 liens may be added for a particular lienholder customer during a 12-month period using the 011 exception reason.
3. When a Duplicate Title Transaction is performed on a paper title using the duplicate reason of Lost in Transit, if the system date is more than 180 days after the issue date, the system will check the process date on the most recent title transaction. If the process date is less than 180 days before the system date, Lost in Transit will be allowed as the duplicate reason. This change allows electronic titles that were printed and mailed but never received to be printed at no charge.
4. Whenever a Print Electronic Title Transaction (PET) is performed, the title issue date will continue to remain unchanged, but the title status date will be changed to the date that the PET was performed.
5. When a Certificate of Destruction transaction is completed on an electronic title, the electronic title status will be changed to paper instead of being left as electronic. This issue was preventing Duplicate C of D and Wrecker Operator Lien transactions from being performed without assistance from the Field Support Help Desk.
6. When the acquired by code is Towing and Storage (W) or Labor and Storage (B), a Title Transfer will be allowed on an electronic title (even with an electronic lien). The system will require that the lien be satisfied or deleted during the transaction. The lien should be deleted unless a lien satisfaction is attached with the paper work.

7. The title description of an electronic title on MV Check will now be associated with the status of the primary lien against the title. The new descriptions will be: Electronic Title with Electronic Lien, Electronic Title with Non-Electronic Lien, and Electronic Title.
8. A new ELT exception reason of Tax Lien will be added. This reason may only be selected during a Title Correction Transaction. When a lien with the exception reason of Tax Lien is satisfied and there is no other lien against the title, the option to hold the title electronically OR print the title immediately at no charge (either a Fast Title or a mailed title) will be offered. If the title has another lien at the time the Tax Lien is satisfied, the print title option will not be provided.
9. When a current motorcycle registration is transferred and the registration period is not extended, the system was erroneously charging Base Tax and Base Tax-GR. This issue has been resolved.
10. The renewal notice sent for a personalized plate that needs to be replaced includes the fees for both the reservation and the renewal. The service fee, branch fee, and service fee-GR are only charged once. In order for the fees in FRVIS for the combined reservation and renewal to match the renewal notice fees, FRVIS has been modified so it will not charge the service fee-GR when a reservation is found for a personalized plate that is being renewed. The person performing the transaction may continue to remove the service fee and branch fee.
11. Renewal notices for trucks with a GVW greater than 26,000 pounds will no longer show "Insurance on File" even if the insurance company has sent the required data. The liability code for vehicles with a GVW greater than 26,000 pounds will no longer be prefilled on the renewal screen; the clerk must enter the correct code after verifying the amount of liability coverage from the insurance documents provided.
12. Annual Express, Biennial Express, and Scanner renewals will not be allowed for vehicles with a GVW greater than 26,000 pounds.
13. The Renewal Fee Inquiry for a registration with two registrants was being printed with the name of the registrants in the wrong order. It was printing with the name and address of the 2nd registrant followed by the name of the primary registrant. This issue has been resolved.
14. The system was not allowing an expired antique plate to be transferred to a 30-year-old vehicle if that vehicle was not 30 years old when the latest registration record became effective. This issue has been resolved. When transferring an antique plate (AQR), the system will require that the vehicle receiving the plate be 30 years old at the time the registration becomes effective for that vehicle.

15. When a biennial registration is processed for a vehicle that turns 30 years old during the 2nd year of the biennial registration, the fees charged for the 1st year of the renewal are based on the non-antique class, and the fees charged for the 2nd year are based on the antique class. FRVIS and Virtual Office were not calculating the same fee in this situation. This issue has been resolved.

16. FRVIS does not allow the insurance type of "M" (Military Affidavit) to be used when registering vehicles unless the customer's record has been marked as Resident Military and the customer has an Out of State mailing address. A customer with a CDL license is required to have a Florida residence and Florida mailing address. Therefore, the system was modified to allow a customer with a CDL license who has been marked as Resident Military to use the insurance type of "M" regardless of the state shown in his mailing address.