

MEETING OF THE GOVERNOR AND CABINET
AS HEAD OF THE DEPARTMENT OF HIGHWAY SAFETY
AND MOTOR VEHICLES

August 16, 2017
AGENDA

<http://www.flhsmv.gov/agenda/2017/08162017Agenda.pdf>

1. Respectfully submit the Minutes for the April 11, 2017 Cabinet Meeting.

Attachment #1.

Recommend Approval.

2. Respectfully submit approval of the Department's 3rd Quarter Performance Report for fiscal year 2016-2017.

Attachment #2.

Recommend Approval.

3. Respectfully submit the Legislative Budget Request for FY 2018-2019.

Attachment #3.

Recommend Approval.

ATTACHMENT #1

STATE OF FLORIDA
OFFICE OF THE GOVERNOR AND CABINET

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IN RE: CABINET MEETING

CABINET: GOVERNOR RICK SCOTT
ATTORNEY GENERAL PAM BONDI
COMMISSIONER ADAM PUTNAM
CFO JEFF ATWATER

DATE: APRIL 11, 2017

TIME: 9:00 A.M. - 12:15 P.M.

LOCATION: CABINET MEETING ROOM
LOWER LEVEL, THE CAPITOL
TALLAHASSEE, FLORIDA

REPORTED BY: YVONNE LAFLAMME, FPR
COURT REPORTER and
NOTARY PUBLIC

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I N D E X P A G E

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* * * *

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2 GOVERNOR SCOTT: Next, I would like to
3 recognize Larry McGowan, with the Department of
4 Highway Safety and Motor Vehicles. Terry couldn't
5 be here. I don't think she's feeling well today.

6 MR. GOWAN: Good morning, General Bondi, CFO,
7 and Commissioner Putnam.

8 The Director sends her apology. She is under
9 the weather and will not be here today.

10 I am Larry Gowen, the chief performance
11 officer for the Department.

12 Today, we have two agenda items for your
13 consideration, but first I would like to provide an
14 update on Trooper Rosario.

15 As you were aware, last month, Trooper Carlos
16 Rosario, an 11-year veteran FHP trooper, was struck
17 by a vehicle while conducting speed enforcement for
18 the St. Patrick's Day holiday.

19 Thanks to the swift action of his fellow
20 troopers and emergency responders, Trooper Rosario
21 survived. He has undergone several surgeries since
22 the crash and continues to make improvements. His
23 recovery is expected to be lengthy and I know he
24 and his family appreciate your support as well as
25 the support of the community.

1 GOVERNOR SCOTT: He was on the side of the
2 road, I guess, doing speed enforcement. And I
3 don't think he even knew -- he didn't know he was
4 going to get hit and so he's lucky to be alive.
5 And he's got a wonderful wife and sons.

6 MR. GOWAN: Item 1, we respectfully request
7 approval of the December Cabinet meeting minutes.

8 GOVERNOR SCOTT: Is there a motion on the
9 item?

10 ATTORNEY GENERAL BONDI: So moved.

11 GOVERNOR SCOTT: Is there a second?

12 CFO ATWATER: Second.

13 GOVERNOR SCOTT: Comments or objections.
14 Hearing none, the motion carries.

15 MR. GOWAN: Item 2, I respectfully request
16 approval of the Department's 2nd quarter
17 performance report for the 2016-2017 fiscal year.

18 GOVERNOR SCOTT: All right is there a motion
19 to accept the report?

20 CFO ATWATER: So moved.

21 GOVERNOR SCOTT: Is there a second?

22 ATTORNEY GENERAL BONDI: Second.

23 GOVERNOR SCOTT: Comments or objections?
24 Hearing none, the motion carries.

25 MR. GOWAN: Thank you.

GOVERNOR SCOTT: Good job. Thanks, Larry.

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ATTACHMENT #2



Third Quarter Performance Report

Providing Highway Safety and Security through Excellence in Service, Education, and Enforcement

REVISED 8/3/17

Fiscal Year 2016–2017

News and Accomplishments

LEADERS IN SERVICE

Florida Highway Patrol (FHP) Trooper Carlos Rosario Injured In Miami

In March, Trooper Carlos Rosario (Troop E-Miami) was injured by a distracted driver on the Dolphin Expressway while working a speed enforcement detail. Trooper Rosario was airlifted to Jackson Memorial Hospital, where he was treated for major injuries to his face, spine and lower extremities. Trooper Rosario, a 12-year veteran of FHP and father of two, has since been relocated to Health South Rehabilitation Center in Miami. He has shown steady improvement and continues to undergo physical therapy.

DHSMV Partnered with the Florida State University’s “Recycle Bike Program”

In January, DHSMV attended the Florida State University’s (FSU) Sustainable Campus “Recycle Bike Program” event, in collaboration with the Florida Department of Transportation and Commuter Services of North Florida, to distribute bicycle rentals to FSU students. Students also received bicycle lights, reflectors, locks and helmets. DHSMV members provided helmet fit checks to students as well as bicycle and pedestrian safety information.

FHP Trooper Located the Subject of a Silver Alert

FHP Trooper Michelson Fleurant (Troop F-Fort Myers) helped locate the subject of a Florida Silver Alert while on duty in February. The Florida Silver Alert is used to locate missing persons suffering from an irreversible deterioration of intellectual faculties. Trooper Fleurant was patrolling Alligator Alley when he stopped for a possible disabled vehicle. Trooper Fleurant soon discovered the motorist was the subject of a Silver Alert and contacted local EMS. EMS transported the motorist to the nearest hospital.

FHP Troop J (Commercial Vehicle Enforcement) Participated in Construction Career Day

FHP Troop J (Commercial Vehicle Enforcement) participated in Orlando’s February Construction Career Day and educated more than 2,500 students on the importance of safe driving in and around construction zones. Troopers spoke with students about the *Arrive Alive* campaign, the Move Over law and the dangers of distracted and impaired driving.

FHP Troop F (Fort Myers) Partnered with WINK News for Charity Event

In February, FHP members from Troop F (Fort Myers) partnered with WINK News and volunteered their time for a charity-bowling event to benefit the Mothers Against Drunk Driving (MADD) organization. The event raised more than \$250, all of which was donated to MADD.

AGENTS OF PROGRESS

DHSMV Implemented New Dealer Inspection Methodology

As of January, DHSMV transitioned from a three-year cycle of scheduled inspections of all licensed motor vehicle dealers to a risk-based program. Previously, members performed approximately 6,700 dealer inspections each year to ensure every dealership in Florida was inspected at least once every three years. The transition to a risk-based approach now allows DHSMV to use statewide reports to focus on dealer inspections for those with a high level of consumer issues. The transition has allowed staff to increase efficiencies, compliance standards and bring more dealers into compliance.

News and Accomplishments *continued*

DHSMV Office of Driver Safety Provided Outreach for Medical Professionals

DHSMV reached out to a large network of medical professionals to educate them about Florida's medical review process this past January. The medical review process allows anyone to report a driver who may be unsafe to operate a motor vehicle due to a medical condition. Through the act of reporting a medically unsafe driver, medical professionals, family members and caregivers may prevent a fatal crash.

DHSMV Hosted Crash and Citation Data Improvement Workshops

From February to March, DHSMV facilitated a series workshops focused on crash reporting processes and procedures for Uniform Traffic Citations (UTC). The workshops were part of a grant initiative, funded by the Traffic Records Coordinating Committee (TRCC), to improve the accuracy and completeness of Florida's traffic record systems. The workshops were attended by a total of 295 law enforcement officials.

DHSMV Office of Motorist Services Provided Driver License and Identification Card Information at International Educators Conference

In March, DHSMV provided information about the process of issuing Florida driver licenses and identification cards to foreign national students at the 2017 Florida Association of International Educators State Conference in Gulfport. The conference was designed to promote international educational exchange in the state of Florida and was attended by school officials from several Florida universities and other international educational organizations.

DHSMV Hosted Manufactured Housing Installer Licensing Training

DHSMV provided training to individuals who were in the process of getting their manufactured housing installer's license this past March. This training helped ensure consumer protection and safety by directly educating installers on making sure all manufactured mobile homes are constructed and installed in compliance with all federal and state laws. This is a required pre-training for those who wish to take and pass the licensure examination.

CHAMPIONS FOR SAFETY

DHSMV Responds to the Fort Lauderdale Shooting

In January, DHSMV provided assistance after the horrific shooting at the Ft. Lauderdale/Hollywood International Airport. FHP responded by setting up a detail channel, deploying troopers, securing airport access and facilitating safe traffic flow along area highways. In the days to follow, FHP continued to provide security and a reassuring presence for displaced travelers as they obtained temporary credentials. Through the department's Florida Licensing on Wheels (FLOW) mobiles, temporary ID cards were issued to more than 100 customers who had lost their credentials. Members of DHSMV Information Systems Administration (ISA) division also worked to ensure DHSMV computer systems were properly programmed for these temporary issuances and that systems were updated once the department had more information about the event.

FHP Launched Arrive Alive Safety Campaign

FHP, a division of DHSMV, has revitalized the Arrive Alive campaign as a data-driven, statewide initiative seeking to reduce fatal and serious bodily injury crashes on Florida's roadways. FHP has partnered with various highway safety, law enforcement and engineering entities for the Arrive Alive campaign, including the Florida Sheriffs Association, Florida Police Chiefs Association, Florida Department of Transportation, Federal Motor Carrier Safety Administration, National Transportation Highway Safety Administration and other public safety partners. From January to March, FHP spent approximately 16,900 hours patrolling 251 locations where fatal and serious bodily injury crashes are most frequent.

News and Accomplishments *continued*

DHSMV Facilitated the *Move Over, Florida!* Campaign

In January, DHSMV and FHP launched its second annual *Move Over, Florida!* campaign to remind motorists to Move Over for stopped law enforcement, first responders, service and utility vehicles and Road Rangers. DHSMV partnered with the Florida Sheriffs Association, Florida Police Chiefs Association and AAA – The Auto Club Group to spread this important safety message. The *Move Over, Florida!* campaign made more than 72 million impressions through paid media, earned media, social media, community outreach and press conferences.

DHSMV Participated in 411 Teen Panel Discussion

DHSMV participated in the January teen driving safety panel discussion hosted by 411 Teen, a radio program targeting teens, parents and educators. Panelists discussed the importance for everyone, including teens, to make safe choices while driving. The speakers also discussed Graduated Driver License (GDL) laws and the important role that parents play in modeling safe driver behavior for their children.

DHSMV Led *Hit & Run Awareness Month* Campaign

DHSMV led its *Hit & Run Awareness Month* campaign in February, reminding motorists to stay at the scene when involved in a crash. The initiative sought to reduce the number of hit and run crashes in Florida in partnership with the Florida Sheriffs Association, Florida Police Chiefs Association, Florida Department of Transportation and AAA – The Auto Club Group. Throughout the campaign, DHSMV garnered 55 news stories, posted 92 times to social media, held eight press conferences, and 18 safety events, resulting in over 9 million impressions.

FHP Responded to Wildfires Across the State

FHP troopers assisted with road closures and visibility monitoring across the state as wildfires increased throughout the state of Florida. Troopers worked 12-hour shifts and assisted other emergency responders from the Florida Forest Service, and local fire and police departments to keep the public safe.

DHSMV Promoted *Arrive Alive, Don't Drink and Drive* Spring Break Campaign

In March, DHSMV promoted the *Arrive Alive, Don't Drink and Drive* Spring Break campaign to educate the public regarding the consequences of drunk driving. DHSMV partnered with the Florida Department of Transportation, Florida Department of Business and Professional Regulation, Florida Police Chiefs Association, Florida Sheriffs Association, AAA – The Auto Club Group and the Florida Restaurant and Lodging Association to spread the spring break safety message. The campaign engaged with multiple high schools and universities across the state through social media and FHP safety events to ensure that this important message was delivered directly to spring breakers. Overall, the campaign garnered more than 48 million impressions.

FHP Troop J Hosted *CVE Drug Interdiction Assistance program (DIAP)*, Resulting in Drug Operation Ground-Up

In March, FHP's Commercial Vehicle Enforcement and Criminal Interdiction Unit from Troop J hosted a week-long Commercial Motor Vehicle DIAP course with the Drug Enforcement Administration (DEA), the Florida Department of Law Enforcement (FDLE) and the Charlotte County Sheriffs Office. The program trains law enforcement on how to detect and apprehend transporters and/or users of illicit contraband engaged in commercial vehicle operations on Florida's roadways. The program concluded with "Operation Ground Up," an enforcement detail in the Fort Myers region, which resulted in multiple drug arrests and seizures. Throughout the operation, FHP and participating law enforcement officers made 327 traffic stops, issued 100 citations and conducted 100 commercial vehicle inspections. The proactive enforcement from the operation resulted in the seizure of 6.8 grams of crack cocaine, 7.2 grams of heroin, 73 grams of bath salts, 422 grams of marijuana, 13 doses of OxyContin, seven doses of Adderall and one dose of Clonazepam.

News and Accomplishments *continued*

DHSMV Participated in the University of Florida Spring Break Safety Fair

DHSMV and members of the Florida Rider Training Program (FRTTP) participated in the University of Florida's Spring Break Safety Fair in March. Members collaborated with the University of Florida Police Department to educate students on traffic safety issues they might experience during Spring Break. DHSMV provided distracted and impaired driving simulators and students received one-on-one training sessions using the traffic simulator Honda SMARTrainer.

DHSMV Conducted Human Trafficking and Driver License Fraud Training

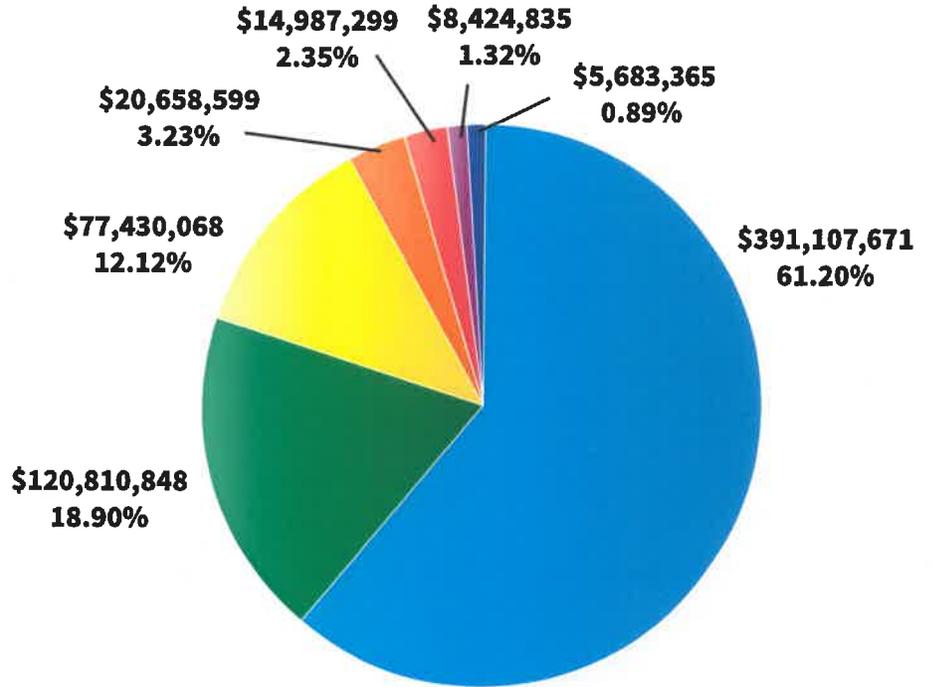
DHSMV's Bureau of Credentialing Services and Bureau of Criminal Investigation and Intelligence provided a three-day human trafficking and driver license fraud training at the Lauderdale Lakes Motorist Services office this past March. DHSMV members provided training included driver license and identification card security features, what to look for in cases of suspected human trafficking, an examiner's role in combating driver license/identification card fraud and recent case studies.

Revenue Information

<i>Third Quarter</i>	<i>Trust Funds</i> \$523,722,945	<i>General Revenue</i> \$115,379,740	<i>Total</i> \$639,102,685
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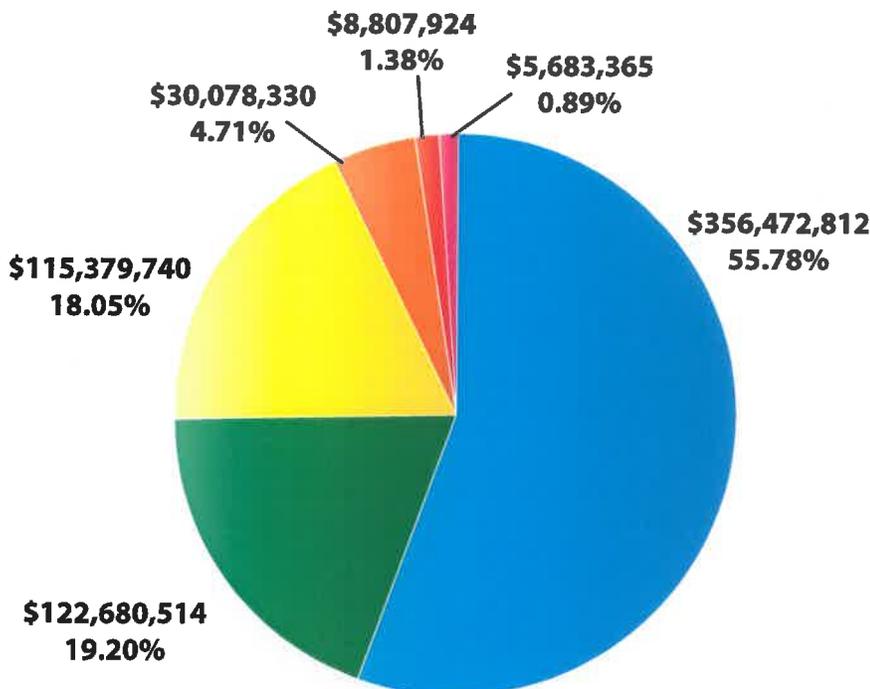
Where The Money Comes From

- License Plates and Decals
- Motor Vehicle Titles
- Driver Licenses
- Driving/Transcript Record Production
- Other
- Fines and Forfeitures
- Motor Fuel Use Tax



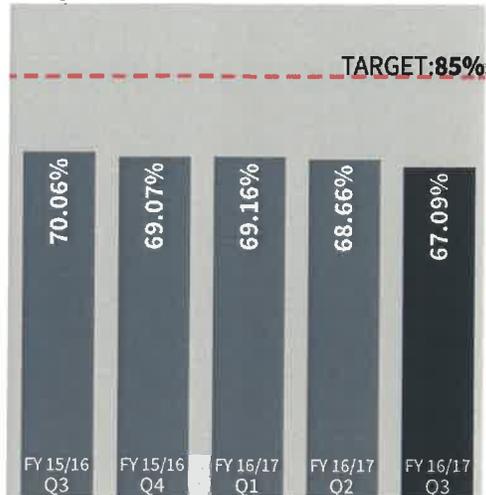
Where The Money Goes

- Department of Transportation
- DHSMV Agency Funding
- General Revenue Funded Programs
- Other
- Specialty Plate Organizations
- Motor Fuel Use Tax

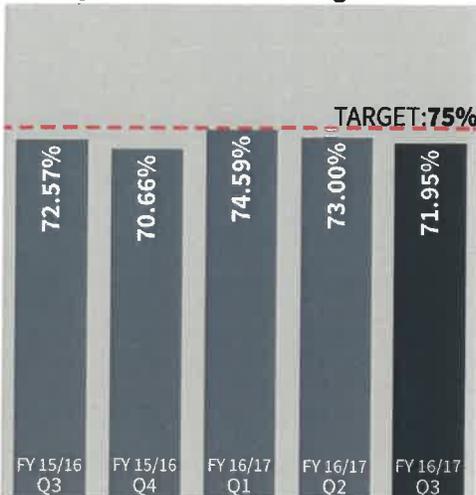


Performance Measures and Standards

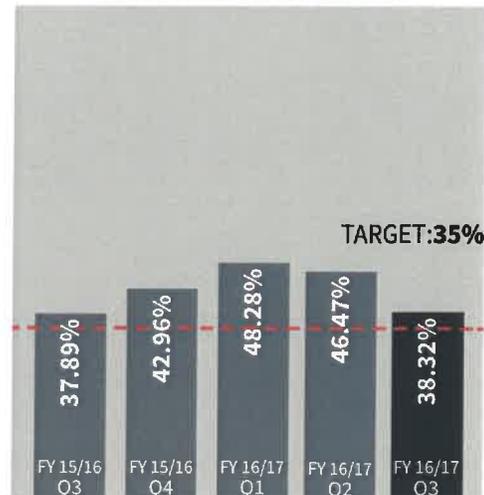
Percentage of FHP calls for service responded to within 30 minutes or less



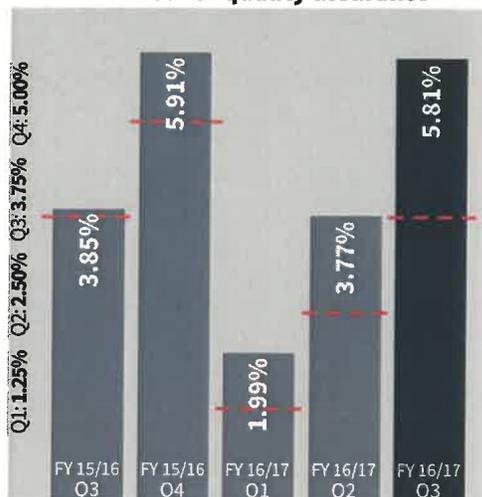
FHP percentage of time spent on active patrol or crash investigation



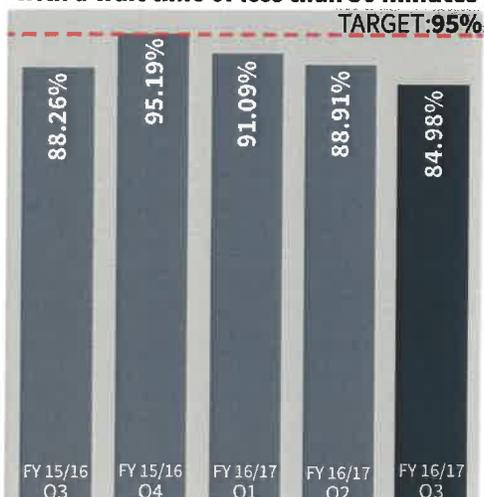
Percentage of Level III Inspections on Commercial Motor Vehicles



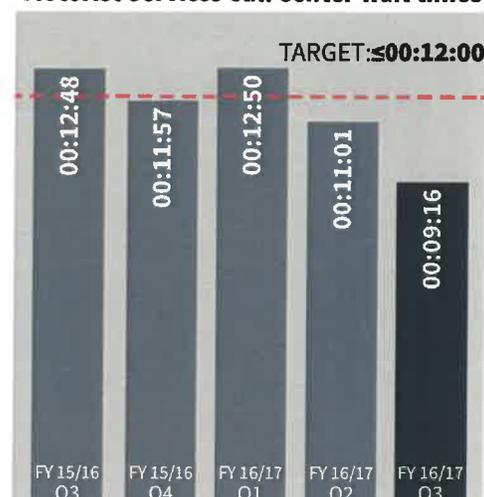
Percentage of targeted transactions reviewed for quality assurance



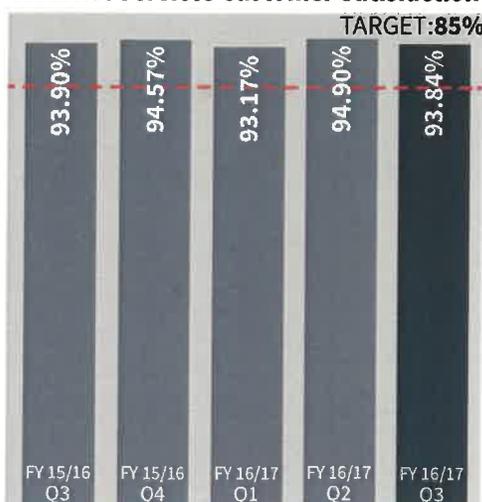
Percentage of Motorist Services Offices with a wait time of less than 30 minutes



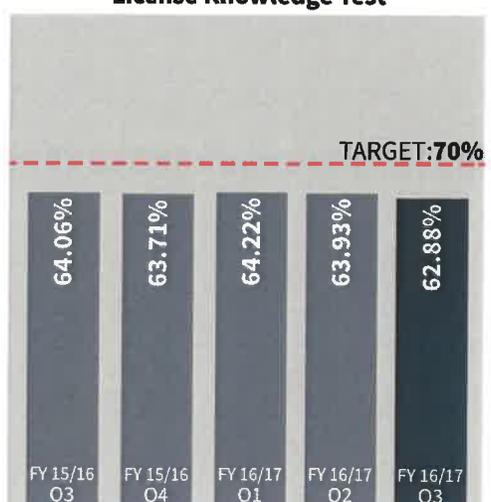
Motorist Services Call Center wait times



Motorist Services Customer Satisfaction



First Time Pass Rate for Class E Driver's License Knowledge Test



Employee Satisfaction



Purchases Made

Purchases Made in Excess Of \$100,000* and Not in Conjunction with State Contracts January 2017 through March 2017

Vendor	Commodity or Service	Procurement Method	Contract Term	Fiscal Year 2016/17 Estimated Expenditures	Total Contract
Air Bear	Equipment Replacement	Single Source	One-time purchase	\$153,000	\$153,000
R.L. Polk & Co.	Proprietary Software License	Single Source	3-years	\$36,400	\$113,800

*Rule 15-1.012, F.A.C.

ATTACHMENT #3

Florida Department of Highway Safety and Motor Vehicles



Legislative Budget Request

A Safer Florida

FISCAL YEAR 2018-2019 PROPOSED LEGISLATIVE BUDGET REQUEST

ISSUE	TRUST FUND		TOTAL
	RECURRING	NONRECURRING	
1. Salary Increase for Florida Highway Patrol (FHP)	TBD		TBD
2. Motorist Modernization Phase I	\$80,000	\$7,376,000	\$7,456,000
3. Motorist Modernization Phase II	\$62,955	\$4,974,045	\$5,037,000
4. Security Remediation	\$531,584	\$295,000	\$826,584
5. Handheld Narcotics Analyzers		\$885,272	\$885,272
6. Increased Operating Costs for State Driver License Offices	\$675,910		\$675,910
7. Equipment Refresh	\$3,448,318	\$524,832	\$3,973,150
8. FHP Dispatch Relocation/ Orlando Regional Communication Center	\$200,000	\$1,120,000	\$1,320,000
9. Facility Maintenance Program	\$1,050,000		\$1,050,000
10. Security Services State Driver License Offices	\$740,000		\$740,000
11. Replace Live Scan Fingerprint Equipment	\$83,555	\$1,032,410	\$1,115,965
12. Florida Licensing on Wheels (FLOW) Replacement		\$335,000	\$335,000
13. FHP Safety Equipment – Electric Flares		\$450,000	\$450,000
14. Pursuit Mitigation and Prevention Technology Pilot		\$340,000	\$340,000
15. DUI Centralized Repository Database	\$250,000	\$1,500,000	\$1,750,000
16. Critical Safety Repairs and Maintenance of Facilities Statewide		\$3,255,500	\$3,255,500
17. FHP Active Shooter Trainer Building		\$2,900,000	\$2,900,000
18. FHP Academy Dormitory Renovations		\$3,400,000	\$3,400,000
TOTAL	\$7,122,322	\$28,388,059	\$35,510,381

STATE SALARY INCREASE FOR FLORIDA HIGHWAY PATROL - TBD

The DHSMV budget proposal will request recurring budget authority for pay increases for sworn law enforcement officers within the Florida Highway Patrol (FHP). To address continuing recruitment and retention issues, the budget request will implement a starting pay of \$42,000 upon meeting law enforcement requirements and graduation from the Academy. In addition, the DHSMV will be proposing an experienced-based incremental pay plan in which a Trooper can reach an annual salary of \$60,000 at 20 years of service.

The FHP is a nationally-accredited law enforcement entity tasked with providing law enforcement services statewide, as well as emergency deployments for natural and man-made catastrophes. The FHP is a 24 hour a day, seven days a week first responder operation that also coordinates and implements evacuation efforts and mutual aid when needed. The FHP is the primary state agency that can deploy a significant number of law enforcement officers anywhere in the state within eight to 24 hours and provide over 50 percent of state law enforcement response capability in the event of a disaster, mutual aid requests, riots, and nationwide Emergency Management Assistance Compact responses.

FHP works tirelessly to recruit and maintain its workforce, while providing the highest caliber of public safety to those they serve and uses a proven staffing model to determine minimum staffing requirements for each of the FHP troops. Due to attrition and retirements, the FHP continues to experience a shortage of sworn members. FHP experienced a loss of 203 Troopers in 2016.

In addition, the FHP loses qualified troopers to other law enforcement agencies due to the lack of competitive earning potential throughout the span of the officers' career. The FHP continues to have difficulty hiring and retaining qualified candidates due to the inability to pay a comparable rate with local and federal law enforcement agencies. Consequently, all trained and experienced staff will look for competitive salaries elsewhere. Funds invested in training, uniforms, physicals, and other costs associated with these positions is lost.

MOTORIST MODERNIZATION PHASE I - \$7,456,000

DHSMV is seeking budget authority of \$7,456,000 (\$7,376,000 nonrecurring / \$80,000 recurring) for year five of the Motorist Modernization Phase I project which will modernize the systems used by DHSMV and tax collector offices to issue driver licenses, identification cards and develop an online customer portal. This will be the final year of development. The project is scheduled to be completed in August 2019.

Motorist Modernization is a staged re-engineering of the systems and processes for driver license, motor vehicles and business support systems. Phase I initially received funding in the 2014-15 fiscal year. This five-year initiative has a primary focus on driver license issuance services, requiring a total of \$36,524,817 in funding. The benefits of Phase I include:

- Updated, real-time credentialing data;
- More efficient service delivery for customers during office visits;
- Easier and more timely modifications to systems;
- Improved quality, accuracy and availability of data;
- Enhanced online options with expanded services for customers, including the ability to create an online account within the self-service portal to conduct business and receive alerts and notifications from the department;
- New technologies to increase department efficiencies and better serve department stakeholders and the citizens of Florida.

MOTORIST MODERNIZATION PHASE II - \$5,037,000

DHSMV is requesting budget authority of \$5,037,000 (\$4,974,045 nonrecurring / \$62,955 recurring) for the second year funding to modernize the existing Florida Motor Vehicle Registration Systems (FRVIS). Motorist Modernization Phase II is the modernization of motor vehicle issuance systems which includes but is not limited to: title, registration, International Fuel Tax Agreement (IFTA), International Registration Plan (IRP), vehicle inspections, parking permits, dealer licenses and database re-design.

Phase II will provide a 360 degree view of customer information by consolidating driver license (Phase I) and motor vehicle information into a single database. It will also create more efficient service delivery for customers during office visits and facilitate easier and timely modifications to systems when needed. Additionally, Phase II will improve the quality, accuracy, and availability of data and offer enhanced online options for customers.

Motorist Modernization Phase II was funded at \$4.1 million to begin the documentation of the AS-IS functionality and complete the standardization of title registration requirements. During year two, Motorist Modernization will complete the documentation of AS-IS and TO-BE functionality and the standardization of title and registration requirements. Department systems conduct more than 40 million transactions relating to credentialing, tags, titles and registrations annually. The credentialing systems that support the issuance of motor vehicle titles and motor vehicle registrations rely on 30-year old systems which were developed by separate divisions within the department using different operating requirements. Over time, the technical environment of the motor vehicle system has expanded and is now comprised of multiple applications, databases, and languages which require various skill-sets to maintain statewide access. Phase II is anticipated to be complete by June 2023 with a total project cost of \$37,700,000.

SECURITY REMEDIATION: DATA LOSS PREVENTION - \$826,584

DHSMV is requesting budget authority of \$826,584 (\$295,000 nonrecurring / \$531,584 recurring) to implement an enterprise data loss prevention (DLP) system to enhance the protection of Personal Identifying Information (PII) data.

The 2016 Legislature provided funds to conduct an information security risk assessment for the department and the assessment identified specific areas of vulnerability. The assessment's recommendation for the protection of department data was to "identify where sensitive and confidential data resides and encrypt at rest."

The department supports a number of high-availability systems that are connected to various states, federal, and criminal justice systems used to validate and process transactions. These systems contain critical motor vehicle and driver license data that supports the department's credentialing process and statewide law enforcement activities.

While evolving business demands drives the need for increased availability, the department must continue to ensure the confidentiality and integrity of its data and systems. As this data is accessed by multiple partners and external entities, the risk of disclosure is heightened. A successful data loss prevention strategy can help to mitigate the risk.

Implementation of an enterprise data loss prevention system would further enhance the data protection policies, procedures, and practices used by the department to protect personal identifying information of customers and stakeholders and includes the following major steps:

- The enterprise DLP solution will initially discover where data is stored, whether in cloud, mobile, network, endpoint or storage systems. Department data assets reside on premise (locations where business is conducted), the state data center, in the private-cloud managed service, and in the Office 365 cloud service.
- After discovery and identification, the DLP solution will monitor how the data is used and determine what internal or external users are accessing the data. The department maintains a significant amount of personal identifying information which is stored both across various platforms, accessed by department employees and partners.
- The third major step in an enterprise DLP solution is to protect the data no matter where it is stored, or how it is used.

HANDHELD NARCOTIC ANALYZERS FOR FLORIDA HIGHWAY PATROL - \$885,272

DHSMV is requesting budget authority of \$885,272 (nonrecurring) to purchase handheld narcotics analyzers.

On May 3, 2017, Governor Rick Scott declared a state of emergency regarding the opioid epidemic threatening the state of Florida. Florida Troopers routinely encounter suspected dangerous narcotics throughout the course of their daily duties. Historically, these narcotics have been presumptively tested roadside or during the course of an investigation for initial identification of the suspected substances. As the environment of narcotics has rapidly evolved, there are substances that Troopers are encountering that pose a significant safety risk to officers. Two examples are: Fentanyl, which is 50 times more potent than heroin and 100 times more potent than morphine; and Carfentanil, which is approximately 10,000 times more potent than morphine. Both are synthetic opioids potentially lethal at extremely low levels.

As of May 22, 2017, due to officer and public safety concerns, Troopers were directed to cease presumptive field testing on any powdery substance, and any other substances in any form suspected to contain Fentanyl or Carfentanil. Additionally, canines will not be deployed in any situation where Fentanyl or Carfentanil is suspected. As in any criminal investigation, probable cause is required to support a physical arrest for narcotic-related offenses. When presumptive field tests are not conducted on suspected substances, it limits the ability for a criminal charge to be filed without laboratory results confirming the presence of an illegal substance. This could result in delaying the arrest and prosecution of suspects involved in narcotic-related offenses.

The requested handheld narcotics analyzers allow for non-destructive forensic analysis of narcotics, pharmaceutical drugs and cutting agents, avoiding direct contact for most samples. This instrument has the ability to scan through plastic or glass to minimize contamination, reduce exposure to officers and the public, and preserve evidence in real-time. As a result, this will improve officer and public safety by limiting contact with dangerous suspected narcotics. This also allows Troopers the ability to demonstrate the probable cause required to support a physical arrest for narcotic-related offenses.

INCREASED OPERATING COSTS FOR STATE DRIVER LICENSE OFFICES - \$675,910

DHSMV is requesting budget authority of \$675,000 (recurring) for increased operating expenditures for leased facilities at its driver license offices.

The Opa Locka driver license office conducts daily driver license and identification card transactions as well as knowledge and driving tests, serving an average of 380 customers a day. Currently, this state-owned building is in need of major renovations to bring it up to today's required minimum health and safety standards and provide a safe facility and grounds in which to conduct business. This state-owned building is more than 40 years old and has been deteriorating over the years, most recently in the areas of plumbing, sewage and drainage. The department estimates the renovation costs to exceed \$1.5 million.

Since June 2015, more than \$18,000 has been spent on plumbing repairs, septic tank pumping and port-o-let rentals. To fix the sewer/septic problem, the facility is required to connect to the city sewer system, which is estimated to cost approximately \$330,000 due to the complexity and the distance to the connection point.

The Opa Locka driver license office, built in 1975, does not have the capacity to meet the needs of the customers. There is currently not enough indoor seating capacity, forcing many customers to wait outside in the heat, humidity and rain for extended periods of time. Customers routinely wait in their vehicles for other customers to leave the parking lot since parking spaces are limited.

In addition, drainage problems during heavy rains create an unsafe environment for the public, both in the parking lot and on the driving range. Flooding on the driving range causes driving tests to be terminated and rescheduled once the water drains, which inconveniences customers.

Due to the costs of renovations, the department proposes to lease a facility to house the Opa Locka driver license office and to surplus the existing facility. The lease cost calculations are based on comparable current and future lease rates in the Miami Gardens area plus a three percent increase in lease rate per year for the next 10 years. The estimated cost for a leased facility is \$375,000.

In addition, the department is requesting an additional \$300,000 to address a projected deficit in our current lease allotments. The challenges associated with leasing space for the driver licenses offices due to customer volume and traffic.

SUPPORT FIELD OFFICE EQUIPMENT REFRESH - \$3,973,150

DHSMV is requesting budget authority of \$3,973,150 (\$524,832 nonrecurring / \$3,448,318 recurring) for the technology refresh of the field equipment used to support the Florida Real Time Vehicle Information System (FRVIS) and the Florida Driver License Information Systems (FDLIS) which provide for the issuance of all driver license and motor vehicle services.

The department, in partnership with tax collectors and private tag agencies, process more than five million driver licenses and 24.5 million registrations and titles annually. In support of this effort, the department has contracted with a vendor to deploy and maintain more than 10,000 workstations, servers, printers, switches and other supporting equipment located in offices statewide. To minimize costs, there is a standard equipment footprint. This equipment and support, in addition to data circuits for each office, are partially funded through a transaction per vehicle registration fee.

It is critical that this equipment be maintained and refreshed on a recurring basis to ensure optimal customer service. In FY 2012-13, the department was funded for statewide replacement of the tax collector computer equipment through a five year purchase and installation contract, which is expiring in FY 2018-19. There are no additional renewal options available.

This funding will provide funding to refresh of all field equipment in approximately 300 offices statewide at both FDLIS and FRVIS workstations, including the replacement and support of approximately:

- 6,000 workstations and laptops
- 250 servers
- 5,400 printers
- 420 switches
- Other supporting equipment (surge protectors, keyboards, mice, monitors.)

In keeping with previous equipment refreshes, the department plans to purchase the equipment with existing budget authority in the deferred commodities appropriation category. The amount requested is for the year one rollout which includes installation and maintenance support services. The estimated cost in FY 2019-20 for maintenance, software services and consumables is \$4.7 million.

This is the last planned equipment refresh that will include field office servers as the systems being developed through Motorist Modernization Phase I and II will utilize a web-based platform, eliminating the need for this equipment.

FLORIDA HIGHWAY PATROL RELOCATION FROM ORLANDO REGIONAL COMMUNICATION TO THE NEW ORLANDO TRANSPORTATION MANAGEMENT CENTER - \$1,320,000

DHSMV is seeking budget authority of \$1,320,000 (\$1,120,000 nonrecurring / \$200,000 recurring) to relocate Florida Highway Patrol (FHP) dispatch from the existing Orlando Regional Call Center (ORCC) to co-locate with the new Florida Department of Transportation (FDOT) Management Center. The budget request includes the purchase of work station consoles, furniture, circuits and maintenance.

The Statewide Law Enforcement Radio System (SLERS) memorandum of understanding requires regional communication centers be co-located for efficiency and effectiveness in addressing transportation issues and supporting the safety of law enforcement officers. The relocation to the FDOT Management Center adjacent to I-4 will provide sufficient physical space for consolidation and support the Intelligent Transportation Systems (ITS) infrastructure. The new facility will support expanded motorist services and advanced traffic incident management for FHP and offer dedicated training areas for support personnel.

This facility is located in a Department of Management Services (DMS) building and is co-located with the FDOT District 5 Regional Traffic Management Center (TMC). Due to major changes in technology and evolution of the ITS, it was necessary for FDOT to relocate to a building that could accommodate the technology and personnel required to support the ITS along the Interstate corridors and primary state highways.

The current memorandum of understanding requires FHP to provide its own equipment, including consoles, which makes up the majority of this budget request at approximately \$1 million. As technology has changed, so has the quality and functionality of console equipment to meet the needs of technology and the 24/7/365 operational needs of law enforcement. The new consoles will meet or exceed all ADA standards.

FACILITY MAINTENANCE PROGRAM - \$1,050,000

DHSMV is requesting budget authority of \$1,050,000 (recurring) for critical life safety repairs and maintenance. Similar to other state agencies, this funding provides a statewide recurring maintenance operating budget for preventive and routine maintenance, emergency repairs, and improvements to any of the department's existing, state-owned facilities, including associated building equipment/systems, parking lots and grounds. This facility maintenance program would support multiple facilities, including:

- DHSMV headquarters at the Neil Kirkman Building (NKB) (59 years old , 380,836 sq. ft.);
- Annex Building (7,400 sq. ft.);
- Mail Center (4,014 sq. ft.);
- K-9 Unit (1,953 sq. ft.);
- 25 Statewide FHP Facilities; and
- 13 Statewide Motorist Services Facilities.

This request is categorized into two segments:

1. Preventative and routine maintenance \$850,000 – These funds would provide for statewide energy efficiency improvements, parking lot repairs/repaving, asbestos issues, minor interior repairs such as ceiling tiles, lighting, flooring, and interior/exterior painting needs. Routine maintenance will be provided for elevators, HVAC systems, fire alarm systems and sprinklers, electrical wiring, security systems and plumbing.
2. Emergency Repairs \$200,000 – These funds would provide for emergency building repairs requiring immediate attention for which no funding currently exists. An example of a recent emergency expenditure is \$29,000 for elevator repair due to a power surge during a thunderstorm.

A facility maintenance program budget funded from operations would address preventative and routine maintenance expenditures for statewide facilities on an ongoing basis. These issues are currently requested annually through fixed capital outlay requests.

SECURITY SERVICES: STATE DRIVER LICENSE OFFICES - \$740,000

DHSMV is seeking budget authority of \$740,000 (recurring) to increase Florida Highway Patrol (FHP) security services in state driver license offices operated by the department in Miami-Dade, Broward and Volusia counties.

There is a critical need for daily security presence in driver license offices. Department offices are visited by more than six thousand customers on a daily basis. Over the last year five years, the driver license offices have experienced a consistent increase of customers visiting local offices for their credentialing needs along with an increase in disturbances requiring the assistance of law enforcement.

Due to the increased demand for law enforcement assistance, the department is requesting daily off-duty FHP presence to combat critical safety and security demands. The staff at our driver license offices has experienced threatening situations and with continual daily FHP presence will help to curtail these incidences and provide for safety of DHSMV members and customers. This security detail would not remove Troopers from the road and would act as an additional tool to aid in retaining law enforcement officers.

This request will provide funding for off-duty Florida Highway Patrol Troopers to provide full time security at all locations during office hours. An hourly rate of \$50 is being requested to match the rate that other entities pay our FHP Troopers for overtime security services such as for highway construction and other special events.

REPLACE LIVE SCAN FINGERPRINT EQUIPMENT - \$1,115,965

DHSMV is requesting budget authority of \$1,115,965 ((\$1,032,410 nonrecurring / \$83,555 recurring) to replace and maintain fingerprint equipment. This equipment is used statewide in DHSMV and tax collector offices for the purpose of fingerprinting commercial motor vehicle drivers transporting hazardous materials (HazMat), and to perform background checks for new employees.

Federal law requires a driver to successfully complete a fingerprint-based security threat assessment, prior to the issuance, renewal or transfer of a HazMat endorsement. This authority is provided in 49 U.S.C. 114, 40113 and 49 U.S. C. 510a. Commercial motor vehicle drivers are required to submit new fingerprints for background and security checks every four years.

The existing equipment is old and no longer under a maintenance contract, which greatly increases the risk of a service interruption. Existing fingerprint equipment was purchased using federal grant funds in FY 2003-04 for \$1,411,200 and refreshed in 2009. Mainstream support of the Windows 7 operating system on the existing Live Scan units ended in January 2015. The extended support period for Windows 7 will end in January 2020, but the fingerprint machines currently have no support.

It is imperative that the department and tax collector offices be able to fulfill this federal requirement and meet the needs of customers.

FLORIDA LICENSING ON WHEELS (FLOW) PROGRAM - \$335,000

DHSMV is requesting budget authority of \$335,000 (nonrecurring) to support the department's Florida Licensing on Wheels (FLOW) program. This funding will provide for the replacement of two FLOW mobiles.

The FLOW program is an integral part of its community outreach, fostering partnerships with various agencies and providers to bring driver and motorist services to those communities and venues that show the greatest need.

The department currently has 13 FLOW mobiles in service and a staff of 30 to serve the entire state. The aging FLOW mobiles collectively have more than 450,000 miles, have incurred more than \$75,000 in repair costs over the past four fiscal years and meet the Department of Management Services criteria for replacement. The department received budget authority to purchase one additional FLOW in the current fiscal year.

During the previous fiscal year, FLOW mobiles participated in 181 homeless events, 64 veteran events, 28 military events, 157 senior events, more than 80 community events, 387 juvenile and correctional events and 626 collaborative events with tax collectors and other elected officials resulting in 34,576 credentialing issuances.

Replacing aging FLOW mobiles will allow the department to continue to provide proactive community outreach and offer credentialing services to our citizens who may otherwise be unable to obtain them.

FLORIDA HIGHWAY EQUIPMENT ELECTRIC FLARES – \$450,000

DHSMV is requesting budget authority of \$450,000 (nonrecurring) for the FHP to purchase light-emitting diode (LED) flares to replace traditional flammable flares. These flares are used to alert oncoming traffic to dangerous situations such as road closures and traffic crashes. This protects the public, first responders, as well as their vehicles and equipment from dangerous crashes.

This request is a safety issue. Flammable flares, which are stored in the trunks of each Trooper's vehicle, are composed of hazardous materials. In many incidents, such as wrecks with gas leaks, hazardous material spills, and droughts to avoid a spark starting a fire, flammable flares should not be used. Flammable flares also are not suitable to be used in inclement weather such as heavy rain or around standing water.

There are numerous benefits to using LED road flares. These flares do not produce any flame, smoke, or other harmful by-products which makes them much safer for use around accidents where flammable liquids or gases may be present. Additionally, these LED flares are safer to ship, transport and store versus traditional combustible flares. Made of durable metals, LED road flares are crush proof, corrosion proof and even waterproof. LED road flares contain powerful magnets that can be mounted onto any metal surface. This allows the flares to be stacked, attached to guardrails and attached to vehicles to increase visibility.

PURSUIT MITIGATION AND PREVENTION TECHNOLOGY PILOT - \$340,000

DHSMV is requesting budget authority of \$340,000 (nonrecurring) for a pilot to explore the use of GPS-enabled pursuit intervention technology in Florida Highway Patrol (FHP) vehicles.

This technology would allow an FHP Trooper who is operating a patrol vehicle to launch a GPS device that affixes itself via adhesive to the rear of a fleeing vehicle. This allows the responding Troopers to cease a potentially dangerous pursuit and, at the same time, locate and apprehend a suspect safely by tracking the GPS device via a web-based portal in conjunction with dispatch.

This pilot will increase the safety of both the residents and visitors of Florida as well as our Troopers and other law enforcement officers around the state. This technology will increase FHP's ability to apprehend dangerous criminals while reducing the necessity to engage in pursuits. By employing early pursuit intervention technologies, Troopers can end pursuits quickly, possibly even avoiding them altogether.

The pilot program for 50 vehicles will be conducted in the Troop C (Tampa), which has seen the most FHP pursuits in recent years. The cost of the pilot includes all equipment, installation, training, unlimited GPS tags and unlimited user access to the GPS web portal which can be shared across the Patrol and with surrounding law enforcement agencies. This pilot will provide data to determine the pilot's success for possible program expansion.

DUI CENTRALIZED REPOSITORY DATABASE - \$1,750,000

DHSMV is requesting budget authority of \$1,750,000 (\$1,500,000 nonrecurring / \$250,000 recurring) to implement a driving under the influence (DUI) centralized repository. This centralized repository would allow DUI stakeholders, such as the Florida Department of Transportation (FDOT), the Department of Health (DOH), Courts and Clerk of Courts, access to statewide DUI data and statistical reports. This would allow for a coordinated effort to improve data collection and analysis, and to efficiently track DUI offenders through completion of all education and treatment requirements.

This type of system has been identified as a priority recommendation in the Impaired Driving Program Assessment and the Traffic Records Assessment reports issued by the National Highway Traffic and Safety Administration in 2015. The DUI centralized repository has also been incorporated in the FDOT's Strategic Highway Safety Plan as an emphasis area.

The current DUI administrative system lacks the means to efficiently manage the DUI offender from the initial offense through the completion of all requirements.

This funding would allow the department to procure the services to implement a DUI centralized repository. The funding would include creation of a web-based user portal that has confidentiality protection, multi-level access, and manages the DUI administrative process for DUI clients, DUI programs, IID Providers, and substance abuse treatment providers. The portal would provide DUI offenders with specific information on administrative process and requirements and allow DUI programs to track employee continuing education units (CEUs), review approved CEU certification courses and provide online training opportunities for certified DUI program personnel.

**CRITICAL SAFETY REPAIRS AND MAINTENANCE OF FACILITIES STATEWIDE
- \$3,255,500**

DHSMV is requesting budget authority of \$3,255,500 (nonrecurring) for critical safety repairs and maintenance of its facilities. The department owns and is responsible for more than 40 facilities statewide. Maintenance and repairs in this request include elevator improvements and major renovations to the Neil Kirkman Building in Tallahassee. The department continues to address HVAC repairs and replacement, electrical wiring, energy efficiency improvements and asbestos issues as part of the overall renovation plan.

Florida Highway Patrol (FHP) Fixed Capital Outlay issues include, interior renovations, ADA restroom upgrades at the Marathon FHP station, construction of a 1,925 sq. ft. addition at the Pensacola FHP station, and ADA accessibility compliance and surveys for the Pensacola, Bradenton and Ft. Pierce FHP stations. Funding is also included to install hurricane impact doors and windows at the Brooksville FHP Station and a mobile generator transfer switch at the Bradenton FHP Station.

The Division of Motorist Services’ fixed capital outlay issues include installation of hurricane impact doors and windows at the Miami-Coral Reef facility.

Priority list of items addressed in this issue:

Elevator Renovations/Upgrades - Kirkman	\$ 310,000
Major Interior Renovation – Kirkman	\$1,740,000
ADA Accessibility Improvements – Statewide	\$ 108,000
FHP Pensacola Annex/Evidence Room	\$ 695,000
FHP Marathon Interior Renovation/ADA Restrooms – Phase I	\$ 262,500
FHP/MS Hurricane Impact Doors/Windows (Statewide)	\$ 140,000
TOTAL	\$3,255,500

ACTIVE SHOOTER TRAINING FACILITY - \$2,900,000

DHSMV is requesting budget authority of \$2,900,000 (nonrecurring) for the FHP to construct a single story building for the exclusive use of active shooter training at the Florida Public Safety Institute (FPSI) campus in Havana, Florida. The existing training facility at FPSI does not support a comprehensive training or practice program for diverse active shooter scenarios.

These funds would be used to design and build a 9,000 sq. ft. building providing training space equipped with movable walls that can be arranged to simulate a variety of settings in which active shooter incidents occur. A video surveillance system will be included to capture these training exercises for review and critique.

FBI data indicates that since the year 2000, there have been more than 210 active shooter incidents in the United States, and incidents are on the rise. This funding will advance the safety and security of both residents and visitors of Florida as well as Troopers and other law enforcement officers around the state. FHP officers will be better prepared and more confident in making split-second decisions when facing these type incidents.

FLORIDA HIGHWAY PATROL ACADEMY – DORMITORY RENOVATIONS - \$3,400,000

DHSMV is requesting budget authority of \$3,400,000 (nonrecurring) for dormitory renovations at the Florida Highway Patrol Training Academy.

The Florida Highway Patrol (FHP) Training Academy is currently located at the Florida Public Safety Institute (FPSI) in Havana, Florida. Due to the continued growth of training needs of the FHP and other state and local law enforcement agencies, the department is seeking funding for a training and dorm facility. These improvements will also offer the department flexibility to conduct training classes as needs arise based on national trends and best practices.

A planning study for the FHP Training Academy was completed in September 2016. Recommendations included interior renovation of the two existing residence halls totaling 10,500 sq. ft. estimated at \$1,200,000, and renovation of the existing 4,600 sq. ft. support building into a support/laundry/supply area is estimated at \$731,400. The total construction is estimated as \$1,886,400. The additional project costs include professional fees, testing, furnishings and equipment, plus contingency, bringing the project budget to a total of \$3.4 million.

FHP is faced with managing an increase in training needs and a shortage of available training space and dorm accommodations for recruits. There have been occasions where recruit classes were postponed and alternative lodging, at local hotels, had to be arranged. The FPSI offers its own training programs, serving other law enforcement groups to train personnel and hosting conferences and special events year round. Availability of space is not as readily secured as in the past. Timely training of recruits is critical to filling state trooper vacancies for patrolling the state's highways.