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June 14, 2010

Addendum # 1  
RFP No. 028-10  
Samsung Remanufactured Toner Cartridges

Dear Sir or Madam,

This addendum serves as notice to answer the questions received on Request for Proposal 028-10, Samsung Remanufactured Toner Cartridges.

**Questions received from Universal Laser.**

**Question # 1:**

**My Company is in California, can we bid on this project or do you have to be a vendor located in Florida?**

**Answer to Question # 1:**

Any vendor can bid on this project as long as they are authorized to do business in the State of Florida. Per section 1.55 entitled "Registration Required for Florida Vendors" of RFP 028-10, the awarded vendor must register with MyFloridaMarketPlace within five (5) days after posting of the intent to award.

**Question # 2:**

**In section 4.3 entitled "Packaging and Delivery" of RFP 028-10, it states all deliveries must be inside deliveries. Does that mean desktop deliveries?**

**Answer to Question # 2:**

Inside delivery refers to physically bringing the boxes into the office. This will not require each cartridge to be placed on a desktop, but that the entire order is placed in a secure area within each office location.

**Questions received from Wattles Office Supply, Inc.**

**Question # 3:**

**Do you want a price on a remanufactured Samsung cartridge or OEM?**

**Answer to Question # 3:**

This RFP requests proposals on remanufactured Samsung toner cartridges. When the RFP references OEM cartridges, it is asking for the awarded vendor to furnish remanufactured toner cartridges that have been fully remanufactured to specifications equal to, or exceeding OEM cartridge standards of quality and performance and approved remanufactured toner cartridge industry standards. Please refer to section 4.1 entitled "Cartridge Standards" of RFP 028-10.

**Questions received from Cartridge World USA.**

**Question # 4:**

**Which model printers?**

Answer to Question # 4

Please refer to section 3.5 entitled "Printer Inventory" of RFP 028-10. The number of Samsung ML-3561 N laser printers as of January 2010 is about 5,000. The Samsung ML-3561 N printer is no longer being manufactured, so if a printer needs to be replaced, the Samsung ML-405N has been certified as a replacement printer. Currently, the only model owned by the Department is the Samsung ML-3561 N.

**Questions received from K.C.L. Enterprises II of S. FL, Inc.**

**Question # 5:**

**Will the Department of Highway Safety and Motor Vehicles give a percentage of the contract to certified small disadvantaged businesses?**

Question # 5:

The Department is looking for one vendor to provide the remanufactured Samsung toner cartridges and will not be contracting with multiple vendors through this RFP.

**Questions received from Data Co.**

**Question # 6:**

**If a remanufactured toner cartridge is used in one of the Departments printers and it causes a malfunction of the printer, is the toner cartridge reseller responsible for the repair of the printer?**

Answer to Question # 6:

Please refer to section 4.4 entitled "Defective Cartridges" of RFP 028-10. If a defective toner cartridge causes a printer malfunction and a service call has to be placed to the hardware maintenance provider, the awarded vendor must reimburse the Department for the printer service performed due to the defective cartridge.

**Question # 7:**

**Are the renewal years included as part of the five percent (5%) proposal bond?**

Answer to Questions # 7:

Yes, the five percent (5%) proposal bond must include the initial five (5) year term combined with the two (2), one (1) year renewals. This will be five percent (5%) of the Grand Total price.

**End of Questions and Answers**

All other dates and terms and conditions remain the same in this Request for Proposal.

**Failure to file a protest within the time prescribed in Section 120.57(3), Florida Statutes, shall constitute a waiver of proceedings under Chapter 120, Florida Statutes. Any notice of protest or protest to this solicitation which was filed prior to this notice is null and void.**

Sincerely,



Kevin Bailey, Chief  
Bureau of Purchasing and Contracts